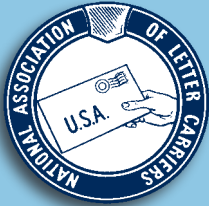


**National
Association
of Letter
Carriers
(AFL-CIO)**



NATIONAL AGREEMENT



2019-2023

**United
States
Postal
Service**

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Notes:

1. **Bold Face Type** in the text indicates revised or new language. Bold Face Type in headings does not necessarily indicate change.
2. Cross-references to relevant Memorandums of Understanding and Letters of Intent are included in the text of the Agreement. The location of the cross-references is for the convenience of the reader, and in no way affects the content or intent of the Agreement, the memorandums, or the Letters of Intent.
3. This agreement was ratified by the voting membership of the National Association of Letter Carriers on **March 8, 2021**.

PREAMBLE

This Agreement (referred to as the **2019** National Agreement) is entered into by and between the United States Postal Service (hereinafter referred to as the “Employer”) and the National Association of Letter Carriers, AFL-CIO (hereinafter referred to as the “Union”). The Agreement is effective as of **September 20, 2019** unless otherwise provided.

ARTICLE 1

UNION RECOGNITION

Section 1. Union

The Employer recognizes the National Association of Letter Carriers, AFL-CIO as the exclusive bargaining representative of all employees in the bargaining unit for which it has been recognized and certified at the national level — City Letter Carriers.

Section 2. Exclusions

The employee group set forth in Section 1 above does not include, and this Agreement does not apply to:

1. Managerial and supervisory personnel;
2. Professional employees;
3. Employees engaged in personnel work in other than a purely non-confidential clerical capacity;
4. Security guards as defined in Public Law 91-375, 1201(2);
5. All Postal Inspection Service employees;
6. Employees in the supplemental work force as defined in Article 7;
7. Rural letter carriers;
8. Mail handlers;
9. Maintenance Employees;
10. Special Delivery Messengers;
11. Motor Vehicle Employees; or
12. Postal Clerks.

Article 1.3

Section 3. Facility Exclusions

This Agreement does not apply to employees who work in other employer facilities which are not engaged in customer services and mail processing, previously understood and expressed by the parties to mean mail processing and delivery, including but not limited to Headquarters, Area Offices, Information Service Centers, Postal Service Training and Development Institute, Oklahoma Postal Training Operations, Postal Academies, Postal Academy Training Institute, Stamped Envelope Agency, Supply Centers, Mail Equipment Shops, or Mail Transport Equipment Centers.

Section 4. Definition

Subject to the foregoing exclusions, this Agreement shall be applicable to all employees in the regular work force of the U.S. Postal Service, as defined in Article 7, at all present and subsequently acquired installations, facilities, and operations of the Employer, wherever located.

Section 5. New Positions

A. Each newly created position shall be assigned by the Employer to the national craft unit most appropriate for such position within thirty (30) days after its creation. Before such assignment of each new position the Employer shall consult with the Union for the purpose of assigning the new position to the national craft unit most appropriate for such position. The following criteria shall be used in making this determination:

1. existing work assignment practices;
2. manpower costs;
3. avoidance of duplication of effort and “make work” assignments;
4. effective utilization of manpower, including the Postal Service’s need to assign employees across craft lines on a temporary basis;
5. the integral nature of all duties which comprise a normal duty assignment;

6. the contractual and legal obligations and requirements of the parties.

B. The Union shall be notified promptly by the Employer regarding assignments made under this provision. Should the Union dispute the assignment of the new position within thirty (30) days from the date the Union has received notification of the assignment of the position, the dispute shall be subject to the provisions of the grievance and arbitration procedure provided for herein.

Section 6. Performance of Bargaining Unit Work

A. Supervisors are prohibited from performing bargaining unit work at post offices with 100 or more bargaining unit employees, except:

1. in an emergency;
2. for the purpose of training or instruction of employees;
3. to assure the proper operation of equipment;
4. to protect the safety of employees; or
5. to protect the property of the USPS.

B. In offices with less than 100 bargaining unit employees, supervisors are prohibited from performing bargaining unit work except as enumerated in Section 6.A.1 through 5 above or when the duties are included in the supervisor's position description.

(The preceding Article, Article 1, shall apply to City Carrier Assistant Employees.)

ARTICLE 2

NON-DISCRIMINATION AND CIVIL RIGHTS

Section 1. Statement of Principle

The Employer and the Union agree that there shall be no discrimination by the Employer or the Union against employees because of race, color, creed, religion, national origin, sex, age, or marital status.

Article 2.1

In addition, consistent with the other provisions of this Agreement, there shall be no unlawful discrimination against handicapped employees, as prohibited by the Rehabilitation Act.

[see Memo, page 142]

Section 2. Committees

There are established at the national and area levels Joint Committees on Human Rights. The committees will be composed of a representative of the Union and responsible management officials. The committees may develop affirmative action proposals on all matters affecting minority groups. The committees will also be advised of the plan for site selection for facilities planned for national postal mail networks and major metropolitan areas, and review availability of adequate housing and public transportation. The committees shall meet as required at mutually agreeable times.

Section 3. Grievances

Grievances arising under this Article may be filed at Formal Step A of the grievance procedure within fourteen (14) days of when the employee or the Union has first learned or may reasonably have been expected to have learned of the alleged discrimination, unless filed directly at the national level, in which case the provisions of this Agreement for initiating grievances at that level shall apply.

(The preceding Article, Article 2, shall apply to City Carrier Assistant Employees.)

ARTICLE 3

MANAGEMENT RIGHTS

The Employer shall have the exclusive right, subject to the provisions of this Agreement and consistent with applicable laws and regulations:

A. To direct employees of the Employer in the performance of official duties;

B. To hire, promote, transfer, assign, and retain employees in positions within the Postal Service and to suspend,

demote, discharge, or take other disciplinary action against such employees;

C. To maintain the efficiency of the operations entrusted to it;

D. To determine the methods, means, and personnel by which such operations are to be conducted;

E. To prescribe a uniform dress to be worn by letter carriers and other designated employees; and

F. To take whatever actions may be necessary to carry out its mission in emergency situations, i.e., an unforeseen circumstance or a combination of circumstances which calls for immediate action in a situation which is not expected to be of a recurring nature.

(The preceding Article, Article 3, shall apply to City Carrier Assistant Employees.)

ARTICLE 4

TECHNOLOGICAL AND MECHANIZATION CHANGES

Both parties recognize the need for improvement of mail service.

Section 1. Advance Notice

The Union will be informed as far in advance of implementation as practicable of technological or mechanization changes which affect jobs including new or changed jobs in the area of wages, hours or working conditions. When major new mechanization or equipment is to be purchased and installed, the Union at the national level will be informed as far in advance as practicable, but no less than 90 days in advance.

Section 2. Labor-Management Committee

There shall be established at the national level a Joint-Labor Management Technological or Mechanization Changes Committee composed of an equal number of representatives of management and the Union. Notice to said Committee shall satisfy the notice requirements of the preceding paragraph.

Article 4.2

Upon receiving notice, said Committee shall attempt to resolve any questions as to the impact of the proposed change upon affected employees and if such questions are not resolved within a reasonable time after such change or changes are operational, the unresolved questions may be submitted by the Union to arbitration under the grievance-arbitration procedure. Any arbitration arising under this Article will be given priority in scheduling.

Section 3. New Jobs

Any new job or jobs created by technological or mechanization changes shall be offered to present employees capable of being trained to perform the new or changed job and the Employer will provide such training. During training, the employee will maintain his/her rate. It is understood that the training herein referred to is on the job and not to exceed sixty (60) days. Certain specialized technical jobs may require additional and off-site training.

An employee whose job is eliminated, if any, and who cannot be placed in a job of equal grade shall receive rate protection until such time as that employee fails to bid or apply for a position in the employee's former wage level.

The obligation hereinabove set forth shall not be construed to, in any way, abridge the right of the Employer to make such changes.

ARTICLE 5

PROHIBITION OF UNILATERAL ACTION

The Employer will not take any actions affecting wages, hours and other terms and conditions of employment as defined in Section 8(d) of the National Labor Relations Act which violate the terms of this Agreement or are otherwise inconsistent with its obligations under law.

(The preceding Article, Article 5, shall apply to City Carrier Assistant Employees.)

ARTICLE 6

NO LAYOFFS OR REDUCTION IN FORCE

(1) Each employee who is employed in the regular work force as of the date of the Award of Arbitrator James J. Healy, September 15, 1978, shall be protected henceforth against any involuntary layoff or force reduction.

It is the intent of this provision to provide security to each such employee during his or her work lifetime.

Members of the regular work force, as defined in Article 7 of the Agreement, include full-time regulars, part-time employees assigned to regular schedules and part-time employees assigned to flexible schedules.

(2) Employees who become members of the regular work force after the date of this Award, September 15, 1978, shall be provided the same protection afforded under (1) above on completion of six years of continuous service and having worked in at least 20 pay periods during each of the six years.

(3) With respect to employees hired into the regular work force after the date of this Award and who have not acquired the protection provided under (2) above, the Employer shall have the right to effect layoffs for lack of work or for other legitimate reasons. This right may be exercised in lieu of reassigning employees under the provisions of Article 12, except as such right may be modified by agreement. Should the exercise of the Employer's right to lay off employees require the application of the provisions of Chapter 35 of Title 5, United States Code, employees covered by that Chapter with less than three years of continuous civilian federal service will be treated as "career conditional" employees.

The Employer's right as established in this Section shall be effective July 20, 1979.

The following terms as to the employees' and Employer's rights and the rules and procedures to be followed in the implementation of Article 6 are a part of the September 15, 1978 Final Resolution and shall be final and binding upon the parties:

A. Coverage

1. Employees protected against any involuntary layoff or force reduction.

Those employees who occupy full-time, part-time regular or part-time flexible positions in the regular work force (as defined in Article 7) on September 15, 1978, are protected against layoff and reduction in force during any period of employment in the regular work force with the United States Postal Service or successor organization in his or her lifetime. Such employees are referred to as “protected employees.”

Other employees achieve protected status under the provisions of A.3 below.

2. Employees subject to involuntary layoff or force reduction.

Except as provided in A.1 and A.3, all employees who enter the regular work force, whether by hire, transfer, demotion, reassignment, reinstatement, and reemployment on or after September 16, 1978, are subject to lay-off or force reduction and are referred to as “non-protected employees.”

3. Non-protected employees achieving protected status.

- (a) A non-protected employee achieves protected status upon completion of six years of continuous service in their regular work force. The service requirement is computed from the first day of the pay period in which the employee enters the regular work force. To receive credit for the year, the employee must work at least one hour or receive a call-in guarantee in lieu of work in at least 20 of the 26 pay periods during that anniversary year.

Absence from actual duty for any of the following reasons will be considered as “work” solely for the purposes of this requirement:

- (1) To the extent required by law, court leave, time spent in military service covered by Chapter 43 of Title 38, or time spent on continuation of pay,

leave without pay or on OWCP rolls because of compensable injury on duty.

- (2) Time spent on paid annual leave or sick leave, as provided for in Article 10 of the Agreement.
- (3) Leave without pay for performing Union business as provided for in Article 24 of the Agreement.

All other unpaid leave and periods of suspension or time spent in layoff or RIF status will not be considered work. Failure to meet the 20 pay period requirement in any given anniversary year means the employee must begin a new six year continuous service period to achieve protected status.

- (b) Temporary details outside of the regular work force in which the employee's position of record remains in the regular work force count toward fulfilling the 20 pay periods of work requirement per year.
- (c) If a non-protected employee leaves the regular work force for a position outside the Postal Service and remains there more than 30 calendar days, upon return the employee begins a new service period for purposes of attaining six years continuous service.
- (d) If a non-protected employee leaves the regular work force and returns within two years from a position within the Postal Service the employee will receive credit for previously completed full anniversary years, for purposes of attaining the six years continuous service.

B. Preconditions for Implementation of Layoff and Reduction in Force.

1. The affected Union(s) shall be notified at the Regional level no less than 90 days in advance of any layoff or reduction in force that an excess of employees exists or will exist at an installation and that a layoff and reduction in force may be necessary. The Employer will explain to the Union(s) the basis

Article 6.B.1

for its conclusion that legitimate business reasons require the excessing and possible separation of employees.

2. No employee shall be reassigned under this Article or laid off or reduced in force unless and until that employee has been notified at least 60 days in advance that he or she may be affected by one or the other of these actions.
3. The maximum number of excess employees within an installation shall be determined by seniority unit within each category of employees (full-time, part-time regular, part-time flexible). This number determined by the Employer will be given to the Union(s) at the time of the 90-day notice.
4. Before implementation of reassignment under this Article or, if necessary, layoff and reduction in force of excess employees within the installation, the Employer will, to the fullest extent possible, separate all casuals within the craft and minimize the amount of overtime work and part-time flexible hours in the positions or group of positions covered by the seniority unit as defined in this Agreement or as agreed to by the parties. In addition, the Employer shall solicit volunteers from among employees in the same craft within the installation to terminate their employment with the Employer.

Employees who elect to terminate their employment will receive a lump sum severance payment in the amount provided by Part 435 of the Employee and Labor Relations Manual, will receive benefit coverage to the extent provided by such Manual, and, if eligible, will be given the early retirement benefits provided by Section 8336(d)(2) of Title 5, United States Code and the regulations implementing that statute.

5. No less than 20 days prior to effecting a layoff, the Employer will post a list of all vacancies in other seniority units and crafts at the same or lower level

which exist within the installation and within the commuting area of the losing installation. Employees in an affected seniority unit may, within 10 days after the posting, request a reassignment under this Article to a posted vacancy. Qualified employees will be assigned to such vacancies on the basis of seniority. If a senior non-preference eligible employee within the seniority unit indicates no interest in available reassignment, then such employee becomes exposed to layoff. A preference eligible employee within the seniority unit shall be required to accept such a reassignment to a vacancy in the same level at the installation, or, if none exists at the installation, to a vacancy in the same level at an installation within the commuting area of the losing installation.

If the reassignment is to a different craft, the employee's seniority in the new craft shall be established in accordance with the applicable seniority provisions of the new craft.

C. Layoff and Reduction in Force

- 1. Definition.** The term "layoff" as used herein refers to the separation of non-protected, non-preference eligible employees in the regular work force because of lack of work or other legitimate, non-disciplinary reasons. The term "reduction in force" as used herein refers to the separation or reduction in the grade of a non-protected veterans' preference eligible in the regular work force because of lack of work or other legitimate non-disciplinary reasons.
- 2. Order of layoff.** If an excess of employees exists at an installation after satisfaction of the preconditions set forth in (B) above, the Employer may lay off employees within their respective seniority units as defined in the Agreement.
- 3. Seniority units for purposes of layoff.** Seniority units within the categories of full-time regular, part-time regular, and part-time flexible, will consist of all non-protected persons at a given level within an

established craft at an installation unless the parties agree otherwise. It is the intent to provide the broadest possible unit consistent with the equities of senior non-protected employees and with the efficient operation of the installation.

4. **Union representation.** Chief stewards and union stewards whose responsibilities bear a direct relationship to the effective and efficient representation of bargaining unit employees shall be placed at the top of the seniority unit roster in the order of their relative craft seniority for the purposes of layoff, reduction in force, and recall.
5. **Reduction in force.** If an excess of employees exists at an installation after satisfaction of the preconditions set forth in (B) above and after the lay-off procedure has been applied, the Employer may implement a reduction in force as defined above. Such reduction will be conducted in accordance with statutory and regulatory requirements that prevail at the time the force reduction is effected. Should applicable law and regulations require that other non-protected, non-preference eligible employees from other seniority units be laid off prior to reduction in force, such employees will be laid off in inverse order of their craft seniority in the seniority unit.

In determining competitive levels and competitive areas applicable in a force reduction, the Employer will submit its proposal to the Union(s) at least 30 days prior to the reduction. The Union(s) will be afforded a full opportunity to make suggested revisions in the proposal. However, the Employer, having the primary responsibility for compliance with the statute and regulations, reserves the right to make the final decision with respect to competitive levels and competitive areas. In making its decision with respect to competitive levels and competitive areas the Employer shall give no greater retention security

to preference eligibles than to non-preference eligibles except as may be required by law.

D. Recall Rights

1. Employees who are laid off or reduced in force shall be placed on recall lists within their seniority units and shall be entitled to remain on such lists for two years. Such employees shall keep the Employer informed of their current address. Employees on the lists shall be notified in order of craft seniority within the seniority unit of all vacant assignments in the same category and level from which they were laid off or reduced in force. Preference eligibles will be accorded no recall rights greater than non-preference eligibles except as required by law. Notice of vacant assignments shall be given by certified mail, return receipt requested, and a copy of such notice shall be furnished to the local union president. An employee so notified must acknowledge receipt of the notice and advise the Employer of his or her intentions within 5 days after receipt of the notice. If the employee accepts the position offered he or she must report for work within 2 weeks after receipt of notice. If the employee fails to reply to the notice within 5 days after the notice is received or delivery cannot be accomplished, the Employer shall offer the vacancy to the next employee on the list. If an employee declines the offer of a vacant assignment in his or her seniority unit or does not have a satisfactory reason for failure to reply to a notice, the employee shall be removed from the recall list.
2. An employee reassigned from a losing installation pursuant to B.5 above and who has retreat rights shall be entitled under this Article to exercise those retreat rights before a vacancy is offered to an employee on the recall list who is junior to the reassigned employee in craft seniority.

E. Protective Benefits

1. **Severance pay.** Employees who are separated because of a layoff or reduction in force shall be

Article 6.E.1

entitled to severance pay in accordance with Part 435 of the Employee and Labor Relations Manual.

- 2. Health and Life Insurance Coverage.** Employees who are separated because of a layoff or a reduction in force shall be entitled to the health insurance and life insurance coverage and to the conversion rights provided for in the Employee and Labor Relations Manual.

F. Union Representation Rights

1. The interpretation and application of the provisions of this Award shall be grievable under Article 15. Any such grievance may be introduced at Step B and shall be subject to priority arbitration.
2. The Employer shall provide to the affected Union(s) a quarterly report on all reassignments, layoff and reductions in force made under this Article.
3. Preference eligibles are not deprived of whatever rights of appeal such employees may have under applicable laws and regulations. If the employee appeals under the Veterans' Preference Act, however, the time limits for appeal to arbitration and the normal contractual arbitration scheduling procedures are not to be delayed as a consequence of that appeal; if there is an MSPB appeal pending as of the date the arbitration is scheduled by the parties, the grievant waives access to the grievance-arbitration procedure beyond Step B.

G. Intent

The Employer shall not lay off, reduce in force, or take any other action against a non-protected employee solely to prevent the attainment of that employee of protection status.

(Additional no layoffs or reduction in force provisions regarding City Carrier Assistant Employees are found in Appendix B.)

ARTICLE 7
EMPLOYEE CLASSIFICATIONS

Section 1. Definition and Use

A. Regular Work Force. The regular work force shall be comprised of two categories of employees which are as follows:

1. **Full-Time.** Employees in this category shall be hired pursuant to such procedures as the Employer may establish and shall be assigned to regular schedules consisting of five (5) eight (8) hour days in a service week.
2. **Part-Time.** Employees in this category shall be hired pursuant to such procedures as the Employer may establish and shall be assigned to regular schedules of less than forty (40) hours in a service week, or shall be available to work flexible hours as assigned by the Employer during the course of a service week.

B. RESERVED

C. City Carrier Assistant Employees (CCAs)

The city carrier assistant work force shall be comprised of noncareer, bargaining unit employees, as follows:

1. City carrier assistants may perform the full range of letter carrier duties. The number of city carrier assistants who may be employed in any reporting period shall not exceed 15% of the total number of full-time career city carriers in that District.
2. In order to meet the fundamental changes in the business environment, including, but not limited to flexible windows which may be necessary to develop and provide new products and services, the Employer has the right to hire up to 8,000 CCAs in addition to those authorized in paragraph 1, above. The number of such city carrier assistants who may be employed in any reporting period shall not exceed 8% of the total number of full-time career city carriers in that District.

Article 7.1.C.2

CCAs hired under this Section will be so designated on their PS Form 50.

3. City carrier assistants shall be hired pursuant to such procedures as the Employer may establish. City carrier assistants shall be hired for terms of 360 calendar days and will have a break in service of 5 days between appointments.
4. Over the course of a service week, the Employer will make every effort to ensure that qualified and available part-time flexible employees are utilized at the straight-time rate prior to assigning such work to CCAs working in the same work location and on the same tour, provided that the reporting guarantee for CCA employees is met.

Section 2. Employment and Work Assignments

A. Normally, work in different crafts, occupational groups or levels will not be combined into one job. However, to provide maximum full-time employment and provide necessary flexibility, management may establish full-time schedule assignments by including work within different crafts or occupational groups after the following sequential actions have been taken:

1. All available work within each separate craft by tour has been combined.
2. Work of different crafts in the same wage level by tour has been combined.

The appropriate representatives of the affected Unions will be informed in advance of the reasons for establishing the combination full-time assignments within different crafts in accordance with this Article.

B. In the event of insufficient work on any particular day or days in a full-time or part-time employee's own scheduled assignment, management may assign the employee to any available work in the same wage level for which the employee is qualified, consistent with the employee's knowledge and experience, in order to maintain the number of work hours of the employee's basic work schedule.

C. During exceptionally heavy workload periods for one occupational group, employees in an occupational group experiencing a light workload period may be assigned to work in the same wage level, commensurate with their capabilities, to the heavy workload area for such time as management determines necessary.

[see Memo, page 145]

Section 3. Employee Complements

A. The Employer will staff at least one full-time regular city letter carrier per one full-time regular city letter carrier route, as defined in Article 41.1.A.1, plus each Carrier Technician position; however, the Employer's obligation shall not exceed a ratio of 1.18 full-time regular city letter carriers per full-time city letter carrier routes. As long as part-time flexible employees remain on the rolls, the Employer shall staff all postal installations which have 200 or more workyears of employment in the regular work force as of the date of this Agreement with 88% full-time employees in the letter carrier craft.

B. The Employer shall maximize the number of full-time employees and minimize the number of part-time employees who have no fixed work schedules in all postal installations; however, nothing in this paragraph B shall detract from the USPS' ability to use the awarded full-time/part-time ratio as provided for in paragraph 3.A. above.

C. A part-time flexible employee working eight (8) hours within ten (10), on the same five (5) days each week and the same assignment over a six month period will demonstrate the need for converting the assignment to a full-time position.

D. Where a count and inspection of an auxiliary city delivery assignment indicates that conversion to a full-time position is in order, conversion will be made.

[see Memos and Letter of Intent, pages 139, 146-147]

ARTICLE 8 HOURS OF WORK

Section 1. Work Week

The work week for full-time regulars shall be forty (40) hours per week, eight (8) hours per day within ten (10) consecutive hours, provided, however, that in all offices with more than 100 full-time employees in the bargaining units the normal work week for full-time regular employees will be forty hours per week, eight hours per day within nine (9) consecutive hours. Shorter work weeks will, however, exist as needed for part-time regulars.

Section 2. Work Schedules

A. The employee's service week shall be a calendar week beginning at 12:01 a.m. Saturday and ending at 12 midnight the following Friday.

B. The employee's service day is the calendar day on which the majority of work is scheduled. Where the work schedule is distributed evenly over two calendar days, the service day is the calendar day on which such work schedule begins.

C. The employee's normal work week is five (5) service days, each consisting of eight (8) hours, within ten (10) consecutive hours, except as provided in Section 1 of this Article. As far as practicable the five days shall be consecutive days within the service week.

Section 3. Exceptions

The above shall not apply to part-time employees.

Part-time employees will be scheduled in accordance with the above rules, except they may be scheduled for less than eight (8) hours per service day and less than forty (40) hours per normal work week.

CCA employees will be scheduled in accordance with Section 2, A and B, of this Article.

Section 4. Overtime Work

A. Overtime pay is to be paid at the rate of one and one-half (1 1/2) times the base hourly straight time rate.

(The preceding paragraph, Article 8.4.A., shall apply to City Carrier Assistant Employees.)

B. Overtime shall be paid to employees for work performed only after eight (8) hours on duty in any one service day or forty (40) hours in any one service week. Nothing in this Section shall be construed by the parties or any reviewing authority to deny the payment of overtime to employees for time worked outside of their regularly scheduled work week at the request of the Employer.

(The preceding paragraph, Article 8.4.B., shall apply to City Carrier Assistant Employees.)

C. Penalty overtime pay is to be paid at the rate of two (2) times the base hourly straight time rate. Penalty overtime pay will not be paid for any hours worked in the month of December.

(The preceding paragraph, Article 8.4.C., shall apply to City Carrier Assistant Employees.)

D. Penalty overtime pay will be paid to full-time regular employees for any overtime work in contravention of the restrictions in Section 5.F.

E. Excluding December, part-time flexible employees will receive penalty overtime pay for all work in excess of ten (10) hours in a service day or fifty-six (56) hours in a service week.

(The preceding paragraph, Article 8.4.E., shall apply to City Carrier Assistant Employees.)

F. Wherever two or more overtime or premium rates may appear applicable to the same hour or hours worked by an employee, there shall be no pyramiding or adding together of such overtime or premium rates and only the higher of the employee's applicable rates shall apply.

(The preceding paragraph, Article 8.4.F., shall apply to City Carrier Assistant Employees.)

Section 5. Overtime Assignments

When needed, overtime work for full-time employees shall be scheduled among qualified employees doing similar work

Article 8.5

in the work location where the employees regularly work in accordance with the following:

A. Employees desiring to work overtime shall place their names on either the “Overtime Desired” list or the “Work Assignment” list during the two weeks prior to the start of the calendar quarter, and their names shall remain on the list until such time as they remove their names from the list. Employees may switch from one list to the other during the two weeks prior to the start of the calendar quarter, and the change will be effective beginning that new calendar quarter.

B. “Overtime Desired” lists will be established by craft, section or tour in accordance with Article 30, Local Implementation.

C.1. (RESERVED)

C.2. a. When during the quarter the need for overtime arises, employees with the necessary skills having listed their names will be selected from the “Overtime Desired” list.

b. During the quarter every effort will be made to distribute equitably the opportunities for overtime among those on the “Overtime Desired” list.

c. In order to insure equitable opportunities for overtime, overtime hours worked and opportunities offered will be posted and updated weekly.

d. Recourse to the “Overtime Desired” list is not necessary in the case of a letter carrier working on the employee’s own route on one of the employee’s regularly scheduled days.

e. All overtime hours worked by, and all opportunities offered to, employees on the “Overtime Desired” list, regardless of whether the overtime/opportunity is on or off the employee’s own route, will be considered and counted when determining quarterly equitability.

f. Only overtime hours worked or opportunities offered beyond eight hours on a holiday or desig-

nated holiday will be considered and counted when determining equitability.

D. If the voluntary “Overtime Desired” list does not provide sufficient qualified people, qualified full-time regular employees not on the list may be required to work overtime on a rotating basis with the first opportunity assigned to the junior employee.

E. Exceptions to C and D above if requested by the employee may be approved by local management in exceptional cases based on equity (e.g., anniversaries, birthdays, illness, deaths).

F. Excluding December, no full-time regular employee will be required to work overtime on more than four (4) of the employee’s five (5) scheduled days in a service week or work over ten (10) hours on a regularly scheduled day, over eight (8) hours on a non-scheduled day, or over six (6) days in a service week.

G. Full-time employees not on the “Overtime Desired” list may be required to work overtime only if all available employees on the “Overtime Desired” list have worked up to twelve (12) hours in a day or sixty (60) hours in a service week. Employees on the “Overtime Desired” list:

1. may be required to work up to twelve (12) hours in a day and sixty (60) hours in a service week (subject to payment of penalty overtime pay set forth in Section 4.D for contravention of Section 5.F); and
2. excluding December, shall be limited to no more than twelve (12) hours of work in a day and no more than sixty (60) hours of work in a service week.

However, the Employer is not required to utilize employees on the “Overtime Desired” list at the penalty overtime rate if qualified employees on the “Overtime Desired” list who are not yet entitled to penalty overtime are available for the overtime assignment.

[see Memos and Letter of Intent, pages **168-175**]

Section 6. Sunday Premium Payment

Each employee whose regular work schedule includes a period of service, any part of which is within the period commencing at midnight Saturday and ending at midnight Sunday, shall be paid extra compensation at the rate of 25 percent of the employee's base hourly rate of compensation for each hour of work performed during that period of service. An employee's regularly scheduled reporting time shall not be changed on Saturday or Sunday solely to avoid the payment of Sunday premium payment.

Section 7. Night Shift Differential

For time worked between the hours of 6:00 p.m. and 6:00 a.m., career employees shall be paid additional compensation at the applicable flat dollar amount at each pay grade and step in accordance with Appendix A attached hereto.

(The preceding paragraph, Article 8.7, shall apply to City Carrier Assistant Employees.)

Section 8. Guarantees

A. An employee called in outside the employee's regular work schedule shall be guaranteed a minimum of four (4) consecutive hours of work or pay in lieu thereof where less than four (4) hours of work is available. Such guaranteed minimum shall not apply to an employee called in who continues working on into the employee's regularly scheduled shift.

B. When a full-time regular employee is called in on the employee's non-scheduled day, the employee will be guaranteed eight hours work or pay in lieu thereof.

C. The Employer will guarantee all employees at least four (4) hours work or pay on any day they are requested or scheduled to work in a post office or facility with 200 or more work-years of employment per year. All employees at other post offices and facilities will be guaranteed two (2) hours work or pay when requested or scheduled to work.

D. Any CCA employee who is scheduled to work and who reports to work in a post office or facility with 200 or more workyears of employment shall be guaranteed four (4) hours of work or pay. CCAs at other post offices and facilities will be guaranteed two (2) hours work or pay.

Section 9. Wash-Up Time

Installation heads shall grant reasonable wash-up time to those employees who perform dirty work or work with toxic materials. The amount of wash-up time granted each employee shall be subject to the grievance procedure.

(The preceding paragraph, Article 8.9, shall apply to City Carrier Assistant Employees.)

ARTICLE 9 SALARIES AND WAGES

Section 1. Salary and Wage Schedules

Employees with career appointments before January 12, 2013 shall be paid and earn step increases according to the rates and waiting periods outlined in Table One.

Employees appointed to career positions on or after January 12, 2013 shall be paid and earn step increases according to the rates and waiting periods outlined in Table Two.

Section 2. Basic Annual Salary

Effective **November 23, 2019**—the basic annual salary for each grade and step of Table One and Table Two shall be increased by an amount equal to **1.1%** of the basic annual salary for the grade and step in effect on the date of this Agreement.

Effective **November 21, 2020**—the basic annual salary for each grade and step of Table One and Table Two shall be increased by an amount equal to **1.1%** of the basic annual salary for the grade and step in effect on the date of this Agreement.

Effective **November 20, 2021**—the basic annual salary for each grade and step of Table One and Table Two shall be increased by an amount equal to **1.3%** of the basic annual salary for the grade and step in effect on the date of this Agreement.

Effective November 19, 2022—the basic annual salary for each grade and step of Table One and Table Two shall be increased by an amount equal to 1.3% of the basic annual salary for the grade and step in effect on the date of this Agreement.

[see Memo, page 178]

Section 3. Cost of Living Adjustment

A. Definitions

1. “Consumer Price Index” refers to the “National Consumer Price Index for Urban Wage Earners and Clerical Workers,” published by the Bureau of Labor Statistics, United States Department of Labor (1967=100) and referred to herein as the “Index.”

2. “Consumer Price Index Base” refers to the Consumer Price Index for the month of July **2019** and is referred to herein as the “Base Index.”

B. Effective Dates of Adjustment

Each eligible employee covered by this Agreement shall receive cost-of-living adjustments, upward, in accordance with the formula in Section 3.C, below, effective on the following dates:

- the second full pay period after the release of the January **2020** Index
- the second full pay period after the release of the July **2020** Index
- the second full pay period after the release of the January **2021** Index
- the second full pay period after the release of the July **2021** Index
- the second full pay period after the release of the January **2022** Index
- the second full pay period after the release of the July **2022** Index
- **the second full pay period after the release of the January 2023 Index**

C. The basic salary schedules provided for in Table One and Step O of Table Two of this Agreement shall be increased one cent per hour for each full 0.4 of a point increase in the applicable Index above the Base Index.

D. Steps A through N in the basic salary schedules provided for in Table Two of this Agreement shall receive COLAs calculated using the formula in paragraph C adjusted proportionally to each step's percentage of Step O. **Step AA of the Hourly Basic Rates for Part-Time Flexible Employees provided for in Table Two of this Agreement shall receive COLA calculated using the same formula in paragraph C adjusted proportionally to its percentage of Step O.**

E. Effective November 19, 2022, Table One and Step P of Table Two shall receive COLAs calculated using the formula in paragraph C. Also effective November 19, 2022, Steps A through O (including Step AA of the Hourly Basic Rates for Part-Time Flexible Employees) in the basic salary schedules provided for in Table Two of this Agreement shall receive COLAs calculated using the formula in paragraph C adjusted proportionally to each Step's percentage of Step P.

F. In the event the appropriate Index is not published on or before the beginning of the effective payroll period, any adjustment required will be made effective at the beginning of the second payroll period after publication of the appropriate Index.

G. No adjustment, retroactive or otherwise, shall be made due to any revision which may later be made in the published figures for the Index for any month mentioned in 3.B, above.

H. If during the life of this Agreement, the BLS ceases to make available the CPI-W (1967=100), the parties agree to use the CPI-W (1982-84=100) at such time as BLS ceases to make available the CPI-W (1967=100). At the time of change to the CPI-W (1982-84=100), the cost-of-living formula in Section 3.C will be recalculated to provide the same cost-of-living adjustment that would have been granted under the formula using the CPI-W (1967=100).

Article 9.4

Section 4. Application of Salary Rates

The Employer shall continue the current application of salary rates for the duration of this Agreement.

Section 5. Granting Step Increases

The Employer will continue the program on granting step increases for the duration of this Agreement.

[see Memo, page 176]

Section 6. Protected Salary Rates

The Employer shall continue the current salary rate protection program for the duration of this Agreement.

Section 7. City Carrier Assistants (CCAs)

The CCA hourly rates in Table **Three** shall be adjusted by the general increases provided for in Article 9.2. In addition, CCAs will receive the following wage adjustments:

Effective **November 23, 2019**, the CCA hourly rates in Table Three shall be increased by **1.0%**.

Effective **November 21, 2020**, the CCA hourly rates in Table Three shall be increased by **1.0%**.

Effective **November 20, 2021**, the CCA hourly rates in Table Three shall be increased by **1.0%**.

Effective **November 19, 2022**, the CCA hourly rates in Table Three shall be increased by **1.0%**.

Section 8. New Steps

NALC RSC Q7 (Table Two) will be modified to include a new entry Step AA for the Hourly Basic Rates of Part-Time Flexible (PTF) Employees. The Step AA Hourly Basic Rate will be equal to Step A of the Full-Time/Part-Time Regular Employees Hourly Basic Rate in Table Two. The waiting period from PTF Step AA to PTF Step A in Table Two will be 46 weeks. Upon conversion to Full-Time, Part-Time Flexible employees in RSC Q7 (Table Two) will be slotted into the Full-Time Step commensurate with their

number of weeks as a PTF, and retain their time credit toward the next step.

Effective November 19, 2022, NALC RSC Q (Table One) and NALC RSC Q7 (Table Two) will be modified to include an additional Step P that is \$444 more than Step O of the basic salary schedule in Tables One and Two. The waiting period in Step O to reach Step P of the basic salary schedule in Tables One and Two will be 46 weeks. Employees with at least 46 weeks in Step O of the basic salary schedule in Tables One and Two on November 19, 2022 will advance to Step P in the salary schedule, and employees with less than 46 weeks will advance upon reaching 46 weeks.

ARTICLE 10

LEAVE

Section 1. Funding

The Employer shall continue funding the leave program so as to continue the current leave earning level for the duration of this Agreement.

Section 2. Leave Regulations

The leave regulations in Subchapter 510 of the Employee and Labor Relations Manual, insofar as such regulations establish wages, hours and working conditions of employees covered by this Agreement, shall remain in effect for the life of this Agreement.

Section 3. Choice of Vacation Period

A. It is agreed to establish a nationwide program for vacation planning for employees in the regular work force with emphasis upon the choice vacation period(s) or variations thereof.

B. Care shall be exercised to assure that no employee is required to forfeit any part of such employee's annual leave.

C. The parties agree that the duration of the choice vacation period(s) in all postal installations shall be determined pursuant to local implementation procedures.

Article 10.3.D

D. Annual leave shall be granted as follows:

1. Employees who earn 13 days annual leave per year shall be granted up to ten (10) days of continuous annual leave during the choice period. The number of days of annual leave, not to exceed ten (10), shall be at the option of the employee.
2. Employees who earn 20 or 26 days annual leave per year shall be granted up to fifteen (15) days of continuous annual leave during the choice period. The number of days of annual leave, not to exceed fifteen (15), shall be at the option of the employee.
3. The subject of whether an employee may at the employee's option request two (2) selections during the choice period(s), in units of either 5 or 10 working days, the total not to exceed the ten (10) or fifteen (15) days above, may be determined pursuant to local implementation procedures.
4. The remainder of the employee's annual leave may be granted at other times during the year, as requested by the employee.

E. The vacation period shall start on the first day of the employee's basic work week. Exceptions may be granted by agreement among the employee, the Union representative and the Employer.

F. An employee who is called for jury duty during the employee's scheduled choice vacation period or who attends a National, State, or Regional Convention (Assembly) during the choice vacation period is eligible for another available period provided this does not deprive any other employee of first choice for scheduled vacation.

Section 4. Vacation Planning

The following general rules shall be observed in implementing the vacation planning program:

A. The Employer shall, no later than November 1, publicize on bulletin boards and by other appropriate means the beginning date of the new leave year, which shall begin with the first day of the first full pay period of the calendar year.

B. The installation head shall meet with the representatives of the Union to review local service needs as soon after January 1 as practical. The installation head shall then:

1. Determine the amount of annual leave accrued to each employee's credit including that for the current year and the amount he/she expects to take in the current year.
2. Determine a final date for submission of applications for vacation period(s) of the employee's choice during the choice vacation period(s).
3. Provide official notice to each employee of the vacation schedule approved for each employee.

C. A procedure in each office for submission of applications for annual leave for periods other than the choice period may be established pursuant to the implementation procedure above.

D. All advance commitments for granting annual leave must be honored except in serious emergency situations.

Section 5. Sick Leave

The Employer agrees to continue the administration of the present sick leave program, which shall include the following specific items:

A. Credit employees with sick leave as earned.

B. Charge to annual leave or leave without pay (at employee's option) approved absence for which employee has insufficient sick leave.

C. Employee becoming ill while on annual leave may have leave charged to sick leave upon request.

D. For periods of absence of three (3) days or less, a supervisor may accept an employee's certification as reason for an absence.

Article 10.6

Section 6. Minimum Charge for Leave

The minimum unit charged for sick leave and annual leave for regular work force employees as defined in Article 7, Section 1.A, is one hundredth of an hour (.01 hour).

Employees may utilize annual and sick leave in conjunction with leave without pay, subject to the approval of the leave in accordance with normal leave approval procedures. The Employer is not obligated to approve such leave for the last hour of the employee’s scheduled workday prior to and/or the first hour of the employee’s scheduled workday after a holiday.

[see Memos, pages **180-187**]

(Additional leave provisions regarding City Carrier Assistant Employees are found in Appendix B.)

**ARTICLE 11
HOLIDAYS**

Section 1. Holidays Observed

The following ten (10) days shall be considered holidays for full-time and part-time regular scheduled employees hereinafter referred to in this Article as “employees”:

- New Year’s Day
- Martin Luther King, Jr.’s Birthday
- Presidents Day
- Memorial Day
- Independence Day
- Labor Day
- Columbus Day
- Veterans’ Day
- Thanksgiving Day
- Christmas Day

Section 2. Eligibility

To be eligible for holiday pay, an employee must be in a pay status the last hour of the employee’s scheduled workday prior to or the first hour of the employee’s scheduled workday after the holiday.

Section 3. Payment

A. An employee shall receive holiday pay at the employee's base hourly straight time rate for a number of hours equal to the employee's regular daily working schedule, not to exceed eight (8) hours. **Effective with the 2021 Independence Day holiday, employees who work their holiday, at their option, may elect to have their annual leave balance credited with up to eight (8) hours of annual leave in lieu of holiday leave pay.**

B. Holiday pay is in lieu of other paid leave to which an employee might otherwise be entitled on the employee's holiday.

Section 4. Holiday Work

A. An employee required to work on a holiday other than Christmas shall be paid the base hourly straight time rate for each hour worked up to eight (8) hours. **Effective with the 2021 Independence Day holiday, employees who work their holiday, at their option, may elect to have their annual leave balance credited with up to eight (8) hours of annual leave or receive the holiday pay to which the employee is entitled as above described.**

B. An employee required to work on Christmas shall be paid one and one-half (1 1/2) times the base hourly straight time rate for each hour worked. **Effective with the 2021 Independence Day holiday, employees who work their holiday, at their option, may elect to have their annual leave balance credited with up to eight (8) hours of annual leave or receive the holiday pay to which the employee is entitled as above described.**

C. **Deferred holiday leave credited in accordance with Section 4.A or 4.B, above, will be subject to all applicable rules for requesting and scheduling annual leave and shall be combined with annual leave and counted as annual leave for the purposes of annual leave carryover.**

Section 5. Holiday on Non-Work Day

A. When a holiday falls on Sunday, the following Monday will be observed as the holiday. When a holiday falls on Saturday, the preceding Friday shall be observed as the holiday.

Article 11.5.B

B. When an employee's scheduled non-work day falls on a day observed as a holiday, the employee's scheduled workday preceding the holiday shall be designated as that employee's holiday.

Section 6. Holiday Schedule

A. The Employer will determine the number and categories of employees needed for holiday work and a schedule shall be posted as of the Tuesday preceding the service week in which the holiday falls.

B. As many full-time and part-time regular schedule employees as can be spared will be excused from duty on a holiday or day designated as their holiday. Such employees will not be required to work on a holiday or day designated as their holiday unless all casuals and part-time flexibles are utilized to the maximum extent possible, even if the payment of overtime is required, and unless all full-time and part-time regulars with the needed skills who wish to work on the holiday have been afforded an opportunity to do so.

C. An employee scheduled to work on a holiday who does not work shall not receive holiday pay, unless such absence is based on an extreme emergency situation and is excused by the Employer.

D. Qualified CCAs will be scheduled for work on a holiday or designated holiday after all full-time volunteers are scheduled to work on their holiday or designated holiday. They will be scheduled, to the extent possible, prior to any full-time volunteers or non-volunteers being scheduled to work a nonscheduled day or any full-time non-volunteers being required to work their holiday or designated holiday. If the parties have locally negotiated a pecking order that would schedule full-time volunteers on a nonscheduled day, the Local Memorandum of Understanding will apply.

Section 7. Holiday Part-Time Employee

A part-time flexible schedule employee shall not receive holiday pay as such. **Part-Time Flexible** employees **other than those in Step AA** shall be compensated for the ten (10) holidays by basing the employee's regular straight time hourly rate on the employee's annual rate divided by 2,000 hours. For work performed on December 25, a part-time flexible schedule employee shall be paid in addition to the employee's regular straight time hourly rate, one-half (1/2) times the employee's

regular straight time hourly rate for each hour worked up to eight (8) hours.

Section 8. City Carrier Assistant Holidays

A. Holidays Observed

The following six (6) days shall be considered holidays for city carrier assistants (CCAs):

New Year's Day
Memorial Day
Independence Day
Labor Day
Thanksgiving Day
Christmas Day

B. Eligibility

To be eligible for holiday pay, a CCA must be in a pay status the last hour of the employee's scheduled workday prior to or the first hour of the employee's scheduled workday after the holiday.

C. Payment

CCAs shall receive holiday pay at the employee's base hourly straight time rate. The number of hours of holiday leave pay for a CCA will be determined by the size of the office in which he/she works:

- 200 Workyear offices 8 hours
- POSTPlan offices 4 hours
- All other offices 6 hours

Effective with the 2021 Independence Day holiday, CCAs who work on a holiday may, at their option, elect to have their annual leave balance credited with 4, 6, or 8 hours (as applicable) of annual leave in lieu of receiving holiday pay.

ARTICLE 12

PRINCIPLES OF SENIORITY, POSTING AND REASSIGNMENTS

Section 1. Probationary Period

A. The probationary period for a new employee shall be ninety (90) calendar days. The Employer shall have the right

Article 12.1.A

to separate from its employ any probationary employee at any time during the probationary period and these probationary employees shall not be permitted access to the grievance procedure in relation thereto. If the Employer intends to separate an employee during the probationary period for scheme failure, the employee shall be given at least seven (7) days advance notice of such intent to separate the employee. If the employee qualifies on the scheme within the notice period, the employee will not be separated for prior scheme failure.

[see Memo, page 140]

B. The parties recognize that the failure of the Employer to discover a falsification by an employee in the employment application prior to the expiration of the probationary period shall not bar the use of such falsification as a reason for discharge.

C. When an employee completes the probationary period, seniority will be computed in accordance with this Agreement as of the initial day of full-time or part-time employment.

D. When an employee who is separated from the Postal Service for any reason is re-hired, the employee shall serve a new probationary period. If the separation was due to disability, the employee's seniority shall be established in accordance with Section 2, if applicable.

Section 2. Principles of Seniority

A. Except as specifically provided in this Article, the principles of seniority are established in the craft Articles of this Agreement.

B. An employee who left the bargaining unit on or after July 21, 1973 and returns to the same craft:

1. will begin a new period of seniority if the employee returns from a position outside the Postal Service; or
2. will begin a new period of seniority if the employee returns from a non-bargaining unit position within the Postal Service, unless the employee returns within 2 years from the date the employee left the unit.

Section 3. Principles of Posting

A. To insure a more efficient and stable work force, an employee may be designated a successful bidder no more than six (6) times during the duration of this Agreement unless such bid:

1. is to a job in a higher wage level;
2. is due to elimination or reposting of the employee's duty assignment; or
3. enables an employee to become assigned to a station closer to the employee's place of residence.

B. Specific provisions for posting for each craft are contained in the craft posting provisions of this Agreement.

Section 4. Principles of Reassignments

A. A primary principle in effecting reassignments will be that dislocation and inconvenience to employees in the regular work force shall be kept to a minimum, consistent with the needs of the service. Reassignments will be made in accordance with this Section and the provisions of Section 5 below.

B. When a major relocation of employees is planned in major metropolitan areas or due to the implementation of national postal mail networks, the Employer will apply this Article in the development of the relocation and reassignment plan. At least 90 days in advance of implementation of such plan, the Employer will meet with the Unions at the national level to fully advise the Unions how it intends to implement the plan. If the Unions believes such plan violates the National Agreement, the matter may be grieved.

Such plan shall include a meeting at the regional level in advance (as much as six months whenever possible) of the reassignments anticipated. The Employer will advise the Unions, based on the best estimates available at the time, of the anticipated impact; the numbers of employees affected by craft; the locations to which they will be reassigned; and, in the case of a new installation, the anticipated complement by tour and craft. The Unions will be periodically updated by the Region should any of the information change due to more current data being available.

Article 12.4.C

C. When employees are excessed out of their installation, the National Business Agent of the Union may request at the Area level a comparative work hour report of the losing installation 60 days after the excessing of such employees.

If a review of the report does not substantiate that business conditions warranted the action taken, such employees shall have their retreat rights activated. If the retreat right is denied, the employees have the right to the grievance-arbitration procedure.

D. In order to minimize the impact on employees in the regular work force, the Employer agrees to separate, to the extent possible, casual employees working in the affected craft and installation prior to excessing any regular employee in that craft out of the installation. The junior full-time employee who is being excessed has the option of reverting to part-time flexible status in his/her craft, or of being reassigned to the gaining installation.

Section 5. Reassignments

A. Basic Principles and Reassignments

When it is proposed to:

1. Discontinue an independent installation;
2. Consolidate an independent installation (i.e., discontinue the independent identity of an installation by making it part of another and continuing independent installation);
3. Transfer a classified station or classified branch to the jurisdiction of another installation or make an independent installation;
4. Reassign within an installation employees excess to the needs of a section of that installation;
5. Reduce the number of regular work force employees of an installation other than by attrition;

6. Centralized mail processing and/or delivery installation (Clerk Craft only);
7. Reassignment—motor vehicles;
8. Reassignment—part-time flexibles in excess of quota; such actions shall be subject to the following principles and requirements.

B. Principles and Requirements

1. Dislocation and inconvenience to full-time and part-time flexible employees shall be kept to the minimum consistent with the needs of the service.
2. The Vice Presidents Area Operations shall give full consideration to withholding sufficient full-time and part-time flexible positions within the area for full-time and part-time flexible employees who may be involuntarily reassigned. When positions are withheld, management will periodically review the continuing need for withholding such positions and discuss with the NBA the results of such review.
3. No employee shall be allowed to displace, or “bump” another employee, properly holding a position or duty assignment.
4. Unions affected shall be notified in advance (as much as six (6) months whenever possible), such notification to be at the regional level, except under A.4 above, which shall be at the local level.
5. Full-time and part-time flexible employees involuntarily detailed or reassigned from one installation to another **who qualify for relocation benefits** shall be given not less than 60 days advance notice, if possible. They shall receive moving, mileage, per diem and reimbursement for movement of household goods, as appropriate, if legally payable, as governed by the standardized Government travel regulations as set forth in the applicable Handbook.

Full-time and part-time flexible employees involuntarily detailed or reassigned from one instal-

lation to another who do not qualify for relocation benefits shall be given not less than 30 days advance notice, if possible.

6. Any employee volunteering to accept reassignment to another craft or occupational group, another branch of the Postal Service, or another installation shall start a new period of seniority beginning with such assignment, except as provided herein.
7. Whenever changes in mail handling patterns are undertaken in an area including one or more postal installations with resultant successive reassignments of clerks from those installations to one or more central installations, the reassignment of clerks shall be treated as details for the first 180 days in order to prevent inequities in the seniority lists at the gaining installations. The 180 days is computed from the date of the first detail of a clerk to the central, consolidated or new installation in that specific planning program. If a tie develops in establishing the merged seniority roster at the gaining installation, it shall be broken by total continuous service in the regular work force in the same craft.
8. In determining seniority of special delivery messengers who received career status under Civil Service Regulation 3.101, that period of continuous service as a special delivery messenger prior to attaining career status shall be included.
9. Whenever in this Agreement provision is made for reassignments, it is understood that any full-time or part-time flexible employee reassigned must meet the qualification requirements of the position to which reassigned.
10. Whenever the provisions of this Section establishing seniority are inconsistent with the provisions of the Craft Article of this Agreement, the provisions of the Craft Article shall prevail.
11. It is understood that any employee entitled hereunder to a specific placement may exercise such entitle-

ment only if no other employee has a superior claim hereunder to the same position.

12. Surplus U.S. Postal Service Employees-Surplus U.S. Postal Service employees from non-mail processing and non-mail delivery installations, regional offices, the U.S. Postal Service Headquarters or from other Federal departments or agencies shall be placed at the foot of the part-time flexible roll and begin a new period of seniority effective the date of reassignment.

C. Special Provisions on Reassignments

In addition to the general principles and requirements above specified, the following specific provisions are applicable:

1. Discontinuance of an Independent Installation

- a. When an independent installation is discontinued, all full-time and part-time flexible employees shall, to the maximum extent possible, be involuntarily reassigned to continuing postal positions in accordance with the following:
- b. Involuntary reassignment of full-time employees with their seniority for duty assignments to vacancies in the same or lower level in the same craft or occupational group in installations within 100 miles of the discontinued installation, or in more distant installations, if after consultation with the affected Unions, it is determined that it is necessary. The Postal Service will designate such installations for the reassignment of excess full-time employees. When two or more such vacancies are simultaneously available, first choice of duty assignment shall go to the senior employee entitled by displacement from a discontinued installation to such placement.
- c. Involuntary reassignment of full-time employees for whom consultation did not provide for placement under C.1.b above in other crafts or occupational groups in which they meet minimum qualifications at the same or lower level with permanent seniority for

duty assignments under (1) and (2) below, whichever is lesser:

- (1) One day junior to the seniority of the junior full-time employee in the same level and craft or occupation in the installation to which assigned, or
- (2) The seniority the employee had in the craft from which reassigned.

- d. Involuntary reassignment of part-time flexible employees with seniority in any vacancy in the part-time flexible quota in the same craft or occupational group at any installation within 100 miles of the discontinued installation, or in more distant installations, if after consultation with the affected Unions it is determined that it is necessary, the Postal Service will designate such installations for the reassignment of the part-time flexible employees.
- e. Involuntary reassignment of part-time flexible employees for whom consultation did not provide for placement under C.1.d above in other crafts or occupational groups in which they meet minimum qualification at the same or lower level at the foot of the existing part-time flexible roster at the receiving installation and begin a new period of seniority.
- f. Full-time employees for whom no full-time vacancies are available by the time the installation is discontinued shall be changed to part-time flexible employees in the same craft and placed as such, but shall for six months retain placement rights to full-time vacancies developing within that time within any installation within 100 miles of the discontinued installation, or in more distant installations, if after consultation with affected Unions it is necessary, U.S. Postal Service will designate such installations for the reassignment of excess full-time employees on the same basis as if they had remained full-time.

- g. Employees, full-time or part-time flexible, involuntarily reassigned as above provided shall upon the reestablishment of the discontinued installation be entitled to reassignment with full seniority to the first vacancy in the reestablished installation in the level, craft or occupational group from which reassigned.

2. Consolidation of an Independent Installation

- a. When an independent postal installation is consolidated with another postal installation, each full-time or part-time flexible employee shall be involuntarily reassigned to the continuing installation without loss of seniority in the employee's craft or occupational group.
- b. Where reassignments under 2.a, preceding, result in an excess of employees in any craft or occupational group in the continuing installation, identification and placement of excess employees shall be accomplished by the continuing installation in accordance with the provisions of this Agreement covering such situations.
- c. If the consolidated installation again becomes an independent installation, each full-time and part-time flexible employee whose reassignment was necessitated by the previous consolidation shall be entitled to the first vacancy in the reestablished installation in the level and craft or occupational group held at the time the installation was discontinued.

3. Transfer of a Classified Station or Classified Branch to the Jurisdiction of Another Installation or Made an Independent Installation

- a. When a classified station or classified branch is transferred to the jurisdiction of another installation or made an independent installation, all full-time employees shall at their option remain with the classified station or classified branch without loss of seniority, or remain with the installation from

which the classified station or classified branch is being transferred.

- b. A realistic appraisal shall be made of the number of employees by crafts or occupations who will be needed in the station after transfer, and potential vacancies within these requirements created by the unwillingness of employees to follow the station to the new jurisdiction shall be posted for bid on an office-wide basis in the losing installation.
- c. If the postings provided in paragraph 3.b, preceding, do not result in sufficient employees to staff the transferred classified station or classified branch, junior employees, by craft or occupational group on an installation-wide seniority basis in the losing installation, shall be involuntarily reassigned to the classified station or classified branch and each employee thus involuntarily reassigned shall be entitled to the first vacancy in such employee's level and craft or occupational group in the installation from which transferred.

4. Reassignment Within an Installation of Employees Excess to the Needs of a Section

- a. The identification of assignments comprising for this purpose a section shall be determined locally by local negotiations. If no sections are established immediately by local negotiations, the entire installation shall comprise the section.
- b. Full-time employees, excess to the needs of a section, starting with that employee who is junior in the same craft or occupational group and in the same level assigned in that section, shall be reassigned outside the section but within the same craft or occupational group. They shall retain their seniority and may bid on any existing vacancies for which they are eligible to bid. If they do not bid, they may be assigned in any vacant duty assignment for which there was no senior bidder in the same craft and installation. Their preference is to be considered if more than one such assignment is available.

- c. Such reassigned full-time employee retains the right to retreat to the section from which withdrawn only upon the occurrence of the first residual vacancy in the salary level after employees in the section have completed bidding. Such bidding in the section is limited to employees in the same salary level as the vacancy. Failure to bid for the first available vacancy will end such retreat right. The right to retreat to the section is optional with the employee who has retreat rights with respect to a vacancy in a lower salary level. Failure to exercise the option does not terminate the retreat rights in the salary level in which the employee was reassigned away from the section. In the Clerk Craft, an employee may exercise the option to retreat to a vacancy in a lower salary level only to an assignment for which the employee would have been otherwise eligible to bid.
- d. The duty assignment vacated by the reassignment of the junior full-time employee from the section shall be posted for bid of the full-time employees in the section. If there are no bids, the junior remaining unassigned full-time employee in the section shall be assigned to the vacancy.

5. Reduction in the Number of Employees in an Installation Other Than by Attrition

- a. Reassignments within installation. When for any reason an installation must reduce the number of employees more rapidly than is possible by normal attrition, that installation:
 - (1) Shall determine by craft and occupational group the number of excess employees;
 - (2) Shall, to the extent possible, minimize the impact on regular work force employees by separation of all casuals;
 - (3) Shall, to the extent possible, minimize the impact on full-time positions by reducing part-time flexible hours;

- (4) Shall, to the extent possible, minimize the impact on full-time positions by reducing over-time;
 - (5) Shall identify as excess the necessary number of junior full-time employees in the salary level, craft, and occupational group affected on an installation-wide basis within the installation; make reassignments of excess full-time employees who meet the minimum qualifications for vacant assignments in other crafts in the same installation; involuntarily reassign them (except as provided for letter carriers and special delivery messengers and vehicle service employees in Section C.5.b below) in the same or lower level with seniority, whichever is the lesser of:
 - (a) One day junior to the seniority of the junior full-time employee in the same level and craft or occupational group in the installation to which assigned, or
 - (b) The seniority the employee had in the craft from which reassigned.
 - (6) The employee shall be returned at the first opportunity to the craft from which reassigned.
 - (7) When returned, the employee retains seniority previously attained in the craft augmented by intervening employment in the other craft.
 - (8) The right of election by a senior employee provided in paragraph b(3), below is not available for this cross-craft reassignment within the installation.
- b. Reassignments to other installations after making reassignments within the installation:
- (1) Involuntarily reassign such excess full-time employees starting with the junior with their seniority for duty assignments to vacancies in the same or lower level in the same craft or occupational group in installations within 100 miles of the losing installation, or in more dis-

tant installations if after consultation with the affected Union it is determined that it is necessary, the Postal Service will designate such installations for the reassignment of excess full-time employees. However:

- (a) Whenever full-time letter carrier routes, carrier technician or router assignments are transferred from one installation to another, the full-time letter carriers whose complete routes or assignments are transferred shall have the option of transferring with their routes or assignments, with their seniority. If a full-time letter carrier declines the option of transferring with the route or assignment, any qualified full-time letter carrier in the delivery unit may request, by seniority, to be reassigned with the route or assignment, with their seniority. The request of the senior qualified carrier shall be granted, and shall be counted in accordance with Article 12.3.
- (b) Whenever full-time or part-time motor vehicle craft assignments are discontinued in an installation and there is an excess in a position designation and salary level, the excess shall be adjusted to the maximum extent possible by making voluntary reassignments to vacant motor vehicle craft positions in installations within 100 miles unless the employee applies for a vacancy in a more distant installation. Senior qualified applicants for such vacant positions shall be reassigned. When reassignment is in the same designation and salary level, the reassigned employee retains his/her seniority.
- (c) When the entire special delivery messenger unit is moved from one independent installation to another and all special delivery territory is transferred, the special delivery messengers will be reassigned in the gaining unit with full seniority credit for all seniority

gained in the craft and installation. When less than the entire special delivery messenger unit is transferred and it is necessary to reassign one or more special delivery messengers to the gaining installation, senior special delivery messengers shall be given option for reassignment. If no special delivery messenger elects to be reassigned, the junior special delivery messenger shall be reassigned.

- (2) Involuntarily reassign full-time employees for whom consultation did not provide for placement under b(1) above in other crafts or occupational groups in which they meet minimum qualifications at the same or lower level with permanent seniority for duty assignments whichever is lesser of:
 - (a) one day junior to the seniority of the junior full-time employee in the same level and craft or occupational group in the installation to which assigned, or
 - (b) the seniority he/she had in the craft from which reassigned.
- (3) Any senior employee in the same craft or occupational group in the same installation may elect to be reassigned to the gaining installation and take the seniority of the senior full-time employee subject to involuntary reassignment. Such senior employees who accept reassignment to the gaining installation do not have retreat rights.
- (4) When two or more such vacancies are simultaneously available, first choice of duty assignment shall go to the senior employee entitled by displacement from a discontinued installation to such placement.
- (5) A full-time employee shall have the option of changing to part-time flexible in the same craft or occupational group in lieu of involuntary reassignment.

(6) Employees involuntarily reassigned under b(1) and (2) above, other than senior employees who elect to be reassigned in place of junior employees, shall be entitled at the time of such reassignment to file a written request to be returned to the first vacancy in the level, in the craft or occupational group in the installation from which reassigned, and such request shall be honored so long as the employee does not withdraw it or decline to accept an opportunity to return in accordance with such request.

In the Clerk Craft, an employee(s) involuntarily reassigned shall be entitled at the time of such reassignment to file a written request to return to the first vacancy in the craft and installation from which reassigned. Such request for retreat rights must indicate whether the employee(s) desires to retreat to the same, lower, and/or higher salary level assignment and, if so, what salary level(s). The employee(s) shall have the right to bid for vacancies within the former installation and the written request for retreat rights shall serve as a bid for all vacancies in the level from which the employee was reassigned and for all residual vacancies in other levels for which the employee has expressed a desire to retreat. The employee(s) may retreat to only those assignments for which the employee(s) would have been otherwise eligible to bid. If vacancies are available in a specified lower, higher or same salary level, the employee will be given the option. Failure to exercise retreat rights to the first available vacancy terminates such rights. Furthermore, employee(s) electing to retreat to a lower level assignment are not entitled to salary protection.

6. Centralized Mail, Processing and/or Delivery Installation (Clerk Craft Only)

a. When the operations at a centralized installation or other mail processing and/or delivery installation

result in an excess of full-time clerks at another installation(s), full-time clerks who are excess in a losing installation(s) by reason of the change, shall be reassigned as provided in Section C.5.b. Reassignments of clerks shall be treated as details for the first 180 days to avoid inequities in the selection of preferred duty assignments by full-time clerks in the gaining installation.

- b. Previously established preferred duty assignments which become vacant before expiration of the detail period must be posted for bid and awarded to eligible full-time clerks then permanently assigned in the gaining installation. Excess part-time flexible clerks may be reassigned as provided for in Section C.8.
- c. All new duty assignments created in the gaining installation and all other vacant duty assignments in the centralized installation shall be posted for bid. One hundred eighty (180) days is computed from the date of the first detail of an employee. Bidding shall be open to all full-time clerks of the craft involved at the gaining installation. This includes full-time clerks assigned to the gaining installation.
- d. When the centralized installation is a new one:
 - (1) Full-time clerks who apply for reassignment from the losing installation, shall be reassigned with their seniority.
 - (2) Reassignments shall be in the order of seniority and shall not exceed the number of excess full-time clerks in the losing installation.
 - (3) The provisions of 5.a, above, apply to reassign junior full-time excess clerks, with their seniority, when there are excess full-time clerks after the reassignment of senior full-time clerks who apply for reassignment.

7. Reassignments - Motor Vehicle

- a. When a vehicle maintenance facility is established to replace an auxiliary garage, full-time and part-

time flexible craft positions in the gaining installation are to be posted in the losing installation for applications by full-time and part-time flexible employees, respectively. Senior qualified applicants shall be reassigned without loss of seniority, but not to exceed the number of excess employees in the losing installation.

- b. When a vehicle maintenance facility is established to replace vehicle maintenance in a perimeter office, full-time and part-time flexible craft positions in the new maintenance facility shall be posted in the losing installation for applications by full-time and part-time flexible employees, respectively. Senior qualified applicants shall be reassigned without loss of seniority, but not to exceed the number of excess employees in the losing installation.
 - c. When vehicle operations are changed by transfer from one installation to another, new full-time and part-time flexible craft positions shall be posted for applications in the losing installation by full-time and part-time flexible employees in the craft, respectively. Senior qualified applicants shall be reassigned without loss of seniority, but not to exceed the number of excess employees in the losing installation.
 - d. After all reassignments have been made to the gaining installation, pursuant to Subsections a, b and c, the new full-time assignments in the gaining installation shall be posted for bids.
 - e. If, after establishment of a new installation, operations result in further excess at losing installation(s), the procedures in Subsections a, b, c and d, above, apply to reassign senior applicants from the losing installation(s) to positions in the new installation.
- 8. Reassignment—Part-Time Flexible Employees in Excess of Quota (Other Than Motor Vehicle)**

Where there are part-time flexible employees in excess of the part-time flexible quota for the craft

for whom work is not available, part-time flexibles lowest on the part-time flexible roll equal in number to such excess may at their option be reassigned to the foot of the part-time flexible roll in the same or another craft in another installation.

- a. An excess employee reassigned to another craft in the same or another installation shall be assigned to the foot of the part-time flexible roll and begin a new period of seniority.
- b. An excess part-time flexible employee reassigned to the same craft in another installation shall be placed at the foot of the part-time flexible roll. Upon change to full-time from the top of the part-time flexible roll, the employee's seniority for preferred assignments shall include the seniority the employee had in losing installation augmented by part-time flexible service in the gaining installation.
- c. A senior part-time flexible in the same craft or occupational group in the same installation may elect to be reassigned in another installation in the same or another craft and take the seniority, if any, of the senior excess part-time flexible being reassigned, as set forth in a and b, above.
- d. The Postal Service will designate, after consultation with the affected Union, vacancies at installations in which excess part-time flexibles may request to be reassigned beginning with vacancies in other crafts in the same installation; then vacancies in the same craft in other installations; and finally vacancies in other crafts in other installations making the designations to minimize relocation hardships to the extent practicable.
- e. Part-time flexibles reassigned to another craft in the same installation shall be returned to the first part-time flexible vacancy within the craft and level from which reassigned.

- f. Part-time flexibles reassigned to other installations have retreat rights to the next such vacancy according to their standing on the part-time flexible roll in the losing installation but such retreat right does not extend to part-time flexibles who elect to request reassignment in place of the junior part-time flexibles.
- g. The right to return is dependent upon a written request made at the time of reassignment from the losing installation and such request shall be honored unless it is withdrawn or an opportunity to return is declined.

D. Part-Time Regular Employees

Part-time regular employees assigned in the craft units shall be considered to be in a separate category. All provisions of this Section apply to part-time regular employees within their own category.

Section 6. Transfers

A. Installation heads will consider requests for transfers submitted by employees from other installations.

B. Providing a written request for a voluntary transfer has been submitted, a written acknowledgement shall be given in a timely manner.

(Additional reassignment and probationary period provisions regarding City Carrier Assistant Employees are found in Appendix B.)

[see Memos, pages 189-195]

ARTICLE 13

ASSIGNMENT OF ILL OR INJURED REGULAR WORKFORCE EMPLOYEES

Section 1. Introduction

A. Part-time regular schedule employees assigned in the craft unit shall be considered to be in a separate category. All

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provisions of this Article apply to part-time regular schedule employees within their own category.

B. The U.S. Postal Service and the Union recognizing their responsibility to aid and assist deserving full-time regular or part-time flexible employees who through illness or injury are unable to perform their regularly assigned duties, agree to the following provisions and conditions for reassignment to temporary or permanent light duty or other assignments. It will be the responsibility of each installation head to implement the provisions of this Agreement within the installation, after local negotiations.

Section 2. Employee's Request for Reassignment

A. Temporary Reassignment

Any full-time regular or part-time flexible employee recuperating from a serious illness or injury and temporarily unable to perform the assigned duties may voluntarily submit a written request to the installation head for temporary assignment to a light duty or other assignment. The request shall be supported by a medical statement from a licensed physician or by a written statement from a licensed chiropractor stating, when possible, the anticipated duration of the convalescence period. Such employee agrees to submit to a further examination by a physician designated by the installation head, if that official so requests.

B. Permanent Reassignment

1. Any ill or injured full-time regular or part-time flexible employee having a minimum of five years of postal service, or any full-time regular or part-time flexible employee who sustained injury on duty, regardless of years of service, while performing the assigned duties can submit a voluntary request for permanent reassignment to light duty or other assignment to the installation head if the employee is permanently unable to perform all or part of the assigned duties. The request shall be accompanied by a medical certificate from a physician designated by the installation head giving full evidence of the physical condition of the employee, the need for

reassignment, and the ability of the employee to perform other duties. A certificate from the employee's personal physician will not be acceptable.

2. The following procedures are the exclusive procedures for resolving a disagreement between the employee's physician and the physician designated by the USPS concerning the medical condition of an employee who has requested a permanent light duty assignment. These procedures shall not apply to cases where the employee's medical condition arose out of an occupational illness or injury. On request of the Union, a third physician will be selected from a list of five Board Certified Specialists in the medical field for the condition in question, the list to be supplied by the local Medical Society. The physician will be selected by the alternate striking of names from the list by the Union and the Employer. The Employer will supply the selected physician with all relevant facts including job description and occupational physical requirements. The decision of the third physician will be final as to the employee's medical condition and occupational limitations, if any. Any other issues relating to the employee's entitlement to a light duty assignment shall be resolved through the grievance-arbitration procedure. The costs of the services of the third physician shall be shared by the Union and the Employer.

C. Installation heads shall show the greatest consideration for full-time regular or part-time flexible employees requiring light duty or other assignments, giving each request careful attention, and reassign such employees to the extent possible in the employee's office. When a request is refused, the installation head shall notify the concerned employee in writing, stating the reasons for the inability to reassign the employee.

Section 3. Local Implementation

Due to varied size installations and conditions within installations, the following important items having a direct bearing on these reassignment procedures (establishment of light duty assignments) should be determined by local negotiations.

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A. Through local negotiations, each office will establish the assignments that are to be considered light duty within each craft represented in the office. These negotiations should explore ways and means to make adjustments in normal assignments, to convert them to light duty assignments without seriously affecting the production of the assignment.

B. Light duty assignments may be established from part-time hours, to consist of 8 hours or less in a service day and 40 hours or less in a service week. The establishment of such assignment does not guarantee any hours to a part-time flexible employee.

C. Number of Light Duty Assignments. The number of assignments within each craft that may be reserved for temporary or permanent light duty assignments, consistent with good business practices, shall be determined by past experience as to the number of reassignments that can be expected during each year, and the method used in reserving these assignments to insure that no assigned full-time regular employee will be adversely affected, will be defined through local negotiations. The light duty employee's tour hours, work location and basic work week shall be those of the light duty assignment and the needs of the service, whether or not the same as for the employee's previous duty assignment.

Section 4. General Policy Procedures

A. Every effort shall be made to reassign the concerned employee within the employee's present craft or occupational group, even if such assignment reduces the number of hours of work for the supplemental work force. After all efforts are exhausted in this area, consideration will be given to reassignment to another craft or occupational group within the same installation.

B. The full-time regular or part-time flexible employee must be able to meet the qualifications of the position to which the employee is reassigned on a permanent basis. On a temporary reassignment, qualifications can be modified provided excessive hours are not used in the operation.

C. The reassignment of a full-time regular or part-time flexible employee to a temporary or permanent light duty or other assignment shall not be made to the detriment of any full-time regular on a scheduled assignment or give a reassigned part-time flexible preference over other part-time flexible employees.

D. The reassignment of a full-time regular or part-time flexible employee under the provisions of this Article to an agreed-upon light duty temporary or permanent or other assignment within the office, such as type of assignment, area of assignment, hours of duty, etc., will be the decision of the installation head who will be guided by the examining physician's report, employee's ability to reach the place of employment and ability to perform the duties involved.

E. An additional full-time regular position can be authorized within the craft or occupational group to which the employee is being reassigned, if the additional position can be established out of the part-time hours being used in that operation without increasing the overall hour usage. If this cannot be accomplished, then consideration will be given to reassignment to an existing vacancy.

F. The installation head shall review each light duty reassignment at least once each year, or at any time the installation head has reason to believe the incumbent is able to perform satisfactorily in other than the light duty assignment the employee occupies. This review is to determine the need for continuation of the employee in the light duty assignment. Such employee may be requested to submit to a medical review by a physician designated by the installation head if the installation head believes such examination to be necessary.

G. The following procedures are the exclusive procedures for resolving a disagreement between the employee's physician and the physician designated by the USPS concerning the medical condition of an employee who is on a light duty assignment. These procedures shall not apply to cases where the employee's medical condition arose out of an occupational illness or injury. On request of the Union, a third physician will be selected from a list of five Board Certified Specialists in the medical field for the condition in question, the list to be supplied by the local Medical

Article 13.4.G

Society. The physician will be selected by the alternate striking of names from the list by the Union and the Employer. The Employer will supply the selected physician with all relevant facts including job description and occupational physical requirements. The decision of the third physician will be final as to the employee's medical condition and occupational limitations, if any. Any other issues relating to the employee's entitlement to a light duty assignment shall be resolved through the grievance-arbitration procedure. The costs of the services of the third physician shall be shared by the Union and the Employer.

H. When a full-time regular employee in a temporary light duty assignment is declared recovered on medical review, the employee shall be returned to the employee's former duty assignment, if it has not been discontinued. If such former regular assignment has been discontinued, the employee becomes an unassigned full-time regular employee.

I. If a full-time regular employee is reassigned in another craft for permanent light duty and later is declared recovered, on medical review, the employee shall be returned to the first available full-time regular vacancy in complement in the employee's former craft. Pending return to such former craft, the employee shall be an unassigned full-time regular employee. The employee's seniority shall be restored to include service in the light duty assignment.

J. When a full-time regular employee who has been awarded a permanent light duty assignment within the employee's own craft is declared recovered, on medical review, the employee shall become an unassigned full-time regular employee.

K. When a part-time flexible on temporary light duty is declared recovered, the employee's detail to light duty shall be terminated.

L. When a part-time flexible who has been reassigned in another craft on permanent light duty is declared recovered, such assignment to light duty shall be terminated. Section 4.I, above, does not apply even though the employee has advanced to full-time regular while on light duty.

Section 5. Filling Vacancies Due to Reassignment of an Employee to Another Craft

When it is necessary to permanently reassign an ill or injured full-time regular or part-time flexible employee who is unable to perform the regularly assigned duties, from one craft to another craft within the office, the following procedures will be followed:

A. When the reassigned employee is a full-time regular employee, the resulting full-time regular vacancy in the complement, not necessarily in the particular duty assignment of the losing craft from which the employee is being reassigned, shall be posted to give the senior of the full-time regular employees in the gaining craft the opportunity to be reassigned to the vacancy, if desired.

B. If no full-time regular employee accepts the opportunity to be assigned to the vacancy in the complement, not necessarily in the particular duty assignment in the other craft, the senior of the part-time flexibles on the opposite roll who wishes to accept the vacancy shall be assigned to the full-time regular vacancy in the complement of the craft of the reassigned employee.

C. When the reassigned employee is a part-time flexible, the resulting vacancy in the losing craft shall be posted to give the senior of the full-time regular or part-time flexible employees in the gaining craft the opportunity to be assigned to the part-time flexible vacancy, if desired, to begin a new period of seniority at the foot of the part-time flexible roll.

D. The rule in A and B, above, applies when a full-time regular employee on permanent light duty is declared recovered and is returned to the employee's former craft, to give the senior of the full-time regular or part-time flexible employees in the gaining craft the opportunity, if desired, to be assigned in the resulting full-time regular vacancy in the complement, not necessarily in the particular duty assignment of the losing craft.

Section 6. Seniority of an Employee Assigned to Another Craft

A. Except as provided for in Section 4.I, above, a full-time regular employee assigned to another craft or occupational group in the same or lower level in the same installation shall

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take the seniority for preferred tours and assignments, whichever is the lesser of (a) one day junior to the junior full-time regular employee in the craft or occupational group, (b) retain the seniority the employee had in the employee's former craft.

B. A part-time flexible employee who is permanently assigned to a full-time regular or part-time flexible assignment in another craft, under the provisions of this Article, shall begin a new period of seniority. If assigned as a part-time flexible, it shall be at the foot of the part-time flexible roll.

ARTICLE 14 SAFETY AND HEALTH

Section 1. Responsibilities

It is the responsibility of management to provide safe working conditions in all present and future installations and to develop a safe working force. The Union will cooperate with and assist management to live up to this responsibility. The Employer will meet with the Union on a semiannual basis and inform the Union of its automated systems development programs. The Employer also agrees to give appropriate consideration to human factors in the design and development of automated systems. Human factors and ergonomics of new automated systems are a proper subject for discussion at the National Joint Labor-Management Safety Committee.

Section 2. Cooperation

The Employer and the Union insist on the observance of safe rules and safe procedures by employees and insist on correction of unsafe conditions. Mechanization, vehicles and vehicle equipment, and the work place must be maintained in a safe and sanitary condition, including adequate occupational health and environmental conditions. The Employer shall make available at each installation forms to be used by employees in reporting unsafe and unhealthful conditions. If an employee believes he/she is being required to work under unsafe conditions, such employee may:

- (a) notify such employee's supervisor who will immediately investigate the condition and take corrective action if necessary;
- (b) notify such employee's steward, if available, who may discuss the alleged unsafe condition with such employee's supervisor;
- (c) file a grievance at Formal Step A of the grievance procedure within fourteen (14) days of notifying such employee's supervisor if no corrective action is taken during the employee's tour; and/or
- (d) make a written report to the Union representative from the local Safety and Health Committee who may discuss the report with such employee's supervisor.

Upon written request of the employee involved in an accident, a copy of the PS Form 1769 (Accident Report) will be provided.

Any grievance which has as its subject a safety or health issue directly affecting an employee(s) which is subsequently properly appealed to arbitration in accordance with the provisions of Article 15 may be placed at the head of the appropriate arbitration docket at the request of the Union.

Section 3. Implementation

To assist in the positive implementation of the program:

A. There shall be established at the Employer's Headquarters level, a Joint Labor-Management Safety Committee. Representation on the Committee, to be specifically determined by the Employer and the Union, shall include one person from the Union and representatives from appropriate Departments in the Postal Service. Not later than 60 days following the effective date of this Collective Bargaining Agreement, designated representatives of the Union and Management will meet for the purpose of developing a comprehensive agenda which will include all aspects of the Employer's Safety Program. Subsequent to the development of this agenda priorities will be established and a tentative schedule will be developed to insure full discussion of all topics. Meetings may also be requested by either party for the specific

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purpose of discussing additional topics of interest within the scope of the Committee.

The responsibility of the Committee will be to evaluate and make recommendations on all aspects of the Employer's Safety Program, to include program adequacy, implementation at the local level, and studies being conducted for improving the work environment.

The Chair will be designated by the Employer. The Union may designate a coordinator who, in conjunction with the Chair, shall schedule the meetings, and recommended priorities on new agenda items. In addition, the coordinator may assist the Chair in conducting the activities of the Committee. The Employer shall furnish the Union information relating to injuries, illness and safety, including the morbidity and mortality experience of employees. This report shall be in form of the reports furnished to OSHA on a quarterly basis.

The Headquarters level Committee will meet quarterly and the Employer and Union Representatives will exchange proposed agenda items two weeks before the scheduled meetings. If problems or items of significant, national nature arise between scheduled quarterly meetings either party may request a special meeting of the Committee. Either party will have the right to be accompanied to any Committee meeting by no more than two technical advisors.

B. There shall be established at the Employer's Area level, an Area Joint Labor-Management Safety Committee, which will be scheduled to meet quarterly. The Employer and Union Representatives will exchange proposed agenda items two weeks before the scheduled meetings. If problems or items of a significant, area nature arise between scheduled quarterly meetings, either party may request a special meeting of the Committee. Either party will have the right to be accompanied to any Committee meeting by no more than two technical advisors.

Representation on the Committee shall include one person from the Union and appropriate representatives from the Postal Service Area Office. The Chair will be designated by the Employer.

C. The Employer will make Health Service available for the treatment of job related injury or illness where it determines they are needed. The Health Service will be available from any of the following sources: U.S. Public Health Service; other government or public medical sources within the area; independent or private medical facilities or services that can be contracted for; or in the event funds, spaces and personnel are available for such purposes, they may be staffed at the installation. The Employer will promulgate appropriate regulations which comply with applicable regulations of the Office of Workers' Compensation Programs, including employee choice of health services.

D. The Employer will comply with Section 19 of the Williams-Steiger Occupational Safety and Health Act.

Section 4. Local Safety Committee

At each postal installation having 50 or more employees, a Joint Labor-Management Safety and Health Committee will be established. In installations having fewer than 50 employees, installation heads are encouraged to establish similar committees when requested by the Union. Where no Safety and Health Committee exists, safety and health items may be placed on the agenda and discussed at labor-management meetings. There shall be equal representation on the Committee between the Union and management. The representation on the Committee to be specifically determined by the Employer and the Union shall include one person from the Union and appropriate management representatives. The Chair will be designated by the Employer.

It is recognized that under some circumstances, the presence of an additional employee employed at the installation will be useful to the local Safety and Health Committee because of that employee's special expertise or experience with the agenda item being discussed. Under these circumstances, which will not normally be applicable to most agenda items, the employee may, at the request of the Union, be in attendance only for the time necessary to discuss that item. Payment for the actual time spent at such meetings by the employee will be at the applicable straight-time rate, providing the time spent is a part of the employee's regular workday.

Section 5. Subjects for Discussion

Individual grievances shall not be made the subject of discussion during Safety and Health Committee meetings.

Section 6. Employee Participation

It is the intent of this program to insure broad exposure to employees, to develop interest by active participation of employees, to insure new ideas being presented to the Committee and to make certain that employees in all areas of an installation have an opportunity to be represented. At the same time, it is recognized that for the program to be effective, it is desirable to provide for a continuity in the committee work from year to year. Therefore, except for the Chair and Secretary, the Committee members shall serve three-year terms and shall at the discretion of the Union be eligible to succeed themselves.

Section 7. Local Committee Meetings

The Safety and Health Committee shall meet at least quarterly and at such other times as requested by a Committee member and approved by the Chair in order to discuss significant problems or items. The meeting shall be on official time. Each Committee member shall submit agenda items to the Secretary at least three (3) days prior to the meeting. A member of the Health Unit will be invited to participate in the meeting of the Labor-Management Safety and Health Committee when agenda item(s) relate to the activities of the Health Unit.

Section 8. Local Committee Responsibilities

A. The Committee shall review the progress in accident prevention and health at the installation; determine program areas which should have increased emphasis; and it may investigate major accidents which result in disabling injuries. Items properly relating to employee safety and health shall be considered appropriate discussion items. Upon a timely request, information or records necessary for the local Safety and Health Committee to investigate real or potential safety and health issues will be made available to the Committee.

In addition, the Committee shall promote the cause of safety and health in the installation by:

1. Reviewing safety and health suggestions, safety training records and reports of unsafe conditions or practices.
2. Reviewing local safety and health rules.
3. Identifying employee unsafe work practices and assisting in enforcing safety work rules.
4. Reviewing updated list of hazardous materials used in the installation.
5. Reviewing local dog bite prevention efforts.

The Committee shall at its discretion render reports to the installation head and may at its discretion make recommendations to the installation head for action on matters concerning safety and health. The installation head shall within a reasonable period of time advise the Committee that the recommended action has been taken or advise the Headquarters Safety and Health Committee and the President of the local Union as to why it has not. Any member of the Committee may also submit a written report to the Headquarters Safety and Health Committee in the event the Committee's recommendations are not implemented.

Upon proper written request to the Chair of the Committee, on-the-spot inspection of particular troublesome areas may be made by individual Committee members or a Subcommittee or the Committee as a whole. Such request shall not be unreasonably denied. When so approved, the Committee members shall be on official time while making such inspection.

The Union representative from the local Safety and Health Committee may participate on the annual inspection, conducted by district safety and health services personnel in accordance with ELM Section 824, provided that the Union represents employees at the facility being inspected. In no case shall there be more than one NALC representative on such inspections.

The Union representative from the local Safety and Health Committee may participate on other inspections of the main facility of each post office or other installation with 100 or more work-

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years of employment in the regular work force, and of an individual station or branch where the station or branch has 100 or more workyears of employment in the regular work force, provided that the Union represents employees at the main facility or station or branch and provided that the Union representative is domiciled at the main facility or station or branch to be inspected. If the Union representative to the local Safety and Health Committee is not domiciled at the main facility or station or branch to be inspected and if the Union represents employees at the main facility or station or branch, at the Union's option, representatives from the Committee may participate on the inspection (at no additional cost for the Employer) or the Union may designate representatives domiciled at the main facility or station or branch to be inspected to participate on the inspection. In no case shall there be more than one NALC representative on such inspections.

The Union representative from the local Safety and Health Committee may participate on the annual inspection of each installation with less than 100 workyears of employment in the regular work force, where such Committee exists in the installation being inspected. In those installations that do not have a Safety and Health Committee, the inspector shall afford the opportunity for a bargaining unit employee from the Union, if it represents employees in that installation, to accompany him/her during these inspections. If requested, these bargaining unit employees should be selected by the various exclusive bargaining representatives in that installation. In no case shall there be more than one NALC representative on such inspections.

B. An appointed member of a local committee will receive an orientation by the Employer which will include:

1. Responsibilities of the Committee and its members.
2. Basic elements of the Safety and Health Program.
3. Identification of hazards and unsafe practices.
4. Explanation of reports and statistics reviewed and analyzed by the Committee.

C. Where an investigation board is appointed by a Vice President, Area Operations or a District Manager to investi-

gate a fatal or serious industrial non-criminal accident and/or injury, the appropriate Union at the installation will be advised promptly. When requested by the Union, a representative from the local Safety and Health Committee will be permitted to accompany the board in its investigation.

D. In installations where employees represented by the Union accept, handle and/or transport hazardous materials, the Employer will establish a program of promoting safety awareness through communications and/or training, as appropriate. Elements of such a program would include, but not be limited to:

1. Informational postings, pamphlets or articles in Postal Area Bulletins.
2. Distribution of Publication 52 to employees whose duties require acceptance of and handling hazardous or perishable items.
3. On-the-job training of employees whose duties require the handling and/or transportation of hazardous or perishable items. This training will include, but is not limited to, hazard identification; proper handling of hazardous materials; personal protective equipment availability and its use; cleanup and disposal requirements for hazardous materials.
4. All mailbags containing any hazardous materials, as defined in Publication 52, will be appropriately identified so that the employee handling the mail is aware that the mailbag contains one or more hazardous material packages.
5. Personal protective equipment will be made available to employees who are exposed to spills and breakage of hazardous materials.

Section 9. Field Federal Safety and Health Councils

In those cities where Field Federal Safety and Health Councils exist, one representative of the Union who is on the Local Safety and Health Committee in an independent postal

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installation in that city and who serves as a member of such Councils, will be permitted to attend the meetings. Such employee will be excused from regularly assigned duties without loss of pay. Employer authorized payment as outlined above will be granted at the applicable straight time rate, provided the time spent in such meetings is a part of the employee's regular work day.

(The preceding Article, Article 14, shall apply to City Carrier Assistant Employees.)

[see Memos, pages 198-200]

ARTICLE 15

GRIEVANCE-ARBITRATION PROCEDURE

Section 1. Definition

A grievance is defined as a dispute, difference, disagreement or complaint between the parties related to wages, hours, and conditions of employment. A grievance shall include, but is not limited to, the complaint of an employee or of the Union which involves the interpretation, application of, or compliance with the provisions of this Agreement or any local Memorandum of Understanding not in conflict with this Agreement.

Section 2. Grievance Procedure—Steps

Informal Step A

(a) Any employee who feels aggrieved must discuss the grievance with the employee's immediate supervisor within fourteen (14) days of the date on which the employee or the Union first learned or may reasonably have been expected to have learned of its cause. This constitutes the Informal Step A filing date. The employee, if he or she so desires, may be accompanied and represented by the employee's steward or a Union representative. During the meeting the parties are encouraged to jointly review all relevant documents to facilitate resolution of the dispute. The Union also may initiate a grievance at Informal Step A within 14 days of the date the Union first became aware of (or reasonably should have become aware of) the facts giving rise to the grievance.

ance. In such case the participation of an individual grievant is not required. An Informal Step A Union grievance may involve a complaint affecting more than one employee in the office.

(b) In any such discussion the supervisor shall have authority to resolve the grievance. The steward or other Union representative likewise shall have authority to resolve the grievance in whole or in part. The local parties are not prohibited from using the Joint Step A Grievance Form to memorialize a resolution reached at an Informal Step A Meeting. No resolution reached as a result of such discussion shall be a precedent for any purpose.

(c) If no resolution is reached as a result of such discussion, the Union shall be entitled to file a written appeal to Formal Step A of the grievance procedure within seven (7) days of the date of the discussion. Such appeal shall be made by completing the Informal Step A portion of the Joint Step A Grievance Form. At the request of the Union, the supervisor shall print his/her name on the Joint Step A Grievance Form and initial, confirming the date of the discussion.

Formal Step A

(a) The Joint Step A Grievance Form appealing a grievance to Formal Step A shall be filed with the installation head or designee. In any associate post office of twenty (20) or less employees, the Employer shall designate an official outside of the installation as the Formal Step A official, and shall so notify the Union Formal Step A representative.

(b) Any grievance initiated at Formal Step A, pursuant to Article 2 or 14 of this Agreement, must be filed by submitting a Joint Step A Grievance Form directly with the installation head within 14 days of the date on which the Union or the employee first learned or may reasonably have been expected to have learned of its cause.

(c) The installation head or designee will meet with the steward or a Union representative as expeditiously as possible, but no later than seven (7) days following receipt of the Joint Step A Grievance Form unless the parties agree upon a later date. In all grievances at Formal Step A, the grievant shall be represented for all purposes by a steward or a Union representative

Article 15.2 Formal Step A (c)

who shall have authority to resolve the grievance as a result of discussions or compromise in this Step. The installation head or designee also shall have authority to resolve the grievance in whole or in part.

(d) At the meeting the Union representative shall make a full and detailed statement of facts relied upon, contractual provisions involved, and remedy sought. The Union representative may also furnish written statements from witnesses or other individuals. The Employer representative shall also make a full and detailed statement of facts and contractual provisions relied upon. The parties' representatives shall cooperate fully in the effort to develop all necessary facts, including the exchange of copies of all relevant papers or documents in accordance with Articles 17 and 31. The parties' representatives may mutually agree to jointly interview witnesses where desirable to assure full development of all facts and contentions. In addition, in cases involving discharge either party shall have the right to present no more than two witnesses. Such right shall not preclude the parties from jointly agreeing to interview additional witnesses as provided above.

(e) Any resolution of a grievance in Formal Step A shall be in writing or shall be noted on the Joint Step A Grievance Form, but shall not be a precedent for any purpose, unless the parties specifically so agree or develop an agreement to dispose of future similar or related problems. If the grievance is resolved, a copy of the resolution will be sent to the steward and supervisor who initially were unable to resolve the grievance.

(f) The Formal Step A decision is to be made and the Joint Step A Grievance Form completed the day of the meeting, unless the time frame is mutually extended. The Union may appeal an impasse to Step B within seven (7) days of the date of the decision.

(g) Additions and corrections to the Formal Step A record may be submitted by the Union with the Step B appeal letter within the time frame for initiating the Step B appeal with a copy to the management Formal Step A official. Any such statement must be included in the file as part of the grievance record in the case.

Step B:

(a) Any appeal from an unresolved case in Formal Step A shall be in writing to the Step B team at the appropriate Step B office, with a copy to the Formal Step A representatives, and will include a copy of the Joint Step A Grievance Form, and shall specify the reasons for the appeal.

(b) The Step B team will review the appeal and issue a joint report of the decision and any supporting findings within fourteen (14) days of receipt of the appeal at Step B unless the parties mutually agree to extend the fourteen (14) day period. The Step B team will give priority consideration to discussion and decision of removal cases **followed by emergency procedure cases. In the event related removal and emergency procedure cases involving the same grievant are awaiting decision at Step B, the team shall give such consideration to those cases consecutively.** It is the responsibility of the Step B team to ensure that the facts and contentions of grievances are fully developed and considered, and resolve grievances jointly. The Step B team may 1) resolve the grievance 2) declare an impasse 3) hold the grievance pending resolution of a representative case or national interpretive case or 4) remand the grievance with specific instructions. In any case where the Step B team mutually concludes that relevant facts or contentions were not developed adequately in Formal Step A, they have authority to return the grievance to the Formal Step A level for full development of all facts and further consideration at that level. If the grievance is remanded, the parties' representatives at Formal Step A shall meet within seven (7) days after the grievance is returned to Formal Step A. Thereafter, the time limits and procedures applicable to Formal Step A grievances shall apply.

(c) The written Step B joint report shall state the reasons in detail and shall include a statement of any additional facts and contentions not previously set forth in the record of the grievance as appealed from Formal Step A. The Step B team will attach a list of all documents included in the file.

(d) The Union's National Business Agent (NBA) or designee may appeal an impasse directly to arbitration at the Grievance/Arbitration Processing Center within fourteen (14) days after

Article 15.2 Step B (d)

the receipt of the Step B impasse in accordance with the procedure hereinafter set forth.

(e) If either party's representative at Step B or the NBA or Employer's Area representative thereafter maintains that the grievance involves an interpretive issue under the National Agreement, or some supplement thereto which may be of general application, the issue will be discussed with the appropriate National Union/Management Representatives at the Headquarters Level. If either party's National Representative determines the issue to be interpretive, a written notice will be sent to the other party specifying in detail the facts giving rise to the dispute, the precise interpretive issues to be decided and the initiating party's contention. The grievance(s) shall be held at the Step B level pending discussion at the national level or the outcome of a National Arbitration award.

Interpretive Step:

In any interpretive dispute properly initiated at this Step by the appropriate National Union/Management Representative, the parties shall meet at the National level promptly, but in no event later than thirty (30) days after initiating such dispute in an effort to define the precise issues involved, develop all necessary facts and reach agreement. The Union representative shall have authority to resolve the dispute in whole or in part. The Employer's representative shall have authority to resolve the dispute in whole or in part. The parties' national representatives may, by mutual agreement, return any dispute to Step B where (a) the parties agree that no national interpretive issue is fairly presented or (b) it appears that all relevant facts have not been developed adequately. In such event, the parties shall meet at Step B within fifteen (15) days after the dispute is returned to Step B. Thereafter the procedures and time limits applicable to Step B grievances shall apply. Should the parties at the National level fail to reach agreement, then within fifteen (15) days of such meeting each party shall provide the other with a statement in writing of its understanding of the issues involved, and the facts giving rise to the interpretive dispute. In the event the parties have failed to reach agreement within sixty (60) days of the initiation of the dispute, the Union then may appeal it to national arbitration within thirty

(30) days thereafter. Any local grievances filed on the specific interpretive issue shall be held in abeyance at the appropriate level pending resolution of the national interpretive dispute.

Section 3. Grievance Procedure—General

A. The parties expect that good faith observance, by their respective representatives, of the principles and procedures set forth above will result in resolution of substantially all grievances initiated hereunder at the lowest possible step and recognize their obligation to achieve that end. At each step of the process the parties are required to jointly review the Joint Contract Administration Manual (JCAM).

B. The failure of the employee or the Union in Informal Step A, or the Union thereafter to meet the prescribed time limits of the Steps of this procedure, including arbitration, shall be considered as a waiver of the grievance. However, if the Employer fails to raise the issue of timeliness at Formal Step A, or at the step at which the employee or Union failed to meet the prescribed time limits, whichever is later, such objection to the processing of the grievance is waived.

C. Failure by the Employer to schedule a meeting or render a decision in any of the Steps of this procedure within the time herein provided (including mutually agreed to extension periods) shall be deemed to move the grievance to the next Step of the grievance-arbitration procedure.

D. Where the NBA believes that grievances involve the same, or substantially similar issues or facts, one such grievance to be selected by the NBA or designee shall be designated the “representative” grievance. The Area Manager, Labor Relations or designee will determine which, if any, of those grievances will be held for the designated representative case. If the Step B team needs to identify a representative grievance for similar disputes in its jurisdiction, it must forward a copy of the relevant case files to the appropriate NBA. The Step B team will place those grievances on hold only until such time as the NBA selects a representative case and the Area Manager, Labor Relations or designee determines which, if any, of those grievances are to be held pending resolution of

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the representative case. Where the NBA determines a representative case will not be selected, the Step B team will process the held grievances within fourteen (14) days of the NBA's decision. If not resolved at Step B, the "representative" grievance may be appealed to arbitration, or the issue may be referred to the parties' national representatives at the Headquarters level in accordance with the provisions of Article 15, Step B (e). A representative case appealed to arbitration will be placed ahead of other contractual appeals on the appropriate arbitration list.

E. Following resolution on the merits of the "representative" grievance, the parties involved in that grievance shall meet at Step B to apply the resolution to the other pending grievances.

F. It is agreed that in the event of a dispute between the Union and the Employer as to the interpretation of this Agreement, such dispute may be initiated at the national level by the President of the Union. Such a dispute shall be initiated in writing and must specify in detail the facts giving rise to the dispute, the precise interpretive issues to be decided and the contention of the Union. Thereafter the parties shall meet at the interpretive step within thirty (30) days in an effort to define the precise issues involved, develop all necessary facts, and reach agreement. Should they fail to agree, then, within fifteen (15) days of such meeting, each party shall provide the other with a statement in writing of its understanding of the issues involved, and the facts giving rise to such issues. In the event the parties have failed to reach agreement within sixty (60) days of the initiation of the dispute at the interpretive step, the Union then may appeal it to arbitration, within thirty (30) days thereafter. Any local grievances filed on the specific interpretive issue shall be held in abeyance at the appropriate level pending resolution of the national interpretive dispute.

Section 4. Arbitration

A. General Provisions

1. A request for arbitration shall be submitted within the specified time limit for appeal.

2. No grievance may be arbitrated at the National level except when timely notice of appeal is given the Employer in writing by the National President of the Union. No grievance may be appealed to Regular or Expedited arbitration except when timely notice of appeal is given in writing to the appropriate management official at the Grievance/Arbitration Processing Center by the certified representative of the Union. Such representative shall be certified to appeal grievances by the National President of the Union to the Employer at the National level.
3. All grievances appealed to arbitration will be placed on the appropriate pending arbitration list in the order in which appealed. The Employer, in consultation with the Union, will be responsible for maintaining appropriate dockets of grievances, as appealed, and for administrative functions necessary to assure efficient scheduling and hearing of cases by arbitrators at all levels.
4. In order to avoid loss of available hearing time, except in National level cases, back-up cases should be scheduled to be heard in the event of late settlement or withdrawal of grievances before hearing. The designated advocates will discuss the scheduled cases at least thirty (30) days prior to the scheduled hearing date, if possible. In the event that either party withdraws a case less than five (5) days prior to the scheduled arbitration date, and the parties are unable to agree on scheduling another case on that date, the party withdrawing the case shall pay the full costs of the arbitrator for that date. In the event that the parties settle a case or either party withdraws a case five (5) or more days prior to the scheduled arbitration date, the back-up case on the appropriate arbitration list shall be scheduled. If the parties settle a case less than five (5) days prior to the scheduled arbitration date and are unable to

agree to schedule another case, the parties shall share the costs of the arbitrator for that date. This paragraph shall not apply to National level arbitration cases.

5. Arbitration hearings normally will be held during working hours where practical. Employees whose attendance as witnesses is required at hearings during their regular working hours shall be on Employer time when appearing at the hearing, provided the time spent as a witness is part of the employee's regular working hours.
6. All decisions of an arbitrator will be final and binding. All decisions of arbitrators shall be limited to the terms and provisions of this Agreement, and in no event may the terms and provisions of this Agreement be altered, amended, or modified by an arbitrator. Unless otherwise provided in this Article, all costs, fees, and expenses charged by an arbitrator will be shared equally by the parties.
7. All arbitrators on the Regular Panels and the Expedited Panels and on the National Panel shall serve for the term of this Agreement and shall continue to serve for six (6) months after the conclusion of the collective bargaining process for a successor Agreement, unless the parties otherwise mutually agree.
8. Arbitrators on the National Panel and on the Regular and Expedited Panels shall be selected by the method agreed upon by the parties at the National Level.
9. In any arbitration proceeding in which a Union feels that its interests may be affected, it shall be entitled to intervene and participate in such arbitration proceeding, but it shall be required to share the cost of such arbitration equally with any or all other Union parties to such proceeding. Any dispute as to arbitrability may be submitted to the arbitrator and be determined by such arbitrator.

The arbitrator's determination shall be final and binding.

B. Arbitration - Regular

1. At the Grievance/Arbitration Processing Center three (3) separate lists of cases to be heard in arbitration shall be maintained: (a) one for all removal cases and cases involving suspensions for more than 14 days, (b) one for all cases referred to Expedited Arbitration, and (c) one for all other cases appealed to Regular Arbitration. Separate panels will be established for scheduling (a) removal cases and cases involving suspensions for more than 14 days, (b) for all cases referred to Expedited Arbitration, and (c) for all other cases appealed to Regular Arbitration.
2. Cases will be scheduled for arbitration in the order in which appealed, unless the Union and Employer otherwise agree.
3. Only discipline cases involving suspensions of 14 days or less and those other disputes as may be mutually determined by the parties shall be referred to Expedited Arbitration in accordance with Section C hereof.
4. Cases referred to arbitration, which involve removals or suspensions for more than 14 days, shall be scheduled for hearing at the earliest possible date in the order in which appealed.
5. If either party concludes that a case referred to Regular Arbitration involves an interpretive issue under the National Agreement or some supplement thereto which may be of general application, that party's representative shall request input from their appropriate National Representatives at the Headquarters level. If either party's representative at the Headquarters level determines the case is interpretive, a notice will be sent to the other party. The case will be held pending the outcome of the National interpretive dispute. If

both parties' representatives determine the case does not involve an interpretive issue, the case, if already scheduled for arbitration, will be heard before the same arbitrator who was originally scheduled to hear the case. Further, if the hearing had convened, the case will continue at the same stage of arbitration.

6. The arbitrators on each Regular Panel shall be scheduled to hear cases on a rotating system basis, unless otherwise agreed by the parties.
7. Normally, there will be no transcripts of arbitration hearings or filing of post-hearing briefs in cases heard in Regular Arbitration, except either party at the National level may request a transcript, and either party at the hearing may request to file a post-hearing brief. However, each party may file a written statement setting forth its understanding of the facts and issues and its argument at the beginning of the hearing and also shall be given an adequate opportunity to present argument at the conclusion of the hearing.
8. The arbitrator in any given case should render an award therein within thirty (30) days of the close of the record in the case.

C. Arbitration - Expedited

1. The parties agree to continue the utilization of an expedited arbitration system for disciplinary cases of 14 days suspension or less which do not involve interpretation of the Agreement and for such other cases as the parties may mutually determine.
2. If either party concludes that the issues involved are of such complexity or significance as to warrant reference to the Regular Arbitration Panel, that party shall notify the other party of such reference at least seven (7) days prior to the scheduled time for the expedited arbitration.

3. The hearing shall be conducted in accordance with the following:
 - a. the hearing shall be informal;
 - b. no briefs shall be filed or transcripts made;
 - c. there shall be no formal rules of evidence;
 - d. the hearing shall normally be completed within one day;
 - e. if the arbitrator or the parties mutually conclude at the hearing that the issues involved are of such complexity or significance as to warrant reference to the Regular Arbitration Panel, the case shall be referred to that panel; and
 - f. the arbitrator may issue a bench decision at the hearing but in any event shall render a decision within **five calendar days** after conclusion of the hearing. Such decision shall be based on the record before the arbitrator and may include a brief written explanation of the basis for such conclusion. These decisions will not be cited as a precedent. The arbitrator's decision shall be final and binding. An arbitrator who issues a bench decision shall furnish a written copy of the award to the parties within forty-eight (48) hours of the close of the hearing.
4. No decision by a member of the Expedited Panel in such a case shall be regarded as a precedent or be cited in any future proceeding **except to enforce its terms**, but otherwise will be a final and binding decision.

D. National Level Arbitration

1. Only cases involving interpretive issues under this Agreement or supplements thereto of general application will be arbitrated at the National level.

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2. A docket of cases appealed to arbitration at the National level shall be maintained. The arbitrators on the National Panel shall be scheduled to hear cases on a rotating system basis, unless otherwise agreed by the parties. Cases on the docket will be scheduled for arbitration in the order in which appealed, unless the Union and Employer otherwise agree.

Section 5. Administration

On a weekly basis, the Employer will furnish to the President of the Union or his/her designee an electronic spreadsheet detailing cases pending arbitration. This report will contain the following sortable fields or their equivalents:

- a. Area
- b. Performance Cluster
- c. Union
- d. Appeal Step
- e. Grievance Arbitration Tracking System Number
- f. Local Union Grievance Number
- g. Grievant
- h. Finance Number
- i. Installation Name
- j. State
- k. Issue Code
- l. Issue Description
- m. Received Date
- n. Arbitration Class
- o. Heard Indicator
- p. Grievance Type
- q. Discipline Code
- r. Discipline Type

(The preceding Article, Article 15, shall apply to City Carrier Assistant Employees. Additional grievance procedure provisions regarding City Carrier Assistant Employees are found in Appendix B.)

[see Memos, pages 200-212]

ARTICLE 16

DISCIPLINE PROCEDURE

Section 1. Principles

In the administration of this Article, a basic principle shall be that discipline should be corrective in nature, rather than punitive. No employee may be disciplined or discharged except for just cause such as, but not limited to, insubordination, pilferage, intoxication (drugs or alcohol), incompetence, failure to perform work as requested, violation of the terms of this Agreement, or failure to observe safety rules and regulations. Any such discipline or discharge shall be subject to the grievance-arbitration procedure provided for in this Agreement, which could result in reinstatement and restitution, including back pay.

Section 2. Discussion

For minor offenses by an employee, management has a responsibility to discuss such matters with the employee. Discussions of this type shall be held in private between the employee and the supervisor. Such discussions are not considered discipline and are not grievable. Following such discussions, there is no prohibition against the supervisor and/or the employee making a personal notation of the date and subject matter for their own personal record(s). However, no notation or other information pertaining to such discussion shall be included in the employee's personnel folder. While such discussions may not be cited as an element of prior adverse record in any subsequent disciplinary action against an employee, they may be, where relevant and timely, relied upon to establish that employees have been made aware of their obligations and responsibilities.

Section 3. Letter of Warning

A letter of warning is a disciplinary notice in writing, identified as an official disciplinary letter of warning, which shall include an explanation of a deficiency or misconduct to be corrected.

Section 4. Suspensions of 14 Days or Less

In the case of discipline involving suspensions of fourteen (14) days or less, the employee against whom disciplinary action is

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sought to be initiated shall be served with a written notice of the charges against the employee and shall be further informed that he/she will be suspended. A suspended employee will remain on duty during the term of the suspension with no loss of pay. These disciplinary actions shall, however, be considered to be of the same degree of seriousness and satisfy the same corrective steps in the pattern of progressive discipline as the time-off suspensions. Such suspensions are equivalent to time-off suspensions and may be cited as elements of past discipline in subsequent discipline in accordance with Article 16.10.

Section 5. Suspensions of More Than 14 Days or Discharge

In the case of suspensions of more than fourteen (14) days, or of discharge, any employee shall, unless otherwise provided herein, be entitled to an advance written notice of the charges against him/her and shall remain either on the job or on the clock at the option of the Employer for a period of thirty (30) days. Thereafter, the employee shall remain on the rolls (non-pay status) until disposition of the case has been had either by settlement with the Union or through exhaustion of the grievance-arbitration procedure. A preference eligible who chooses to appeal a suspension of more than fourteen (14) days or his/her discharge to the Merit Systems Protection Board (MSPB) rather than through the grievance-arbitration procedure shall remain on the rolls (non-pay status) until disposition of the case has been had either by settlement or through exhaustion of his/her MSPB appeal. When there is reasonable cause to believe an employee is guilty of a crime for which a sentence of imprisonment can be imposed, the Employer is not required to give the employee the full thirty (30) days advance written notice in a discharge action, but shall give such lesser number of days advance written notice as under the circumstances is reasonable and can be justified. The employee is immediately removed from a pay status at the end of the notice period.

Section 6. Indefinite Suspension - Crime Situation

A. The Employer may indefinitely suspend an employee in those cases where the Employer has reasonable cause to believe an employee is guilty of a crime for which a sentence of imprisonment can be imposed. In such cases, the Employer is not

required to give the employee the full thirty (30) days advance notice of indefinite suspension, but shall give such lesser number of days of advance written notice as under the circumstances is reasonable and can be justified. The employee is immediately removed from a pay status at the end of the notice period.

B. The just cause of an indefinite suspension is grievable. The arbitrator shall have the authority to reinstate and make the employee whole for the entire period of the indefinite suspension.

C. If after further investigation or after resolution of the criminal charges against the employee, the Employer determines to return the employee to a pay status, the employee shall be entitled to back pay for the period that the indefinite suspension exceeded seventy (70) days, if the employee was otherwise available for duty, and without prejudice to any grievance filed under B above.

D. The Employer may take action to discharge an employee during the period of an indefinite suspension whether or not the criminal charges have been resolved, and whether or not such charges have been resolved in favor of the employee. Such action must be for just cause, and is subject to the requirements of Section 5 of this Article.

Section 7. Emergency Procedure

An employee may be immediately placed on an off-duty status (without pay) by the Employer, but remain on the rolls where the allegation involves intoxication (use of drugs or alcohol), pilferage, or failure to observe safety rules and regulations, or in cases where retaining the employee on duty may result in damage to U.S. Postal Service property, loss of mail or funds, or where the employee may be injurious to self or others. The employee shall remain on the rolls (non-pay status) until disposition of the case has been had. If it is proposed to suspend such an employee for more than thirty (30) days or discharge the employee, the emergency action taken under this Section may be made the subject of a separate grievance.

Section 8. Review of Discipline

In no case may a supervisor impose suspension or discharge upon an employee unless the proposed disciplinary action by

Article 16.8

the supervisor has first been reviewed and concurred in by the installation head or designee.

In post offices of twenty (20) or less employees, or where there is no higher level supervisor than the supervisor who proposes to initiate suspension or discharge, the proposed disciplinary action shall first be reviewed and concurred in by a higher authority outside such installation or post office before any proposed disciplinary action is taken.

Section 9. Veterans' Preference

A preference eligible is not hereunder deprived of whatever rights of appeal are applicable under the Veterans' Preference Act. If the employee appeals under the Veterans' Preference Act, however, the time limits for appeal to arbitration and the normal contractual arbitration scheduling procedures are not to be delayed as a consequence of that appeal; if there is an MSPB appeal pending as of the date the arbitration is scheduled by the parties, the grievant waives access to the grievance-arbitration procedure beyond Step B.

Section 10. Employee Discipline Records

The records of a disciplinary action against an employee shall not be considered in any subsequent disciplinary action if there has been no disciplinary action initiated against the employee for a period of two years.

Upon the employee's written request, any disciplinary notice or decision letter will be removed from the employee's official personnel folder after two years if there has been no disciplinary action initiated against the employee in that two-year period.

(Additional discipline procedure provisions regarding City Carrier Assistant Employees are found in Appendix B.)

**ARTICLE 17
REPRESENTATION**

Section 1. Stewards

Stewards may be designated for the purpose of investigating, presenting and adjusting grievances.

Section 2. Appointment of Stewards

A. The Union will certify to the Employer in writing a steward or stewards and alternates in accordance with the following general guidelines. Where more than one steward is appointed, one shall be designated chief steward. The selection and appointment of stewards or chief stewards is the sole and exclusive function of the Union. Stewards will be certified to represent employees in specific work location(s) on their tour; provided no more than one steward may be certified to represent employees in a particular work location(s). The number of stewards certified shall not exceed, but may be less than, the number provided by the formula hereinafter set forth.

Employees in the same craft per tour or station

| | |
|-------------|---|
| Up to 49 | 1 steward |
| 50 to 99 | 2 stewards |
| 100 to 199 | 3 stewards |
| 200 to 499 | 5 stewards |
| 500 or more | 5 stewards plus additional steward for each 100 employees |

B. At an installation, the Union may designate in writing to the Employer one Union representative actively employed at that installation to act as a steward to investigate, present and adjust a specific grievance or to investigate a specific problem to determine whether to file a grievance. The activities of such Union representative shall be in lieu of a steward designated under the formula in Section 2.A and shall be in accordance with Section 3. Payment, when applicable, shall be in accordance with Section 4.

C. To provide steward service to installations with twenty or less craft employees where the Union has not certified a steward, a Union representative certified to the Employer in writing and compensated by the Union may perform the duties of a steward.

D. At the option of the Union, representatives not on the Employer's payroll shall be entitled to perform the functions of a steward or chief steward, provided such representatives are certified in writing to the Employer at the area level and providing such rep-

Article 17.2.D

representatives act in lieu of stewards designated under the provisions of 2.A or 2.B above.

E. A steward may be designated to represent more than one craft, or to act as a steward in a craft other than his/her own, whenever the Union or Unions involved so agree, and notify the Employer in writing. Any steward designations across craft lines must be in accordance with the formula set forth in Section 2.A above.

Section 3. Rights of Stewards

When it is necessary for a steward to leave his/her work area to investigate and adjust grievances or to investigate a specific problem to determine whether to file a grievance, the steward shall request permission from the immediate supervisor and such request shall not be unreasonably denied.

In the event the duties require the steward leave the work area and enter another area within the installation or post office, the steward must also receive permission from the supervisor from the other area he/she wishes to enter and such request shall not be unreasonably denied.

The steward, chief steward or other Union representative properly certified in accordance with Section 2 above may request and shall obtain access through the appropriate supervisor to review the documents, files and other records necessary for processing a grievance or determining if a grievance exists and shall have the right to interview the aggrieved employee(s), supervisors and witnesses during working hours. Such requests shall not be unreasonably denied.

While serving as a steward or chief steward, an employee may not be involuntarily transferred to another tour, to another station or branch of the particular post office or to another independent post office or installation unless there is no job for which the employee is qualified on such tour, or in such station or branch, or post office.

If an employee requests a steward or Union representative to be present during the course of an interrogation by the Inspection Service, such request will be granted. All polygraph tests will continue to be on a voluntary basis.

Section 4. Payment of Stewards

The Employer will authorize payment only under the following conditions:

Grievances—Informal and Formal Step A: The aggrieved and one Union steward (only as permitted under the formula in Section 2.A) for time actually spent in grievance handling, including investigation and meetings with the Employer. The Employer will also compensate a steward for the time reasonably necessary to write a grievance. In addition, the Employer will compensate any witnesses for the time required to attend a Formal Step A meeting.

Meetings called by the Employer for information exchange and other conditions designated by the Employer concerning contract application.

Employer authorized payment as outlined above will be granted at the applicable straight time rate, providing the time spent is a part of the employee's or steward's (only as provided for under the formula in Section 2.A) regular work day.

The Postal Service will compensate the Union's primary Step B representatives at their appropriate rate of pay on a no loss, no gain basis. Activated back up Step B representatives will be compensated on the same basis for time actually spent as Step B representatives.

Section 5. Labor-Management Committee Meetings

A. The Union through its designated agents shall be entitled at the national, area, and local levels, and at such other intermediate levels as may be appropriate, to participate in regularly scheduled Joint Labor-Management Committee meetings for the purpose of discussing, exploring, and considering with management matters of mutual concern; provided neither party shall attempt to change, add to or vary the terms of this Collective Bargaining Agreement.

B. All other national level committees established pursuant to the terms of this Agreement shall function as subcommittees of the national level Labor-Management Committee.

C. Meetings at the national and area (except as to the Christmas operation) levels will not be compensated by the

Article 17.5.C

Employer. The Employer will compensate one designated representative from the Union for actual time spent in the meeting at the applicable straight time rate, providing the time spent in such meetings is a part of the employee's regular scheduled work day.

Section 6. Union Participation in New Employee Orientation

During the course of any employment orientation program for new employees, a representative of the Union representing the craft to which the new employees are assigned shall be provided ample opportunity to address such new employees, provided that this provision does not preclude the Employer from addressing employees concerning the same subject.

Health benefit enrollment information and forms will not be provided during orientation until such time as a representative of the Union has had an opportunity to address such new employees.

Section 7. Checkoff

A. In conformity with Section 2 of the Act, 39 U.S.C. 1205, without cost to the Union, the Employer shall deduct and remit to the Union the regular and periodic Union dues from the pay of employees who are members of the Union, provided that the Employer has received a written assignment which shall be irrevocable for a period of not more than one year, from each employee on whose account such deductions are to be made. The Employer agrees to remit to the Union all deductions to which it is entitled fourteen (14) days after the end of the pay period for which such deductions are made. Deductions shall be in such amounts as are designated to the Employer in writing by the Union.

B. The authorization of such deductions shall be in the following form:

**UNITED STATES POSTAL SERVICE
AUTHORIZATION FOR DEDUCTION
OF UNION DUES**

I hereby assign to the *National Association of Letter Carriers, AFL- CIO*, from any salary or wages earned or to be earned by me as your employee (in my present or any future employment by you) such regular and periodic membership dues as the Union may certify as due and owing from me, as may be established from time to time by said Union. I authorize and direct you to deduct such amounts from my pay and to remit same to said Union at such times and in such manner as may be agreed upon between you and the Union at any time while this authorization is in effect, which includes a \$8.00 yearly subscription to the Postal Record as part of the membership dues.

Notice: Contributions or gifts to the National Association of Letter Carriers, AFL-CIO are not tax deductible as charitable contributions for Federal income tax purposes. However, they may be tax deductible under other provisions of the Internal Revenue Code.

This assignment, authorization and direction shall be irrevocable for a period of one (1) year from the date of delivery hereof to you, and I agree and direct that this assignment, authorization and direction shall be automatically renewed, and shall be irrevocable for successive periods of one (1) year, unless written notice is given by me to you and the Union not more than twenty (20) days and not less than ten (10) days prior to the expiration of each period of one (1) year. This assignment is freely made pursuant to the provisions of the Postal Reorganization Act and is not contingent upon the existence of any agreement between you and my Union.

(Form to be revised to conform to Postal Service Machine Requirements as on SF 1187.)

C. Notwithstanding the foregoing, employees' dues deduction authorizations (Standard Form 1187) which are presently on file with the Employer on behalf of the Union shall continue

Article 17.7C

to be honored and given full force and effect by the Employer unless and until revoked in accordance with their terms.

D. The Employer agrees that it will continue in effect, but without cost to employees, its existing program of payroll deductions at the request and on behalf of employees for remittance to financial institutions including credit unions. In addition the Employer agrees without cost to the employee to make payroll deductions on behalf of such organization or organizations as the Union shall designate to receive funds to provide group automobile insurance and/or homeowners/tenant liability insurance for employees, provided only one insurance carrier is selected to provide such coverage.

(The preceding Article, Article 17, shall apply to City Carrier Assistant Employees.)

ARTICLE 18

NO STRIKE

Section 1. Statement of Principle

The Union in behalf of its members agrees that it will not call or sanction a strike or slowdown.

Section 2. Union Actions

The Union or its local Unions (whether called branches or by other names) will take reasonable action to avoid such activity and where such activity occurs, immediately inform striking employees they are in violation of this Agreement and order said employees back to work.

Section 3. Union Liability

It is agreed that the Union or its local Unions (whether called branches or by other names) which comply with the requirements of this Article shall not be liable for the unauthorized action of their members or other postal employees.

Section 4. Legal Impact

The parties agree that the provisions of this Article shall not be used in any way to defeat any current or future legal action

involving the constitutionality of existing or future legislation prohibiting Federal employees from engaging in strike actions. The parties further agree that the obligations undertaken in this Article are in no way contingent upon the final determination of such constitutional issues.

(The preceding Article, Article 18, shall apply to City Carrier Assistant Employees.)

ARTICLE 19

HANDBOOKS AND MANUALS

Those parts of all handbooks, manuals and published regulations of the Postal Service, that directly relate to wages, hours or working conditions, as they apply to employees covered by this Agreement, shall contain nothing that conflicts with this Agreement, and shall be continued in effect except that the Employer shall have the right to make changes that are not inconsistent with this Agreement and that are fair, reasonable, and equitable. This includes, but is not limited to, the Postal Service Manual and the F-21, Timekeeper's Instructions.

Notice of such proposed changes that directly relate to wages, hours, or working conditions will be furnished to the Union at the national level at least sixty (60) days prior to issuance. At the request of the Union, the parties shall meet concerning such changes. If the Union, after the meeting, believes the proposed changes violate the National Agreement (including this Article), it may then submit the issue to arbitration in accordance with the arbitration procedure within sixty (60) days after receipt of the notice of proposed change. Copies of those parts of all new handbooks, manuals and regulations that directly relate to wages, hours or working conditions, as they apply to employees covered by this Agreement, shall be furnished the Union upon issuance.

Article 19 shall apply in that those parts of all handbooks, manuals and published regulations of the Postal Service, which directly relate to wages, hours or working conditions shall apply to CCA employees only to the extent consistent with other rights and characteristics of CCA employees provided for

Article 19

in this Agreement. The Employer shall have the right to make changes to handbooks, manuals and published regulations as they relate to CCA employees pursuant to the same standards and procedures found in Article 19 of the National Agreement.

[see Memo, page 214]

ARTICLE 20

PARKING

Section 1. National Study Committee

The existing parking program will remain in effect. A National Study Committee on Parking will be established in order to improve the parking program at existing facilities and to recommend such programs for new facilities.

Section 2. Security

Recognizing the need for adequate security for employees in parking areas, and while en route to and from parking areas, the Employer will take reasonable steps, based on the specific needs of the individual location, to safeguard employee security, including, but not limited to, establishing liaison with local police authorities, requesting the assignment of additional uniformed police in the area, improving lighting and fencing, and, where available, utilizing mobile security force patrols.

Section 3. Labor-Management Committee

Parking is a proper subject for discussion at local Labor-Management Committee meetings. The location of new, additional, or improved parking facilities; the number of parking spaces; security and lighting in the parking areas as well as similar subjects are proper agenda items for such meetings. The local Labor-Management Committee may make recommendations to the installation head concerning such subjects.

(The preceding Article, Article 20, shall apply to City Carrier Assistant Employees.)

ARTICLE 21

BENEFIT PLANS

Section 1. Health Benefits

The method for determining the Employer bi-weekly contributions to the cost of employee health insurance programs under the Federal Employees Health Benefits Program (FEHBP) will be as follows:

A. The Office of Personnel Management shall calculate the subscription charges under the FEHBP that will be in effect the following January with respect to self only enrollments and self and family enrollments.

B. The bi-weekly Employer contribution for self only, self plus one, and self and family plans is adjusted to an amount equal to **73% in 2020 and 2021, and 72.0% in 2022 and 2023**, of the weighted average bi-weekly premiums under the FEHBP as determined by the Office of Personnel Management. The adjustment begins on the effective date determined by the Office of Personnel Management in **January 2020, January 2021, and January 2022, and January 2023**.

C. The weight to be given to a particular subscription charge for each FEHB plan and option will be based on the number of enrollees in each such plan and option for whom contributions have been received from employers covered by the FEHBP as determined by the Office of Personnel Management.

D. The amount necessary to pay the total charge for enrollment after the Employer's contribution is deducted shall be withheld from the pay of each enrolled employee. To the extent permitted by law, the Employer shall permit employees covered by this Agreement to make their premium contributions to the cost of each plan on a pre-tax basis, and shall extend eligibility to such employees for the U.S. Postal Service's flexible spending account plans for unreimbursed health care expenses and work-related dependent child care and elder care expenses as authorized under Section 125 of the Internal Revenue Code.

Article 21.1.E

E. The limitation upon the Employer's contribution towards any individual employee shall be 76% in **2020 and 2021, and 75% in 2022 and 2023** of the subscription charge under the FEHBP in **2020, 2021, 2022, and 2023**.

Section 2. Life Insurance

The Employer shall maintain the current life insurance program in effect during the term of this Agreement.

Section 3. Retirement

The provisions of Chapter 83 and 84 of Title 5 U.S. Code, and any amendments thereto, shall continue to apply to employees covered by this Agreement.

Section 4. Injury Compensation

Employees covered by this Agreement shall be covered by Subchapter I of Chapter 81 of Title 5, and any amendments thereto, relating to compensation for work injuries. The Employer will promulgate appropriate regulations which comply with applicable regulations of the Office of Workers' Compensation Programs and any amendments thereto.

Section 5. Health Benefit Brochures

When a new employee who is eligible for enrollment in the Federal Employee's Health Benefit Program enters the Postal Service, the employee shall be furnished a copy of the Health Benefit Plan brochure of the Union signatory to this Agreement which represents the craft in which the employee is to be employed.

(Additional health insurance provisions regarding City Carrier Assistant Employees are found in Appendix B, Section 3.F.)

ARTICLE 22

BULLETIN BOARDS

The Employer shall furnish separate bulletin boards for the exclusive use of the Union, subject to the conditions stated herein, if space is available. If sufficient space is not available, at least one will be provided for all Unions. The Union may place

its literature racks in swing rooms, if space is available. Only suitable notices and literature may be posted or placed in literature racks. There shall be no posting or placement of literature in literature racks except upon the authority of officially designated representatives of the Union.

(The preceding Article, Article 22, shall apply to City Carrier Assistant Employees.)

ARTICLE 23

RIGHTS OF UNION OFFICIALS TO ENTER POSTAL INSTALLATIONS

Upon reasonable notice to the Employer, duly authorized representatives of the Union shall be permitted to enter postal installations for the purpose of performing and engaging in official union duties and business related to the Collective Bargaining Agreement. There shall be no interruption of the work of employees due to such visits and representatives shall adhere to the established security regulations.

(The preceding Article, Article 23, shall apply to City Carrier Assistant Employees.)

ARTICLE 24

EMPLOYEES ON LEAVE WITH REGARD TO UNION BUSINESS

Section 1. Continuation of Benefits

Any employee on leave without pay to devote full or part-time service to the Union shall be credited with step increases as if in a pay status. Retirement benefits will accrue on the basis of the employee's step so attained, provided the employee makes contributions to the retirement fund in accordance with current procedure. Annual and sick leave will be earned in accordance with existing procedures based on hours worked.

Section 2. Leave for Union Conventions

A. Full or part-time employees will be granted annual leave or leave without pay at the election of the employee

Article 24.2.A

to attend National, State and Regional Union Conventions (Assemblies) provided that a request for leave has been submitted by the employee to the installation head as soon as practicable and provided that approval of such leave does not seriously adversely affect the service needs of the installation.

B. If the requested leave falls within the choice vacation period and if the request is submitted prior to the determination of the choice vacation period schedule, it will be granted prior to making commitments for vacations during the choice period, and will be considered part of the total choice vacation plan for the installation, unless agreed to the contrary at the local level. Where the specific delegates to the Convention (Assembly) have not yet been determined, upon the request of the Union, the Employer will make provision for leave for these delegates prior to making commitments for vacations.

C. If the requested leave falls within the choice vacation period and the request is submitted after the determination of the choice vacation period schedule, the Employer will make every reasonable effort to grant such request, consistent with service needs.

(The preceding Article, Article 24, shall apply to City Carrier Assistant Employees.)

ARTICLE 25

HIGHER LEVEL ASSIGNMENTS

Section 1. Definitions

Higher level work is defined as an assignment to a ranked higher level position, whether or not such position has been authorized at the installation.

Section 2. Higher Level Pay

An employee who is detailed to higher level work shall be paid at the higher level for time actually spent on such job. An employee's higher level rate shall be determined as if promoted to the position. An employee temporarily assigned or

detailed to a lower level position shall be paid at the employee's own rate.

Section 3. Written Orders

Any employee detailed to higher level work shall be given a written management order, stating beginning and approximate termination, and directing the employee to perform the duties of the higher level position. Such written order shall be accepted as authorization for the higher level pay. The failure of management to give a written order is not grounds for denial of higher level pay if the employee was otherwise directed to perform the duties.

Section 4. Higher Level Details

Detailing of employees to higher level bargaining unit work in each craft shall be from those eligible, qualified and available employees in each craft in the immediate work area in which the temporarily vacant higher level position exists. However, for details of an anticipated duration of one week (five working days within seven calendar days) or longer to those higher level craft positions enumerated in the craft Article of this Agreement as being permanently filled on the basis of promotion of the senior qualified employee, the senior, qualified, eligible, available employee in the immediate work area in which the temporarily vacant higher level position exists shall be selected.

Section 5. Leave Pay

Leave pay for employees detailed to a higher level position will be administered in accordance with the following:

Employees working short term on a higher level assignment or detail will be entitled to approved sick and annual paid leave at the higher level rate for a period not to exceed three days.

Short term shall mean an employee has been on an assignment or detail to a higher level for a period of 29 consecutive work days or less at the time leave is taken and such assignment or detail to the higher level position is resumed upon return to work. All short term assignments or details will be automati-

Article 25.5

cally canceled if replacements are required for absent detailed employees.

Long term shall mean an employee has been on an assignment or detail to the higher level position for a period of 30 consecutive workdays or longer at the time leave is taken and such assignment or detail to the higher level position is resumed upon return to work.

Terminal leave payments resulting from death will be paid at the higher level for all employees who are assigned or detailed to higher level assignments on their last workday.

ARTICLE 26

UNIFORMS AND WORK CLOTHES

Section 1. Uniform Control Committee

The parties agree that the National Joint Labor-Management Uniform Control Committee shall be continued.

The Committee shall be composed of a representative of the Union and a representative of the Employer. The Chair of the Committee shall alternate each meeting between the Union and the Postal Service.

The Committee shall meet at least once each three months and at such other times as may be necessary or as requested by either of the parties.

The Committee shall have jurisdiction to consider the matters set out below and all non-cost matters pertaining to the Uniform Allowance Program, including but not limited to, the uniform items or work clothes items for which allowances are applicable; the design, color, quality and fabrics of authorized reimbursable items.

All employees who are required to wear uniforms or work clothes shall be furnished uniforms or work clothes or shall be reimbursed for purchases of authorized items from duly licensed vendors.

The current administration of the Uniform and Work Clothes Program shall be continued unless otherwise changed by this

Agreement or by the Employer based on recommendations of the Committee.

“Wear-out” periods for uniform items being changed or replaced shall be determined by the Committee and appropriate recommendations made after giving full consideration to the type of changes being made, the economic effect upon the employees involved for replacement, and the overall appearance of the uniform.

The Committee shall establish its own rules of procedure. Recommendations of the Committee shall be addressed to the Postmaster General or designee.

Section 2. Annual Allowance

The annual allowance for eligible employees in the reimbursable uniform program shall be as follows:

A. Effective May 21, **2021** the annual allowance for all eligible employees shall be increased from present **\$464.00** per annum to **\$487.00** per annum. The increase shall become effective on the employee’s anniversary date.

Effective May 21, **2022** the annual allowance for all eligible employees shall be increased from **\$487.00** per annum to **\$499.00** per annum. The increase shall become effective on the employee’s anniversary date.

B. A newly eligible employee entering the reimbursable uniform program will receive an additional credit to the employee’s allowance as follows:

Effective May 21, **2021** - **\$113.00** if entitled to **\$487.00** per annum.

Effective May 21, **2022** - **\$116.00** if entitled to **\$499.00** per annum.

An eligible employee cannot receive this additional credit more than once; however, the current procedures regarding employees transferring from one allowance category to another shall be continued.

Section 3. City Carrier Assistant (CCA)

When the CCA has completed ninety (90) work days, or has been employed for 120 calendar days, whichever comes first, the CCA will be provided with an annual uniform allowance equal to the amount provided to career employees in Section 2.A. Time served as a Transitional Employee will count toward the 90/120 day requirement.

The uniform purchases are reimbursed by the Postal Service directly to the vendor. Uniforms will be returned by CCAs separated and not reappointed.

[see Memo, page 216]

ARTICLE 27

EMPLOYEE CLAIMS

Subject to a \$60 minimum, an employee may file a claim within fourteen (14) days of the date of loss or damage and be reimbursed for loss or damage to his/her personal property except for motor vehicles and the contents thereof taking into consideration depreciation where the loss or damage was suffered in connection with or incident to the employee's employment while on duty or while on postal premises. The possession of the property must have been reasonable, or proper under the circumstances and the damage or loss must not have been caused in whole or in part by the negligent or wrongful act of the employee. Loss or damage will not be compensated when it resulted from normal wear and tear associated with day-to-day living and working conditions.

Claims should be documented, if possible, and submitted with recommendations by the Union steward to the Employer at the local level. The Employer will submit the claim, with the Employer's and the steward's recommendation, within 15 days, to the Step B Team for determination. An impasse on the claim may be appealed to arbitration pursuant to Article 15, Step B (d) of this Agreement.

A decision letter impassing a claim in whole or in part will include notification of the Union's right to appeal the decision to arbitration under Article 15.

The Step B Team will provide the National Business Agent a copy of the impasse referenced above, the claim form, and all documentation submitted in connection with the claim.

The Step B Team will also provide a copy of the impasse to the steward whose recommendation is part of the claim form.

The above procedure does not apply to privately owned motor vehicles and the contents thereof. For such claims, employees may utilize the procedures of the Federal Tort Claims Act in accordance with Part 250 of the Administrative Support Manual.

The procedure specified therein shall be the exclusive procedure for such claims, which shall not be subject to the grievance-arbitration procedure.

A tort claim may be filed on SF 95 which will be made available by the installation head, or designee.

(The preceding Article, Article 27, shall apply to City Carrier Assistant Employees.)

ARTICLE 28

EMPLOYER CLAIMS

The parties agree that continued public confidence in the Postal Service requires the proper care and handling of the USPS property, postal funds and the mails. In advance of any money demand upon an employee for any reason, the employee must be informed in writing and the demand must include the reasons therefor.

Section 1. Shortages in Fixed Credits

Employees who are assigned fixed credits or vending credits shall be strictly accountable for the amount of the credit. If any shortage occurs, the employee shall be financially liable unless the employee exercises reasonable care in the performance of his/her duties. In this regard, the Employer agrees to:

A. Continue to provide adequate security for all employees responsible for postal funds;

Article 28.1.B

B. Prohibit an employee from using the fixed credit or other financial accountability of any other employee without permission;

C. Grant the opportunity to an employee to be present whenever that employee's fixed credit is being audited and if the employee is not available to have a witness of the employee's choice present;

D. Absolve an employee of any liability for loss from cashing checks if the employee follows established procedures; and

E. Audit each employee's fixed credit no less frequently than once every four months.

Section 2. Loss or Damage of the Mails

An employee is responsible for the protection of the mails entrusted to the employee. Such employee shall not be financially liable for any loss, rifling, damage, wrong delivery of, or depredation on, the mails or failure to collect or remit C.O.D. funds unless the employee failed to exercise reasonable care.

Section 3. Damage to USPS Property and Vehicles

An employee shall be financially liable for any loss or damage to property of the Employer including leased property and vehicles only when the loss or damage was the result of the willful or deliberate misconduct of such employee.

Section 4. Collection Procedure

A. If a grievance is initiated and advanced through the grievance/arbitration procedure or a petition has been filed pursuant to the Debt Collection Act, regardless of the amount and type of debt, collection of the debt will be delayed until disposition of the grievance and/or petition has (have) been had, either through settlement or exhaustion of contractual and/or administrative remedies.

B. No more that 15 percent of an employee's disposable pay or 20 percent of the employee's biweekly gross pay, whichever is lower, may be deducted each pay period to satisfy a postal debt, unless the parties agree, in writing, to a different amount.

(The preceding Article, Article 28, shall apply to City Carrier Assistant Employees.)

ARTICLE 29

LIMITATION ON REVOCATION OF DRIVING PRIVILEGES

An employee's driving privileges may be revoked or suspended when the on-duty record shows that the employee is an unsafe driver.

Elements of an employee's on-duty record which may be used to determine whether the employee is an unsafe driver include but are not limited to, traffic law violations, accidents or failure to meet required physical or operation standards.

The report of the Safe Driver Award Committee cannot be used as a basis for revoking or suspending an employee's driving privileges. When a revocation, suspension, or reissuance of an employee's driving privileges is under consideration, only the on-duty record will be considered in making a final determination. An employee's driving privileges will be automatically revoked or suspended concurrently with any revocation or suspension of State driver's license and restored upon reinstatement. Every reasonable effort will be made to reassign such employee to non-driving duties in the employee's craft or in other crafts. In the event such revocation or suspension of the State driver's license is with the condition that the employee may operate a vehicle for employment purposes, the employee's driving privileges will not be automatically revoked. When revocation or suspension of an employee's driving privileges is under consideration based on the on-duty record, such conditional revocation or suspension of the state driver's license may be considered in making a final determination.

Initial issuance—an employee shall be issued a Certificate of Vehicle Familiarization and Safe Operation when such employee has a valid State driver's license, passes the driving test of the U.S. Postal Service, and has a satisfactory driving history.

Article 29

An employee must inform the supervisor immediately of the revocation or suspension of such employee's State driver's license.

[see Memo, page 218]

ARTICLE 30

LOCAL IMPLEMENTATION

A. Presently effective local memoranda of understanding not inconsistent or in conflict with the **2019** National Agreement shall remain in effect during the term of this Agreement unless changed by mutual agreement pursuant to the local implementation procedure set forth below or, as a result of an arbitration award or settlement arising from either party's impasse of an item from the presently effective local memorandum of understanding (LMOU).

B. There shall be a 30-day period of local implementation to commence **April 29, 2021** on the 22 specific items enumerated below, provided that no LMOU may be inconsistent with or vary the terms of the **2019** National Agreement:

1. Additional or longer wash-up periods.
2. The establishment of a regular work week of five days with either fixed or rotating days off.
3. Guidelines for the curtailment or termination of postal operations to conform to orders of local authorities or as local conditions warrant because of emergency conditions.
4. Formulation of local leave program.
5. The duration of the choice vacation period(s).
6. The determination of the beginning day of an employee's vacation period.
7. Whether employees at their option may request two selections during the choice vacation period, in units of either 5 or 10 days.

8. Whether jury duty and attendance at National or State Conventions shall be charged to the choice vacation period.
9. Determination of the maximum number of employees who shall receive leave each week during the choice vacation period.
10. The issuance of official notices to each employee of the vacation schedule approved for such employee.
11. Determination of the date and means of notifying employees of the beginning of the new leave year.
12. The procedures for submission of applications for annual leave during other than the choice vacation period.
13. The method of selecting employees to work on a holiday.
14. Whether "Overtime Desired" lists in Article 8 shall be by section and/or tour.
15. The number of light duty assignments within each craft or occupational group to be reserved for temporary or permanent light duty assignment.
16. The method to be used in reserving light duty assignments so that no regularly assigned member of the regular work force will be adversely affected.
17. The identification of assignments that are to be considered light duty within each craft represented in the office.
18. The identification of assignments comprising a section, when it is proposed to reassign within an installation employees excess to the needs of a section.
19. The assignment of employee parking spaces.
20. The determination as to whether annual leave to attend Union activities requested prior to determination of the choice vacation schedule is to be part of the total choice vacation plan.

Article 30.B.21

21. Those other items which are subject to local negotiations as provided in the craft provisions of this Agreement.
22. Local implementation of this Agreement relating to seniority, reassignments and posting.

C. All proposals remaining in dispute may be submitted to final and binding arbitration, with the written authorization of the National Union President or the Vice President, Labor Relations. The request for arbitration must be submitted within 10 days of the end of the local implementation period. However, where there is no agreement and the matter is not referred to arbitration, the provisions of the former LMOU shall apply. The parties may challenge a provision(s) of an LMOU as inconsistent or in conflict with the National Agreement only under the following circumstances:

1. Any LMOU provision(s) added or modified during one local implementation period may be challenged as inconsistent or in conflict with the National Agreement only during the local implementation period of the successor National Agreement.
2. At any time a provision(s) of an LMOU becomes inconsistent or in conflict as the result of a new or modified provision(s) of the National Agreement.
3. At any time a provision(s) of an LMOU becomes inconsistent or in conflict as the result of the amendment or modification of the National Agreement subsequent to the local implementation period.

In such case, the party declaring a provision(s) inconsistent or in conflict must provide the other party a detailed written explanation of its position during the period of local implementation, but no later than seven (7) days prior to the expiration of that period. If the local parties are unable to resolve the issue(s) during the period of local implementation, the union may appeal the impasse to arbitration pursuant to the procedures outlined above. If appealed, a provision(s) of an LMOU declared inconsistent or in conflict will remain

in effect unless modified or eliminated through arbitration decision or by mutual agreement.

[see Memo, page 219]

D. An alleged violation of the terms of an LMOU shall be subject to the grievance-arbitration procedure.

E. When installations are consolidated or when a new installation is established, the parties shall conduct a thirty (30) day period of local implementation, pursuant to Section B. All proposals remaining in dispute may be submitted to final and binding arbitration, with the written authorization of the National Union President or the Vice President, Labor Relations. The request for arbitration must be submitted within 10 days of the end of the local implementation period.

F. Where the Postal Service, pursuant to Section C, submits a proposal remaining in dispute to arbitration, which proposal seeks to change a presently-effective LMOU, the Postal Service shall have the burden of establishing that continuation of the existing provision would represent an unreasonable burden to the USPS.

[see Memo, page 138]

ARTICLE 31

UNION-MANAGEMENT COOPERATION

Section 1. Membership Solicitation

The Union may, through employees employed by the Employer, solicit employees for membership in the Union and receive Union dues from employees in non-work areas of the Employer's premises, provided such activity is carried out in a manner which does not interfere with the orderly conduct of the Employer's operation.

Section 2. Electronic Data

The Employer shall, on a bi-weekly basis, provide the Union at its national headquarters the information set forth in the Memorandum of Understanding regarding Article 31 by encrypted/password protected Electronic File Exchange. If

Article 31.2

Electronic File Exchange is unavailable, the information will be provided by disc.

[see Memo, page 221]

Section 3. Information

The Employer will make available for inspection by the Union all relevant information necessary for collective bargaining or the enforcement, administration or interpretation of this Agreement, including information necessary to determine whether to file or to continue the processing of a grievance under this Agreement. Upon the request of the Union, the Employer will furnish such information, provided, however, that the Employer may require the Union to reimburse the USPS for any costs reasonably incurred in obtaining the information.

Requests for information relating to purely local matters should be submitted by the local Union representative to the installation head or designee. All other requests for information shall be directed by the National President of the Union to the Vice President, Labor Relations.

Nothing herein shall waive any rights the Union may have to obtain information under the National Labor Relations Act, as amended.

(The preceding Article, Article 31, shall apply to City Carrier Assistant Employees.)

ARTICLE 32

SUBCONTRACTING

Section 1. General Principles

A. The Employer will give due consideration to public interest, cost, efficiency, availability of equipment, and qualification of employees when evaluating the need to subcontract.

B. The Employer will give advance notification to the Union at the national level when subcontracting which will have a significant impact on bargaining unit work is being considered and will meet to consider the Union's view on minimizing such impact. No final decision on whether or not such

work will be contracted out will be made until the matter is discussed with the Union.

C. The Employer and the Union agree that upon the request of the NALC National President, the Employer will furnish relevant cost information prior to the commencement or renewal of any contract delivery route which performs service formerly performed in a particular installation by a city letter carrier. The Employer's decision as to whether to commence or renew the contract delivery route will be made on a cost effective basis.

Section 2. Joint Committee

A joint committee is established at the national level to study the problems in this area leading towards a meaningful evolutionary approach to the issue of subcontracting.

(The preceding Article, Article 32, shall apply to City Carrier Assistant Employees.)

ARTICLE 33 PROMOTIONS

Section 1. General Principles

The Employer agrees to place particular emphasis upon career advancement opportunities. First opportunity for promotions will be given to qualified career employees. The Employer will assist employees to improve their own skills through training and self-help programs, and will continue to expand the Postal Employee Development Center concept.

Section 2. Craft Promotions

When an opportunity for promotion to a craft position exists in an installation, an announcement shall be posted on official bulletin boards soliciting applications from employees of the appropriate craft. Craft employees meeting the qualifications for the position shall be given first consideration. Qualifications shall include, but not be limited to, ability to perform the job, merit, experience, knowledge, and physical ability. Where there are qualified applicants, the best qualified applicant shall be selected; however, if there is no apprecia-

Article 33.2

ble difference in the qualifications of the best of the qualified applicants and the Employer selects from among such applicants, seniority shall be the determining factor. Written examinations shall not be controlling in determining qualifications. If no craft employee is selected for the promotion, the Employer will solicit applications from all other qualified employees within the installation.

Promotions to positions enumerated in the craft Article of this Agreement shall be made in accordance with such Article by selection of the senior qualified employee bidding for the position.

Section 3. Examinations

When an examination is given, there shall be no unreasonable limitation on the number of examinations that may be taken by an applicant.

ARTICLE 34

WORK AND/OR TIME STANDARDS

A. The principle of a fair day's work for a fair day's pay is recognized by all parties to this Agreement.

B. The Employer agrees that any work measurement systems or time or work standards shall be fair, reasonable and equitable. The Employer agrees that the Union concerned through qualified representatives will be kept informed during the making of time or work studies which are to be used as a basis for changing current or instituting new work measurement systems or work or time standards. The Employer agrees that the National President of the Union may designate a qualified representative who may enter post-al installations for purposes of observing the making of time or work studies which are to be used as the basis for changing current or instituting new work measurement systems or work or time standards.

C. The Employer agrees that before changing any current or instituting any new work measurement systems or work or time standards, it will notify the Union concerned as far in advance as practicable. When the Employer determines the need to implement any new nationally developed and nationally appli-

cable work or time standards, it will first conduct a test or tests of the standards in one or more installations. The Employer will notify the Union at least 15 days in advance of any such test.

D. If such test is deemed by the Employer to be satisfactory and it subsequently intends to convert the test to live implementation in the test cities, it will notify the Union at least 30 days in advance of such intended implementation. Within a reasonable time not to exceed 10 days after the receipt of such notice, representatives of the Union and the Employer shall meet for the purpose of resolving any differences that may arise concerning such proposed work measurement systems or work or time standards.

E. If no agreement is reached within five days after the meetings begin, the Union may initiate a grievance at the national level. If no grievance is initiated, the Employer will implement the new work or time standards at its discretion.

If a grievance is filed and is unresolved within 10 days, and the Union decides to arbitrate, the matter must be submitted to priority arbitration by the Union within five days. The conversion from a test basis to live implementation may proceed in the test cities, except as provided in Paragraph I.

F. The arbitrator's award will be issued no later than 60 days after the commencement of the arbitration hearing. During the period prior to the issuance of the arbitrator's award, the new work or time standards will not be implemented beyond the test cities, and no new tests of the new standards will be initiated. Data gathering efforts or work or time studies, however, may be conducted during this period in any installation.

G. The issue before the arbitrator will be whether the national concepts involved in the new work or time standards are fair, reasonable and equitable.

H. In the event the arbitrator rules that the national concepts involved in the new work or time standards are not fair, reasonable and equitable, such standards may not be implemented by the Employer until they are modified to comply with the arbitrator's award. In the event the arbitrator rules that the national concepts involved in the new work or time standards are fair, reasonable and equitable, the Employer may implement such

Article 34.H

standards in any installation. No further grievances concerning the national concepts involved may be initiated.

I. After receipt of notification provided for in Paragraph D of this Article, the Union shall be permitted through qualified representatives to make time or work studies in the test cities. The Union shall notify the Employer within ten (10) days of its intent to conduct such studies. The Union studies shall not exceed one-hundred fifty (150) days, from the date of such notice, during which time the Employer agrees to postpone implementation in the test cities for the first ninety (90) days. There shall be no disruption of operations or of the work of employees due to the making of such studies. Upon request, the Employer will provide reasonable assistance in making the study, provided, however, that the Employer may require the Union to reimburse the USPS for any costs reasonably incurred in providing such assistance. Upon request, the Union representative shall be permitted to examine relevant available technical information, including final data worksheets, that were used by the Employer in the establishment of the new or changed work or time standards. The Employer is to be kept informed during the making of such Union studies and, upon the Employer's request the Employer shall be permitted to examine relevant available technical information, including final data worksheets, relied upon by the Union.

(The preceding Article, Article 34, shall apply to City Carrier Assistant Employees.)

ARTICLE 35

EMPLOYEE ASSISTANCE PROGRAM

Section 1. Programs

The Employer and the Union express strong support for programs of self-help. The Employer shall provide and maintain a program which shall encompass the education, identification, referral, guidance and follow-up of those employees afflicted by the disease of alcoholism and/or drug abuse.

When an employee is referred to the EAP by the Employer, the EAP staff will have a reasonable period of time to evaluate the employee's progress in the program. This program of labor-management cooperation shall support the continuation of the EAP for alcohol, drug abuse, and other family and/or personal problems at the current level.

An employee's voluntary participation in the EAP for assistance with alcohol and/or drug abuse will be considered favorably in disciplinary action proceedings.

Section 2. Joint Committee

For the term of the **2019** National Agreement, the Employer and the Union agree to establish at the national level a National EAP Committee. The Committee will have responsibility for jointly assessing the effectiveness of EAPs operating inside and outside the USPS, and for developing on an ongoing basis the general guidelines with respect to the level of services and the mechanisms by which the services will be provided.

The Committee is not responsible for day-to-day administration of the program.

The Committee shall convene at such times and places as it deems appropriate during the term of the **2019** National Agreement. No action or recommendations may be taken by the Committee except by consensus of its members. In the event that the members of the Committee are unable to agree within a reasonable time on an appropriate course of action with respect to any aspect of its responsibility, the Vice President, Labor Relations, and the National Union President shall meet to resolve such issues.

The Committee is authorized to obtain expert advice and assistance to aid its pursuit of its objectives. The apportionment of any fees and expenses for any such experts shall be by consensus of the Committee.

The Employer and the Union agree that they will cooperate fully at all levels towards achieving the objectives of the EAP. This joint effort will continue for the term of the **2019** National Agreement.

(The preceding Article, Article 35, shall apply to City Carrier Assistant Employees.)

ARTICLE 36
CREDIT UNIONS AND TRAVEL

Section 1. Credit Unions

In the event that the Union or its local Unions (whether called branches or by other names) presently operate or shall hereafter establish and charter credit unions, the Employer shall, without charge, authorize and provide space, if available, for the operation of such credit unions in Federal buildings, in other than workroom space.

Any postal employee who is an employee of any such credit union or an officer, official, or Board member of any such credit union, shall, if such employee can be spared, be granted annual leave or leave without pay, at the option of the employee, for up to eight (8) hours daily, to perform credit union duties.

Section 2. Travel, Subsistence and Transportation

A. The Employer shall continue the current travel, subsistence and transportation program.

B. Employees will be paid a mileage allowance for the use of privately owned automobiles for travel on official business when authorized by the Employer equal to the standard mileage rate for use of a privately owned automobile as authorized by the General Services Administration (GSA). Any change in the GSA standard mileage rate for use of a privately owned automobile will be put into effect by the Employer within sixty (60) days of the effective date of the GSA change.

(The preceding Article, Article 36, shall apply to City Carrier Assistant Employees.)

ARTICLE 37
RESERVED

ARTICLE 38
RESERVED

ARTICLE 39
RESERVED

**ARTICLE 40
RESERVED**

**ARTICLE 41
LETTER CARRIER CRAFT**

Section 1. Posting

Section 2. Seniority

Section 3. Miscellaneous Provisions

**Section 4. City Carrier Transportation (Driveout)
Agreement**

Section 5. National Joint City Delivery Committee

Section 1. Posting

A. In the Letter Carrier Craft, vacant craft duty assignments shall be posted as follows:

1. A vacant or newly established duty assignment not under consideration for reversion shall be posted within fourteen calendar days from the day it becomes vacant or is established, unless a longer period of time is negotiated locally.

All city letter carrier craft full-time duty assignments other than letter routes, Carrier Technician assignments, parcel post routes, collection routes, combination routes, official mail messenger service, special carrier assignments and night routers, shall be known as full-time Reserve Letter Carrier duty assignments. The term "unassigned regular" is used in those instances where a full-time letter carrier does not hold a duty assignment.

Positions currently designated in the Letter Carrier Craft:

City Carrier (includes the duty assignment of Official Mail Messenger Service in the Washington, D.C. Post Office)

Special Carrier

Carrier Technician

Positions that may in the future be designated in the Letter Carrier Craft.

Changes in the foregoing position titles shall not affect the application of this provision.

When a position is under consideration for reversion, the decision to revert or not to revert the position shall be made not later than 30 days after it becomes vacant. If the decision is made not to revert, the assignment must be posted within 30 days of the date it becomes vacant. The Employer shall provide written notice to the Union, at the local level, of the assignments that are being considered for reversion and of the results of such consideration.

2. Letter carriers temporarily detailed to a supervisory position (204b) may not bid on vacant Letter Carrier Craft duty assignments while so detailed. However, nothing contained herein shall be construed to preclude such temporarily detailed employees from voluntarily terminating a 204b detail and returning to their craft position. Upon return to the craft position, such employees may exercise their right to bid on vacant letter carrier craft duty assignments.

The duty assignment of a full-time carrier detailed to a supervisory position, including a supervisory training program in excess of four months shall be declared vacant and shall be posted for bid in accordance with this Article. Upon return to the craft the carrier will become an unassigned regular. A letter carrier temporarily detailed to a supervisory position will not be returned to the craft solely to circumvent the provisions of Section I.A.2.

Form 1723, Assignment Order, shall be used in detailing letter carriers to temporary supervisor positions (204b). The Employer will provide the Union at

the local level with a copy of Form(s) 1723 showing the beginning and ending of all such details.

3. The existing local procedures for scheduling fixed or rotating non-work days and the existing local method of posting and of installation-wide or sectional bidding shall remain in effect unless changes are negotiated locally.
4. No assignment shall be posted because of a change in starting time or in non-scheduled days (except as provided in Section I.A.5 below). No overtime payment will be made for a permanent change in starting time.
5. Whether or not a letter carrier route will be posted when there is a change of more than one (1) hour in starting time shall be negotiated locally.
6. When a fixed schedule non-work day is permanently changed, the new non-work day shall be posted.
7. Unassigned full-time carriers and full-time flexible carriers may bid on duty assignments posted for bids by employees in the craft. If the employee does not bid, assignment of the employee may be made to any vacant duty assignment for which there was no senior bidder in the same craft and installation. In the event there is more than one vacancy due to the lack of bids, these vacancies may be filled by assigning the unassigned full-time carriers and full-time flexible carriers, who may exercise their preference by use of their seniority. In the event that there are more unassigned full-time carriers and full-time flexible carriers than vacancies, these vacancies may be filled by assigning the unassigned employees by juniority.

B. Method of Posting

1. The notice inviting bids for Letter Carrier Craft assignments, and to such other assignments to which a letter carrier is entitled to bid, shall be posted on all official bulletin boards at the installation where the vacancy exists, including stations and branches, as

Article 41.1.B.1

to assure that it comes to the attention of employees eligible to submit bids. Copies of the notice shall be given to the local Union. When an absent employee has so requested in writing, stating a mailing address, a copy of any notice inviting bids from the craft employees shall be mailed to the employee by the installation head.

2. Posting and bidding for duty assignments and/or permanent changes in fixed non-work days shall be installation-wide, unless local agreements or established past practice provide for sectional bidding or other local method currently in use.
3. The notice shall remain posted for 10 days, unless a different length for the posting period is established by local negotiations.
4. Information on notices shall be shown as below and shall be specifically stated:
 - (a) The duty assignment by position title and number (e.g., Key or Standard).
 - (b) Grade.
 - (c) Hours of duty (beginning and ending), including, in the case of a Carrier Technician assignment, the hours of duty for each of the component routes.
 - (d) The fixed or rotating schedule of days of work, as appropriate.
 - (e) The principal assignment area (e.g., section and/or location of activity).
 - (f) Invitation to employees to submit bids.
 - (g) Physical requirement unusual to the assignment.
 - (h) If a city carrier route is involved, the carrier route number shall be designated. If a Carrier Technician assignment is involved, the route number of the Carrier Technician assignment and

the route numbers of the component routes shall be designated.

- (i) Date of last inspection and date of last adjustment.

[see Memos, page 225, 227]

C. Successful Bidder

1. The senior bidder meeting the qualification standards established for that position shall be designated the “successful bidder.”
2. Within ten (10) days after the closing date of the posting, the Employer shall post a notice indicating the successful bidder, seniority date and number.
3. The successful bidder must be placed in the new assignment within 15 days except in the month of December.
4. The successful bidder shall work the duty assignment as posted. Unanticipated circumstances may require a temporary change in assignment. This same rule shall apply to Carrier Technician assignments, unless the local agreement provides otherwise.

D. Other Positions

City letter carriers shall continue to be entitled to bid or apply for all other positions in the U.S. Postal Service for which they have, in the past, been permitted to bid or apply, including the positions listed below and any new positions added to the list:

SP 2-188 Examination Specialist

SP 2-195 Vehicle Operations-Maintenance Assistant

Section 2. Seniority

A. Coverage

1. This seniority section applies to all regular work force Letter Carrier Craft employees when a guide is necessary for filling assignments and for other purposes and will be so used to the maximum extent possible.

Article 41.2.A.2

2. Seniority is computed from date of appointment in the Letter Carrier Craft and continues to accrue so long as service is uninterrupted in the Letter Carrier Craft in the same installation, except as otherwise specifically provided.
3. No employee solely by reason of this Article shall be displaced from an assignment the employee gained in accordance with former rules.

B. Definitions

1. Seniority for bidding on preferred Letter Carrier Craft duty assignments and for other purposes for application of the terms of the National Agreement shall be restricted to all full-time regular and full-time flexible city letter carriers.
2. Part-time regular letter carriers are considered to be a separate category and seniority for assignment and other purposes shall be restricted to this category.
3. Full-time reserve letter carriers, and any unassigned full-time letter carriers whose duty assignment has been eliminated in the particular delivery unit, may exercise their preference by use of their seniority for available craft duty assignments of anticipated duration of five (5) days or more in the delivery unit within their bid assignment areas, except where the local past practice provides for a shorter period.
4. Part-time flexible letter carriers may exercise their preference by use of their seniority for vacation scheduling and for available full-time craft duty assignments of anticipated duration of five (5) days or more in the delivery unit to which they are assigned. City carrier assistants may exercise their preference (by use of their relative standing as defined in Section 1.f of the General Principles for the Non-Career Complement in the Das Award) for available full-time craft duty assignments of anticipated duration of five (5) days or more in the delivery unit to which they are assigned that are not selected by eligible career employees.

5. A letter carrier who, pursuant to subsections 3 and 4 above, has selected a craft duty assignment by exercise of seniority shall work that duty assignment for its duration.
6. Relative Seniority Standing
 - (a) In cases of appointment on the same day, where there is a tie in seniority, the relative standing on the appointment register will determine the more senior carrier.
 - (b) Part-time flexible letter carriers shall be converted to full-time positions of the same designation and salary level in the order of their standing on the part-time flexible roll.
7. Seniority Tie Breaker

Except as otherwise specifically provided for in this Agreement, effective the date of this Agreement, when it is necessary to resolve a tie in seniority between two or more Carrier Craft employees, the following criteria shall apply in the order set forth below:

- (a) Total continuous postal career service in the Carrier Craft within the installation.
- (b) Total postal career service in the Carrier Craft within the installation.
- (c) Total postal career service in the Carrier Craft.
- (d) Total postal career service.
- (e) Total postal service.
- (f) Total federal service as shown in the service computation date on the employee's Form 50.

[see Letter of Intent, page 226]

C. Responsibility for Administration

The Employer shall be responsible for the day-to-day administration of seniority rules. Every installation, station, branch, and/or delivery unit shall have a roster posted in an appropriate place listing all carriers in order of seniority number **or relative**

standing. Said roster shall be updated during the months of July and January of every calendar year.

D. Transfers, Separations, etc.

Changes in which seniority is restored as if service had been continuous:

1. On reinstatement or reemployment after separation caused by disability, retirement or injury on duty or resignation because of personal illness, and the employee so stated in the resignation and furnished satisfactory evidence for inclusion in the personnel folder, the employee shall receive seniority credit for past service and for time on the disability retirement or for the injury or the illness if reinstated or reemployed in the same postal installation and in the same or lower salary level from which originally separated; provided application for reinstatement or reemployment is made within six months from the date of recovery. The date of recovery in the case of disability must be supported by notice of recovery from the Bureau of Retirement, Insurance and Occupational Health, Office of Personnel Management, or the Office of Workers' Compensation Programs; and in the case of injury on duty or resignation due to illness, by a statement from the applicant's attending physician or practitioner.
2. Letter carriers who enter the military shall not have their seniority broken or interrupted because of military service.
3. Letter carriers in leave without pay status while serving as Union officers on either part-time or full-time basis shall retain their former seniority and have their seniority computed as though they had remained in an active duty status.
4. Letter carriers who are restored to duty in the same installation after unwarranted or unjustified separa-

tion shall have their seniority computed as though they had remained in an active duty status.

5. Letter carriers who are changed from a higher level position within the Letter Carrier Craft to a lower level position in the Letter Carrier Craft, whether voluntary or involuntary, shall not have their seniority broken.

E. Change in Which Seniority is Modified

When mutual exchanges are made between letter carriers from one installation to another, the carriers will retain their seniority or shall take the seniority of the other exchangee, whichever is the lesser.

F. Return From Any Position for Which Selection Was Based on Best Qualified

Effective July 21, 1978, when an employee, either voluntarily or involuntarily returns to the Letter Carrier Craft at the same installation, seniority shall be established after reassignment as the seniority the employee had when leaving the Letter Carrier Craft without seniority credit for service outside the craft.

G. Changes in Which a New Period of Seniority is Begun:

1. When an employee from another agency transfers to the Letter Carrier Craft.
2. Except as otherwise provided in this Agreement, when an employee from another USPS craft is reassigned voluntarily or involuntarily to the Letter Carrier Craft.
3. When a letter carrier transfers from one postal installation to another at the carrier's own request (except as provided in subsection E of this Article).
4. Any former employee of the U.S. Postal Service entering the Letter Carrier Craft by reemployment or reinstatement shall begin a new period of seniority, except as provided in subsections D.1 and D.4 above.

Article 41.2.G.5

5. Any surplus employees from non-processing and non-mail delivery installations, area offices or the United States Postal Service Headquarters, begin a new period of seniority effective the date of reassignment.

Section 3. Miscellaneous Provisions

A. The carrier may use stools while casing mail and performing other office duties, provided the use of such stools does not interfere with or affect efficiency and standard job performance.

B. The Employer will not assess or hold a carrier responsible for incorrect fees collected on mail improperly rated prior to being distributed to the carrier, who is expected to exercise reasonable care and judgment in the matter.

C. The Employer will not assess or hold a carrier responsible for faulty checks accepted in payment for postal fees or postal charges provided the carrier follows regulations governing the acceptance of checks.

D. The Union has the right to appeal the granting of an exception to the 52 calendar day period to make route adjustments pursuant to Section 211.3 of the M-39 directly to Step B of the grievance procedure. Such appeal must be made within 14 days of receipt of the written notification.

E. When the Employer requires the use of certain supply items for the proper performance of a carrier's functions, such items will be supplied by the Employer.

F. A newly appointed carrier or a carrier permanently assigned to a route with which the carrier is not familiar will be allowed a reasonable period to become familiar with the route and to become proficient.

G. The Employer will advise a carrier who has properly submitted a Carrier Auxiliary Control Form 3996 of the disposition of the request promptly after review of the circumstances at the time. Upon request, a duplicate copy of the completed Form 3996 and Form 1571, Report of Undelivered Mail, etc., will be provided the carrier.

H. The Postal Service recognizes that representatives of the NALC should be permitted to use available telephones. Accordingly, the Employer at the local level shall establish a reasonable policy regarding the use of telephones by authorized Union officials and stewards for calls relating to the administration of the National Agreement. The policy will be made known to the President of the NALC Branch.

I. Carriers shall not finger mail when driving, or when walking up or down steps or curbs, when crossing streets, or at any time it would create a safety hazard to the carriers or the public. Consistent with the efficiency of the operation, mail shall be placed in the delivery sequence in a bundle(s) during strapping out. The Employer shall not be required to conduct a special count or route inspection as a result of this Agreement.

J. The Employer agrees that, except in matters where there is reasonable cause to suspect criminal activity, postal management or inspectors shall not inspect lockers unless the employee or the Union representative has been given the opportunity to be present. For a general inspection, in which a number of lockers are to be inspected, where employees have had prior notification of at least a week, the above is not applicable.

K. Supervisors shall not require, nor permit, employees to work off the clock.

L. In the interest of safety and health and other appropriate considerations, representatives designated by the NALC will be given an opportunity to examine, comment and to submit recommendations on new vehicle specifications during their development and before the specifications are transmitted to potential contractors, before manufacturing and upon completion of vehicles.

M. The NALC will be informed concerning changes in existing regulations relating to the duties and functions of city letter carriers. Further, it is agreed that when changes of a substantive nature are made they will only be made in accordance with the contractual obligations already binding upon the parties under Article 34, "Work and/or Time Standards."

Article 41.3.N

N. Letter Carriers may cross lawns while making deliveries if customers do not object and there are no particular hazards to the carrier.

O. The following provision without modification shall be made a part of a local agreement when requested by the local branch of the NALC during the period of local implementation; provided, however, that the local branch may on a one-time basis during the life of this Agreement elect to delete the provision from its local agreement:

“When a letter carrier route or full-time duty assignment, other than the letter carrier route(s) or full-time duty assignment(s) of the junior employee(s), is abolished at a delivery unit as a result of, but not limited to, route adjustments, highway, housing projects, all routes and full-time duty assignments at that unit held by letter carriers who are junior to the carrier(s) whose route(s) or full-time duty assignment(s) was abolished shall be posted for bid in accordance with the posting procedures in this Article.”

That provision may, at the local NALC Branch’s request during local implementation, be made applicable (including the right to delete it) to selected delivery units within an installation. For purposes of applying that provision, a delivery unit shall be a postal station, branch or ZIP code area. Any letter carrier in a higher level craft position who loses his/her duty assignment due solely to the implementation of that provision shall be entitled to the protected salary rate provisions (Article 9, Section 6) of this Agreement.

P. The Employer shall promptly notify the local Union President of any job-related vehicle accidents involving city letter carriers.

Q. The Employer agrees to continue efforts to improve the comfort and temperature level in postal vehicles.

R. A seasonal route is a route on which the weekly hours of required service are substantially increased as a result of an increase in the number of customers served during a specific period each year. These routes are generally located in resort or vacation areas. The following steps will be taken in regard

to the service of those routes during the abnormal period or periods:

- (a) The duration of the seasonal periods shall be determined by management after discussion with the local Union.
- (b) During those periods, auxiliary assistance if requested shall be provided to the maximum extent possible.

S. City letter carrier mail counts and route inspections and adjustments shall be conducted in accordance with Methods Handbook M-39, Management of Delivery Services, as modified by the parties' Memorandum of Understanding dated July 21, 1981 and October 22, 1984 (incorporated into December 24, 1984 Award).

[see Memos, pages 228-229, 231, 239, 242, 245 and 250]

Section 4. City Carrier Transportation (Driveout) Agreements

It is agreed by and between the United States Postal Service and the National Association of Letter Carriers, AFL-CIO, that the following terms and conditions represent the basic understanding of the parties as to the administration of transportation agreements (driveout) of city carriers for the period of this Agreement.

1. The furnishing of a vehicle by a city carrier for transportation to and from the route shall be voluntary; no carrier may be coerced into furnishing a vehicle or carrying passengers or relays without the carrier's consent. A written authorization (Form 1311) shall be executed by the installation head in every instance, with a copy of said authorization to be retained by the installation head and the carrier. Carriers shall not drive their cars to and from the route for their own personal convenience.
2. Reimbursement to a carrier who provides a vehicle shall be determined locally by written agreement between the carrier and installation head and shall be not less nor more than the sum of the amounts computed under each

of the factors listed below, as applicable to the individual case.

3. All carriers furnishing a vehicle for transporting themselves, passengers and mail to and from the assigned routes shall be reimbursed on a mileage-zone basis as follows:
 - a. For transportation of carrier and carry-out swing from delivery unit to beginning of route when distance is 1/2 mile or more or from end of route if route begins less than, but ends more than 1/2 mile from delivery unit.

REIMBURSEMENT RATES

| Mileage | Daily Rate |
|------------|--|
| 0.5 to 1.0 | \$2.40 |
| 1.1 to 1.5 | \$2.65 |
| 1.6 to 2.0 | \$2.75 |
| 2.1 to 3.0 | \$2.90 |
| 3.1 to 4.0 | \$2.95 |
| 4.1 to 5.0 | \$3.25 |
| Over 5 | \$3.30 plus 20 cents per each additional mile (one way) over five miles to beginning of route. |

- b. When carriers use their vehicles as transportation for distances of more than 1/2 mile between segments of a route or routes, they will be reimbursed sixty cents for each such movement;
- c. Sixty cents for each mail relay carried, up to a maximum of \$3.00 daily;
- d. Sixty cents per authorized ride for each carrier or supervisory passenger; and
- e. Thirty cents for each article transported larger than the size required to be delivered by foot letter carriers (2 lbs).
- f. Part-time flexibles providing auxiliary assistance on one or more routes shall be paid at mileage-zone rates indicated above for the first route served, plus

sixty cents for each additional authorized move of 1/2 mile or more.

4. Carrier Agreements in effect which provide allowances more favorable than those provided by the schedule in subsection 3 above shall continue in force for the duration of this Agreement unless terminated by either party upon thirty days written notice, or reassignment of the carrier.

[see Memo, page 235]

Section 5. National Joint City Delivery Committee

There will be established at the national level a Joint City Delivery Committee. The Committee will be comprised of representatives of the Employer and five Union representatives appointed by the President of the NALC and will meet for the purpose of advising on problems affecting city delivery service and to present suggested changes and improvements in operating procedures. Such meetings will be held semiannually at Postal Service Headquarters.

Agenda items shall be exchanged 15 working days in advance of the scheduled meeting, and written minutes shall be kept of all such Committee meetings. The City Delivery Committee shall receive notice of any proposed changes in any instructional booklet regarding the mail count and route inspection and adjustment system. Recommendations of the NALC representatives will be considered and may be adopted by mutual agreement of the Committee provided they are not in conflict with the National Agreement.

[see Memos, pages 229, 231]

ARTICLE 42

ENERGY SHORTAGES

In the event of an energy crisis, the Employer shall make every reasonable attempt to secure a high priority from the appropriate Federal agency to obtain the fuel necessary for the satisfactory maintenance of postal operations. In such a case, or in the event of any serious widespread energy shortage,

Article 42

the Employer and the Union shall meet and discuss the problems and proposed solutions through the Labor-Management Committee provided in Article 17.

(The preceding Article, Article 42, shall apply to City Carrier Assistant Employees.)

ARTICLE 43

SEPARABILITY AND DURATION

Section 1. Separability

Should any part of this Agreement or any provision contained herein be rendered or declared invalid by reason of any existing or subsequently enacted legislation or by a court of competent jurisdiction, such invalidation of such part or provision of this Agreement shall not invalidate the remaining portions of this Agreement, and they shall remain in full force and effect.

Section 2. Duration

Unless otherwise provided, this Agreement shall be effective **September 20, 2019** and shall remain in full force and effect to and including 12 midnight **May 20, 2023**, and unless either party desires to terminate or modify it, for successive annual periods. The party demanding such termination or modification must serve written notice of such intent to the other party, not less than 90 or more than 120 days before the expiration date of the Agreement.

(The preceding Article, Article 43, shall apply to City Carrier Assistant Employees.)

APPENDIX A
TABLE THREE
CITY CARRIER (CC) SCHEDULE
NIGHT DIFFERENTIAL RATES
EFFECTIVE JANUARY 12, 2013 (PP 03-2013)
RSC Q1 (NALC)

FULL-TIME AND PART-TIME REGULAR
EMPLOYEE HOURLY RATES

| GRADE | A | B | C | D | E | F | G | H |
|-------|--------|--------|--------|--------|--------|--------|--------|--------|
| | I | J | K | L | M | N | O | |
| CC1 | \$1.12 | \$1.25 | \$1.35 | \$1.45 | \$1.46 | \$1.47 | \$1.48 | \$1.50 |
| | \$1.51 | \$1.52 | \$1.53 | \$1.55 | \$1.56 | \$1.57 | \$1.58 | |
| CC2 | \$1.19 | \$1.32 | \$1.38 | \$1.48 | \$1.49 | \$1.50 | \$1.52 | \$1.53 |
| | \$1.54 | \$1.56 | \$1.57 | \$1.58 | \$1.60 | \$1.61 | \$1.63 | |

PART-TIME FLEXIBLE EMPLOYEE HOURLY RATES

| GRADE | A | B | C | D | E | F | G | H |
|-------|--------|--------|--------|--------|--------|--------|--------|--------|
| | I | J | K | L | M | N | O | |
| CC1 | \$1.16 | \$1.29 | \$1.40 | \$1.50 | \$1.51 | \$1.53 | \$1.54 | \$1.55 |
| | \$1.57 | \$1.58 | \$1.59 | \$1.60 | \$1.62 | \$1.63 | \$1.64 | |
| CC2 | \$1.23 | \$1.37 | \$1.43 | \$1.53 | \$1.55 | \$1.56 | \$1.57 | \$1.59 |
| | \$1.60 | \$1.62 | \$1.63 | \$1.64 | \$1.66 | \$1.67 | \$1.69 | |

TABLE FOUR
CITY CARRIER (CC) SCHEDULE
NIGHT DIFFERENTIAL RATES
EFFECTIVE JANUARY 12, 2013 (PP 03-2013)
RSC Q2 (NALC)

| GRADE | A | B | C | D | E | F | G | H |
|-------|--------|--------|--------|--------|--------|--------|--------|--------|
| | I | J | K | L | M | N | O | |
| CC1 | \$0.97 | \$1.02 | \$1.06 | \$1.10 | \$1.15 | \$1.19 | \$1.23 | \$1.28 |
| | \$1.32 | \$1.36 | \$1.41 | \$1.45 | \$1.49 | \$1.54 | \$1.58 | |
| CC2 | \$1.00 | \$1.05 | \$1.09 | \$1.14 | \$1.18 | \$1.23 | \$1.27 | \$1.32 |
| | \$1.36 | \$1.41 | \$1.45 | \$1.50 | \$1.54 | \$1.59 | \$1.63 | |

**NATIONAL ASSOCIATION OF
LETTER CARRIERS (NALC)
CITY CARRIER ASSISTANT
NIGHT DIFFERENTIAL RATES
EFFECTIVE JANUARY 12, 2013 (PP03-2013)
RSC Q8**

| GRADE | BB | AA |
|--------------|-----------|-----------|
| CC1 | \$1.16 | \$1.16 |
| CC2 | \$1.23 | \$1.23 |

APPENDIX B

Appendix B is the reprinting of Section I of the 2013 Das Award, the creation of a new non-career employee category. Provisions of the Das Award that were modified in the 2019 National Agreement are indicated in bold. Those provisions that are reflected in another part of the National Agreement or Joint Contract Administration Manual are not reprinted herein.

I. NON-CAREER COMPLEMENT

The parties shall establish a new job classification called City Carrier Assistant (CCA).

1. GENERAL PRINCIPLES

- a. The CCA work force is comprised of noncareer, city letter carrier bargaining unit employees.
- b. CCA employees shall be hired for terms of 360 calendar days and will have a break in service of 5 days between appointments.
- c. The provisions for determining the number of CCA employees that may be employed are found in Article 7.1.C.
- d. The Postal Service shall provide a report every other pay period with information needed to monitor compliance with the above provision.
- e. The hourly rate for CCA employees shall be established in accordance with the City Carrier Assistant Schedule, Table Three. The parties may mutually agree to increase the CCA pay rates should they determine it necessary for the recruitment or retention of CCAs. Adjustments to salary shall be in accordance with Article 9.7.
- f. When hired, a CCA's relative standing in an installation is determined by his/her original CCA appointment date to the installation, using Article 41.2.B.6.(a) where applicable, and adding the time served as a city letter carrier transitional employee for appointments made after September 29, 2007 in any installation.

Appendix B

- g. When the Postal Service hires new city letter carrier career employees, CCA employees within the installation will be converted to full-time regular career status to fill such vacancies based on their relative standing. A CCA who does not accept the career opportunity will not lose his/her relative standing for future career opportunities.
 - h. CCA employees may be separated at any time during their term of appointment for lack of work. Separations for lack of work shall be by inverse relative standing in the installation. Such separations are not grievable except where the separations are pretextual. CCAs separated for lack of work will be given preference for reappointment ahead of other CCAs with less relative standing in the installation if the need for hiring arises within 18 months of their separation.
 - i. CCA employees are separated for 5 days between appointments. When operational circumstances indicate that reappointment for a CCA(s) is not needed and the installation employs a CCA(s) with lower relative standing, the CCA(s) will be reappointed and the CCA(s) with the lower standing in the installation will be separated instead. Such separation of a CCA(s) with the lowest relative standing is not grievable except where the separation is pretextual. These CCAs separated for lack of work during or upon completion of their term of appointment will be given a preference for reappointment ahead of other CCAs with less relative standing in the installation provided the need for hiring arises within 18 months of separation.
 - j. RESERVED
 - k. As Part-time Flexible (PTF) employees are converted to full-time in accordance with existing contractual processes, the PTF classification shall be phased out. There shall be no new hiring of PTF employees, unless expressly authorized under the **2019** National Agreement or otherwise mutually agreed to by the parties.
 - l. CCA is the only noncareer category in the NALC bargaining unit.
 - m. RESERVED
- 2. RESERVED**

3. OTHER PROVISIONS

A. Article 6 - No Layoffs or Reduction in Force

Prior to laying off career city letter carriers in an installation, management will, to the extent possible, offer the impacted employee the opportunity to work any letter carrier assignments being performed by CCA employees, or if necessary, separate CCA employees. There will be no out-of-schedule pay provided to the impacted employees.

B. Article 10 - Leave

GENERAL

1. Purpose. Annual leave is provided to CCA employees for rest, recreation, emergency purposes, and illness or injury.
 - a. Accrual of Annual Leave. CCA employees earn annual leave based on the number of hours in which they are in a pay status in each pay period.

| Rate of Accrual | Hours in Pay Status | Hours of Annual Leave Earned Per Pay Period |
|---|---------------------|---|
| 1 hour for each unit of 20 hours in pay status in each pay period | 20 | 1 |
| | 40 | 2 |
| | 60 | 3 |
| | 80 | 4 (max.) |

- b. Biweekly Crediting. Annual leave accrues and is credited in whole hours at the end of each biweekly pay period.
 - c. Payment For Accumulated Annual Leave. A separating CCA employee may receive a lump-sum payment for accumulated annual leave subject to the following condition:

Appendix B

A CCA employee whose separation is effective before the last Friday of a pay period does not receive credit or terminal leave payment for the leave that would have accrued during that pay period.

AUTHORIZING ANNUAL LEAVE

1. **General.** Except for emergencies, annual leave for CCA employees must be requested on Form 3971 and approved in advance by the appropriate supervisor.
2. **Emergencies and Illness or Injury.** An exception to the advance approval requirement is made for emergencies and illness or injury; however, in these situations, the CCA employee must notify appropriate postal authorities as soon as possible as to the emergency or illness/injury and the expected duration of the absence. As soon as possible after return to duty, CCA employees must submit Form 3971 and explain the reason for the emergency or illness/injury to their supervisor. Supervisors approve or disapprove the leave request. When the request is disapproved, the absence may be recorded as AWOL at the discretion of the supervisor as outlined in Item 2, Approval/Disapproval, under Form 3971 below.

UNSCHEDULED ABSENCE

1. **Definition.** Unscheduled absences are any absences from work that are not requested and approved in advance.
2. **CCA Employee Responsibilities.** CCA employees are expected to maintain their assigned schedule and must make every effort to avoid unscheduled absences. In addition, CCA employees must provide acceptable evidence for absences when required.

FORM 3971, REQUEST FOR, OR NOTIFICATION OF, ABSENCE

1. **Purpose.** Application for annual leave is made in writing, in duplicate, on Form 3971, Request for, or Notification of, Absence.
2. **Approval/Disapproval.** The supervisor is responsible for approving or disapproving application for annual leave by

signing Form 3971, a copy of which is given to the CCA employee. If a supervisor does not approve an application for leave, the disapproved block on Form 3971 is checked and the reasons given in writing in the space provided. When a request is disapproved, the reasons for disapproval must be noted. AWOL determinations must be similarly noted.

C. Article 12 - Reassignment

In order to minimize the impact on employees in the regular work force, the Employer agrees to offer the impacted employee the opportunity to work any letter carrier duty assignments performed by CCA employees, or to separate, to the extent possible, CCA employees working in the city carrier craft and installation prior to excessing any regular city letter carrier out of the installation.

D. Article 15 - Grievance Procedure

CCA employees will have access to the grievance procedure for those provisions that apply to CCA employees.

E. Article 16 - Discipline Procedure

CCAs may be separated for lack of work at any time before the end of their term. Separations for lack of work shall be by inverse relative standing in the installation. Such separation of the CCA(s) with the lowest relative standing is not grievable except where it is alleged that the separation is pretextual. CCAs separated for lack of work before the end of their term will be given preference for reappointment ahead of other CCAs with less relative standing in the installation, provided the need for hiring arises within 18 months of their separation.

CCAs may be disciplined or removed within the term of their appointment for just cause and any such discipline or removal will be subject to the grievance arbitration procedure, provided that within the immediately preceding six months, the employee has completed ninety (90) work days, or has been employed for 120 calendar days (whichever comes first) of their initial appointment. A CCA who has previously satisfied the 90/120 day requirement either as a CCA or transitional employee (with an appointment made after September 29, 2007), will have access to the grievance procedure without regard to his/

Appendix B

her length of service as a CCA. Further, while in any such grievance the concept of progressive discipline will not apply, discipline should be corrective in nature, rather than punitive.

CCAs may be immediately placed in an off-duty status under the circumstances covered by Article 16.7. If the CCA completed the requisite period and has access to the grievance procedure pursuant to the previous paragraph, the requirements regarding notice, justification and the employee's ability to protest such action are the same as that for career employees under Article 16.7.

In the case of removal for cause within the term of an appointment, a CCA shall be entitled to advance written notice of the charges against him/her in accordance with the provisions of Article 16 of the National Agreement.

Removal actions, subject to the thirty day notification period in Article 16.5 of the National Agreement, will be deferred until after the Step B decision has been rendered, or fourteen days after the appeal is received at Step B, whichever comes first, except for those removals involving allegations of crime, violence or intoxication or cases where retaining the employee on duty may result in damage to postal property, loss of mails, or funds, or where the employee may be injurious to self or others. This requirement cannot extend a 360-day appointment period.

F. Article 21 - Health Insurance

After an initial appointment for a 360-day term and upon reappointment to another 360-day term, any eligible non-career CCA employee who wants to pay health premiums to participate in the Federal Employees Health Benefits (FEHB) Program on a pre-tax basis will be required to make an election to do so in accordance with applicable procedures. A previous appointment as a transitional employee will count toward qualifying for participation in FEHB, in accordance with the Office of Personnel Management (OPM) regulations. The total cost of health insurance is the responsibility of the non-career CCA employee except as provided below.

The Postal Service will make a bi-weekly contribution to the total premium for any CCA employee who wishes to partic-

ipate in the USPS Noncareer Health Care Plan (USPS Plan) self-only option equal to the greater of (a) \$125, or (b) the minimum required by the Patient Protection and Affordable Care Act, and applicable regulations.

The Postal Service will make a bi-weekly contribution equal to 65% of the total premium for any CCA employee who wishes to participate in the USPS Noncareer Health Care Plan (USPS Plan) for either self plus one or family coverage during a CCA's initial year of CCA employment. After a CCA's first year of employment, the Postal Service will make a bi-weekly contribution equal to 75% of the total premium for either self plus one or family coverage. Any CCA employee wishing to make their health care contribution on a pre-tax basis will be required to make an election to do so in accordance with applicable procedures. All CCA employees will be eligible for the USPS Plan within a reasonable period from the date of hire and entry into a pay status, consistent with the requirements established under the Patient Protection and Affordable Care Act.

Effective Plan Year 2022, the Postal Service will make a bi-weekly contribution equal to 75% of the total premium for any CCA employee who wishes to participate in the USPS Plan for self, self plus one, or family coverage, regardless of year of employment.

The Postal Service shall continue to provide the USPS Plan with self-only, self plus one, and family options for the duration of this Agreement.

G. Retirement Savings Plan

If the NALC establishes a 401k retirement savings plan for CCA employees, the Postal Service agrees to implement the necessary steps for payroll deductions for this plan.

* * *

**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: City Carrier Assistant Opportunities

In order to provide the potential for career opportunities to city carrier assistants outside their employing installation, a joint Task Force will be established to explore ways to expand opportunities for career city carrier positions within the district. The Task Force will also address the circumstance of city carrier assistants working in small offices where there is no clear path to a career opportunity.

The Task Force will consist of two members appointed by the NALC and two members appointed by the Postal Service. The Task Force shall convene within 15 days of this agreement and will function for a period of one year, unless extended by mutual extent. The Task Force will provide reports and recommendations to the NALC President and the Vice President, Labor Relations, or their designees on a quarterly basis.

* * *

**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: City Carrier Assistant (CCA) Annual Leave

Article 30 of the National Agreement and Local Memorandum of Understanding (LMOU) provisions do not apply to city carrier assistant employees, except as follows:

In any office that does not have provisions in its current LMOU regarding annual leave selection for CCAs, the parties agree that, during the **2021** local implementation period, the local parties will, consistent with the needs of employees and the needs

of management, include provisions into the LMOU to permit city carrier assistant employees to be granted annual leave selections during the choice vacation period and for incidental leave. Granting leave under such provisions must be contingent upon the employee having a sufficient leave balance when the leave is taken.

In the event a proposal(s) on this subject is appealed through the Article 30 impasse procedure, prior to a request for arbitration, such dispute(s) will be referred to an Alternate Dispute Resolution (ADR) team established by the national parties. The expectation is that the ADR team will reach an agreement that will allow city carrier assistants to plan for leave use while accounting for city carrier assistant absences, including during scheduled five day service breaks.

Any office that currently has provisions in its LMOU regarding annual leave selection for CCAs will continue such provisions, unless modified during the upcoming local implementation period. Any impasses that arise under this paragraph will be processed in accordance with Article 30 of the National Agreement.

* * *

**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS
UNION, AFL-CIO**

Re: Additional Resources - Holiday Carrier Assistant

The Postal Service may employ holiday carrier assistants during the four week December period as operationally necessary, effective December 2014.

Holiday carrier assistants are subject to the following:

- The hourly rate will be the same as that for City Carrier Assistants.
- Over the course of a service week, the Employer will make every effort to ensure that available city carrier

Appendix B

assistants are utilized at the straight-time rate prior to assigning such work to holiday carrier assistants working in the same work location.

- When an opportunity exists for overtime full-time employees on the appropriate Overtime Desired List will be selected to perform such work prior to assigning holiday carrier assistants to work overtime in the same work location where the employees regularly work.

The Postal Service shall provide the NALC with reports on the number of holiday carrier assistants hired.

* * *

**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Article 12.1 - Probationary Period

City carrier assistants (CCAs) who are converted to career status during an appointment as a CCA or directly after a five-day break in service will not serve a probationary period as a career employee, provided the employee has successfully served a 360-day appointment as a CCA and such career appointment directly follows a city carrier assistant appointment.

* * *

QUESTIONS AND ANSWERS

1. How is the Article 7.3.A ratio of full-time regular city letter carriers per route determined?

Response: The ratio is determined based on the number of full-time city letter carrier routes nationwide.

2. When there is an opportunity for conversion to career status in an installation and that installation has both part-time flexible and CCA employees available for conversion, who is converted?

Response: The part-time flexible employees would be converted to full-time regular prior to conversion of the CCAs.

| |
|---|
| <p style="text-align: center;">MEMORANDUMS AND LETTERS OF INTENT</p> |
|---|

**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Deaf and Hard of Hearing

**REASONABLE ACCOMMODATION FOR THE
DEAF AND HARD OF HEARING**

MANAGEMENT'S RESPONSIBILITY

Management has an obligation to reasonably accommodate Deaf and Hard of Hearing employees and applicants who request assistance in communicating with or understanding others in work related situations, such as:

- a. During investigatory interviews which may lead to discipline, discussions with a supervisor on job performance or conduct, or presentation of a grievance.
- b. During some aspects of training including formal classroom instruction.
- c. During portions of EAP programs and EEO counselings.
- d. In critical elements of the selection process such as during testing and interviews.
- e. During employee orientations, safety talks, CFC and savings bond drive kickoff meetings.
- f. During the filing or meetings concerning an employee's OWCP claim.

Reasonable accommodation must be approached on a highly individualized, case by case basis. The individual's input must be considered prior to making a decision regarding accommodation.

IMPLEMENTATION

This obligation is met by selecting an appropriate resource from the variety of resources available. In selecting a resource, the following, among others, should be considered, as appropriate:

- The ability of the deaf or hard of hearing employee to understand various methods of communication and the ability of others to understand the deaf or hard of hearing employee.
- The importance of the situation as it relates to work requirements, job rights, and benefits.
- The availability and cost of the alternative resources under consideration.
- Whether the situation requires confidentiality.

Available resources which should be considered include:

- a. Installation heads are authorized to pay for certified interpreters. Every effort will be made to provide certified interpreters when deemed necessary by an application of the principles set forth herein.
- b. In some states, the Division of Vocational Rehabilitation (DVR) provides interpreters at no charge. When a decision is made that an interpreter is the appropriate accommodation and a DVR interpreter is not available, other methods of securing an interpreter should be used.
- c. Volunteer interpreters or individuals skilled in signing may be obtained from the work force or from the community. The skill level of such persons should be considered.
- d. In some situations, written communications may be appropriate. The deaf or hard of hearing employee's ability to understand written communications should be considered.
- e. Supervisors, training specialists, EAP, and EEO counselors may be trained in sign language.

- f. Deaf or hard of hearing applicants should normally be scheduled for a specific examination time when an interpreter will be available.
- g. State or Federal relay services may provide a way for a deaf or hard of hearing employee to conduct postal business by telephone with other employees and customers.

Management will provide the following assistance for deaf and/or hard of hearing employees:

- a. All films or videotapes designed for the training or instruction of regular work force employees developed on or after October 1, 1987, shall be opened or closed captioned. To the extent practicable, existing films or videotapes developed nationally that will continue to be used by deaf or hard of hearing employees with some frequency, will be opened or closed captioned.
- b. Special telecommunications devices for the deaf will be installed in all postal installations employing deaf employees in the regular work force. Special telecommunications devices or telephone volume control devices will be installed for hard of hearing employees whenever a hard of hearing employee requests and needs such a reasonable accommodation in order to communicate by phone. These devices will be available to deaf and/or hard of hearing employees for official business and in the case of personal emergencies. As appropriate, Management will provide training to staff on the use of these special telecommunications devices.
- c. A visual alarm will be installed on all moving powered industrial equipment in all postal installations employing deaf employees in the regular work force or in any installation where such a reasonable accommodation is requested and necessary for a hard of hearing employee.
- d. Visual fire alarm will be installed in all new postal installations (installations for which the U.S. Postal Service, as of June 12, 1991, had not awarded a contract for the design of the building) where the Postal Service

installs audible fire alarms. The parties will discuss and seek to agree at the local level about the installation in such other facilities as may be appropriate.

JOINT LABOR-MANAGEMENT MEETINGS

Discussion of problem areas with regard to the use of certified sign interpreters, enhancement of job opportunities for the deaf and hard of hearing, type of special telecommunications devices or volume control devices to be installed, installation of visual alarms or other systems such as tactile devices at other than new postal installations, and the availability of new technologies which may help deaf and hard of hearing employees perform a variety of tasks are appropriate matters for consideration at Joint Labor-Management meetings. Discussion of such matters at Labor-Management meetings is not a prerequisite to the filing or processing of a grievance.

* * *

MEMORANDUM OF UNDERSTANDING BETWEEN THE UNITED STATES POSTAL SERVICE AND THE NATIONAL ASSOCIATION OF LETTER CARRIERS, AFL-CIO

Re: Article 7, 12 and 13 - Cross Craft and Office Size

- A. It is understood by the parties that in applying the provisions of Articles 7, 12 and 13 of this Agreement, cross craft assignments of employees, on both a temporary and permanent basis, shall continue as they were made among the six crafts under the 1978 National Agreement.
- B. It is also agreed that where this Agreement makes reference to offices/facilities/installations with a certain number of employees or man years, that number shall include all categories of bargaining unit employees in the office/ facility/installation who were covered by the 1978 National Agreement.

Date: August 19, 1995

* * *

**MEMORANDUM OF UNDERSTANDING
BETWEEN THE UNITED STATES POSTAL SERVICE
AND THE NATIONAL ASSOCIATION
OF LETTER CARRIERS, AFL-CIO**

Re: Article 7.1

The parties agree that the November 21, 2006 effective date of the National Agreement does not apply to the employment of Transitional Employees or the elimination of the supplemental workforce (casuals). The parties further agree that no city letter carrier casuals will be on the rolls later than December 9, 2007. Any dispute over the beginning date for city letter carrier casuals may be addressed only by the parties at the national level.

Date: September 11, 2007

* * *

**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE AND
THE JOINT BARGAINING COMMITTEE
(American Postal Workers Union, AFL-CIO, and
National Association of Letter Carriers, AFL-CIO)**

Re: Article 7.3

Part-time flexible employees with three (3) or more years of service in the same craft and same installation on the effective date of this award, who are employed in an office with 200 or more man years of employment will not have their average weekly workhours reduced as a result of the revision to Article 7.3 of the 1990 National Agreement.

Nothing shall preclude management from reducing such hours for other legitimate reasons.

The average weekly workhours for the part-time flexible employees with three (3) or more years of service will be the weekly workhour average for the 12 months prior to the effective date of this Agreement. The weekly workhour average cannot exceed forty (40) hours or be combined with any paid leave to exceed forty (40) hours.

* * *

**MEMORANDUM OF UNDERSTANDING
BETWEEN THE UNITED STATES POSTAL SERVICE
AND NATIONAL ASSOCIATION
OF LETTER CARRIERS, AFL-CIO**

Re: Maximization/Full-time Flexible - NALC

Where a part-time flexible has performed letter carrier duties in an installation at least 40 hours a week (8 within 9, or 8 within 10, as applicable), 5 days a week, over a period of 6 months (excluding the duration of seasonal periods on seasonal routes, defined in Article 41, Section 3.R of the National Agreement), the senior part-time flexible shall be converted to full-time carrier status.

This criteria shall be applied to postal installations with 125 or more man years of employment.

It is further understood that part-time flexibles converted to full-time under this criteria will have flexible reporting times, flexible nonscheduled days, and flexible reporting locations within the installation depending upon operational requirements as established on the preceding Wednesday.

The parties will implement this in accordance with their past practice.

Date: July 21, 1987

* * *

**LETTER OF INTENT
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Maximization

This letter memorandum sets forth our mutual intent regarding the attached Memorandum of Understanding relating to maximization.

1. This Memorandum of Understanding is in settlement of the arbitration pending in case No. N8-NA-141, and satisfies the obligations of the parties pursuant to the Arbitrator's decision in N8-NA-0141 and the Memorandum of Understanding relating to maximization dated September 15, 1978.
2. The initial 6 month measuring period to be evaluated pursuant to the Memorandum of Understanding shall be August 1, 1980, through January 31, 1981. Conversions based upon this initial period shall be made no sooner than April 1, 1981, and are expected to be concluded by May 1, 1981. This conversion process shall not interfere with or delay conversions which would otherwise be implemented pursuant to the existing National Agreement. Henceforth, the 6 month measuring periods will be monitored on a continuing basis, and conversions required shall be implemented promptly.
3. Conversions required pursuant to this Memorandum of Understanding shall be in addition to (but not duplicative of) conversions that may be required pursuant to existing provisions of the National Memorandum of Understanding. The criteria established by this Memorandum of Understanding are supplementary to, not in limitation or diminishment of, existing criteria in the National Agreement.
4. Subject to operational requirements, the intent of the parties is to avoid unnecessary disruptions in existing patterns of reporting times, non-scheduled days and reporting locations for those PTFs converted pursuant to these criteria, to the extent the duties of the position converted are consistent with those performed by the PTF during the measuring period.
5. Employees converted to full-time positions pursuant to this Memorandum of Understanding may bid on assignments posted for bids by employees in the craft, and shall be full-time regular city letter carriers under the National Agreement.

6. In those installations where conversions have been made under this Memorandum of Understanding, and there are subsequent reversions or excessing, any reductions in full-time letter carrier positions shall be from among those position(s) converted pursuant to this Memorandum of Understanding until they are exhausted.
7. The parties will establish a national level committee to review and resolve any problems relating to the initial period of implementation, in accordance with their mutually expressed intentions. Accordingly, grievances filed at the local level relating to the initial period of implementation shall be stayed without prejudice to either party, and the time limits deemed extended by mutual consent, in order to permit review by the national committee. Upon such review, questions of fact may be referred to the normal grievance machinery.
8. The parties recognize their continuing obligation to discuss other respects in which maximization may be implemented in accordance with the National Agreement.

Date: February 3, 1981.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Transitional Employees-Additional Provisions

ARTICLE 6

Layoff of Career Employees:

- a. Prior to laying off career employees, management will offer the impacted employees the opportunity to work any existing

letter carrier craft transitional assignments within the installation.

- b. There will be no out-of-schedule pay provided to the impacted employees for these temporary assignments.

ARTICLE 10

I. GENERAL

A. Purpose. Annual leave is provided to transitional employees for rest, recreation, emergency purposes, and illness or injury.

1. Accrual of Annual Leave. Transitional employees earn annual leave based on the number of hours in which they are in a pay status in each pay period.

| Rate of Accrual | Hours in Pay Status | Hours of Annual Leave Earned Per Pay Period |
|---|---------------------|---|
| 1 hour for each unit of 20 hours in pay status in each pay period | 20 | 1 |
| | 40 | 2 |
| | 60 | 3 |
| | 80 | 4 (max.) |

2. Biweekly Crediting. Annual leave accrues and is credited in whole hours at the end of each biweekly pay period.
3. Payment For Accumulated Annual Leave. A separating transitional employee may receive a lump-sum payment for accumulated annual leave subject to the following condition:
 - a. A transitional employee whose separation is effective before the last Friday of a pay period does not receive credit or terminal leave payment for the leave that would have accrued during that pay period.

II. AUTHORIZING ANNUAL LEAVE

- A. General. Except for emergencies, annual leave for transitional employees must be requested on Form 3971 and approved in advance by the appropriate supervisor.
- B. Emergencies and Illness or Injury. An exception to the advance approval requirement is made for emergencies and illness or injury; however, in these situations, the transitional employee must notify appropriate postal authorities as soon as possible as to the emergency or illness/injury and the expected duration of the absence. As soon as possible after return to duty, transitional employees must submit Form 3971 and explain the reason for the emergency or illness/injury to their supervisor. Supervisors approve or disapprove the leave request. When the request is disapproved, the absence may be recorded as AWOL at the discretion of the supervisor as outlined in Section IV.B below.

III. UNSCHEDULED ABSENCE

- A. Definition. Unscheduled absences are any absences from work that are not requested and approved in advance.
- B. Transitional Employee Responsibilities. Transitional employees are expected to maintain their assigned schedule and must make every effort to avoid unscheduled absences. In addition, transitional employees must provide acceptable evidence for absences when required.

IV. FORM 3971, REQUEST FOR, OR NOTIFICATION OF, ABSENCE

- A. Purpose. Application for annual leave is made in writing, in duplicate, on Form 3971, Request for, or Notification of, Absence.
- B. Approval/Disapproval. The supervisor is responsible for approving or disapproving application for annual leave by signing Form 3971, a copy of which is given to the transitional employee. If a supervisor does not approve an application for leave, the disapproved block on Form 3971 is checked and the reasons given in writing in the space provided. When a request is disapproved, the rea-

sons for disapproval must be noted. AWOL determinations must be similarly noted.

ARTICLE 12

Reassignment of Career Employees Outside of a Section, Craft, or Installation.

- a. Prior to reassigning career employees outside of a section, the craft, or installation, management will offer impacted career employees, on a seniority basis, the opportunity to work any existing letter carrier craft transitional assignments within the installation.
- b. There will be no out-of-schedule pay provided to the impacted employees for these temporary assignments.

TE Hire versus Excessing

A full time letter carrier may not be excessed and the resulting vacancy filled by a TE, except where management can demonstrate that, as a result of legitimate operational changes, there is insufficient work to continue to support a full-time position. For example, management may not abolish a full-time route position and excess the full-time letter carrier and hire or assign one or more TEs to perform the work of the abolished position, unless management can demonstrate that the work cannot be performed on a full-time basis in compliance with the requirements of the National Agreement.

ARTICLE 16

Transitional employees may be separated at any time upon completion of their assignment or for lack of work. Such separation is not grievable except where the separation is pretextual. Transitional employees may otherwise be removed for just cause and any such removal will be subject to the grievance-arbitration procedure, provided the employee has completed ninety (90) work days, or has been employed for 120 calendar days, whichever comes first. Further, in any such grievance, the concept of progressive discipline will not apply. The issue will be whether the employee is guilty of the charge against him or her. Where the employee is found guilty, the arbitrator shall not have the authority to modify the discharge. In the case of removal for cause, a

transitional employee shall be entitled to advance written notice of the charges against him/her in accordance with the provisions of Article 16 of the National Agreement.

ARTICLE 21

After an initial appointment for a 360-day term and upon reappointment to another 360-day term, any eligible noncareer transitional employee who wants to pay health premiums to participate in the Federal Employees Health Benefits (FEHB) Program on a pre-tax basis will be required to make an election to do so in accordance with applicable procedures. The total cost of health insurance is the responsibility of the noncareer transitional employee.

Date: September 11, 2007

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MEMORANDUM OF UNDERSTANDING BETWEEN THE UNITED STATES POSTAL SERVICE AND THE NATIONAL ASSOCIATION OF LETTER CARRIERS, AFL-CIO

Re: TRANSITIONAL EMPLOYEES/PART-TIME FLEXIBLE CONVERSIONS

1. All part-time flexibles (PTFs) currently on the rolls will be offered an opportunity to convert to full-time regular status by November 20, 1994. The conversion opportunity may be contingent on the PTF's agreement to move to an available full-time assignment during this period. However, it is the intent of the parties that any such requirement to change offices will not be utilized by management as a device to discourage conversions and that inconvenience and disruption to PTFs will be minimized.

PTFs will be converted to available full-time assignments in their current installation. If insufficient full-time assignments are available to accommodate all

PTFs in an installation, the remaining PTFs will be offered the opportunity to transfer to available full-time assignments within the commuting area, and the local union will be provided a list of all such assignments. The local union representative will be responsible for ascertaining the preferences, by use of seniority, of the PTFs who decide to accept a conversion opportunity in another installation and for communicating that preference to management. If PTFs from different installations seek the same assignment in another installation, craft seniority will determine which PTF gets that conversion opportunity.

If the foregoing process does not result in the offer of a conversion to all PTFs in an installation, the Postal Service will identify other conversion opportunities, including assignments outside the commuting area, during the conversion period. Any decision by a PTF to transfer to another office under this agreement will be considered voluntary.

2. In lieu of the DSSA analysis provided in the January 16, 1992, NALC Transitional Employee (TE) arbitration award, the parties will use the impact formula contained in the September 21, 1992, Hempstead Memorandum of Understanding to determine the number of TE hours allowed in a delivery unit due to automation impact. All such TEs will be separated in a delivery unit when Delivery Point Sequencing (DPS) is on-line and operational.
3. The parties further agree that in offices (automation impacted or non-impacted) where the number of PTF conversions exceeds the number of TEs allowed under the above impact formula, additional TEs may be hired to replace such PTF attrition. All such TEs will be separated from the rolls by November 20, 1994.

4. All pending national grievances seeking conversion of PTFs will be resolved by offering the affected PTFs the opportunity to convert to full-time regular assignments on a priority basis pursuant to this agreement. This agreement is without prejudice to the positions of either party with respect to any interpretive issue.
5. The parties at the local level will meet to review the current TE complement and pending TE or PTF grievances as follows:
 - The meeting will occur after the joint training and during the local meeting on Hempstead issues;
 - The parties will attempt to resolve any pending grievances, including appropriate remedies for violations, if any. The Postal Service's liability, if any, will be limited to any TE hours in excess of that allowed by paragraphs 2 and 3 above which occurred prior to the date of this agreement;
 - If TE hours in a delivery unit exceed that allowed by paragraphs 2 and 3 above, management must, no later than 3/1/93, either: (1) relocate TEs to another delivery unit to stay within the allowable limits; or (2) reduce work hours per TE, so as to stay within the allowable limits; or (3) remove excess TEs from the rolls.
6. The parties herein express the desirability of affording future career employment opportunities to TEs. Consistent with that view, the parties agree to jointly explore the feasibility of such career opportunities, consistent with applicable law.

Date: December 21, 1992.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: FSS Implementation

The United States Postal Service and National Association of Letter Carriers, AFL-CIO mutually recognize that the delivery point sequencing of flat mail will change the delivery environment, ultimately producing better service for postal customers. The Postal Service experienced significant benefits in 1993 by automating the processing and sequencing of letter mail, as the parties worked together to implement that technology. In the interest of working jointly on this technology the parties agree to the following:

1. Once FSS is fully implemented in a delivery unit, management will determine the methods to estimate impact in a delivery unit and make route adjustments accordingly.
2. Sixty days after implementing route adjustments for FSS, the local parties will review the adjustments to ensure that routes are as near 8 hours as possible. This sixty day period will not count toward the special route inspection process (Section 271, Handbook M-39; Section 918, Handbook M-41). If either party determines that the route(s) is not properly adjusted, then the route(s) will be adjusted in accordance with the provisions of Handbook M-39 or, if applicable, a locally agreed upon adjustment formula.

The terms of this Memorandum are effective immediately and continue through all phases of Flats Sequencing System (FSS) implementation.

Date: September 11, 2007

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: FSS Work Methods

The Flat Sequencing System (FSS) provides the means to present flats to letter carrier routes in Delivery Point Sequence (DPS) order. Recognizing that a substantial investment has been made in the FSS and in order for the Postal Service to remain efficient and competitive, it is necessary to explore alternative methods of handling DPS flat mail by city letter carriers. Understanding that the parties' respective interests are best served through a cooperative effort, the United States Postal Service (USPS) and National Association of Letter Carriers (NALC) agree to jointly examine methods and procedures related to handling DPS flats.

Effective with the signing of this Memorandum, a Joint Task Force comprised of four members from the NALC and four from the Postal Service will be established to explore alternative work methods necessary for handling mail in an FSS environment. The Task Force will attempt to reach agreement on necessary studies and potential work method changes, as well as implementation and operating procedures. The Task Force will submit a final report outlining findings and recommendations to the NALC President and the Postal Service Vice President, Labor Relations no later than February 18, 2008.

In the event the Task Force is unable to reach agreement on any or all issues involved with handling mail in an FSS environment, the Postal Service may implement FSS work methods by providing the union with written notification. The parties agree that city letter carriers on park and loop or foot deliveries will not be required to carry more than three bundles. If the union believes that any management initiated work method is not fair, reasonable, or equitable the union may, within twenty-one days of notice, initiate a national-level dispute. Such dispute will be scheduled for arbitration on a

priority basis; beginning no later than March 25, 2008, with a final award rendered no later than July 15, 2008. The scope of the national-level dispute is limited to whether the disputed work method(s) is fair, reasonable, or equitable.

The parties agree that the above is the sole and exclusive process for establishing methods for handling mail in an FSS environment by city letter carriers and that no other procedural requirements (e.g., Article 34, Article 19) are necessary or relevant. This agreement is without prejudice or precedent and may only be cited by either party to enforce its terms.

Date: September 11, 2007

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Transitional Employees

All provisions of the 2006 USPS/NALC National Agreement that were applicable to transitional employees, including related Memoranda of Understanding and other agreements or policy statements, will continue during the period that transitional employees will be phased out (within 90 days of the effective date of the 2011 Agreement).

Date: January 10, 2013

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Part-Time Flexible Conversions

It is anticipated that during the term of the 2011 National Agreement, sufficient full-time duty assignments will become available through attrition to accommodate the conversion of part-time flexible employees currently on the rolls to full-time status. The parties recognize that there may be certain circumstances where conversion opportunities are not available for individual part-time flexible employees. The parties will explore ways to provide full-time conversion opportunities to such employees.

Date: January 10, 2013

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Part-Time Regular City Letter Carriers

During the term of the 2019 National Agreement, the number of part-time regular city letter carriers employed by the Postal Service may not exceed 682, unless additional part-time regular letter carriers are authorized by mutual agreement of the national parties.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: City Carrier Assistants – Conversion to Career Status

The U.S. Postal Service and the National Association of Letter Carriers, AFL-CIO agree that City Carrier Assistants (CCAs) who reach 24 months of relative standing will be converted to part-time flexible career status in their installation.

- **CCAs converted to part-time flexible employees under this MOU will count as full-time career carriers for purposes of calculating the CCA cap.**
- **Any accumulated annual leave will be paid out to the CCA in a lump sum consistent with Appendix B.3.B.1.c upon conversion under this MOU.**
- **In offices with 200 or more workyears, part-time flexible employees converted under this MOU will not be counted until they have at least 52 weeks of service credit as a PTF for purposes of calculating the full-time staffing percentage in Article 7.3.A.**
- **Conversions to career status detailed above will be effective as soon as practicable, but no later than 60 days from the ratification date of the 2019 National Agreement or the first day of the third full pay period that follows the date a CCA achieved 24 months of relative standing, whichever is later.**
- **Conversions made under this memorandum are in addition to conversions to full-time regular opportunities pursuant to the Memorandum of Understanding, Re: *Full-time Regular Opportunities – City Letter Carrier Craft*.**

- **CCAs may decline the opportunity to be converted to career status under this memorandum. A CCA who does not accept the career opportunity will no longer be eligible for conversion to career status under this memorandum, but will retain his or her relative standing and will remain eligible for conversion to career status under the Memorandum of Understanding, Re: *Full-time Regular Opportunities – City Letter Carrier Craft.***

In light of the continuing changes in the competitive environment in which the Postal Service operates, the parties will meet no less than annually to discuss any necessary adjustments to this MOU as it relates to City Carrier Assistant (CCA) and Part-Time Flexible (PTF) staffing, complements, and conversions.

While it is the parties' intent to continue this MOU beyond the 2019-2023 Agreement provided operational circumstances remain conducive to doing so, should the parties fail to reach agreement for modification or extension of this MOU in the next collective bargaining agreement, and the continuation of this MOU is an issue to be resolved in interest arbitration, there shall be no presumption that this MOU is to be carried forward based upon the fact that the provisions of the MOU have been in effect.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Full-time Regular Opportunities – City Letter Carrier Craft

The parties agree to use the following process to facilitate placement of employees into full-time regular opportunities which include: 1) residual full-time regular city letter carri-

er duty assignments referenced in Article 7.3.A of the **2019** collective bargaining agreement, and 2) newly created **unassigned** full-time regular (incumbent only) positions which increase full-time complement and are in addition to the duty assignments referenced in Article 7.3.A.

Full-time regular opportunities in the city letter carrier craft covered by this memorandum (which are not subject to a proper withholding order pursuant to Article 12 of the collective bargaining agreement) that become available on and after the ratification date of the **2019** collective bargaining agreement will be filled as follows:

1. Full-time regular opportunities defined above will be filled within 28 days of becoming available in the following order:
 - a. if the opportunity is a residual vacancy(s), assignment of an unassigned full-time regular or full-time flexible city letter carrier in the same installation
 - b. conversion to full-time regular status of a part-time flexible city letter carrier in the same installation pursuant to Article 41.2.B.6(b) of the collective bargaining agreement
2. Full-time regular opportunities that cannot be filled through Item 1 above will be filled by part-time flexible city letter carriers, who were on the rolls as part-time flexible letter carriers, on the ratification date of the 2016 collective bargaining agreement (**August 7, 2017**), and have an active transfer request (eReassign) pending to the installation where the full-time regular opportunity exists on the date the full-time regular opportunity becomes available. Approval of such requests will be made based on the order the applications from qualified part-time flexible city letter carriers are received. Requests from part-time flexible city letter carriers pursuant to this paragraph will be acted upon without regard to normal transfer considerations. Reassignments and subsequent conversions to full-time **regular** status under this section will occur as soon as practicable, with consideration given to operational needs in the losing installation. Requests

from all other qualified employees may only be considered under Item 3 below.

3. Full-time regular opportunities that remain after Item 2 will be filled by 1) conversion of city carrier assistants to full-time regular career status in the same installation as the full-time regular opportunities or 2) acceptance and placement of voluntary reassignment (transfer) requests pending in eReassign at the time the **full-time regular** opportunity becomes available from qualified bargaining unit employees (including full and part-time regular city letter carriers) or reassignment of bargaining unit employees within the installation. If there are insufficient transfer/reassignment requests from qualified bargaining unit employees, non-bargaining unit employees may be reassigned to a full-time regular opportunity. Reassignment (transfer) requests will be made with normal considerations contained in the Memorandum of Understanding, *Re: Transfers*, based on the order the applications are received. The number of career reassignments allowed under this paragraph is limited to one in every four full-time **regular** opportunities filled in offices of 100 or more workyears and one in every six full-time **regular** opportunities filled in offices of less than 100 workyears. At least three or five, as applicable, full-time **regular** opportunities will be filled by conversion of city carrier assistants to full-time regular career status based on their relative standing in the same installation as the full-time **regular** opportunities. Conversion of city carrier assistants to full-time **regular career** status under this section will take place no later than the first day of the third full pay period after either the date the full-time regular opportunity becomes available or, when an employee's request for transfer is declined, or the date the employee rejects the offer.

General Terms

The national union will be provided a list of unassigned full-time regular opportunities to be filled on a weekly basis.

Residual full-time regular city letter carrier duty assignments referenced in Article 7.3.A of the **2019** collective bargaining

agreement, unless considered for reversion pursuant to Article 41.1.A.1, are considered available the date the assignment becomes a residual vacancy.

Newly created unassigned **full-time** regular (incumbent only) positions which increase full-time complement and are in addition to the duty assignments referenced in Article 7.3.A are considered available the date the Postal Service notifies the national union that a **full-time** unassigned regular opportunity will be filled. The national parties will continue to discuss processes used to identify locations where it is appropriate to create full-time positions due to anticipated residual vacancies, attrition, etc.

Part-time flexible city letter carriers who elect reassignment to another installation through Item 2 above will receive retreat rights back to their original installation. Retreat rights will be offered to the first full-time regular opportunity in the original installation that cannot be filled through Item 1 above. City letter carriers who exercise retreat rights under this paragraph will have their craft seniority restored, augmented by time worked in the other facility, upon return to the original installation. Failure to accept retreat rights ends the opportunity to retreat back to the original installation.

During the term of this agreement no reassignments in the city letter carrier craft will be made within or between installations or from other crafts, unless the reassignment is made pursuant to this agreement, based on a mutual exchange, through the Article 12 involuntary reassignment process, or by mutual agreement of the national parties.

When full-time regular opportunities may be filled through voluntary reassignment (transfer), the Postal Service shall begin the process of considering requests as soon as practicable, but no later than fourteen (14) calendar days after the date the full-time regular opportunity becomes available.

Employees accepting a voluntary reassignment under this agreement will begin a new period of craft seniority in the gaining installation.

Employees converted to **full-time regular career status** or transferred to an installation may participate in bidding for vacant duty assignments that are posted pursuant to Article 41.1.B of the collective bargaining agreement. If an installation is filling more than one full-time regular opportunity (including at least one residual vacancy) on a date when an employee(s) is being assigned/converted/reassigned, such employee(s) will be allowed to exercise their preference for residual assignments by the use of existing local practices.

Employees moving between installations pursuant to the terms of this agreement are solely responsible for any and all costs related to relocation.

With respect to the ratios outlined in Item 3 above, this agreement is considered a continuation of the Memorandum of Understanding, *Re: Full-time Regular Opportunities – City Letter Carrier Craft in the 2016 collective bargaining agreement*.

This agreement shall be in effect for the duration of the **2019** collective bargaining agreement.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Sunday Delivery - City Carrier Assistant Staffing

The parties recognize the importance of the continued expansion of Sunday parcel delivery service, which began testing in approximately 900 delivery zones on November 10, 2013.

Pursuant to the Memorandum of Understanding *Re: Full-time Regular Opportunities - City Letter Carrier Craft*, the parties continue the process of permanently filling residual vacancies and full-time regular opportunities by assignment of unassigned regulars, conversion of part-time flexible employees to

full-time status, acceptance of transfer requests and conversion of CCAs to full-time regular career status.

For the purposes of applying the Memorandum of Understanding *Re: Full-time Regular Opportunities - City Letter Carrier Craft*, the parties recognize that additional CCAs **are** needed in order to perform Sunday parcel delivery in a cost effective manner, or to expand and maintain the delivery of competitive products. Accordingly, the national parties will **continue to** meet on a weekly basis to monitor implementation of the Memorandum of Understanding *Re: Full-time Regular Opportunities - City Letter Carrier Craft*, and this memorandum. These meetings will include discussion of any **additional** CCAs (by District) that are necessary as indicated above. **In each District**, the continued employment of any CCAs that would exceed **the greater of six percent** over the Article 7.1.C.1 cap, **or one CCA for every 275 Sunday packages delivered in that District by city letter carriers, will require** the mutual agreement of the national parties. **The number of packages in each District will be calculated as an average over a continuous period of time. The parties will meet to determine the time period used and to discuss when and how the time period will be updated.**

The parties will also discuss locations in which CCAs are working consecutive days or excessive hours on a sustained basis. If, as a result of these weekly meetings, there is a disagreement over increased CCA resources, that matter will be referred to the NALC National President and the Vice President, Labor Relations for discussion and resolution.

In light of the continuing changes in the competitive environment in which the Postal Service operates, the parties will meet annually to discuss the package formula as set forth above. While it is the parties' intent to continue this provision of the MOU beyond the 2019-2023 Agreement, should the parties fail to reach agreement for modification or extension of the package formula in the next collective bargaining agreement and continuation of the package for-

mula is an issue to be resolved in interest arbitration, there shall be no presumption that this provision of the MOU is to be carried forward based upon the fact that the formula has been in effect.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Complement and Staffing

It is anticipated that during the term of the 2019 National Agreement, circumstances may arise in which it becomes necessary for the parties to examine the complement and staffing mix within the city carrier bargaining unit. The parties agree to explore ways to optimize the staffing mix of non-career employees, employees in the new career wage schedule, and employees in the old career wage schedule to generate cost/ productivity efficiencies for the purpose of positioning the Postal Service as the delivery service provider of choice for the American public.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Delivery and Collection of Competitive Products

The parties are aware that the Postal Service is discussing arrangements with suppliers of retail products to have the Postal Service collect and deliver such products both within and outside of normal business hours and days.

The parties recognize the value to the Postal Service, its customers and the public of utilizing a cost-effective, uniformed city letter carrier work force for the collection and delivery of such products.

Accordingly, the Board awards the following:

The collection and delivery of such products which are to be delivered in city delivery territory, whether during or outside of normal business days and hours, shall be assigned to the city letter carrier craft. The Postal Service will schedule available city letter carrier craft employees in order to comply with the previous sentence. However, the parties recognize that occasionally circumstances may arise where there are no city letter carrier craft employees available. In such circumstances, the Postal Service may assign other employees to deliver such products, but only if such assignment is necessary to meet delivery commitments to our customers.

The parties will monitor whether the city carrier assistant employees authorized by Article 7, Section 1.C of the National Agreement are sufficient to permit the Postal Service to meet the fundamental changes in the business environment, including, but not limited to flexible windows which may be necessary to develop and provide new products and services. Additional CCAs may be jointly authorized based on such review.

Date: January 10, 2013

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE AND
JOINT BARGAINING COMMITTEE
(American Postal Workers Union, AFL-CIO, and
National Association of Letter Carriers, AFL-CIO)**

Re: Article 8

Recognizing that excessive use of overtime is inconsistent with the best interests of postal employees and the Postal Service, it is the intent of the parties in adopting changes to

Article 8 to limit overtime, to avoid excessive mandatory overtime, and to protect the interests of employees who do not wish to work overtime, while recognizing that bona fide operational requirements do exist that necessitate the use of overtime from time to time. The parties have agreed to certain additional restrictions on overtime work, while agreeing to continue the use of overtime desired lists to protect the interests of those employees who do not want to work overtime, and the interests of those who seek to work limited overtime. The parties agree this memorandum does not give rise to any contractual commitment beyond the provisions of Article 8, but is intended to set forth the underlying principles which brought the parties to agreement.

The new provisions of Article 8 contain different restrictions than the old language. However, the new language is not intended to change existing practices relating to use of employees not on the overtime desired list when there are insufficient employees on the list available to meet the overtime needs. For example, if there are five available employees on the overtime desired list and five not on it, and if 10 work-hours are needed to get the mail out within the next hour, all ten employees may be required to work overtime. But if there are 2 hours within which to get the mail out, then only the five on the overtime desired list may be required to work.

The parties agree that Article 8, Section 5.G.1., does not permit the Employer to require employees on the overtime desired list to work overtime on more than 4 of the employee's 5 scheduled days in a service week, over 8 hours on a nonscheduled day, or over 6 days in a service week.

Normally, employees on the overtime desired list who don't want to work more than 10 hours a day or 56 hours a week shall not be required to do so as long as employees who do want to work more than 10 hours a day or 56 hours a week are available to do the needed work without exceeding the 12-hour and 60-hour limitations.

In the Letter Carrier Craft, where management determines that overtime or auxiliary assistance is needed on an

employee's route on one of the employee's regularly scheduled days and the employee is not on the overtime desired list, the employer will seek to utilize auxiliary assistance, when available, rather than requiring the employee to work mandatory overtime.

In the event these principles are contravened, the appropriate correction shall not obligate the Employer to any monetary obligation, but instead will be reflected in a correction to the opportunities available within the list. In order to achieve the objectives of this memorandum, the method of implementation of these principles shall be to provide, during the 2-week period prior to the start of each calendar quarter, an opportunity for employees placing their name on the list to indicate their availability for the duration of the quarter to work in excess of 10 hours in a day. During the quarter the Employer may require employees on the overtime desired list to work these extra hours if there is an insufficient number of employees available who have indicated such availability at the beginning of the quarter.

The penalty overtime provisions of Article 8.4 are not intended to encourage or result in the use of any overtime in excess of the restrictions contained in Article 8.5.F.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

This Memorandum of Understanding represents the parties consensus on clarification of interpretation and issues pending national arbitration regarding letter carrier overtime as set forth herein. In many places in the country there has been continued misunderstanding of the provisions of Article 8 of the National Agreement; particularly as it relates to the proper assignment of overtime to letter carriers. It appears as if some representatives of both labor and management do not understand what types of overtime

scheduling situations would constitute contract violations and which situations would not. This Memorandum is designed to eliminate these misunderstandings.

1. If a carrier is not on the Overtime Desired List (ODL) or has not signed up for Work Assignment overtime, management must not assign overtime to that carrier without first fulfilling the obligation outlined in the “letter carrier paragraph” of the Article 8 Memorandum. The Article 8 Memorandum provides that “. . . where management determines that overtime or auxiliary assistance is needed on an employee’s route on one of the employee’s regularly scheduled days and the employee is not on the overtime desired list, the employer will seek to utilize auxiliary assistance, when available, rather than requiring the employee to work mandatory overtime.” Such assistance includes utilizing someone from the ODL when someone from the ODL is available.
2. The determination of whether management must use a carrier from the ODL to provide auxiliary assistance under the letter carrier paragraph must be made on the basis of the rule of reason. For example, it is reasonable to require a letter carrier on the ODL to travel for five minutes in order to provide one hour of auxiliary assistance. Therefore, in such a case, management must use the letter carrier on the ODL to provide auxiliary assistance. However, it would not be reasonable to require a letter carrier on the ODL to travel 20 minutes to provide one hour of auxiliary assistance. Accordingly, in that case, management is not required to use the letter carrier on the ODL to provide auxiliary assistance under the letter carrier paragraph.
3. It is agreed that the letter carrier paragraph does not require management to use a letter carrier on the ODL to provide auxiliary assistance if that letter carrier would be in penalty overtime status.

4. It is further agreed that the agreement dated July 12, 1976, signed by Assistant Postmaster General James C. Gildea and NALC President James H. Rademacher, is not in effect. In cases where management violates the letter carrier paragraph by failing to utilize an available letter carrier on the ODL to provide auxiliary assistance, the letter carrier on the ODL will receive as a remedy compensation for the lost work opportunity at the overtime rate.
5. There is normally no monetary remedy for a carrier improperly required to work overtime on his own route. However, on a one-time, nonprecedential basis, the Postal Service will pay \$7 for each hour of overtime worked to each carrier who has a timely grievance pending at Step 2 or 3 as of the date of this agreement. In order to recover, the grievant must establish that he/she was not on the ODL or work assignment list and was required to work overtime in violation of the principles set forth above.

Date: December 20, 1988

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**LETTER OF INTENT BETWEEN
THE UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Work Assignment Overtime

A. The Postal Service will provide the opportunity, on a quarterly basis, for full-time letter carriers to indicate a desire for available overtime on their work assignment on their regularly scheduled days.

B. All full-time letter carriers are eligible to indicate their desire for "work assignment" overtime and by doing so are to work the overtime as specified on their regularly scheduled days.

T-6 or utility letter carriers would be considered available for overtime on any of the routes in their string.

Reserve Letter Carriers and unassigned regulars desiring “work assignment” overtime would be eligible for overtime on the assignment on which they are working on a given day.

C. An annotation on the overtime desired list (ODL) may be used to identify employees desiring “work assignment” overtime.

D. The ODL provided for in Article 8, Section 5, would continue to function.

E. “Work assignment” overtime will not be considered in the application of Article 8, Section 5.C.2.b.

F. Once management determines that overtime is necessary for full-time letter carriers, if the carrier has signed up for “work assignment” overtime, the carrier is to work the overtime as assigned by management.

G. Full-time carriers signing up for “work assignment” overtime are to be considered available for up to 12 hours per day on regularly scheduled days. However, the parties recognize that it is normally in their best interests not to require employees to work beyond 10 hours per day, and managers should not require “work assignment” volunteers to work beyond 10 hours unless there is no equally prompt and efficient way in which to have the work performed.

H. Penalty pay would be due for work in excess of 10 hours per day on 4 of 5 regularly scheduled days.

Penalty pay would be due for overtime work on more than 4 of the employee’s 5 scheduled days.

I. Management could schedule employees from the ODL to avoid paying penalty pay to the carrier on his/her own work assignment.

J. With respect to overtime work opportunities for employees on the fifth regularly scheduled day, the parties recognize a dispute exists concerning scheduling obligations which would involve hours in excess of the limitations in Article 8, Section 5.F, i.e., the fifth day in this case.

This issue is one of those we identified to be placed expeditiously before an arbitrator.

K. Implementation of such a scheduling approach should occur July 1, 1985.

L. Grievances presently within the system which deal with the issue of “overtime on a carrier’s own assignment” should be released from their current “on hold” status, and processed within the system with a concerted effort by the parties toward settlement.

Date: May 28, 1985.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Article 8 Task Force

The scheduling and administration of overtime is frequently a source of controversy and disputes between the parties. In an effort to address this issue, a national level Task Force will be established for the purpose of developing and evaluating improvements to the overtime process.

The Task Force will consist of four members appointed by the NALC and four members appointed by the Postal Service. The Task Force is authorized to test alternate methods of administering overtime.

The Task Force shall convene within 15 days of the effective date of this agreement and will function for the term of the **2019** National Agreement. The Task Force will provide findings and recommendations to the NALC President and the Vice President, Labor Relations, or their designees.

If a test or any component of a test is deemed to be satisfactory, the parties will enter into agreements necessary to allow for implementation.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Signing Overtime Lists

The parties agree to the following regarding employees transferred from another installation or part-time flexible city letter carriers and city carrier assistants who become full-time city letter carriers in the installation following the two week period for signing the overtime lists (Article 8.5.A).

The installation head and branch president or their designees may mutually elect to develop a process that allows employees who transfer from another installation or are converted to full-time following the signup period to place their names on either the overtime desired list or work assignment list.

Local procedures agreed upon pursuant to the terms of **predecessor** Memoranda of Understanding Re: *Signing Overtime Lists* will remain in effect and may only be modified by mutual agreement of the local parties or through the local implementation process.

The parties further agree that once a local process is developed pursuant to the terms of this memorandum, it may only be modified by mutual agreement of the local parties.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE AND
THE JOINT BARGAINING COMMITTEE
(American Postal Workers Union, AFL-CIO and the
National Association of Letter Carriers, AFL-CIO)**

Re: Granting Step Increases

The parties agree that periodic step increases will not be withheld for reason of unsatisfactory performance and that all other aspects of the current step increase procedures remain unchanged, unless otherwise provided for by the 1990 National Agreement.

The Employee and Labor Relations Manual (ELM) shall be amended to conform with the above stated agreement.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Conversion of CCAs with Creditable TE Service

1. Any City Carrier Assistant (CCA) who was employed as a Transitional Employee (TE) after September 29, 2007, and is converted to a career city carrier position on or after the ratification date of the 2016 National Agreement will be converted into the lowest Table Two Step that is higher than the employee's current CCA rate. The waiting time in that step will depend on whether the employee is eligible for an advancement to a higher step pursuant to the MOU *Re: Step Credit for Former Transitional Employees*.
2. Employees who are eligible for step advancement pursuant to the MOU *Re: Step Credit for Former Transitional Employees* will have the waiting time for the next step after conversion augmented by 46 weeks for each additional step granted under paragraph one above. Subsequently, on May

- 26, 2018, or upon career conversion if converted after May 26, 2018, the employee will be advanced any eligible step credit pursuant to the MOU *Re: Step Credit for Former Transitional Employees*, maintaining their current time-in-step credit to include any waiting time added at conversion.
3. Employees who are not eligible for step advancement pursuant to the MOU *Re: Step Credit for Former Transitional Employees* will advance to the next step of the salary schedule 46 weeks after conversion. The waiting time for the subsequent step increase will be augmented by 46 weeks for each additional step granted under paragraph one above.
 4. Additionally, any career city carrier in Step A of Table Two with prior creditable service as a TE after September 29, 2007, will advance to Step B of Table Two on the first day of the first pay period after the ratification date of the 2016 National Agreement. Employees affected by this paragraph will retain time-in-step credit augmented by 46 weeks.

This MOU will apply to any CCA with creditable TE service who is converted to career status during the term of the 2019 National Agreement.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Step Credit for Former Transitional Employees

Any City Carrier Assistant (CCA) who was employed as a Transitional Employee (TE) after September 29, 2007, and has been or will be converted to a career city carrier position, may be eligible for a one-time advancement to a higher step, to be determined as follows:

| <u>Length of creditable TE Service</u> | <u>Number of Additional Steps</u> |
|--|-----------------------------------|
| 2 years but less than 3 years | 1 |
| 3 years but less than 4 years | 2 |
| 4 years but less than 5 years | 3 |
| 5 or more years | 4 |

For those eligible employees whose conversion to career date is on or before May 26, 2018, the one-time placement to a higher step will take effect on May 26, 2018.

For those eligible CCA employees whose conversion to career occurs after May 26, 2018, the one-time placement to a higher step will take effect on the conversion date.

City carriers placed in a higher step under this Memorandum will retain current time-in-step credit.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Pay Schedule Consolidation

The parties hereby agree that effective November 24, 2018, all city carrier pay schedules will consolidate existing grade levels into a single grade, as follows:

Grade 1 career city carriers in RSC Q and RSC Q7 will slot to the equivalent step in Grade 2 of their respective pay schedule, and retain time-in-step credit. The remaining grade level will be classified as “City Carrier.”

Grade 1 CCAs in RSC Q4 and RSC Q5 will slot to the equivalent step in Grade 2 of their respective pay schedule, and retain time-in-step credit. The remaining grade level will be classified as “City Carrier Assistant.”

Carrier Technician Pay

Carrier Technicians (Occupation Code 2310-2010) and CCA Carrier Technicians (Occupation Codes 2310-0047 and 2310-0048) will receive additional compensation equivalent to 2.1% of the

employee's applicable hourly rate for all paid hours. This additional compensation will be considered basic pay for all purposes of determining benefits or additional compensation, including, but not limited to, handbook and manual provisions regarding overtime and premium pay calculations, retirement benefits, life insurance benefits, rate retention, thrift savings plan contributions, back pay, leave, and injury compensation. Handbook or manual provisions which are inconsistent with the preceding sentence will be deleted or modified, as appropriate. This additional compensation will not be considered a premium for purposes of Article 8.4.F.

City Carriers temporarily assigned into Carrier Technician positions for a period of at least five workdays within seven calendar days will receive the additional Carrier Technician compensation during the assignment. Such temporary assignments will be awarded to the senior, qualified, eligible, available employee in the immediate work area in which the temporary vacancy exists.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Elimination of Step CC Pay Rate in CCA Schedule

- 1. Effective June 19, 2021, the Step CC pay rate in RSC Q4 and Q5 (Table Three) will be eliminated. Step BB and its pay rate will become the new entry step for new CCA hires. The new waiting period from Step BB to Step AA will be 52 weeks.**
- 2. All CCAs in Step CC of RSC Q4 and Q5 as of June 19, 2021 will advance to Step BB and will maintain their current time-in-step credit toward Step AA.**
- 3. CCAs in Step BB of RSC Q4 and Q5 as of June 19, 2021 will have 12 weeks added to their current time-in-step credit toward Step AA.**

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Leave Sharing

The Postal Service will continue a Leave Sharing Program during the term of the **2019** Agreement under which career postal employees will be able to donate annual leave from their earned annual leave account to another career postal employee, within the same geographic area serviced by a postal district. In addition, career postal employees may donate annual leave to other family members that are career postal employees without restriction as to geographic location. Family members shall include son or daughter, parent, and spouse as defined in ELM Section 515.2. Single donations must be of 8 or more whole hours and may not exceed half of the amount of annual leave earned each year based on the leave earnings category of the donor at the time of donation. Sick leave, unearned annual leave, and annual leave hours subject to forfeiture (leave in excess of the maximum carryover which the employee would not be permitted to use before the end of the leave year), may not be donated, and employees may not donate leave to their immediate supervisors. To be eligible to receive donated leave, a career employee (a) must be incapacitated for available postal duties due to serious personal health conditions or pregnancy **or must need leave to care for a child born to or placed for adoption with the employee within the twelve months prior to taking leave** and (b) must be known or expected to miss at least 40 more hours from work than his or her own annual leave and/or sick leave balance(s), as applicable, will cover, and (c) must have his or her absence approved pursuant to standard attendance policies. Donated leave may be used to cover the 40 hours of LWOP required to be eligible for leave sharing.

For purposes other than pay and legally required payroll deductions, employees using donated leave will be subject to regulations applicable to employees in LWOP status and will

not earn any type of leave while using donated leave. Donated leave may be carried over from one leave year to the next without limitation.

Donated leave not actually used remains in the recipient's account (i.e., is not restored to donors). Such residual donated leave at any time may be applied against negative leave balances caused by a medical exigency. At separation, any remaining donated leave balance will be paid in a lump sum.

(The preceding Memorandum of Understanding, Leave Sharing, applies to City Carrier Assistant Employees.)

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Sick Leave for Dependent Care

The parties agree that, during the term of the **2019** National Agreement, sick leave may be used by an employee to give care or otherwise attend to a family member with an illness, injury or other condition which, if an employee had such condition, would justify the use of sick leave by that employee. Family members shall include son or daughter, parent, and spouse as defined in ELM Section 515.2. Up to 80 hours of sick leave may be used for dependent care in any leave year. Approval of sick leave for dependent care will be subject to normal procedures for leave approval.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Return to Duty

The parties reaffirm their understanding concerning the review of medical certificates submitted by employees who return to duty following extended absences due to illness.

We mutually agree to the following:

1. To avoid undue delay in returning an employee to duty, the on-duty medical officer, contract physician, or nurse should review and make a decision based upon the presented medical information the same day it is submitted.

Normally, the employee will be returned to work on his/her next workday provided adequate medical documentation is submitted within sufficient time for review.

2. The reasonableness of the Service in delaying an employee's return beyond his/her next workday shall be a proper subject for the grievance procedure on a case-by-case basis.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Bereavement Leave

City letter carriers may use a total of up to three workdays of annual leave, sick leave or leave without pay, to make arrangements necessitated by the death of a family member or attend the funeral of a family member. Authorization of leave beyond three workdays is subject to the conditions and requirements of Article 10 of the

National Agreement, Subsection 510 of the Employee and Labor Relations Manual and the applicable local memorandum of understanding provisions.

Definition of Family Member. “Family member” is defined as a:

- (a) Son or daughter—a biological or adopted child, step-child, daughter-in-law or son-in-law;
- (b) Spouse;
- (c) Parent; or
- (d) Sibling—brother, sister, brother-in-law or sister-in-law; or
- (e) Grandparent.

Use of Sick Leave. For employees opting to use available sick leave, the leave will be charged to sick leave for dependent care, if eligible.

Documentation. Documentation evidencing the death of the employee’s family member is required only when the supervisor deems documentation desirable for the protection of the interest of the Postal Service.

Date: September 11, 2007

(The preceding Memorandum of Understanding, Bereavement Leave, applies to City Carrier Assistant Employees.)

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE AND
THE JOINT BARGAINING COMMITTEE
(American Postal Workers Union, AFL-CIO, and
National Association of Letter Carriers, AFL-CIO)**

Re: Leave Policy

The parties agree that local attendance or leave instructions, guidelines, or procedures that directly relate to wages, hours, or working conditions of employees covered by this Agreement, may not be inconsistent or in conflict with Article 10 or the Employee and Labor Relations Manual, Subchapter 510.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE AND
THE JOINT BARGAINING COMMITTEE
(American Postal Workers Union, AFL-CIO, and
National Association of Letter Carriers, AFL-CIO)**

Re: Paid Leave and LWOP

The parties agree that an employee need not exhaust annual leave and/or sick leave before requesting leave without pay. As soon as practicable after the signing of the 1990 National Agreement, Employee and Labor Relations Manual (ELM) Exhibit 514.4(d) will be amended to conform to this Agreement.

The parties further agree that this Memorandum does not affect the administrative discretion set forth in ELM Part 514.22, nor is it intended to encourage any additional leave usage.

Grievance Number H7C-NA-C 61 is withdrawn.

(The preceding Memorandum of Understanding, Paid Leave and LWOP, applies to City Carrier Assistant Employees.)

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Clarification of Regulations for National Day of Observance

The parties agree that the following procedures will apply to affected employees if the Postmaster General or designee determines that the Postal Service will participate in a National Day of Observation (e.g., National Day of Mourning), subsequent to the declaration of a National Day of Observance

having been made by Executive Order of the President of the United States.

1. Full-time employees whose basic work week includes the National Day of Observance as a scheduled work day but who are not directed to report for work, will be granted administrative leave for that day.

2. Full-time employees whose basic work week includes the National Day of Observance as a scheduled work day, and who perform service, will be granted a day of administrative leave at a future date, not to exceed eight hours.

3. Full-time employees whose basic work week includes the National Day of Observance as a non-scheduled day and are not directed to report for work, will be granted a day of administrative leave at a future date.

4. If the National Day of Observance is a full-time employee's non-scheduled day and the employee is scheduled to work, the employee will receive overtime pay, plus up to eight hours of future administrative leave for the number of hours worked.

5. The same provisions apply to part-time regular employees as apply to full-time employees. The total hours of administrative leave should only equal the scheduled hours for the National Day of Observance, which may be less than eight hours. However, part-time regular employees whose basic work week includes the National Day of Observance as a nonscheduled work day and who are not directed to report for work on the National Day of Observance will be granted a day of administrative leave at a future date equal to the average number of daily paid hours in their schedule for the service week previous to the service week in which the National Day of Observance occurs, which may be less than eight hours.

6. Part-time flexible employees should be scheduled based on operational needs. Part-time flexible employees who work will be granted a day of administrative leave at a later date. The day of administrative leave will be based on the number of hours actually worked on the National Day of Observance, not to exceed eight hours. Part-time flexible employees who are not directed to work on the National Day of Observance will be granted administrative leave at a future date equal to the

average number of daily paid hours during the service week previous to the service week in which the National Day of Observance occurs, not to exceed eight hours.

7. Transitional employees will only receive pay for actual work hours performed on the National Day of Observance. They will not receive administrative leave.

8. If an employee is on leave or Continuation of Pay on the National Day of Observance, the employee will be granted a day of administrative leave at a future date, not to exceed eight hours.

9. An employee on OWCP, AWOL, suspension or pending removal on the National Day of Observance will not be granted administrative leave. If the employee on AWOL, suspension or pending removal is returned to duty and made whole for the period of AWOL, suspension or removal, the employee may be eligible for administrative leave for the National Day of Observance if the period of suspension or removal for which the employee is considered to have been made whole includes the National Day of Observance. Such determination will be made by counting back consecutive days from the last day of the suspension or removal to determine if the employee had been made whole for the National Day of Observance.

10. Where provisions in this Memorandum of Agreement provide for a day of administrative leave to be taken at a future date, such leave must be granted and used within six months of the National Day of Observance or by the end of the Fiscal Year, whichever is later. However, administrative leave will not be granted to employees who are on extended leave for the entire period between the Day of Observance and six months from that date, or between the Day of Observance and the end of the Fiscal Year, whichever is later.

11. Administrative leave taken at a future date must be taken at one time.

12. Administrative leave to be taken at a future date may, at the employee's option, be substituted for previously scheduled but not used annual leave.

13. Administrative leave to be taken at a future date should be applied for by using the same procedures which govern the

request and approval of annual leave consistent with Local Memoranda of Understanding.

Date: May 4, 2000

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE AND
THE JOINT BARGAINING COMMITTEE
(American Postal Workers Union, AFL-CIO, and
National Association of Letter Carriers, AFL-CIO)**

Re: PTF Court Leave

1. Effective September 26, 1987, part-time flexible employees who have completed their probationary period shall be eligible for court leave as defined in Employee and Labor Relations Manual Part 516.1 and Part 516.31.

2. Appropriate provisions of the applicable handbooks and manuals shall be amended to carry out these changes consistent with the principles expressed in paragraphs 3, 4, and 5 below. The handbooks and manuals, including Part 516 of the Employee and Labor Relations Manual, shall be amended pursuant to Article 19, except that the sixty (60) day notice of such changes shall be waived.

3. A part-time flexible employee will be eligible for court leave if the employee would otherwise have been in a work status or annual leave status. If there is a question concerning the status, the part-time flexible employee will be eligible if the employee was in work status or annual leave status on any day during the pay period immediately preceding the period of court leave.

4. If eligibility is established under paragraph 3, the specific amount of court leave for an eligible part-time flexible employee shall be determined on a daily basis as set forth below:

a. If previously scheduled, the number of straight-time hours the Employer scheduled the part-time flexible employee to work;

b. If not previously scheduled, the number of hours the part-time flexible employee worked on the same service day during the service week immediately preceding the period of court leave;

c. If not previously scheduled and if no work was performed on the same day in the service week immediately preceding the period of court leave, the guarantee as provided in Article 8, Section 8, of the National Agreement, provided the part-time flexible would otherwise have been requested or scheduled to work on the day for which court leave is requested.

5. The amount of court leave for part-time flexible employees shall not exceed 8 hours in a service day or 40 hours in a service week.

Date: July 21, 1987

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Qualifying Period - Exception for City Carrier Assistants

The parties agree that City Carrier Assistants with a minimum of 90 days of continuous service as a CCA prior to conversion to career status will be exempt from the 90-Day Qualifying Period in ELM 512.313. Any break in service as required by Appendix B, Section I.1.b will not impact this continuous service requirement. The ELM will be updated to reflect this change.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE AND
THE JOINT BARGAINING COMMITTEE
(American Postal Workers Union, AFL-CIO,
National Association of Letter Carriers, AFL-CIO)**

Re: Transfers

The parties agree that the following procedures will be followed when career Postal Employees request reassignment from Postal installations in one geographical area of the country to Postal installations in another geographical area. Local reassignments (reassignments within the same MSC, Division, or to adjacent MSCs or Divisions) are covered by the provisions of Section 2 of this memorandum.

Section 1. Reassignments (Transfers) to other geographical areas.

- A. Installation heads may continue to fill authorized vacancies first through promotion, internal reassignment and change to lower level, transfer from other agencies, reinstatements, etc., consistent with existing regulations and applicable provisions of the National Agreement.
- B. Installation heads will afford full consideration to all reassignment requests from employees in other geographical areas within the Postal Service. The requests will be considered in the order received consistent with the vacancies being filled and type of positions requested. Such requests from qualified employees, consistent with the provisions of this memorandum, will not be unreasonably denied. Local economic and unemployment conditions, as well as EEO factors, are valid concerns. When hiring from entrance registers is justified based on these local conditions, an attempt should be made to fill vacancies from both sources. Except in the most unusual of circumstances, if there are sufficient qualified applicants for reassignment at least one out of every four vacancies will be filled by granting

requests for reassignment in all offices of 100 or more man-years if sufficient requests from qualified applicants have been received. In offices of less than 100 man-years a cumulative ratio of 1 out of 6 for the duration of the National Agreement will apply.

- C. MSCs will maintain a record of the requests for reassignment received in the offices within their area of responsibility. This record may be reviewed by the Union on an annual basis upon request. Additionally, on a semiannual basis local Unions may request information necessary to determine if a 1 out of 4 ratio is being met between reassignments and hires from the entrance registers in all offices of 100 or more man-years.
- D. Managers will give full consideration to the work, attendance, and safety records of all employees who are considered for reassignment. An employee must have an acceptable work, attendance, and safety record and meet the minimum qualifications for all positions to which they request reassignment. Both the gaining and losing installation head must be fair in their evaluations. Evaluations must be valid and to the point, with unsatisfactory work records accurately documented. An employee must have at least one-year of service in their present installation prior to requesting reassignment to another installation. Employees reassigned to installations under the provisions of this memorandum must remain in the new installation for a period of one year, unless released by the installation head earlier, before being eligible to be considered for reassignment again, except in the case of an employee who requests to return to the installation where he/she previously worked. Employees serving under craft lock-in periods per the provisions of the National Agreement must satisfy those lock-ins prior to being reassigned to other installations.
- E. Installation heads considering employees for reassignment will contact the installation head of the

losing installation and arrange for mutually agreeable reassignment and reporting dates. A minimum of thirty days notice to the losing office will be afforded. Except in the event of unusual circumstances at the losing installations, reasonable time will be provided to allow the installation time to fill vacancies, however, this time should not exceed ninety days.

- F. Reassignment granted to a position in the same grade will be at the same grade and step. Step increase anniversaries will be maintained. Where voluntary reassignments are to a position at a lower level, employees will be assigned to the step in the lower grade consistent with Part 420 of the Employee and Labor Relations Manual.
- G. Employees reassigned under these provisions will be reassigned consistent with the provisions of the appropriate craft article contained in the National Agreement. Employees will not be reassigned to full-time regular positions to the detriment of career part-time flexible employees who are available for conversion at the gaining installation. Seniority for employees transferred per this memorandum will be established consistent with the provisions of the National Agreement.
- H. Relocation expenses will not be paid by the Postal Service incident to voluntary reassignment. Such expenses, as well as any resulting interview expenses, must be borne by employees.
- I. Under no circumstances will employees be requested or required to resign, and then be reinstated in order to circumvent these pay provisions, or to provide for an additional probationary period.

Section 2. Local Reassignments (Transfers)

- A. For local reassignment(s), managers will give full consideration to the work, attendance, and safety records of all employees who are considered for reassignment. An employee must have an acceptable work,

attendance, and safety record and meet the minimum qualifications for all positions to which he/she requests reassignment. Both the gaining and losing installation head must be fair in their evaluations. Evaluations must be valid and to the point, with unsatisfactory work records accurately documented. An employee must have at least eighteen months of service in his/her present installation prior to requesting reassignment to another installation. Employees reassigned to installations under the provisions of this paragraph must remain in the new installation for a period of eighteen months (unless released by the installation head earlier) before being eligible to be considered for reassignment again, except in the case of an employee who requests to return to the installation where he/she previously worked. Employees serving under craft lock-in periods per the provisions of the National Agreement must satisfy those lock-ins prior to being reassigned to other installations. Local transfers are included in the 1 out of 4 ratio.

- B. The provisions of Section I, paragraphs A, C, E, F, G, H and I are applicable to local reassignments.
- C. In those instances where an employee can substantially increase the number of hours (8 hours or more per week) by transferring to another installation and the employee meets the other criteria the lock-in period will be 12 months.

Date: July 21, 1987

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: City Carrier Assistant Transfers

The parties agree to establish a one-year pilot program in at least two Districts to study possible approaches to facilitate the voluntary reassignment of city carrier assistants (CCAs) from one installation to a different installation within the same District.

The parties may extend or expand this pilot program to include opportunities beyond district boundaries by mutual agreement.

This memorandum expires with the **2019** National Agreement.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE AND
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Mutual Exchanges

The parties agree that in applying the relevant provisions of Section 351.6 of the Employee and Labor Relations Manual, city letter carriers in grades CC-01 and CC-02 are considered as being in the same grade. This agreement applies solely to determining whether employees are eligible for mutual exchanges.

Date: September 11, 2007

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Involuntary Reassignment Without Regard to Level

The following modification to Article 12 of the National Agreement will apply as it relates to the involuntary reassignment of city letter carriers who are excessed into a city letter carrier duty assignment in a different installation:

A. City letter carriers will be involuntarily reassigned by juniority and status (full-time, part-time regular, or part-time flexible) without regard to pay grade. City letter carriers who are involuntarily reassigned to an assignment in a lower pay grade will be provided Saved Grade pursuant to Employee and Labor Relations Manual, Section 421.53.

B. The involuntarily reassigned or senior in lieu of volunteer city letter carrier will be placed into a withheld city letter carrier residual vacancy in the gaining installation at the same, lower, or higher pay level.

C. Upon being involuntarily reassigned, an impacted city letter carrier will receive retreat rights, by seniority, to a vacant position in the same pay grade as that formerly held in the original installation. Retreat rights are terminated when an offer to retreat is made, regardless of whether the excessed city letter carrier accepts or rejects the offer. However, if an opportunity to retreat to a different pay grade in the original installation occurs first, it will be offered to impacted employees by seniority without regard to pay grade. An offer to retreat to a different pay grade will be made only once to each excessed city letter carrier per excessing event. Failure to accept an offer to a different pay grade does not exhaust a city letter carrier's retreat rights to his/her original pay grade.

D. Saved Grade provided under this agreement will be discontinued for city letter carriers who fail to accept a retreat opportunity back to a Grade Q-2 vacancy in his/her original installation.

E. Withheld residual duty assignments that would be part of an Article 41.3.O posting if the positions were occupied, will be made available for selection during the 41.3.O bidding process, unless such withheld residual assignment(s) has already been selected by or assigned to an employee subject to involuntary or a senior in lieu of a junior reassignment pursuant to Article 12.

Date: January 10, 2013

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Involuntary Reassignment-Preference Eligible

The following procedure will apply for the involuntary reassignment of Grade Q-2 veteran preference eligible city letter carriers who are excess to the needs of an installation and re-assigned into duty assignments in the letter carrier craft:

- A. Identify the number of preference eligible Grade Q-2 city letter carriers who are identified as excess to the needs of an installation.
- B. Identify the available withheld Grade Q-2 duty assignments within the withholding radius of the losing installation.
- C. Offer and assign available residual withheld duty assignments to city letter carriers identified as excess, without regard to level of assignments or non-preference/preference eligible status of the employee(s) pursuant to the Memorandum of Understanding *Re: Involuntary Reassignment Without Regard to Level*.
- D. If a preference eligible Grade Q-2 city letter carrier declines to select an available Grade Q-2 duty assignment that remains unselected, he/she will be assigned to that position. If there is more than one available Grade Q-2 assignment, the

employee will be assigned to the position closest to his/her original installation.

E. An impacted preference eligible city letter carrier may elect reassignment to an available withheld Grade Q-1 duty assignment. In such case the employee will receive Saved Grade pursuant to Employee and Labor Relations Manual, Section 421.53. To make a selection to a lower level duty assignment, the preference eligible city letter carrier must expressly waive his/her rights to appeal such reassignment through the grievance arbitration process, the Merit Systems Protection Board, and the Equal Employment Opportunity Commission.

F. When reassignment of an excess Grade Q-2 preference eligible employee through the above provisions is not possible, the most junior non-veteran preference eligible Grade Q-2 city letter carrier in an installation within the withholding radius that has an available residual Grade Q-1 duty assignment will be reassigned to the residual Grade Q-1 vacancy. Such reassigned city letter carrier will receive Saved Grade pursuant to Employee and Labor Relations Manual, Section 421.53. The veteran preference eligible city letter carrier will then be assigned to the resulting vacant Q-2 assignment in that installation.

G. If reassignment cannot be accomplished through items A-F of this memorandum, the affected preference eligible city letter carrier will be assigned to the closest available withheld residual Grade Q-2 (or equivalent) vacancy from the losing installation.

H. When a non-veteran preference Q-2 city letter carrier is reassigned pursuant to item F of this agreement the National Business Agent will be notified prior to such reassignment.

Date: January 10, 2013

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: City Carrier Assistant Return from Non-Bargaining Unit Position

A CCA who leaves the bargaining unit for a non-bargaining unit position and returns to the city letter carrier craft loses any relative standing earned as a CCA. The employee must return as a CCA, unless he/she will return with the highest relative standing in the installation and there is a full-time vacancy in the installation. In these instances, the employee may be returned to the craft as a career employee.

Any exceptions to the above require mutual agreement of the national parties.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Article 12 Work Group

The parties will establish an Article 12 work group at the national level to discuss and attempt to resolve issues concerning vacant residual positions, the continued need to withhold positions, and the process for recording residual vacancies in the Postal Service systems. The joint work group will meet within 30 days of the date of this agreement and will function through the term of the **2019** National Agreement.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE AND
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Joint Safety and Accident Control Teams

The United States Postal Service and the National Association of Letter Carriers agree that it is in the best interest of both parties to have an effective health and safety program. Therefore, it is hereby agreed that representatives of the parties will meet at the national level for the purpose of developing an agenda to ensure the effectiveness of the Headquarters Joint Labor-Management Safety Committee.

The Committee may establish Joint Safety and Accident Control Teams whose aim is to reduce accidents and injuries and promote improved safety performance. The Joint Safety and Accident Control Teams will consider establishing where appropriate, local accident prevention guidelines and procedures for:

- 1) reporting and abating hazardous conditions and practices,
- 2) expediting resolution of local safety and health issues, and
- 3) promoting safety awareness and investigating safety and health complaints.

The Joint Safety and Accident Control Teams will develop periodic progress reports to the Headquarters Joint Labor-Management Safety Committee and will make recommendations regarding the program structure where necessary. The Headquarters Joint Labor-Management Safety Committee will monitor the efforts of the local programs with the aim of expanding the Joint Safety and Accident Control Teams if the program is deemed successful by the parties.

It is further understood that nothing in this Memorandum of Understanding is intended to infringe on management or union rights as found in the National Agreement.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: District Safety Committees Pilot Program

The United States Postal Service and the National Association of Letter Carriers, AFL-CIO, agree that it is in their mutual interest to have an effective health and safety program. To that end, the parties agree to further test district safety committees in each area during the term of the **2019** National Agreement.

Under the test program, district safety committees will be phased in incrementally and will consist of two members from each party; with management members selected by the District Manager or designee and union members selected by the National Business Agent or designee. District safety committees will meet quarterly and are responsible for assisting in implementing district-wide safety initiatives, facilitating communication between area and local safety committees, and assisting local committees as determined by the District Manager and NBA. Area Safety Committees are responsible for assisting and monitoring district committees within their jurisdiction during the test period.

The USPS/NALC National Safety Committee will create guidelines for district committees. The National Safety Committee will also establish a methodology for assessing the effectiveness of district safety committees during the test period, and will provide quarterly evaluation reports and recommendations to the NALC President and the Postal Service Vice President, Labor Relations.

It is understood that nothing in this Memorandum of Understanding is intended to add or detract from management or union rights as found in the National Agreement.

This memorandum expires with the **2019** National Agreement.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Smoking in Postal Vehicles

The United States Postal Service and the National Association of Letter Carriers, AFL-CIO are committed to the safety, health, and well-being of all employees. Accordingly, the parties mutually agree that, effective with the signing of this memorandum, smoking will not be permitted in postal-owned vehicles acquired or distributed after September 1, 2014. For purposes of this memorandum, the definition of smoking found in the Employee and Labor Relations Manual, Section 880 Smoking, applies.

This agreement is without prejudice to the Postal Service's right to make changes to policy, including under Article 19, and the union's ability to challenge the same.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE AND
THE JOINT BARGAINING COMMITTEE
(American Postal Workers Union, AFL-CIO, and
National Association of Letter Carriers, AFL-CIO)**

Re: Interest on Back Pay

Where an arbitration award specifies that an employee is entitled to back pay in a case involving disciplinary suspension or removal, the Employer shall pay interest on such back pay at the Federal Judgment Rate. This shall apply to cases heard in arbitration after the effective date of the 1990 Agreement.

(The preceding Memorandum of Understanding, Interest on Back Pay, applies to NALC City Carrier Assistant Employees.)

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Article 15 - ELM 436 - Back Pay

The following applies solely to back pay claims covered by Section 436 of the Employee and Labor Relations Manual (ELM):

A pay adjustment required by a grievance settlement or arbitration decision will be completed promptly upon receipt of the documentation required by ELM part 436.4 *Documents in Support of Claim*. An employee not paid within sixty (60) days of submission of the required documentation will receive an advance, if requested by the employee, equivalent to seventy (70) percent of the approved adjustment. If a disagreement exists over the amount due, the advance will be set at seventy (70) percent of the sum not in dispute.

(The preceding Memorandum of Understanding, Article 15 - ELM 436 - Back Pay, applies to NALC City Carrier Assistant Employees.)

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Article 15 - Dispute Resolution Process

The NALC National Business Agents, Area Managers, Labor Relations and District Managers are responsible for ensuring that the Dispute Resolution Process is effective in all ways, including the timeliness of grievance handling at all steps of the process. All parties are expected to monitor the functioning of the Dispute Resolution Process and, generally, to assume a proactive role regarding the labor/management relationship. In the

event the National Business Agent and District Manager or Area Manager, Labor Relations are unable to resolve any differences, the issue will be referred to the national parties for resolution, an event which is expected to be an infrequent occurrence. To facilitate this oversight responsibility, Step B Teams should send a copy of each decision to the respective National Business Agent and Area Manager, Labor Relations.

Additionally, in any district where there are more cases pending arbitration than can be arbitrated in a timely manner using the existing arbitration scheduling process, the appropriate Area Manager, Labor Relations and National Business Agent are responsible for ensuring an ongoing review of the backlogged cases in an effort to settle cases, select representative cases, reduce the backlog, and provide direction to the local parties.

The primary role of the Step B Dispute Resolution Team is to address grievances presented to them in a timely manner, and to communicate the basis for the decision to the parties at Formal Step A, using a format agreed upon at the national level.

With the joint concurrence of the District Manager or Area Manager, Labor Relations and the National Business Agent, the Teams may be called upon to provide training and other assistance to the local parties. The national parties encourage the use of the Step B Dispute Resolution Teams to provide contract training throughout the district, especially when grievance activity suggests a lack of understanding of contract application or local responsibilities to address disputes in a timely manner. As noted above, however, the primary role of the Step B Dispute Resolution Team is to process and resolve disputes in a timely manner. No other secondary activities should be undertaken if the timely processing of grievances is negatively impacted.

The Step B Dispute Resolution Team (and back-up team) will be made up of one management representative and one union representative. Although the Postal Service and the NALC will each determine their own method of selection for Step B representatives, it is anticipated that the National Business Agents and District Managers or Area Managers, Labor Relations will discuss their separate recommendations for appointment to the

Step B Dispute Resolution Teams prior to submitting recommendations.

Back-up Step B representatives will be designated for each Step B Dispute Resolution Team to provide coverage for vacations or other lengthy absences or, when warranted by the workload, to ensure timely grievance processing. Back-up teams also may be effectively utilized to provide training or such other assistance as may be agreed upon by the District Manager or Area Manager, Labor Relations and the National Business Agent.

The Step B Dispute Resolution Team is responsible to track and monitor its Step B workload. When the Step B Dispute Resolution Team believes its current workload exceeds its ability to render Step B decisions in a timely manner (within fourteen days of receipt of the Step B appeal), the Step B Dispute Resolution Team will contact the Area Manager, Labor Relations and the National Business Agent jointly.

The National Business Agent and the Area Manager, Labor Relations will determine jointly whether there is a need to activate back-up Step B representatives to address a backlog. If back-up activation is necessary the Area Manager, Labor Relations and the National Business Agent will determine the most efficient and effective way to ensure timely Step B processing. They will either:

1. Activate the back-up Step B Dispute Resolution Team without undue delay, normally within 48 hours, subject to availability. The back-up team will remain activated until the backlog is eliminated. For this purpose, "availability" means certified, employed by the Postal Service and fit for duty consistent with the provisions of this memorandum.
2. Send Step B appeals to another primary Step B Dispute Resolution Team under the jurisdiction of the Area Manager, Labor Relations and the National Business Agent if they determine that this Step B Dispute Resolution Team can handle the workload without causing the team's regular work to become untimely. If the National Business Agent and the Area Manager, Labor Relations do not agree that another

primary Step B Dispute Resolution Team under their jurisdiction can handle the additional work without becoming untimely, the back-up team will be activated as provided above.

In the event the National Business Agent and the Area Manager, Labor Relations determine neither the back-up team nor another primary Step B Dispute Resolution Team under their jurisdiction is available for this additional work based on the above, the Area Manager, Labor Relations and the National Business Agent will activate another back-up Step B Dispute Resolution Team under their jurisdiction until the backlog is cleared.

If the National Business Agent and the Area Manager, Labor Relations are unable to identify a primary or backup Step B Dispute Resolution Team for this work, they will promptly contact and fully inform their respective parties at the headquarters level.

In the interest of providing stability and developing expertise, the parties expect that Step B representatives will serve for no less than 2 years, absent special circumstances including, but not limited to, retirement, promotion, relocation, and decertification.

Replacement or removal of any Step B representative from Step B duties prior to fulfillment of this expectation will be discussed in advance by the parties at the headquarters level.

Step B representatives will undergo a joint comprehensive training and certification program. Training and certification of Step B representatives (including back-up Step B representatives) is required before Step B representatives may assume their duties.

The national parties are jointly responsible for both the content and the delivery of the training and will meet at least once each calendar year to discuss training needs and schedule training sessions, if needed. The NALC and the Postal Service reserve the right to certify their respective nominees to serve as Step B representatives.

Step B Dispute Resolution Teams are responsible for issuing decisions that are fair and consistent with the contract and the Joint Contract Administration Manual (JCAM), and written in a manner that is both educational and informative. The national parties encourage the Step B Dispute Resolution Teams to joint-

ly respond to questions concerning the proper interpretation or application of their decisions.

Step B teams are not responsible for building the grievance file. It is the responsibility of the parties at Step A to exchange documentary evidence and place copies in the file. However, a file lacking proper documentation should be remanded to the local level, or the Step B Dispute Resolution Team should jointly call the local parties with a request for the submission of specific information within a specific timeframe, whichever is more effective. The primary responsibility of the Step B team is making timely decisions on the merits of disputes.

Step B representatives will not be involved in arbitrations or other hearings involving letter carriers except as jointly approved by the Area Manager, Labor Relations and National Business Agent.

Step B representatives may not be subjected to instruction or coercion while carrying out their duties.

Unless alternate arrangements are **mutually** agreed upon **at the national level**, the Step B Dispute Resolution Teams will work at the District office. **When considering the use of an alternate location, the District Manager or Area Manager, Labor Relations and the National Business Agent are required to submit a proposal to the parties' national representatives at the Headquarters Level.** If the **designated national representatives jointly approve the use of an alternate location**, any additional expenses will be shared equally by the local parties. **Any Step B office that is in a location other than the District office is subject to a review process by the parties at the national level. As part of the review process, the designated national representatives at the Headquarters level will determine, by mutual agreement, whether to maintain the Step B Team office as located or move/return to the District office. If the national parties cannot agree, the office will remain in its current location.** The Step B Dispute Resolution Teams should be provided suitable office space, clerical support as typically provided in that office, and suitable equipment (e.g. speakerphone, computers, access to a copy machine) needed by the team to perform its responsibilities.

Concerns about the performance of a Step B representative may be forwarded to the national level by either the Area Manager, Labor Relations or the National Business Agent. When this occurs, the Vice President, Labor Relations, and the National President, NALC, or their designees, will review relevant evidence and determine jointly whether the subject of the complaint should be decertified from Step B responsibilities. In the event the parties are unable to agree on the issue of decertification, the matter will be submitted to mediation. If a Step B representative's original duty assignment becomes a holddown assignment, the NALC will not seek the conversion of a PTF employee to full time as a consequence of a PTF serving in that assignment and meeting the maximization criteria of Article 7.3.C or the Memorandum on Maximization.

Removal actions, subject to the thirty (30) day notification period in Article 16.5 of the National Agreement, will be deferred until after the Step B decision has been rendered, or fourteen (14) days after the appeal is received at Step B, whichever comes first, except for those removals involving allegations of crime, violence, or intoxication or cases where retaining the employee on duty may result in damage to postal property, loss of mails, or funds, or where the employee may be injurious to self or others, pursuant to Article 16.6 and 16.7.

The national parties will update the current JCAM no less than once during the term of the National Agreement.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS
UNION, AFL-CIO**

Re: Article 15 - Dispute Resolution Procedure Task Force

The parties mutually recognize that maintaining an efficient and effective Dispute Resolution Procedure (DRP) is depen-

dent on consistently productive Step B Teams and contract compliance at all levels of both parties. In keeping with that concept, the parties agree to establish a DRP Task Force for the purpose of improving the effectiveness of Step B Teams.

The Task Force will be comprised of up to three members from the union and up to three members from the Postal Service and will report to the NALC President and USPS Vice President, Labor Relations. The principal purpose of the Task Force will be to monitor implementation of the procedures outlined below and to evaluate and recommend other methods for evaluating and improving Step B performance.

The parties agree the following factors will be used to evaluate the effectiveness of individual Step B Teams:

- Increase in grievance activity
- Grievance processing delays
- Reoccurring grievances
- Incomplete grievance files from Formal Step A
- Consistent impasses on the same issue
- Step B resolution rate below 80%
- Step B decisions that are consistently not educational
- Step B impasses that are unnecessarily lengthy

The Area Manager, Labor Relations (AMLR) and National Business Agent (NBA), or their designees, are responsible for using the above factors to review performance of their respective Step B Teams. When a Step B Team is consistently experiencing one or more of the above factors, the AMLR and NBA, or their designees, will jointly review the circumstances and determine any action(s) necessary to address the situation(s).

This memorandum is effective during the term of the **2019** National Agreement.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS
UNION, AFL-CIO**

Re: Arbitration Task Force

The parties have a shared interest in reducing the cost and improving the efficiency of the arbitration process. To that end, a national level Task Force will be established for the purpose of evaluating the current arbitration process and developing improvements and cost reduction measures.

The Task Force will consist of three members appointed by the NALC and three members appointed by the Postal Service. The Task Force will consider various aspects of arbitration scheduling and procedure including but not limited to:

- district and/or expedited arbitration panels
- procedures used to hire, educate and compensate arbitrators
- communications with arbitrators, including post-hearing briefs
- ensuring that accepted hearing dates are fully utilized
- avoiding settlements/withdrawal less than five days before the scheduled hearing date
- eliminating hearings for cases where there is no material issue in dispute
- centralized arbitration scheduling

The Task Force will provide status reports that include recommendations to the NALC President and the Vice President, Labor Relations, or their designees on a quarterly basis. The Task Force is prohibited from implementing any test or issuing instructions related to its mission without the agreement of the NALC President and the Vice President of Labor Relations.

The Task Force will function during the term of the **2019** National Agreement.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE AND
THE JOINT BARGAINING COMMITTEE
(American Postal Workers Union, AFL-CIO, and
National Association of Letter Carriers, AFL-CIO)**

Re: Processing of Post-Removal Grievances

The parties agree that the processing and/or arbitration of a nondisciplinary grievance is not barred by the final disposition of the removal of the grievant, if that nondisciplinary grievance is not related to the removal action.

(The preceding Memorandum of Understanding, Processing of Post-Removal Grievances, applies to City Carrier Assistant Employees.)

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
JOINT BARGAINING COMMITTEE
(American Postal Workers Union, AFL-CIO
National Association of Letter Carriers, AFL-CIO)**

Re: Processing of Grievances

It is agreed by the United States Postal Service, the National Association of Letters, AFL-CIO; and the American Postal Workers Union, AFL-CIO, that the processing and/or arbitration of a grievance is not barred by the separation of the grievant, whether such separation is by resignation, retirement, or death.

(The preceding Memorandum of Understanding, Processing of Grievances, applies to City Carrier Assistant Employees.)

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Dispute Resolution Process Testing

A national Task Force will be established for the purpose of jointly exploring methods to improve the dispute resolution process.

The Task Force will consist of three members appointed by the NALC and three members appointed by the Postal Service. The Task Force will consider improvements and, as appropriate, conduct testing on various aspects of the Dispute Resolution Process.

The Task Force will provide status reports that include recommendations to the NALC President and the Vice President, Labor Relations, or their designees on a quarterly basis. The Task Force is prohibited from implementing any test or issuing instructions related to its mission without the agreement of the NALC President and the Vice President of Labor Relations.

The Task Force will function for the term of the **2019** National Agreement.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Expedited Arbitration

The expedited arbitration system will be utilized for the following issues:

- **Article 2 - Non-Discrimination and Civil Rights**

- Article 8 - Posting, sign-up, 8.5.D rotation, 8.5G 12/60 hour limitation issues
- Requests for medical certification
- Restricted sick leave
- Individual requests for annual leave, sick leave, advance sick leave, leave without pay, court leave, bereavement leave, and administrative leave for donating blood or voting
- Individual holiday scheduling issues
- **Article 14 - Safety and Health**
- **Article 16 - Disciplinary grievances for issues of fourteen (14) day suspensions or less**
- **Article 17 - Representation, Section 17.3, 17.4, and 17.5**
- Article 22 - bulletin boards
- Article 23 - union officials entering postal installations
- Article 25 - higher level assignments
- Articles 26.2 and 26.3 – uniforms – annual allowance issues
- **Article 27 - Employee claims**
- **Article 28 - Employer claims of less than \$5,000 dollars**
- **Article 29 - Limitation on Revocation of Driving Privileges**
- **Article 30 - Local Implementation, Section D Violations of Existing LMOU Provisions**
- **Article 31 - Union-Management Cooperation**
- MOU Re: Debts of Retired Employees
- Hold-down assignments
- Article 41.1.A.1 – posting vacant duty assignment(s)
- Article 41.1.A.2 – four month rule
- Article 41 – Sections 3.A, B, C, E, G, H, I, K, N
- Special route inspection not conducted within four weeks of request

The parties at the National level will continue to attempt to identify and agree upon additional issues to be heard in expedited arbitration.

This does not change either party's right to refer an expedited case to regular arbitration in accordance with the provisions of Article 15, Section 4.C.2, of the National Agreement.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Arbitration Scheduling Procedures – (LMOU)

The parties agree to the following concerning the scheduling of Local Memorandum of Understanding (LMOU) impasse arbitration cases during the term of this agreement.

1. LMOU impasses from each installation will be heard by the same arbitrator.
2. It is expected that multiple impassed items from an LMOU will be heard on each arbitration date.

This agreement expires with the **2019** collective bargaining agreement.

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**LETTER OF INTENT
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Representation – Acting as Steward

With the revision to Article 17, Section 2.B, the following changes to the explanation of Article 17, Section 2.B will be incorporated in to the Joint Contract Administration Manual.

Acting as Steward. Article 17.2 establishes four alternate ways individuals may be certified as stewards as circumstances warrant.

- **Article 17.2.B** The union may, on an exception basis, designate in writing one union representative actively employed at that installation to act as a steward to investigate, present and adjust a specific grievance or to investigate a specific issue to determine whether to file a grievance. The designation must be in writing at the installation level and applies to the specific grievance or specific issue only; the designation does not carry over. The individual designated will act in lieu of a steward designated under the formula in Section 2.A and is paid in accordance with Section 4. For the purposes of this section, full-time union officials are considered to be “actively employed” (Prearbitration Settlement, H94N-4H-C 96084996, October 2, 1997, M-01267).

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Article 17.7.D Payroll Deductions/Allotments

No later than January 4, 2008, the Postal Service will increase the maximum allotments in the existing program by providing one additional allotment for the use of NALC bargaining unit employees.

Date: September 11, 2007

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Article 19

1. When the Postal Service provides the Union with proposed changes in handbooks, manuals, or published regulations pursuant to Article 19 of the National Agreement, the Postal Service will furnish a final draft copy of the revisions and a document that identifies the changes being made from the existing handbook, manual, or published regulation. When the handbook, manual, or published regulation is available in electronic form, the Postal Service will provide, in addition to a hard copy, an electronic version of the final draft copy clearly indicating the changes and another unmarked final draft copy of the changed provision with the changes incorporated.
2. The document that identifies the changes will indicate language that has been added, deleted, or moved, and the new location of language moved. Normally, the changes will be identified by striking through deleted language, underlining new language, and placing brackets around language that is moved, with the new location indicated. If another method of identifying the changes is used, the method will be clearly explained, and must include a means to identify which language is added, deleted, and moved, as well as the new location of any language moved.
3. When notified of a change(s) to handbooks, manuals, and published regulations, pursuant to Article 19 of the National Agreement, the Union will be notified of the purpose and anticipated impact of the change(s) on city letter carrier bargaining unit employees.

4. At the request of the Union, the parties will meet to discuss the change(s). If the Union requests a meeting on the change(s), the Union will provide the Postal Service with notice identifying the specific change(s) the Union wants to discuss.
5. Within sixty (60) days of the Union's receipt of the notice of proposed change(s), the Union will notify the Postal Service in writing of any change(s) it believes is directly related to wages, hours, or working conditions and not fair, reasonable or equitable and/or in conflict with the National Agreement. The Union may request a meeting on the change(s) at issue.
6. The Postal Service will provide the Union with a written response addressing each issue raised by the Union, pursuant to paragraph 5, within thirty (30) days of receipt, provided the Union identifies the issue(s) within sixty (60) days of the Union's receipt of the notice of proposed change(s).
7. If the Union, after receipt of the Postal Service's written response, believes the proposed change(s) violates the National Agreement, it may submit the issue to arbitration within sixty (60) days of receipt of the notice of proposed change or thirty (30) days after the Union receives the Postal Service's written response, whichever is later. If the Postal Service fails to provide a response to the Union pursuant to paragraph 6, the Union may submit the issue(s) to arbitration provided it does so within thirty (30) days after the Postal Service's response was due. The Union's appeal shall specify the change(s) it believes is not fair, reasonable or equitable and/or in conflict with the National Agreement, and shall state the basis for the appeal.
8. If modifications are made to the final draft copy as a result of meetings with employee organizations, the Postal Service will provide NALC with a revised final draft copy clearly indicating only the change(s) which is different from the final draft copy.

9. When the changes discussed in paragraph 8 are incorporated into the final version of a handbook, manual, publication, or published regulation, and there is not an additional change(s) which would require notice under Article 19, the Union will be provided a courtesy copy. In such case, a new Article 19 notice period is not necessary.
10. Lastly, in any case in which the Postal Service has affirmatively represented that there is no change(s) that directly relates to wages, hours, or working conditions pursuant to Article 19 of the National Agreement, time limits for an Article 19 appeal will not be used by the Postal Service as a procedural argument if the Union determines afterwards that there has been a change to wages, hours, or working conditions.

Nothing contained in this memorandum modifies the Postal Service's right to publish a change(s) in a handbook, manual or published regulation, sixty (60) days after notification to the Union.

Date: January 10, 2013

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: City Carrier Uniform Task Force

The parties recognize the importance of providing eligible City Carriers with uniforms in a timely manner. **The parties are committed to improving the efficiency and accessibility of the uniform program and to improving the overall quality of available uniform items in a cost-effective manner.**

To that end, the parties will establish a national level Task Force for the purpose of evaluating the processes by which

City Carriers are issued uniforms. **Specifically, the Task Force will explore modified or alternative methods for City Carriers to obtain authorized uniform items, including evaluating ways that technology can be integrated into these processes. The Task Force will also explore ways to incorporate improved materials and uniform designs into the uniform program while continuing to supply City Carriers with sufficient uniform items.**

The Task Force will consist of **up to** three members appointed by the NALC and **up to** three members appointed by the Postal Service.

The Task Force will begin meeting within thirty days of ratification of the **2019** collective bargaining agreement and will provide status reports that include recommendations to the NALC President and the Vice President, Labor Relations, or their designees on a quarterly basis.

This Task Force will function during the term of the **2019** collective bargaining agreement.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Debts of Retired Employees

If a retiree receives an invoice or notice of debt determination from the Postal Service after his/her separation date, the retiree may initiate a grievance through the local branch of his/her former employing office. Such dispute must be initiated directly to Step B. The grievance must be received at Step B within thirty days from the date the retiree first learned, or may reasonably have been expected to have learned, of the Postal Service's intent to collect the debt.

Upon receipt of a dispute initiated under this memorandum, the Step B team will obtain any necessary records relevant to the debt from the relevant office (i.e. Eagan Accounting Services or the former employee's installation). Once the records are obtained, the Step B team will give priority consideration to discuss and issue a decision on the case. Step B impasses appealed to arbitration will be processed pursuant to Article 15.4.C of the National Agreement. If a retiree also files an appeal under the Debt Collection Act, the grievance shall be closed.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Reinstatement of Driving Privileges

It is hereby agreed by the United States Postal Service and the National Association of Letter Carriers, AFL-CIO, that:

1. The safety and health of employees is of significant concern to the parties. Accordingly, the parties further agree that the following is not intended to provide driving privileges to an employee when such privilege would place the safety of the public or the employee at risk.
2. The mere fact that an employee was involved in a vehicle accident is not sufficient to warrant automatic suspension or revocation of driving privileges or the automatic application of discipline.
3. When an employee's driving privilege is temporarily suspended as a result of a vehicle accident, a full review of the accident will be made as soon as possible, but not later than fourteen (14) days, and the employee's driving privileges must either be reinstated, suspended for a specified period of time not to exceed sixty (60) days, or revoked as warranted. If the decision is to suspend or revoke the employee's driving privileges, the employee will be provided, in writing, the reason(s) for such action.

4. If an employee requests that revoked or suspended driving privileges be reinstated, Management will review the request and make a decision as soon as possible but not later than 45 days from the date of the employee's request. If the decision is to deny the request, the employee will be provided with a written decision stating the reasons for the decision.

The Management review must give careful consideration to:

- the nature, severity and recency of the incident(s) which led to the revocation or suspension;
 - any driver's training or retraining courses completed from private schools, state sponsored courses, or Postal Service training programs, especially when directly relevant to the incident(s) that led to the revocation;
 - successful participation in an EAP program, when relevant to the reasons for revocation;
 - the employee's state driving record consistent with the criteria for initial certification of driving privileges as stated in the applicable Handbook. The Employer may waive these criteria if warranted in light of the other factors listed above.
5. This Memorandum of Understanding is not intended to define the conditions or circumstances for which an employee's driving privileges may be suspended or revoked.

Date: August 19, 1995

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Local Implementation

It is hereby agreed by the United States Postal Service and the National Association of Letter Carriers, AFL-CIO that the fol-

lowing procedures will apply to the implementation of Article 30 during the **2019** local implementation period.

1. **2019** local implementation will commence on **April 29, 2021** and terminate on **May 28, 2021**.
2. In the event that any issue(s) remain in dispute at the end of the thirty (30) day local implementation period, each party shall identify such issue(s) in writing. Initialed copies of this written statement and copies of all proposals and counter-proposals pertinent to the issue(s) in dispute will be furnished by the appropriate local party to the appropriate management official at the Labor Relations Service Center with copies to the Postmaster and the Union's Regional Representative within fifteen (15) days of the expiration of the local implementation period. Inclusion of any matter in the written statement does not necessarily reflect the agreement of either of the parties that such matter is properly subject to local implementation.
3. The Representative of the Employer and the Union's Regional Representative shall attempt to resolve the matters in dispute within seventy-five (75) days after the expiration of the local implementation period. The Representatives of both the Union and the Employer will have full authority to resolve all issues still in dispute.
4. If the parties identified above are unable to reach agreement by the end of the seventy-five (75) day period provided for above, the issue(s) may be appealed to final and binding arbitration by the National Union President or the Vice President, Labor Relations within twenty-one (21) days of the end of the seventy-five (75) day period.
5. Where there is no agreement and the matter is not referred to the Labor Relations Service Center or to arbitration, the provision(s), if any, of the former Local Memorandum of Understanding (LMOU) shall apply.
6. LMOU items existing prior to the **2016** local implementation period may not be challenged as inconsistent or in conflict, unless already subject to a pending arbitration appeal. The parties may challenge an LMOU item

added or modified during a National Agreement's local implementation period as inconsistent or in conflict only during the period of local implementation of the successor National Agreement.

7. The national parties will establish an impasse arbitration panel in each area for all management and union impasse items appealed to final and binding arbitration pursuant to paragraph 4 above. A sufficient number of arbitrators will be selected so that all such appeals will be scheduled and heard within 120 days of receipt of the appeal to arbitration. In those areas where the impasse backlog will not allow the parties to meet these time limits, it is understood that steps will be taken to process them as expeditiously as possible. Impasse appeals addressing whether an item is inconsistent or in conflict will be scheduled prior to unreasonable burden cases.

This Memorandum of Understanding expires at 12 midnight **May 20, 2023**.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Bargaining Information

Pursuant to the provisions of Article 31 of the National Agreement between the United States Postal Service and the National Association of Letter Carriers, AFL-CIO, the Employer shall, on a bi-weekly basis, provide the Union with the following information on those in the city letter carrier bargaining unit by encrypted/password protected Electronic File Exchange. If Electronic File Exchange is unavailable, the information will be provided by disc.

- | | |
|-----------------------|--|
| 1. SSN | 19. Health Benefit Plan |
| 2. Last Name | 20. Designation Activity |
| 3. First Name (Full) | 21. Enter on Duty Date |
| 4. Middle Initial | 22. Retire on Date |
| 5. Address | 23. Layoff |
| 6. City | 24. Occupation Code |
| 7. State | 25. Pay Location |
| 8. ZIP Code | 26. Next Step Date |
| 9. Post Office Name | 27. Retiree FICA Code |
| 10. PO State | 28. Gender |
| 11. PO ZIP | 29. Veteran Preference Code |
| 12. PO Finance Number | 30. Date of Birth |
| 13. PO CAG | 31. Life Insurance Code |
| 14. Rate Schedule | 32. Handicap Code |
| 15. Nature of Action | 33. TSP (Thrift Savings Plan) Status Code |
| 16. Effective Date | 34. TSP Deduction Amount |
| 17. Pay Grade | 35. TSP Deduction Percentage Amount |
| 18. Pay Step | 36. USPS EIN (Employee Identification Code) |

The Postal Service will provide the Union with the information above without charge.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Customer Connect Program

The National Association of Letter Carriers, AFL-CIO and United States Postal Service mutually recognize that revenue growth through the increased use of Postal Service products and services is vital to the current and future success of the Postal Service. To that end, the parties jointly developed the Customer Connect Program in which city letter carriers use their access

and special relationships with customers to encourage increased use of Postal Service products and services.

The parties reemphasize their joint commitment to the growth and long-term success of the Customer Connect Program and pledge to continue to work jointly at all levels of our organizations to enhance this important effort.

Date: September 11, 2007

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Article 32 Committee

The Joint Committee established pursuant to Article 32.2 shall be tasked with reviewing existing policies and practices concerning the contracting out of mail delivery. The Committee shall seek to develop a meaningful evolutionary approach to the issue of subcontracting, taking into account the legitimate interests of the parties and relevant public policy considerations.

The Committee shall have reasonable access to all relevant data maintained by the Postal Service, and may seek and obtain data and information from other relevant sources.

Pending final resolution of the work of the Committee, all grievances pertaining to subcontracting which are pending at the national level shall be held in abeyance.

If the work of the Committee does not result in a mutually agreeable approach to subcontracting, the Union may submit any of its pending national level grievances pertaining to subcontracting to rights arbitration in accordance with the existing provisions of the National Agreement.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Subcontracting

The substantial changes in work force structure and compensation reflected in the 2006 National Agreement have been negotiated by the parties in the spirit of a long-term partnership. Consistent with this basic understanding, the parties have agreed to some restrictions on the subcontracting of letter carrier work.

Effective upon ratification of the 2006 National Agreement, there will be a modification to the subcontracting of city deliveries. This modification includes restrictions on contracting out the following:

- City delivery work at the 3,071 city delivery offices (offices with only city delivery), including new growth and in-growth within those offices
- Any existing city delivery in offices other than those referenced above
- Any assignments awarded as city delivery by settlement or arbitration of any pending or future grievance

The above restrictions shall be in effect for the duration of the **2019** National Agreement, unless extended by mutual agreement.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Subcontracting MOU Issues

The parties recognize that, in light of continuing changes in technology and the competitive environment in which the Postal

Service operates, the Employer cannot commit itself to the maintenance of the MOU on subcontracting on an indefinite basis, and reciprocally, the Union may seek additional restrictions on subcontracting. Accordingly, while the parties' practice has been to keep in place the terms and conditions of the expired contract until a successor agreement is reached voluntarily or by interest arbitration, the Postal Service reserves its rights with regard to not continuing the MOU upon expiration of the National Agreement. Likewise, the NALC reserves its rights with regard to such issue. Further, in the event that the parties do not achieve an agreement for modification or extension of the next collective bargaining agreement, and the continuation of the MOU on subcontracting is an issue to be resolved in interest arbitration, there shall be no presumption that those restrictions are to be carried forward based upon the fact that the provisions of the MOU on subcontracting have been in effect.

The subcontracting modifications provided in the MOU on subcontracting are without prejudice to the positions of the parties with respect to any interpretive issue. Accordingly, the MOU shall not be admissible in any future rights arbitration, except to enforce its terms.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Article 41 - Bid Process

The parties agree that where telephone bidding is an alternative form of bidding, bids may be submitted by telephone. When computerized and telephone bidding are available to all employees in an installation, telephone and computerized bidding is mandatory.

Date: August 14, 2000

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**LETTER OF INTENT
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Opting Duration

The parties agree to modify the JCAM language as follows:

JCAM Page 41-14

Involuntary Reassignment and Hold-Downs. The duration provision in the National Agreement generally prevents the involuntary removal of employees occupying continuing hold-down positions.

National Arbitrator Bernstein (H1N-3U-C 10621, September 10, 1986, C-06461) held that an employee may not be involuntarily removed from (or denied) a hold-down assignment in order to prevent his or her accrual of overtime pay (See "Eligibility for opting"). For example, suppose an employee who worked eight hours on a Saturday then began a forty-hour Monday-through-Friday hold-down assignment. Such an employee may not be removed from the hold-down even though he or she would receive overtime pay for the service week.

Article 41.1.A.7 of the National Agreement states that unassigned full-time regular carriers may be assigned to vacant residual full-time duty assignments for which there are no bidders. However, National Arbitrator Mittenthal ruled that an unassigned regular may not be involuntarily removed from a hold-down to fill a residual full-time vacancy (H1N-3UC 13930, November 2, 1984, C-04484). Of course, management may decide to assign an employee to a residual vacancy pursuant to Article 41.1.A.7 at any time, but the employee may not be required to work the new assignment until the hold-down ends. However, the employee may voluntarily choose to end the hold-down **at any time** and assume the new assignment in this circumstance.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Router, Carrier Craft

1. Router is a Grade 1 city letter carrier assignment.
2. Router duties consist of casing, routing and sequencing of mail for a specific group of routes. Assignments may include specific street duties as reflected in the assignment posting.
3. Router assignments shall be formed and bid as full-time duty assignments. Part-time router work assignments may be utilized consistent with 4 below.
4. The number of full-time router assignments shall be determined consistent with Article 7, Section 3 of the National Agreement.
5. The notice inviting bids shall include a listing of routes for which router's duties will be performed by the posted assignment.
6. A router may be temporarily moved from his/her bid assignment only in "unanticipated circumstances," pursuant to the provisions of Article 41, Section 1.C.4. of the National Agreement.
7. A Grade 1 replacement router may be utilized where practical to cover the nonscheduled days of other router assignments.

Date: November 21, 2001

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Alternate Route Evaluation and Adjustment Process

The National Association of Letter Carriers, AFL-CIO (NALC) and United States Postal Service recognize the success the parties have experienced the past **eleven** years working jointly to evaluate and adjust city delivery routes and the importance of efficiently and effectively utilizing available information and technology to evaluate and adjust city delivery routes as near eight hours as possible.

In order to continue efforts to jointly develop a city delivery route evaluation and adjustment process that reduces disputes and is more efficient and less intrusive, a National Task Force will jointly explore alternative methods of evaluating, adjusting and maintaining city delivery routes.

Additionally, the parties agree to jointly explore ways to utilize technology in joint route adjustment processes.

The Task Force will be established with the signing of this Memorandum, and will include four members from the NALC, and four members of the Postal Service. The Task Force will report to the NALC National President and the Postal Service Vice President, Labor Relations. A report outlining findings and recommendations will be issued by the Task Force as appropriate, but at least once per year from the date of this Memorandum.

This agreement is without prejudice to the Postal Service's right to make changes to policy consistent with Articles 19 and 34, and the union ability to challenge the same.

The Task Force will function throughout the term of the **2019** National Agreement.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Special Count and Inspection - City Delivery Routes

The United States Postal Service and the National Association of Letter Carriers, AFL-CIO, agree that it is in the best interests of the Postal Service for letter carrier routes to be in proper adjustment.

Therefore, where the regular carrier has requested a special mail count and inspection, and the criteria set forth in Part 271g of the Methods Handbook, M-39, have been met, such inspection must be completed within four weeks of the request, and shall not be delayed. If the results of the inspection indicate that the route is to be adjusted, such adjustment must be placed in effect within 52 calendar days of the completion of the mail count in accordance with Section 211.3 of the M-39 Methods Handbook. Exceptions may be granted by a Division General Manager only when warranted by valid operational circumstances, substantiated by a detailed written statement, which shall be submitted to the local union within seven days of the grant of the exception. The union shall then have the right to appeal the granting of the exception directly to Step 3 of the grievance procedure within 14 days.

Date: July 21, 1987

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE AND
THE JOINT BARGAINING COMMITTEE
(American Postal Workers Union, AFL-CIO, and
National Association of Letter Carriers, AFL-CIO)**

Re: Training Committee

The Postal Service reaffirms its commitment to provide employees with training consistent with organizational needs. Additionally, the Postal Service recognizes the desirability of affording employees opportunities for self-development and will make training programs available to meet such needs.

The Postal Service will afford the Unions, at the national level, the opportunity to discuss concerns about specific training opportunities or programs. A Joint Committee on Training is hereby established at the national level which will consist of representatives of both parties. The Committee shall meet to discuss matters of mutual interest and benefit relating to training programs and opportunities. The Assistant Postmaster General, Training and Development Department, shall be the Employer's chief representative on such Committee. The Committee may consider and develop pilot programs, improved training methods and strategies, and other matters related to employee training and educational opportunities. Issues concerning local training and educational opportunities including the use of postal facilities for noncompensable training in college accredited courses, publicity of self-development training opportunities, and other training and educational matters of mutual interest and benefit are appropriate subjects for resolution at local labor-management committee meetings.

Consistent with established regulations and operational needs, the Postal Service will give consideration to requests for leave without pay by employees for training and educational opportunities.

The parties agree to consult at the national level to define which specific training courses and/or programs are job-re-

lated and those which are self-developmental, including the conditions in which a particular course or set of courses could be either. The parties further agree to initiate such discussions at the national level within 90 days of the effective date of this agreement, and to jointly pursue agreed upon strategies and initiatives.

Date: July 21, 1987

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Multiple Days of Inspection

The following will apply when conducting a six-day route count and inspection pursuant to Chapter 2 of Handbook M-39:

Management will, if it determines it necessary when scheduling an inspection to inspect on more than one day, inspect on no more than three days during the week of count and inspection. If management elects to inspect on two or three days during the week of count and inspection, management will be responsible for completion of the 1838-C one of the days. The letter carrier will count the mail and complete the 1838-C on the other days of inspection. When management elects to inspect on two or three days, the PS Form 3999 closest to the selected street time on the PS Form 1840 will be used to transfer territory.

Date: January 10, 2013

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: City Delivery and Workplace Improvement Task Force

This Task Force is established for the purpose of jointly seeking methods to improve the cultural and operational environment in city delivery offices. The parties reconfirm our commitment to modernize our delivery methods and processes to ensure the Postal Service remains the provider of choice for our customers and that we continue our joint objective of creating an improved work environment for all employees.

During term of the 2019 National Agreement, the parties agree that the intent of jointly developing and testing new work methods/concepts is to prepare our city carrier workforce to operate in a future delivery environment that will require precision, innovation and ingenuity. With the mutual understanding that the parties' respective interests are best served through a cooperative effort, this Task Force will develop the processes necessary to examine conditions, to develop solutions, and to test alternative procedures in city delivery offices related to, at a minimum:

- Creating a positive work environment/culture where everyone is treated with dignity and respect. Evaluate the workplace culture and develop solutions to address the causes of conflicts between management and city letter carriers, including disagreements over the amount of time a letter carrier needs to complete their daily assignment.**
- Efficiency and use of space. Jointly develop and test new work methods/concepts to prepare for future delivery environments that ensure the**

Postal Service remains the provider of choice for our customers. Jointly explore the modification of current case configurations and work methods to identify more efficient techniques for handling residual and sequenced mail volumes. **Jointly examine current casing standards and times for associated line items.** Explore various combinations of office and street functions, and other alternatives for structuring city carrier routes that will drive efficiency associated with variable daily workloads.

- **Staffing and Scheduling.** Jointly review and address issues regarding city letter carrier complements, starting times, employee availability, and related transportation schedules, in order to optimize staffing and scheduling efficiencies.
- **Route Evaluation.** Utilizing the alternative and technological findings of the Alternate Route Evaluation and Adjustment Process Task Force, jointly develop and implement a process to efficiently and accurately evaluate delivery routes and assignments, and determine the most efficient and effective mix of letter routes, parcel routes, etc. Jointly explore the use of technology, data, advanced analytics and machine learning to improve operations, route evaluation, adjustment and optimization, delivery capabilities and visibility.
- **Safety.** Jointly ensure that the parties are fully utilizing the provisions of Article 14 to maintain a safe environment for all employees, including adherence to COVID-19 protocols for as long as necessary.
- **Contractual Compliance.** Jointly address issues with repeated violations of the parties' collective bargaining agreement, as well as any issues with the timely and effective functioning of the Dispute Resolution Process.

- **Mentorship.** Explore the possibility of jointly developing and discussing implementation options for a mentorship program for new employees intended to improve the onboarding experience and retention rate of City Carrier Assistants.
- **Business Growth.** Utilizing the findings of the New Product Development and Innovation Task Force, jointly explore how to safely and effectively perform existing, expanding, and future services, and how to efficiently integrate such services into the structure of city delivery. Jointly review the office's use of the Customer Connect program and the potential for new business.

The Task Force will consist of **an equal number of** members appointed by the NALC and by the Postal Service. The Task Force is authorized to jointly test techniques directed **at** improving work relationships between city letter carriers and supervisors as well as alternate methods and procedures related to city delivery functions. These initiatives may be tested separately or in concert with each other, as jointly determined by the Task Force. The Task Force's guiding principles should be to improve the work climate and daily relationships on the workroom floor, and to increase operational efficiency in city delivery.

This agreement is without prejudice to the Postal Service's right to make changes to policy consistent with Article 19 and 34, and the Union's ability to challenge the same.

The Task Force shall convene within **30** days of the **ratification** date of this Agreement and will function for the term of the **2019** National Agreement. The Task Force will **meet on a regular** basis **and report** to the NALC National President and the Postal Service Vice President, Labor Relations.

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**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE AND THE
AMERICAN POSTAL WORKERS UNION, AFL-CIO**

Re: Use of Privately Owned Vehicles

The parties agree that the following represents the policy of the U.S. Postal Service and the American Postal Workers Union concerning the furnishing of privately owned vehicles (POV) by employees of the crafts represented by the APWU:

No craft employee represented by the APWU may be coerced into furnishing a vehicle or carrying passengers without the employee's consent. The use of a personal vehicle is the decision of the employee and it is not the intent of the parties to discourage such use of personal vehicles when transportation is needed from one postal facility to another or in the completion of the employee's assignment. When an employee begins his/her work day at one postal unit and is provided transportation to another unit to complete his/her tour of duty, that employee will be provided transportation back to the unit where his/her tour began if transportation is needed. If the employee ends tour at the new location the return trip will not be on the clock but transportation will be provided promptly by management upon request.

Date: July 21, 1987

(The preceding Memorandum of Understanding, Use of Privately Owned Vehicles, applies to City Carrier Assistant Employees.)

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**SETTLEMENT AGREEMENT
BETWEEN THE
UNITED STATES POSTAL SERVICE AND
THE NATIONAL ASSOCIATION OF LETTER
CARRIERS, AFL-CIO**

Re: Segmentation

The United States Postal Service and the National Association of Letter Carriers, AFL-CIO, in joint discussion and consultation, have agreed on a set of principles governing the implementation of the segmentation concept as provided in the M-39 Handbook (see attachment).

These principles will ensure the efficiencies and effective implementation of the segmentation concept and ensure the fair and appropriate utilization of letter carriers in the performance of the work involved in segmentation.

Statement of Principles:

1. Segmentation of mail can efficiently be processed on automated or mechanized equipment. Such processing will be done by the craft designated to operate that equipment.
2. A manual, tertiary or delivery preparation operation is the manual sortation or preparation of mail that occurs after an incoming secondary operation and does not require memorization of distribution scheme items. A manual tertiary or delivery operation will be done by city delivery letter carriers provided the mail is for city delivery routes or post office box sections served by these routes and provided there is space available at the delivery unit. If space is not available, and sortation is done at a General Mail Facility, a mail processing center, or any other postal installation or facility within the installation, letter carriers will perform the manual tertiary sortation at such facilities. An incoming secondary operation normally requires memorization of distribution scheme items and is one which results in mail being sorted to carrier routes, firms, box

section, nixies, postage dues, and other separations necessary for the efficient processing of mail.

3. Routers can be used to perform the manual tertiary sortation of mail segmentation whenever that is operationally feasible. Tertiary sortation duties may also be combined with other forms of letter carriers' work to create full-time assignments.
4. Even though no arbitrary limitation is placed on the number of pieces in a segmentation, a limitation will, in effect, be imposed by whatever number of pieces is operationally effective and efficient for each operation in an installation.

Standard manual distribution cases that are used in delivery units should be fully utilized for sorting mail to carrier routes, box sections, postage dues, etc. Segmentations should contain sufficient volumes that can be sorted and pulled down efficiently. For example, a single delivery point or ZIP + 4 segment (blockface, apartment building, etc.) that averages two or three pieces a day should not normally take up space on the incoming, manual secondary case. Exceptions could be holdouts such as nixies, postage dues, etc., that require special treatment regardless of volume.

Segmentations are not necessarily static; therefore, manual secondary cases should be reviewed periodically to ensure that all cells are properly utilized in the most effective and efficient manner possible, consistent with operational or service needs.

5. Each installation will determine the type of equipment to be used in a tertiary sortation. Performance on that equipment will be done in accordance with the principle of a fair day's work for a fair day's pay which will normally be reflected in the general performance expectations for that equipment.
6. The parties understand that the tertiary sortation referenced here is the result of the implementation of the segmentation concept, which is presently described in the changes to the M-39 Handbook as presented to

the National Association of Letter Carriers, AFL-CIO, on August 15, 1985. Any tertiary sortation established prior to June 16, 1983, will remain in effect unless changed by the installation. Changes made after June 16, 1983, but prior to implementation of this understanding, which are in conflict with this document, will be changed to conform.

7. The Employee Involvement process will be utilized to develop recommendations for use by the installations affected by this Agreement.

The National Association of Letter Carriers, AFL-CIO, and the United States Postal Service acknowledge that this Settlement Agreement is not an admission of fault or liability on the part of either party to this Agreement. The United States Postal Service and the National Association of Letter Carriers, AFL-CIO, also acknowledge that this Agreement sets forth all the terms for settling pending grievance H4N-NA-C 35. The parties agree to meet as soon as practicable to resolve all other outstanding grievances involving segmentation in a manner consistent with this Agreement. The United States Postal Service and the National Association of Letter Carriers, AFL-CIO, agree that the terms of the settlement contained in this document may not be added to or subtracted from, in any way. This Settlement Agreement is without prejudice to the positions of either party with respect to the interpretation or application of the National Agreement in any future proceeding between the parties. The effective date of this agreement is March 9, 1987.

* * *

MANAGEMENT OF DELIVERY SERVICES

Handbook M-39

Transmittal Letter 11

November 15, 1985

116.8 Segmentation of Mail

.81 Definition. A major characteristic of the ZIP+4 data file is the segment, or the smallest unit to which distribution can be made. Segmentation is the sortation or prepa-

ration of mail into clusters or groupings for the purpose of achieving greater processing and/or carrier sortation efficiency. Using the ZIP+4 segment concept, segmentations may be prepared by customers or contract personnel prior to entry, or in postal operations prior to dispatch or receipt by the carrier. Examples of Segmentations include but are not limited to mail grouped by: unique ZIP+4 code, ZIP+4 blockface, multi-tenant buildings, box sections (including NDCBUs), or individual addresses.

Date: March 9, 1987

* * *

**MEMORANDUM FOR POSTMASTERS,
CITY DELIVERY OFFICES
LOCAL PRESIDENTS, NATIONAL ASSOCIATION
OF LETTER CARRIERS, AFL-CIO**

SUBJECT: Joint Agreements

The NALC and USPS recognize that our continued existence as a viable organization is heavily dependent upon our ability to meet our customers' needs while empowering employees to levels not previously envisioned.

As many of you are aware, we have strived at the National level to obtain an agreement on the implementation of automation of letter mail on carrier routes. We agreed then, and we agree now, on three basic principles:

- Provide the best service to postal customers (mailers and recipients).
- Minimize impact on letter carrier craft employees.
- Create an opportunity for increased efficiency.

Our mutual hope is that the following agreements will provide a basis for trust and cooperativeness, and that they will form a basis on which to satisfy our customers' needs. While each agreement may not accomplish all that each party may desire, collectively they will form the basis for a positive working relationship of mutual

trust and respect, and the foundation for continued empowerment of all employees.

Case Configuration/Letter-Sized Mail

This agreement provides for a standard definition of letter-sized mail and provides guidelines for conducting route inspections when letter mail is cased into four- and five-shelf case configurations that have been established as a result of a joint agreement.

Transitional Employees - Issue Resolutions

Provides information on the transitional employee and highlights areas of apparent disparity of interpretation where mutual understanding has now been reached. Further, this agreement provides that a joint booklet on the transitional employee will follow.

X-Route Alternative

An optional alternative joint process is provided for preparing installations for the future automated letter mail environment. This agreement has many unique features and should be reviewed in detail before deciding its applicability.

Delivery Point Barcoding Work Methods

This agreement recognizes the substantial contributions that city letter carriers can make in the development of new work methods. It provides a five-step process that ensures a review of alternative methods and continued upgrading of work methods as the process evolves.

Route Adjustments - The Future

The parties have fashioned an agreement that provides clear guidance on procedures to be followed when preparing future route adjustments for letter mail automation in delivery units not selecting the X-route alternative.

Hempstead Resolution - The Past

We are remanding all pending grievances on route adjustments to the local parties for resolution. The parties will be guided by the principles of the above-cited agreements and must take into consideration the following factors.

- Was there a current event; that is, were the routes out of adjustment?
- How far in advance was the future event that was used to adjust the route? The parties have made no determination as to the appropriate time period.
- What was the projected timing of the upcoming event?
- What was the basis for determining the effect of the future event?
- How certain is that future event?

As you review each case, you will find that either:

- Management preplanned properly and the current structure is within the purview of this agreement; therefore, the current structure is valid;

or

- Management preplanned inappropriately or time frames have changed, negating the validity of the adjustment.

It is your obligation to make these joint determinations and to decide what remedy to apply and how to fix the problem if one is discovered. The parties should consider the impact of any decision on our employees who serve our customers and the impact on the customers which they serve. If the parties cannot resolve these cases, they may be appealed to regional arbitration.

Date: September 17, 1992.

* * *

**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO
RESOLUTION OF ISSUES LEFT OPEN BY
MITTENTHAL AWARD OF JULY 10, 1992**

Current Events and Adjustments

A current event is defined as a route or routes which are shown to be out of adjustment by a recent route inspection and evaluation. All current adjustments to existing routes will place the route on as near an 8-hour daily basis as possible, in accordance with Handbook M-39.

Adjustments Near Term - Automation

When routes require a current adjustment and Delivery Point Sequencing will commence within 6 months, management will adjust the routes using non-territorial, non-scheme change adjustments by the use of router assistance, segmentation or permanent handoffs as outlined in the M-39 Handbook Section 243.21b. The 6-month period runs from the first day after the week of route inspection.

Future Events and Adjustments - Automation

Management may utilize the results of a recent route inspection and evaluation to estimate and plan route adjustments, including realignment of assignments, that will be required by a future event which is to take place within 18 months. Management must provide documentation to the local union to support the deployment if they intend to plan the adjustments for a future event. The planned adjustments for future events will not be implemented until automation is on line and operative. Management may implement the planned adjustments if the actual percentage of Delivery Point Sequence (DPS) mail received at the unit is within plus or minus 5 percentage points of the targeted (in Step 1) level. Should the actual percentage of DPS mail be outside these limits, then management must recalculate the estimated impact on carrier routes, based on the actual percentage of DPS mail being received

at the unit. The results of the recent route inspection and evaluation will be used to determine a new impact and construct a new plan or management may wait for the plan levels to be received. The 18-month period runs from the first day after the week of route inspection. For purposes of this agreement, a future event is defined as mail being received at a delivery unit in DPS order.

Within 60 days of implementing the planned adjustments for future automated events, the parties will revisit those adjustments to ensure that routes are as near to 8 hours daily, as possible. Both the planned adjustments and subsequent minor adjustments that may be necessary to ensure compliance will be based on the most recent route inspection data for the route. However, if the future event occurs after the 18-month time limit expires, a new mail count, route inspection and evaluation must occur, unless the local parties agree otherwise.

Methodology

Where the future event is the introduction of Delivery Point Bar Coding (DPBC) for existing equipment or equipment that will cause a certain percentage of letter mail to be received by the unit in DPS, the following methodology will be used to *estimate* the impact of the event on city delivery routes:

Step 1. Determine the percentage of letter-sized mail *targeted* to be received in DPS order on the date when the adjustments will be implemented.

Step 2. Multiply percentage determined in Step 1 by the average letter-sized mail received during the week of count and inspection (from PS Form 1840, Column 1) to determine the number of letters for each route, *targeted* to be received in DPS order.

Step 3. Divide letters *targeted* to be received in DPS order (as determined in Step 2) by 18.

Step 4. Divide letters targeted to be received in DPS order (as determined in Step 2) by 70.

Step 5. Add results of Steps 3 and 4 to determine estimated impact.

Step 6. For routes where the carrier was under standard time during the week of count and inspection, multiply results of Step 5 by percentage of standard office time used during the week of inspection. The result is the estimated impact.

EXAMPLE 1:

80 Percent Target for Letter Mail Carrier at/over*
Standard Time Allowance

2,700 Letters

80 Percent Automated

2,160 divided by 18 = 120 minutes

2,160 divided by 70 = 31 minutes

151 minutes = estimated impact

Note: If actual performance is over standard time allowance, the standard casing allowance of 18 pieces per minute is used.

EXAMPLE 2:

80 Percent Target for Letter Mail Carrier used 85 Percent
of Standard Time Allowance

2,700 Letters

80 Percent Automated

2,160 divided by 18 = 120 minutes

2,160 divided by 70 = 31 minutes

151 minutes = estimated impact

(Step 6) 151 x 85 Percent = 128 minutes = estimated impact.

It is mutually agreed that as the parties develop experience in estimating the impact of future events, adjustments to the above described methodology may be jointly adopted at the national level.

Pending Grievances

All pending grievances which involve the adjustment of routes for future events will be remanded to the local parties for resolution.

Date: September 17, 1992.

**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

X-Route Alternative

The parties have reached agreement on an alternative Route Adjustment strategy—X-Route. The decision to use the X-Route Concept is made on an installation wide basis, even though inspections and planning for individual units/zones may not occur at the same time. In units with more than one delivery unit/zone the planning process is repeated as each delivery unit/zone is inspected, assignments are evaluated and adjustments are planned.

X-Route Process

The X-Route process is an alternative approach to route adjustment in preparation for automation, particularly delivery point sequencing. An X-Route is, in effect, a letter carrier craft assignment held pending reversion. The workload will be divided among remaining routes when agreed upon percentage(s) of letter mail is being received at a unit/zone in delivery point sequence order. The process allows changes to be planned in advance and permits carriers to know what their assignments are expected to be in the automated environment. The X-Route process and time period are considered completed when the unit/zone has achieved the final targeted level of Delivery Point Sequence letter mail and the X-Route work has been distributed.

Pre-Agreement Phase

If there is interest in attempting to utilize the X-Route alternative, local management will meet with the local union to review the provisions of this agreement. This includes a review of the attached Memorandum of Understanding on case configuration, the Work Methods Memorandum, guidance on the Hempstead case resolution and current base count and

inspection data. If current route inspection data is not available, plans should be made to conduct route inspections in accordance with Article 41.3.S of the National Agreement to provide a basis to implement the remainder of this agreement.

If the parties are considering pursuing this alternative, they must be committed to mutual resolution of the outcome. Management will share the following information with the union:

The expected accounting period(s) and year that increases in bar-coded mail generated by the Automation Programs will impact the delivery unit/zone, such as customer prebarcoding, MLOCR, DBCS, and RBCS.

The projected impact on the delivery unit/zone of automated sort schemes, and the basis for the estimate.

Agreement Phase

It must be understood, once the decision to use the X-Route process has been finalized, that decision can only be changed through joint agreement between the local union and management.

Since the planning and adjustment(s) in a delivery unit/zone using the X-Route alternative are a joint endeavor, the parties at the local level must first agree to a joint resolution process, should there be a barrier to full implementation of the parties agreement to use the X-Route alternative.

The parties will then meet to review route examinations for the unit/zone. This exercise is intended to result in agreed upon evaluations.

If the parties fail to reach agreement regarding the use of the X-Route alternative, management may proceed to implement strategies in concert with handbooks and manuals, the Hempstead Resolution, and the National Agreement to accomplish route adjustments. However, the provisions of this agreement are specific to application of the X-Route concept only and are not applicable to any other route adjustment method.

In working out the X-Route adjustment process for the delivery unit/zone, it is recognized and agreed that:

Management must develop the final targeted Delivery Point Sequencing percentage (from a low of 70% to a high of 85%) of delivery point sequencing letter mail for the X-Route period. That percentage is then used to estimate the impact on the unit/zone using the projection methodology outlined in the Hempstead resolution. The parties will jointly determine the number and identity of the routes that will be designated as X-Routes using the above estimates of the impact on the delivery unit. While the X-Route concept may not be applicable to all routes within an installation because of limiting circumstances (i.e., geographic considerations), such circumstances will not be a barrier to implementing the concept. This determination as to the non-applicability to certain routes will be made jointly.

The parties must jointly determine what realignment of routes (in-office or street territory) will be necessary to assure that X-Routes are strategically placed to facilitate the transfer of workload as delivery point sequencing evolves. The decision as to when to realign the routes should be based upon the current need for realignment in order to place the routes on as near an eight-hour-basis as possible based upon the current evaluation from a recent inspection. The parties could decide to defer the proposed realignment of routes until Delivery Point Sequencing was implemented if no significant scheme changes were required to keep routes near eight hours, or they could decide to make the necessary scheme changes for the realignment of routes now if significant scheme changes were going to be needed to adjust routes to eight hours as currently evaluated. In no instance will the parties effect adjustment now based on the future event, except as provided under interim adjustments (below). The regular carrier on any route whose street territory is changed as a result of this adjustment and realignment may elect, on a one-time basis, to vacate his/her route and become an unassigned regular. Such action will not trigger the provisions of Article 41.3.O. All positions vacated in this manner will be posted and filled in accordance with the procedures set forth in Article 41.1.

Where exceptional circumstances require further adjustments, they must be jointly agreed to by the parties. The objec-

tive is to provide a smooth transition to the Delivery Point Sequencing environment. Such an outcome requires no change in day-to-day administration of curtailment procedures, auxiliary assistance or overtime.

The parties agree that adjustment strategies for Delivery Point Sequencing will vary based on individual offices, deployment schedules and types of deliveries. For instance, offices that will be impacted by RBCS designating keying prior to Delivery Point Barcoding and offices further along in the deployment schedule may be at final targeted barcoding levels when Delivery Point sequencing commences and therefore require only one adjustment.

Some offices may initiate DPBC and Delivery Point Sequencing prior to full barcoding levels and require an interim adjustment strategy. Adjustment strategy decisions will be made jointly based on deployment schedules and current automation.

Once the Postal Service has implemented delivery point sequencing and can demonstrate that the routes in a delivery unit/zone are receiving volumes at the targeted percentage, the local parties will implement the preplanned adjustments. Where an interim adjustment strategy will be necessary as described above due to the gradual increasing of DPBC levels, the local parties will meet and make interim adjustments by removing work from the X-Routes and assigning that work to the regular routes which will remain after full implementation of delivery point sequencing.

After the completion of each interim adjustment, the parties will jointly determine the amount of hours remaining on the X-Routes and will jointly decide how to efficiently combine assignments to provide the maximum number of full-time assignments. If this cannot be accomplished in an efficient manner, the parties may jointly decide to either form auxiliary assignments or split the remaining hours from these assignments to the regular routes that will remain once the final delivery point sequencing adjustments have been made. Where this latter option is agreed upon, it is understood that routes

will be built up (not to exceed 8:20). If less than 100% of the routes will be built up, the following priority should be observed if efficiency can be maintained:

- (1) By seniority, routes whose regular carrier are on the Work Assignment List.
- (2) By seniority, routes whose regular carrier are on the Overtime Desired List.
- (3) By inverse seniority, carriers not on any Overtime Desired List.

Incumbents of, and bidders for, routes that are projected to continue after full implementation of automation will know, in advance, what portions of the X-Route a delivery route will receive after full delivery point sequencing is on-line. X-Routes will be posted for bid when vacant, as long as they remain full-time assignments. When an X-Route becomes vacant and is posted for bid, the bid notice will include the anticipated date of elimination.

When an X-Route is abolished, the full-time carrier assigned to that route will become an unassigned regular. He/she may, within 30 days, review the list of residual vacancies within his/her bidding area and use his/her seniority to exercise a preference for that assignment. This may be accomplished by a bid posting limited to unassigned full-time carriers displaced by abolishment of X-Routes or by other means agreed to locally between the parties. (The provisions of Article 41.3.O, where they have been incorporated in the local memorandum, will not be triggered by this process.)

The use of transitional employees in a unit where route adjustments are achieved under the X-Route concept will be in accordance with the relevant National Interest Arbitration Award and any subsequent agreement(s) between the United States Postal Service and the National Association of Letter Carriers, AFL-CIO.

Date: September 17, 1992.

* * *

**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: City Letter Carrier DPS Work Methods

This Memorandum of Understanding (MOU) represents the parties' final agreement regarding the October 8, 1998, Joint Work Methods Study to determine the more efficient work method for city delivery routes in delivery units where Delivery Point Sequence (DPS) has been, or will be, implemented. This MOU is based on the results of a joint study conducted by the parties pursuant to Chapter 5 of Building Our Future By Working Together to determine the relative efficiency of the composite bundle and vertical flat casing work methods in a DPS environment. Further, any interim or local agreements for handling the fourth bundle on park and loop and foot routes will continue until conversion to the DPS vertical flat casing work method. In accordance with paragraph 3 of the October 8, 1998, Joint Work Methods Study Agreement the following are the parties' joint instructions to the field:

1. There continue to be two approved DPS work methods: the composite bundle work method and the vertical flat casing work method. Any other work methods must be approved by Postal Service Headquarters prior to testing or implementation.
2. The parties have analyzed the results of the joint study and have determined that the vertical flat casing work method is the more efficient work method at all sampled percentage levels of DPS. Management may convert those routes that have vertical flat cases and are currently using the composite bundle work method to the vertical flat casing DPS work method.
3. On curblines routes and business routes where DPS is planned, but not implemented, management will determine the most efficient DPS work method. All other routes not yet converted to DPS which have vertical flat cases will use the vertical flat casing DPS work method.

4. On those routes where DPS is not currently planned but where DPS is implemented in the future, management will determine the DPS work method.

5. City letter carriers on a park and loop or foot route will not be required to carry more than three bundles.

Date: March 21, 2000

* * *

**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

It is hereby agreed by the U.S. Postal Service and the National Association of Letter Carriers, AFL-CIO that the following represents the parties' agreement with regard to implementation of the upgrade issue emanating from the September 19, 1999, Fleischli Award, our agreement regarding case configuration when using the vertical flat casing work method, and additional provisions relative to the 1998 National Agreement.

1. Effective November 18, 2000, all city letter carriers grade 5 will be upgraded and the pay differential of grade 6 carrier technicians shall be maintained in accordance with the procedures set forth in the attached Memorandum of Understanding.

2. The provisions of Article 35, Section 2, concerning the national joint EAP committee will be renewed for the remainder of the term of the 1998 National Agreement.

3. The Memorandum of Understanding Re: Leave Sharing found on page 161 of the 1994 National Agreement will be renewed for the remainder of the term of the 1998 National Agreement.

4. The Memorandum of Understanding Re: Sick Leave for Dependent Care found on page 162 of the 1994 National Agreement will be renewed for the remainder of the term of the 1998 National Agreement.
5. The 30-day period of local implementation specified in Article 30 and the Memorandum of Understanding Re: Local Implementation will commence on October 2, 2000.
6. When management elects to reassess the case configuration of a route currently using the DPS Vertical flat casing work method or changes the DPS work method on a route from the composite bundle work method to the vertical flat casing work method, management will determine for each route, whether 4, 5, or 6 shelves will be used.

Date: March 21, 2000

* * *

**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Joint Workplace Improvement Process

The parties are committed to creating and enhancing a culture in every workplace that improves relationships between management and city letter carriers for the purposes of providing a safe, efficient work environment in which all employees are treated with dignity and respect. The parties recognize that such a work environment puts the Postal Service and its employees in the best position to accomplish our mission of providing the highest quality service to our customers. Therefore, the parties agree to the following Joint Workplace Improvement Process (JWIP):

Joint Workplace Improvement Process (JWIP)

The process will be overseen by the Vice President, Labor Relations and the NALC National President, or their designees. Representatives will be appointed by the Vice President, Labor Relations and the NALC National President, or their designees, to represent the Postal Service and the NALC. These representatives will work in teams of two, with one member representing the Postal Service and one member representing the NALC.

The national parties will jointly select locations for teams to implement the JWIP process. The appropriate Area Manager, Labor Relations or National Business Agent, or their designees, may submit locations to the national parties for consideration.

Once a location is selected, teams will thoroughly review all factors in a selected location that affect the workplace culture, safety, service or efficiency of a location. These factors include, but are not limited to:

- The treatment of employees
- The relationship between the local union and local management
- Communication between city letter carriers and local management
- Corrective solutions/remedies to repetitive contractual violations/disciplinary issues
- Policies and practices regarding safety both in the office and on the street
- Service to customers, operational efficiency, and opportunities for business growth
- Staffing levels and properly adjusted routes

After the process described above is completed, the team will jointly develop recommendations for changes and a plan to implement such changes in each location. Each team will promptly report their findings and recommendations for each selected location to the Vice President, Labor Relations and the NALC National President, or their designees.

The national parties will determine what, if any, changes are necessary based on the joint review and will assign responsibility for implementing such changes. Additionally, the national parties are committed to monitoring the effectiveness of such changes.

* * *

**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Managed Service Point Scans

The parties agree that the Managed Service Points (MSPs) will be removed from the street delivery portions of city letter carrier routes. The removal of the scans will take place no later than 60 days from the ratification date of the 2019 collective bargaining agreement.

* * *

**MEMORANDUM OF UNDERSTANDING
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: New Product Development and Innovation Task Force

The parties agree that it is in the mutual interest of both the Postal Service and the Union to cooperate on identifying and developing potential opportunities to increase revenue that also provides a positive financial contribution.

Accordingly, the parties agree to the following:

- 1) Establish a joint “New Product Development and Innovation” Task Force for the term of the 2019 Collective Bargaining Agreement.**
- 2) The Task Force will meet as frequently as needed but not less than once per month.**
- 3) The Task Force will be co-chaired by the NALC President and USPS Vice-President of Labor Relations, or by their designees.**
- 4) This Task Force will be authorized to discuss, research, and consult with experts in various fields. The Task Force will make its best efforts to agree to programs, including pilot programs, to implement agreed-to services and practices. During such tests/pilots data will be collected and analyzed in a timely manner with the aim of possible replication throughout the Postal Service.**
- 5) The Task Force/Committee will consider measures including but not limited to:**
 - Expanded e-commerce products and services targeting national retailers and small- and medium-sized local businesses**
 - Promotion and expansion of Marketing Mail for small- and medium-sized businesses**
 - Increase the use of First Class Mail by promoting vote at home expansion**
 - Partnerships with government agencies**
 - New First- and Last-Mile services**
 - Other subjects the Task Force may decide to consider**

Within 6 months after the effective date of the 2019 Collective Bargaining Agreement, pilot program(s) related to one or more of subject identified above, will be launched.

- 6) The parties agree to work together to obtain PRC approval if necessary for any enhanced and expanded services.

* * *

**LETTER OF INTENT
BETWEEN THE
UNITED STATES POSTAL SERVICE
AND THE
NATIONAL ASSOCIATION OF LETTER CARRIERS,
AFL-CIO**

Re: Subcontracting—List of 3,071 City Delivery Offices

This will confirm our discussions regarding the Memorandum of Understanding (MOU), Re: Sub-contracting included in the tentative agreement. This MOU includes restrictions on contracting out “City delivery work at the 3,071 city delivery offices (offices with only city delivery).”

The Postal Service has provided the Union with a list of the 3,071 city delivery offices referenced above. However, the parties have not had the opportunity to mutually verify the list’s accuracy. Accordingly, the parties agree that they will work together to verify the list’s accuracy and will make adjustments to the list, if necessary. The parties recognize that this review could result in offices being added to or subtracted from the list. The parties will undertake this review and prepare a final list as soon as practicable after ratification of the tentative agreement.

September 11, 2007

After further review by the parties pursuant to the preceding Letter of Intent, *Re: MOU Re: Subcontracting - List of 3,071 City Delivery Offices*, the following list identifies approximately 3,580 ‘city delivery offices’ covered by the Memorandum of Understanding, *Re: Subcontracting*. The list is intended to represent all city delivery offices (delivery units that have city delivery routes, but do not have rural routes) as of September 11, 2007. The parties agree to discuss and make adjustments to this list, if necessary, consistent with that intent.

Alaska

| | |
|-------------|--|
| Anchorage | Eastchester Elmendorf AFB Fort Richardson Huffman Lake Otis Main Office/GMF Midtown Muldoon Russian Jack Sand Lake Spenard |
| Eagle River | Main Post Office |
| Fairbanks | College Main Office/GMF North Pole North Pole Eielson AFB |
| Homer | Main Post Office |
| Kenai | Main Post Office |
| Kodiak | Main Post Office |
| Palmer | Main Post Office |
| Sitka | Main Post Office |
| Soldotna | Main Post Office |
| Wasilla | Main Post Office |

Alabama

| | |
|----------------|--|
| Anniston | Fort McClellan |
| Bayou La Batre | Main Post Office |
| Birmingham | Cahaba Heights Crestline Downtown Carrier Annex East Lake Roebuck Fairview Green Springs Annex River Run Woodlawn |
| Huntsville | Downtown Station |
| Mobile | Loop Station Midtown Station |
| Montgomery | Capital Heights Downtown Shakespeare |
| Sheffield | Main Post Office |

Arkansas

| | |
|-------------------|--|
| Fort Smith | Fianna Hills GMF Midland |
| Harrison | Main Post Office |
| Little Rock | Brady Forest Park Industrial Main Post Office Pleasant Ridge Westside |
| North Little Rock | Park Hill |
| Russellville | Main Post Office |
| West Memphis | Main Post Office |

Arizona

| | |
|---------------|------------------------------|
| Ajo | Main Post Office |
| Bullhead City | Carrier Annex |
| Cottonwood | Main Post Office |
| Glendale | Downtown Main Post Office |
| Holbrook | Main Post Office |
| Kingman | Main Post Office |
| Mesa | Dobson Main Post Office |

| | |
|---------------|---|
| Payson | Pioneer Sherwood Main Post Office |
| Peoria | Downtown |
| Phoenix | Ahwatukee Arcadia Cactus Capitol Downtown Indian School McDowell Northeast Northwest Osborn Pecos Rio Salado Shaw Butte Sierra Adobe South Mountain Sunnyslope Washington |
| San Manuel | Main Post Office |
| Scottsdale | Air Park Hopi Main Post Office |
| Sun City West | Main Post Office |
| Superior | Main Post Office |
| Tempe | Apache Main Post Office |
| Tucson | Casas Adobes Coronado Davis Monthan Air Force Base Downtown Kino Midtown Old Pueblo Annex Sun |
| Winslow | Main Post Office |

California

| | |
|-------------------------------|---|
| Adelanto | Main Post Office |
| Agoura Hills | Main Post Office |
| Alameda | Main Post Office |
| Alamo | Main Post Office |
| Alhambra | Main Post Office South Alhambra |
| Altadena | Main Post Office |
| Alturas | Main Post Office |
| Anaheim | Anaheim Hills Brookhurst Canyon Holiday Main Post Office Sunkist |
| Arcadia | Main Post Office |
| Artesia | Main Post Office |
| Avenal | Main Post Office |
| Bakersfield | Downtown East Bakersfield South Bakersfield Stockdale Annex |
| Baldwin Park | Main Post Office |
| Banning | Main Post Office |
| Barstow | Fort Irwin |
| Beaumont | Main Post Office |
| Bell/Bell Gardens/ Maywood | Main Post Office |
| Bellflower | Main Post Office |
| Belmont | Main Post Office |
| Belvedere Tiburon | Main Post Office |

| | | |
|---------------|------------------------------|--------------------------|
| San Bruno | Main Post Office | Main Post Office |
| San Carlos | Main Post Office | North Grand |
| San Clemente | Main Post Office | Spurgeon |
| San Diego | Andrew Jackson | East Beach Carrier Annex |
| | City Heights | Main Post Office |
| | Coronado | San Roque |
| | Downtown | Mission |
| | Encanto | Sanchez Annex |
| | Grantville | Golden Valley |
| | Hillcrest | Main Post Office |
| | Linda Vista | Santa Cruz University |
| | Mira Mesa | Scotts Valley |
| | Navajo | Main Post Office |
| | Ocean Beach | Carrier Annex |
| | Pacific Beach | Colorado |
| | Paradise Hills | Main Post Office |
| | Point Loma | Will Rogers |
| | Riverfront | Carrier Annex |
| | San Ysidro | Main Post Office |
| | Scripps Ranch | Main Post Office |
| | Serra Mesa | Main Post Office |
| | Sorrento Valley | Main Post Office |
| | Southeastern | Main Post Office |
| | University City | Main Post Office |
| | Washington | Main Post Office |
| | William Taft | Annex |
| San Dimas | Main Post Office | Main Post Office |
| San Fernando | Mission City Annex | Main Post Office |
| | Sylmar | Stockton |
| San Francisco | Bayview | Sun Valley |
| | Bryant Street Annex C & G | Sunland |
| | Collections (no delivery) | Sunnyvale |
| | Diamond Heights | Susanville |
| | Embarcadero Postal CTR | Tarzana |
| | Golden Gate | Tehachapi |
| | Marina | Temple City |
| | Napoleon Street Carrier CPLX | Thousand Oaks |
| | North Beach | Thousand Palms |
| | Pacific Carrier Annex | Torrance |
| | Parkside | Travis AFB |
| | Pine St | Trona |
| | Steiner St | Tujunga |
| | Sunset | Tustin |
| San Gabriel | Main Post Office | Twentynine Palms |
| San Jacinto | Main Post Office | Union City |
| San Jose | Almaden Valley | Upland |
| | Bayside | Van Nuys |
| | Blossom Hill | Venice |
| | Cambrian Park | Ventura |
| | Foothill Annex | Vista |
| | Parkmoor | Walnut |
| | Robertsville | Walnut Creek |
| | Saint James Park | West Covina |
| | Station D | Westminster |
| | Westgate | Whittier |
| | Willow Glen | Wilmington |
| San Leandro | Main Post Office | |
| | South San Leandro | |
| | Main Post Office | |
| San Mateo | Main Post Office | |
| | St. Matthew | |
| San Pedro | Main Post Office | |
| San Rafael | Civic Center | |
| | Main Post Office | |
| | Mission | |
| San Ramon | Main Post Office | |
| Santa Ana | Annex | |
| | Bristol | |
| | Fountain Valley | |
| | King | |
| | | Colorado |
| | | Akron |
| | | Arvada |
| | | Aspen |
| | | Aurora |
| | | Main Post Office |
| | | Main Post Office |
| | | Main Post Office |
| | | Altura |
| | | Fletcher |
| | | Gateway |

| | |
|----------------------|--|
| Boulder | Hoffman Heights Hi Mar Main Post Office |
| Castle Rock | Main Post Office |
| Colorado Springs | Antares Cheyenne Mountain Cimarron Hills Fort Carson General Mail Facility Main Post Office North End Templeton West End |
| Denver | Alcott Bear Valley Capitol Hill Annex Downtown Edgewater Glendale Lakewood Mile High Montclair North Pecos Northview Annex Park Hill South Denver South Denver Annex Stockyards Sullivan Sunnyside University Park Wellshire Westwood |
| Englewood | Mail Processing Center Main |
| Grand Junction | Fruitvale |
| Gunnison | Main Post Office |
| Leadville | Main Post Office |
| Littleton | Centennial Columbine Hills Main Post Office |
| Manitou Springs | Manitou Springs |
| Pueblo | Belmont Sunset |
| Rangely | Main Post Office |
| Springfield | Springfield |
| US Air Force Academy | US Air Force Academy |
| Vail | Main Post Office |
| Walsenburg | Main Post Office |
| Westminster | Harris Park Main Post Office |
| Wheat Ridge | Wheat Ridge |

Connecticut

| | |
|--------------|--|
| Ansonia | Main Post Office |
| Beacon Falls | Main Post Office |
| Branford | Main Post Office |
| Bridgeport | Barnum Bayview Stratford Station Main Post Office |
| Cheshire | Main Post Office |
| Cos Cob | Main Post Office |
| Cromwell | Main Post Office |
| Danbury | Main Post Office |
| Darien | Main Post Office |
| Derby | Main Post Office |
| Hartford | East Hartford Elmwood Village Murphy Rd Carrier Annex Newington |

| | |
|---------------|--|
| | Old Statehouse Silver Lane Station A-Washington St Weston ST |
| Meriden | Main Post Office |
| Middletown | Main Post Office |
| Milford | Main Post Office |
| Monroe | Easton |
| New Britain | Main Post Office |
| New Haven | East Haven Fairhaven Hamden Main Post Office Mt. Carmel Westville Whitneyville |
| New London | Main Post Office |
| Norwalk | Main Post Office |
| Oakville | Main Post Office |
| Old Greenwich | Main Post Office |
| Old Saybrook | Main Post Office |
| Shelton | Main Post Office |
| Southport | Main Post Office |
| Stamford | Barry Place Annex Camp Avenue Main Post Office |
| Stratford | Main Post Office |
| Taftville | Main Post Office |
| Wallingford | Main Post Office |
| Waterbury | Brass City Annex Lakewood Main Post Office Plaza |
| West Haven | Allington |
| Westport | Main Post Office |
| Windsor | Main Post Office |

District of Columbia

| | |
|------------|---|
| Washington | Brookland Chillum Place Annex Cleveland Park Carrier Annex Columbia Heights Carrier Annex Congress Heights Customs House Friendship Georgetown Carrier Annex Lamond Riggs Southwest Ward Place Anacostia College Park River Terrace Section 1 Carrier Annex |
|------------|---|

Delaware

| | |
|------------|--|
| Claymont | Claymont |
| New Castle | Centre Point |
| Wilmington | Edgemoor Greenville Carrier Annex Lancaster Avenue Marshallton Newport Rodney Square Talleyville |

Florida

| | |
|-------------------|----------------------------|
| Altamonte Springs | East Side |
| Apalachicola | Main Post Office |
| Belle Glade | Main Post Office |
| Boca Raton | Blue Lake—Collections Only |

| | | | | |
|----------------------|-------------------------|--|------------------|-----------------------|
| | Boca Rio | | Lake Helen | Main Post Office |
| | Downtown | | Lake Mary | Main Post Office |
| | Main Post Office | | Lake Park | Annex |
| | Palmetto Park | | Lake Worth | Lucerne Avenue |
| | Spanish Isles Annex | | | Main Post Office |
| | West Boca Carrier Annex | | Lauderhill | Crossroads Annex |
| Boynton Beach | Downtown | | | Inverrary |
| | Gateway Annex | | Longboat Key | Main Post Office |
| | Main Post Office | | Lynn Haven | Main Post Office |
| Bradenton | 57th Avenue | | Maitland | Main Post Office |
| Bradenton Beach | Main Post Office | | Marco Island | Main Post Office |
| Cape Canaveral | Main Post Office | | Melbourne | Apollo Annex |
| Casselberry | Main Post Office | | | Indiatlantic |
| Clearwater | Cleveland Street | | | Main Post Office |
| | Lincoln | | Miami | Satellite Beach |
| | Main Post Office | | | Allapattah |
| | Sunset Point | | | Blue Lagoon |
| | Beach | | | Buena Vista |
| Cocoa Beach | Cocoa Beach Annex | | | Coconut Grove |
| Coral Gables | Main Post Office | | | County Line |
| Coral Springs | Atlantic | | | Doral |
| | Coral Springs | | | Dr Martin Luther King |
| Dania | Main Post Office | | | Flagler |
| Davie | Main Post Office | | | Gratigny |
| | Westside Branch | | | Hibiscus Annex |
| Daytona Beach | Downtown | | | Jose Marti |
| Debarry | Main Post Office | | | Kendall |
| Deerfield Beach | Main Post Office | | | Key Biscayne |
| Delray Beach | Annex | | | Little River |
| Deltona | Deltona Blvd | | | Ludlam |
| | Main Post Office | | | Milam Dairy |
| Destin | Destin | | | Norland |
| Eglin Air Force Base | Eglin Air Force Base | | | North Miami |
| Ellenton | Main Post Office | | | North Miami Beach |
| Fort Lauderdale | Alridge | | | Quail Heights |
| | Everglades | | | Shenandoah Annex |
| | Melrose Vista | | | Snapper Creek |
| | North Andrews | | | Tamiami |
| | North Ridge Annex | | Miami Beach | Main Post Office |
| | Oakland Park | | | Normandy |
| | Southside | | | Ocean view |
| | Sunrise | | | Surfside |
| | Tamarac | | Miami Gardens | Carol City |
| Fort Myers | Downtown | | Miramar | Main Post Office |
| | Miracle Mile | | Miramar Beach | Main Post Office |
| Fort Myers Beach | Fort Myers Beach | | Naples | East Naples Annex |
| Fort Saint Lucie | Port Saint Lucie | | North Lauderdale | Main Post Office |
| Gainesville | University | | North Miami | Main Post Office |
| Hallandale | Hallandale | | Oakland Park | Main Post Office |
| Hialeah | Annex | | Opa Locka | Main Post Office |
| | Bright | | Orange City | Main Post Office |
| | Main Post Office | | Orlando | Azalea Park |
| | Miami Gardens | | | College Park |
| | Palmetto Lakes | | | Dixie Village |
| | Promenade | | | Gore Street |
| Hollywood | Central Carrier Annex | | | Lee Vista |
| | Hollywood Hills | | | Mall Annex |
| | Main Post Office | | | Pine Castle |
| | Pembroke Pines Annex | | | Sand Lake |
| Howey in the Hills | Main Post Office | | | Union Park |
| Indian Rocks Beach | Main Post Office | | Ormand Beach | Beachside |
| Jacksonville | Arlington | | Pahokee | Main Post Office |
| | Carver | | Palm Bay East | Main Post Office |
| | Jacksonville Beach | | Palm Beach | Main Post Office |
| | Mandarin | | | Worth Avenue |
| | Naldo | | Panama City | Downtown |
| | South Jacksonville | | Pembroke Pines | Annex |
| Jupiter | Main Post Office | | | Flamingo |
| | Tequesta | | | Main Post Office |
| Key West | Main Post Office | | Pensacola | Downtown |

| | |
|------------------|-------------------------------|
| | East Hill |
| | Warrington—Naval Air Station |
| Pinellas Park | Pinellas Park |
| Plantation | Plantation |
| Pompano Beach | Lighthouse Point |
| | Main Post Office |
| | Tropical Reef |
| Port Richey | Main Post Office |
| Port Saint Joe | Main Post Office |
| Port Saint Lucie | Main Post Office |
| Rockledge | Rockledge |
| Saint Petersburg | Central |
| | Crossroads |
| | Euclid |
| | Gateway Mall |
| | Gulfwinds |
| | Madeira Beach |
| | Midtown |
| | Northside |
| | Open Air |
| | Saint Petersburg Beach |
| | Gulf Gate |
| Sarasota | Southgate |
| | Satellite Beach - Patrick AFB |
| Satellite Beach | Satellite Beach - Patrick AFB |
| Shalimar | Main Post Office |
| South Bay | Main Post Office |
| South Miami | Main Post Office |
| Stuart | Main Post Office |
| Tallahassee | Main Post Office |
| Tamarac | Main Post Office |
| Tampa | Annex |
| | Carrollwood |
| | Commerce |
| | Forest Hills |
| | Hyde Park |
| | Interbay |
| | MacDill AFB |
| | Seminole Heights |
| | Sulphur Springs |
| | Ybor |
| Valparaiso | Main Post Office |
| West Palm Beach | City Place |
| | Haverhill |
| | Palm Central |
| | Palm West |
| | Southboro |
| Weston | Weston Branch |
| Winter Park | Aloma |
| | Main Post Office |

Georgia

| | |
|---------|----------------------------|
| Atlanta | Ben Hill |
| | Briarcliff |
| | Broadview |
| | Brookhaven |
| | Cascade Heights |
| | Central City Carrier Annex |
| | Chamblee |
| | Civic Center |
| | College Park |
| | Cumberland Carrier Annex |
| | Dunwoody Carrier Annex |
| | East Atlanta |
| | East Point |
| | Eastwood |
| | Federal Reserve |
| | Glenridge |
| | Hapeville |
| | Howell Mill |
| | Industrial |

| | |
|------------------|-----------------------------|
| | Lakewood |
| | Martech Carrier Annex |
| | Midtown |
| | Morris Brown |
| | North Atlanta Carrier Annex |
| | Northside Carrier Annex |
| | Ralph McGill Carrier Annex |
| | Sandy Springs Carrier Annex |
| | West End |
| Augusta | Main Post Office |
| Avondale Estates | Main Post Office |
| Clarkston | Main Post Office |
| Columbus | Downtown |
| Decatur | Annex |
| | Main Post Office |
| Fort Oglethorpe | Main Post Office |
| Marietta | Main Post Office |
| | Mount Bethel |
| Morrow | Main Post Office |
| Peach Tree City | Main Post Office |
| Riverdale | Main Post Office |
| Savannah | Eastside |
| Scottdale | Scottdale |

Guam

| | |
|-----------|-----------|
| Barrigada | Barrigada |
| Hagatna | Downtown |

Hawaii

| | |
|------------|-------------------|
| Aiea | Pearl City |
| Ewa Beach | Main Post Office |
| Honolulu | Collections |
| | Downtown |
| | Hawaii Kai |
| | Kapalama |
| | Main Post Office |
| | Makiki |
| | Sand Island |
| | Waialae-Kahala |
| | Waikiki |
| Kahului | Main Post Office |
| Kailua | Main Post Office |
| Kaneohe | Main Post Office |
| Laie | Main Post Office |
| Milliani | Main Post Office |
| Pearl City | Pearl City / Aiea |
| Wahiawa | Main Post Office |
| Waianae | Main Post Office |
| Waimanalo | Main Post Office |
| Waipahu | Main Post Office |

Iowa

| | |
|--------------|---------------------|
| Cedar Rapids | Downtown |
| Des Moines | Beaverdale |
| | Metro Carrier Annex |
| | Morgan Street |
| | University |
| | Seymour |
| | Morningside |

Idaho

| | |
|---------------|-------------------|
| Boise | Main Post Office |
| | Oregon Trail |
| | Overland Trail |
| Kellogg | Main Post Office |
| Mountain Home | Mountain Home/AFB |
| Saint Maries | Main Post Office |
| Soda Springs | Main Post Office |
| Wallace | Main Post Office |

Illinois

| | | | |
|-------------------|-------------------------------|-------------------|------------------------|
| Arlington Heights | Main Post Office | Downers Grove | Main Post Office |
| Bellwood | Main Post Office | | Woodbridge |
| Bend | Main Post Office | East Saint Louis | Main Post Office |
| Bensenville | Main Post Office | | Fairview Heights |
| Berwyn | Main Post Office | Elk Grove Village | Main Post Office |
| Bloomington | Normal | Elmhurst | Main Post Office |
| Bradley | Main Post Office | Evanston | Main Post Office |
| Bridgeview | Main Post Office | Forest Park | Main Post Office |
| | Moraine Valley Facility | Fox River Grove | Main Post Office |
| Brookfield | Main Post Office | Franklin Park | Main Post Office |
| Calumet City | Main Post Office | Glen Ellyn | Glendale Heights |
| Carol Stream | Main Post Office | | Main Post Office |
| Champaign | Main Post Office | Glencoe | Main Post Office |
| Chicago | Ashburn | Glenview | Main Post Office |
| | Auburn Park | Hazel Crest | Main Post Office |
| | Cesar Chavez / Pilson | Highland Park | Highland Park |
| | Charles A Hayes | Highwood | Main Post Office |
| | Chicago Central Carrier Annex | Hillside | Main Post Office |
| | Cicero | Itasca | Main Post Office |
| | Clearing | Kenilworth | Main Post Office |
| | Cragin | La Grange | Main Post Office |
| | Daniel J Doffyn | | La Grange Park |
| | Elmwood Park | Lake Bluff | Main Post Office |
| | Englewood | Lake Forest | Main Post Office |
| | Evergreen Park | Lansing | Main Post Office |
| | Fort Dearborn | Lincolnwood | Lincolnwood/Edgebrook |
| | Graceland | Lisle | Main Post Office |
| | Grand Crossing Carrier Annex | Lyons | Main Post Office |
| | Harwood Heights Carrier Annex | Madison | Main Post Office |
| | Hegewisch | Maywood | Main Post Office |
| | Henry W McGee | Melrose Park | Main Post Office |
| | Irving Park | Midlothian | Main Post Office |
| | Jackson Park | Morton Grove | Main Post Office |
| | James E Worsham/ | Mound City | Main Post Office |
| | Grand Crossing Annex | Mount Prospect | Main Post Office |
| | Jefferson Park | Niles | Main Post Office |
| | John J Buchanan | North Brook | Main Post Office |
| | Lakeview | North Chicago | Great Lakes |
| | Lincoln Park | | Main Post Office |
| | Lincolnwood/Edgebrook | Oak Brook | Main Post Office |
| | Loop Section Station | Oak Forest | Main Post Office |
| | Mary Alice Henry | Oak Park | Main Post Office |
| | Merchandise Mart | | Oak Park South |
| | Morgan Park | Palatine | Main Post Office |
| | Mount Greenwood | Park Forest | Main Post Office |
| | Nancy B Jefferson | Park Ridge | Main Post Office |
| | Northtown | Peoria | Persimmon Annex |
| | Norwood Park | | West Glen |
| | Ogden Park | Posen | Main Post Office |
| | Otis Grant Collins | Richton Park | Main Post Office |
| | Ravenswood | River Forest | Main Post Office |
| | Reverend Milton R Brunson | River Grove | Main Post Office |
| | Riverdale | Riverside | North Riverside |
| | Robert LeFlore Jr | Robbins | Main Post Office |
| | Roberto Clemente | Rockford | Main Post Office |
| | Roger P McAuliffe | Rolling Meadows | Rolling Meadows |
| | Rogers Park | Schaumburg | Main Post Office |
| | Roseland | Silvis | Main Post Office |
| | Southwest Carrier Annex | Skokie | Main Post Office |
| | Stockyard | Springfield | Downtown |
| | Twenty Second Street | | Northeast |
| | Uptown | Steger | Main Post Office |
| | Wicker Park | Summit Argo | Main Post Office |
| Clarendon Hills | Main Post Office | Thornton | Main Post Office |
| Cottage Hills | Main Post Office | Venice | Main Post Office |
| Decatur | Annex | Villa Park | Elmhurst Carrier Annex |
| Deerfield | Main Post Office | | Main Post Office |
| Des Plaines | Main Post Office | Waukegan | Main Post Office |
| Dolton | Main Post Office | Westchester | Main Post Office |
| | | Western Springs | Main Post Office |

| | |
|-----------------|-------------------|
| Westmont | Main Post Office |
| Wheeling | Main Post Office |
| Willow Springs | Main Post Office |
| Willowbrook | WBD Carrier Annex |
| Wilmette | Main Post Office |
| Winnetka | Main Post Office |
| Winthrop Harbor | Main Post Office |
| Wood Dale | Main Post Office |
| Zeigler | Main Post Office |

Indiana

| | |
|--------------|-----------------------------|
| Beech Grove | Main Post Office |
| East Chicago | East Chicago Harbor |
| Evansville | Downtown Lawndale |
| | Main Post Office |
| | River City |
| Fort Wayne | Fort Wayne Hazelwood |
| Gary | Brunswick Glen Park |
| | Lake Main Post Office |
| | Merrillville |
| | Miller |
| | Tolleston |
| Griffith | Main Post Office |
| Hammond | Hessville Highland |
| | Main Post Office |
| | Munster |
| Indianapolis | Bacon |
| | Brightwood |
| | Circle City |
| | Eastgate |
| | Lawrence |
| | Linwood |
| | Mapleton |
| | Nora |
| | Rainbow |
| | Speedway |
| South Bend | Brademas / Main Edison Park |
| Whiting | Main Post Office |

Kansas

| | |
|------------------|------------------------|
| Florence | Main Post Office |
| Fort Leavenworth | Main Post Office |
| Fort Riley | Main Post Office |
| Kansas City | Argentine Civic Center |
| | Indian Springs |
| | Rosedale |
| Leawood | Main Post Office |
| Mission | Shawnee Mission |
| Overland Park | Blue Valley Brookridge |
| | Indian Creek |
| | Main Post Office |
| Prairie Village | Main Post Office |
| Shawnee | Main Post Office |
| Topeka | Main Post Office |
| Wichita | Chisholm |
| | Downtown |
| | Munger |
| | North Wichita |
| | River City |

Kentucky

| | |
|------------------|--------------------------------|
| Barbourville | Main Post Office |
| Cloverport | Main Post Office |
| Covington | Main Post Office |
| Cumberland | Main Post Office |
| Earlington | Main Post Office |
| Fort Campbell | Main Post Office |
| Fort Knox | Main Post Office |
| Fort Thomas | Main Post Office |
| Harlan | Main Post Office |
| Highland Heights | Cold Springs- Highland Heights |
| Irvine | Ravenna |
| Lexington | Post Rider |
| Louisville | Annshire |
| | Downtown |
| | Hikes Point |
| | Iroquois |
| | Lyndon |
| | Martin Luther King |
| | Okolona |
| | Pleasure Ridge Park |
| | Saint Matthews |
| | Shelby |
| | Shively |
| Paintsville | Main Post Office |
| Russell | Main Post Office |
| South Williamson | Williamson WV |
| Whitesburg | Main Post Office |

Louisiana

| | |
|---------------|--------------------------|
| Arabi | Arabi/Chalmette |
| Barksdale AFB | Barksdale AFB |
| Baton Rouge | Audubon |
| | Broadview |
| | Downtown |
| | Istrouma |
| | Old Hammond |
| Berwick | Main Post Office |
| Chalmette | Main Post Office |
| Delcambre | Main Post Office |
| Fort Polk | Main Post Office |
| Gretna | Main Post Office |
| Harvey | Main Post Office |
| Kenner | Kenner North |
| | Main Post Office |
| Lake Arthur | Main Post Office |
| Lake Charles | Main Post Office |
| Mandeville | Main Post Office |
| Marreo | Main Post Office |
| Metairie | Johnson Street |
| | Park Manor |
| | Main Post Office |
| Monroe | Northside |
| Natchitoches | East Natchitoches |
| New Orleans | Algiers |
| | Bywater |
| | Carrollton |
| | Central |
| | Elmwood |
| | Main Post Office |
| | Uptown |
| New Roads | Main Post Office |
| Norco | Main Post Office |
| Shreveport | Main Post Office |
| | Meriwether |
| Thibodaux | Houma-Thibodaux-Lockport |
| | (has rural and CDS) |
| Vidalia | Main Post Office |
| Westwego | Main Post Office |

Massachusetts

| | | | |
|--------------|---------------------------------------|------------------|-----------------------------|
| Abington | Main Post Office | Dedham | Main Post Office |
| Ashland | Main Post Office | East Falmouth | Main Post Office |
| Avon | Main Post Office | East Walpole | Main Post Office |
| Ayer | Main Post Office | | Walpole Carriers |
| Baldwinville | Main Post Office | Fairhaven | Fairhaven |
| Bedford | Main Post Office | Fall River | Flint |
| Beverly | Main Post Office | | Highland |
| Boston | Allston | | Main Post Office |
| | Arlington | | Somerset |
| | Auburndale | | South |
| | Back Bay Annex | Falmouth | Main Post Office |
| | Belmont | Foxboro | Main Post Office |
| | Brighton | Gloucester | Main Post Office |
| | Chestnut Hill | Hanover | Main Post Office |
| | Dorchester Station | Harwich Port | Main Post Office |
| | East Weymouth | Haverhill | Main Post Office |
| | Fenway | Hingham | Hull |
| | Fields Corner | | Main Post Office |
| | Fort Point | Holbrook | Main Post Office |
| | Hyde Park | Hopedale | Main Post Office |
| | IMC Charlestown Station | Hyannis | Main Post Office |
| | IMC Chelsea | Lawrence | Lawrence-Sub-Station |
| | IMC East Boston | | Main Post Office |
| | IMC Everett | | Methuen |
| | IMC Winthrop Station | Lexington | Main Post Office |
| | Jamaica Plain | Lowell | Sub Station DDC |
| | JFK-Back Bay (All JFK many zones) | Lynn | Main Post Office |
| | Kenmore | | Nahant |
| | Malden | | Saugus |
| | Mattapan | | Swampscott |
| | Medford | | West Lynn |
| | Milton | Lynnfield | Lynnfield Annex |
| | Needham | Manchester | Main Post Office |
| | Newton Center | Marblehead | Main Post Office |
| | Newton Highlands St | Maynard | Main Post Office |
| | Newtonville | Merrimac | Main Post Office |
| | North Quincy | Milford | Main Post Office |
| | North Weymouth | Nantucket | Main Post Office |
| | Quincy | Natick | Main Post Office |
| | Revere | Needham | Needham Heights |
| | Roslindale | New Bedford | New Bedford-Sub Station |
| | Roxbury | Newburyport | Main Post Office |
| | Somerville | | Newbury |
| | South Boston | Newton Center | Newton Center Carrier Annex |
| | South Weymouth | Newtonville | Main Post Office |
| | Stoneham | North Attleboro | Main Post Office |
| | Waban | North Chelmsford | Main Post Office |
| | Watertown | Northampton | Main Post Office |
| | Wellesley Hills | Norwood | Main Post Office |
| | Wellesley Station | | Westwood |
| | West Newton | Osterville | Main Post Office |
| | West Roxbury | Peabody | Annex |
| | Weston | | Main Post Office |
| | Weymouth Landing | Pittsfield | Main Post Office |
| | Wollaston | Provincetown | Main Post Office |
| Braintree | Main Post Office | Randolph | Main Post Office |
| Brockton | Main Post Office | Reading | Main Post Office |
| Brookline | Main Post Office | Rockland | Main Post Office |
| Burlington | Main Post Office | Rockport | Main Post Office |
| Cambridge | Cambridge-Central Square St | Salem | Main Post Office |
| | Cambridge-Porter Square Carrier Annex | Scituate | Main Post Office |
| | East Cambridge Annex | Sharon | Main Post Office |
| Canton | Main Post Office | Somerset | Main Post Office |
| Chelmsford | Main Post Office | South Grafton | Main Post Office |
| Chicopee | Main Post Office | South Hamilton | Main Post Office |
| Clinton | Main Post Office | | Wenham |
| Cohasset | Main Post Office | South Yarmouth | Main Post Office |
| Danvers | Main Post Office | | West Yarmouth Branch |
| | | | Yarmouth Port |
| | | Springfield | East Longmeadow |

| | |
|--------------|---------------------------------|
| | Forest Park Station |
| | Main Post Office |
| | MainStreetStation-IndianOrchard |
| | Riverdale Station |
| Stoughton | Main Post Office |
| Wakefield | Main Post Office |
| Waltham | Waltham Station |
| Wayland | Main Post Office |
| Whitinsville | Main Post Office |
| Whitman | Main Post Office |
| Winchester | Annex |
| Woburn | Main Post Office |
| Worcester | Joseph D Early Main Post Office |

Maryland

| | |
|-------------------|-----------------------------------|
| Aberdeen Proving | Aberdeen Proving Grounds |
| Ashton | Main Post Office |
| Baltimore | Arlington |
| | Brooklyn South Carrier Annex |
| | Carroll |
| | Catonsville |
| | Clifton East End |
| | Downtown Delivery Annex |
| | Druid |
| | Dundalk Sparrows Point |
| | Franklin |
| | Govans |
| | Gwynn Oak |
| | Halethorpe |
| | Hamilton |
| | Hampden/Roland |
| | Highlandtown |
| | Loch Raven |
| | Mount Washington |
| | Northwood |
| | Nottingham |
| | Parkville |
| | Raspeburg |
| | Walbrook |
| | Waverly |
| Beltsville | Main Post Office |
| Bethesda | Arlington |
| | West Lake |
| Bladensburg | Main Post Office |
| Brentwood | Main Post Office |
| Burtonsville | Main Post Office |
| Cabin John | Main Post Office |
| Capitol Heights | Main Post Office |
| Cheltenham | Main Post Office |
| College Park | North College Park |
| Columbia | Main Post Office |
| Crofton | Main Post Office |
| Damascus | Main Post Office |
| District Heights | District Heights |
| | Forestville |
| Fort George Meade | Fort George Meade |
| Fort Washington | Main Post Office |
| Gaithersburg | Main Post Office |
| Glen Echo | Main Post Office |
| Greenbelt | Main Post Office |
| Hyattsville | CalvertDeliveryDistributionCenter |
| | Landover |
| Kensington | Main Post Office |
| Lanham | Lanham Seabrook |
| Linthicum Heights | Main Post Office |
| Lonaconing | Main Post Office |
| Mount Rainier | Main Post Office |
| Oxon Hill | Main Post Office |
| Patuxent River | Main Post Office |
| Rockville | Derwood |

| | |
|---------------|-----------------------------|
| | Main Post Office |
| | Pike Annex |
| | Potomac |
| | Twinbrook |
| Sandy Spring | Main Post Office |
| Silver Spring | Ashton |
| | Aspen Hill |
| | Colesville |
| | Colesville Carrier Annex |
| | Main Post Office |
| | Silver Spring Carrier Annex |
| | Takoma Park |
| | Wheaton |
| Suitland | Main Post Office |
| Temple Hills | Andrews Air Force Base |
| | Main Post Office |

Maine

| | |
|-------------------|--------------------------------------|
| Booth Bay Harbour | Main Post Office |
| East Millinocket | East Millinocket |
| Eastport | Main Post Office |
| Gardiner | Randolph |
| Mexico | Main Post Office |
| Millinocket | Main Post Office |
| Old Orchard Beach | Main Post Office |
| Peaks Island | Main Post Office |
| Portland | Main Station |
| | Main Station Portland-North |
| | Main Station Portland-West (dispute) |

Michigan

| | |
|------------------|---------------------------|
| Allen Park | Main Post Office |
| Birmingham | Main Post Office |
| Bloomfield Hills | Annex |
| Center Line | Main Post Office |
| Clawson | Main Post Office |
| Dearborn | Carrier Annex |
| | Main Post Office |
| | Teleford |
| Dearborn Heights | Main Post Office |
| Detroit | Brightmoor |
| | College Park |
| | Fenkell |
| | Fox Creek |
| | Grand Shelby |
| | Gratiot |
| | Grosse Pointe |
| | Hamtramck Carrier Annex |
| | Harper |
| | Highland Park |
| | Jefferson |
| | Joyfield |
| | Kensington |
| | Livernois |
| | Mt Elliott |
| | North End |
| | Northwestern |
| | Oak Park |
| | Old Redford Carrier Annex |
| | Park Grove |
| | Redford |
| | River Rouge |
| | Seven Oaks |
| | Springwells |
| | Strathmoor |
| Eastpointe | Main Post Office |
| Farmington Hills | Farmington Carrier Annex |
| | Main Post Office |
| Flint | Cody |

| | |
|--------------------|--------------------------------|
| | Main Post Office |
| | Northeast |
| | Northside |
| | Southeast |
| Fraser | Main Post Office |
| Garden City | Main Post Office |
| Grand Rapids | East Town |
| | Kentwood |
| | Main Post Office |
| Grosse Ile | Main Post Office |
| Hazel Park | Main Post Office |
| Inkster | Main Post Office |
| Kinchelo | Main Post Office |
| Lanse | Main Post Office |
| Lansing | Downtown |
| | South West Carrier Annex |
| Lincoln Park | Main Post Office |
| Livonia | Greenmead |
| | Main Post Office |
| Michigan Center | Main Post Office |
| Mount Clemens | Main Post Office |
| Muskegon | Muskegon Heights |
| | North Muskegon |
| Norway | Main Post Office |
| Okemos | Main Post Office |
| Pontiac | Auburn Hills |
| | Main Post Office |
| Port Huron | Marysville |
| Portage | Portage Carrier Annex |
| Rochester | Rochester Hills |
| Roseville | Main Post Office |
| Royal Oak | Madison Heights |
| | Main Post Office |
| Saint Clair Shores | Main Post Office |
| Saint Ignace | Main Post Office |
| Sault St. Marie | Kinchelo |
| Southfield | Main Post Office |
| Southgate | Main Post Office |
| Sterling Heights | Main Post Office |
| Taylor | Main Post Office |
| Trenton | Main Post Office |
| Troy | Main Post Office |
| | Minnesota Bldg / Carrier Annex |
| Warren | Main Post Office |
| | West Bloomfield |
| Wayne | Main Post Office |
| Westland | Main Post Office |
| Wyandotte | Main Post Office |
| | Riverview Branch |

Minnesota

| | |
|---------------------|------------------|
| Babbitt | Main Post Office |
| Bayport | Main Post Office |
| Burnsville | Main Post Office |
| Champlin | Main Post Office |
| Circle Pines | Main Post Office |
| Ely | Main Post Office |
| Hopkins | Main Post Office |
| Hoyt Lakes | Main Post Office |
| International Falls | Main Post Office |
| Minneapolis | Blaine |
| | Bloomington |
| | Brooklyn Center |
| | Brooklyn Park |
| | Burnett |
| | Columbia Heights |
| | Commerce |
| | Coon Rapids |
| | Crystal |
| | Diamond Lake |

| | |
|------------------|-----------------------|
| | Dinky Town |
| | Eastside |
| | Edina |
| | Elmwood |
| | Fridley Annex |
| | Golden Valley |
| | Lake Street |
| | Loring |
| | Lowry |
| | Main Post Office |
| | Minnehaha |
| | Nokomis |
| | Normandale |
| | Penn James |
| | Powderhorn |
| | Richfield |
| | Robbinsdale |
| | Saint Louis Park |
| | Twin Cities Metro |
| | University |
| | West Edina |
| Minnetonka | Annex |
| | Main Post Office |
| Saint Paul | Dayton's Bluff |
| | Eagan |
| | Eastern Heights |
| | Elway |
| | Industrial |
| | Main Post Office |
| | New Brighton |
| | North Saint Paul |
| | Rice Street |
| | Riverview |
| | Roseville |
| | Twin Cities |
| | Vadnais Heights Annex |
| | West Saint Paul |
| | White Bear Lake |
| Saint Paul Park | Main Post Office |
| Silver Bay | Main Post Office |
| South Saint Paul | South Saint Paul |
| Virginia | Main Post Office |

Missouri

| | |
|-------------------|-------------------|
| Ballwin | Manchester |
| Cartersville | Main Post Office |
| Fort Leonard Wood | Main Post Office |
| Grandview | Main Post Office |
| Independence | Englewood |
| | Sugar Creek |
| Jefferson City | Capital View |
| Kansas City | Center Square |
| | Civic Center |
| | Executive Park |
| | GPO Carrier Annex |
| | James Crew |
| | Leon Jordan |
| | Main Post Office |
| | Plaza |
| | South Troost |
| | Southeast |
| | Stockyards |
| | Waldo |
| | Westport |
| | William Chick |
| Saint Ann | Main Post Office |
| Saint Louis | Afton |
| | Baden |
| | Benton Park |
| | Berkeley |

| | |
|-------------|-------------------|
| | Brentwood |
| | Carrier Square |
| | Chambers |
| | Chouteau |
| | Clayton |
| | Coyle |
| | Creve Coeur |
| | Des Peres |
| | Ferguson |
| | Gaffney |
| | Giles |
| | Gravois |
| | Jennings |
| | Kirkwood |
| | Mackenzie Point |
| | Maplewood |
| | Maryville Gardens |
| | North County |
| | Oldham |
| | Olivette |
| | Reid |
| | Richmond Heights |
| | South County |
| | Southwest |
| | University City |
| | Weathers |
| | West County |
| | Wheeler |
| Valley Park | Main Post Office |

Mississippi

| | |
|------------|--------------------------|
| Biloxi | Main Post Office |
| | West Station |
| Gulfport | Downtown Station |
| | East Station |
| Jackson | Lefleur |
| | Moody Street |
| | North Jackson |
| | Southwest |
| Pascagoula | East Lawn Station Closed |
| | Hurricane |
| | Main Post Office |
| Waveland | Main Post Office |

Montana

| | |
|-------------|------------------|
| Billings | Centennial |
| | Pioneer |
| Bozeman | Babcock |
| Cut Bank | Main Post Office |
| Glendive | Main Post Office |
| Great Falls | C.M. Russell |
| Havre | Main Post Office |
| Kalispell | Main Post Office |
| Livingston | Main Post Office |
| Plentywood | Main Post Office |
| Round Up | Main Post Office |
| Shelby | Main Post Office |
| Wolf Point | Main Post Office |

North Carolina

| | |
|----------------|------------------|
| Butner | Main Post Office |
| Carolina Beach | Main Post Office |
| Charlotte | 30th Street |
| | Downtown |
| | Idlewild Annex |
| | Independence |
| | Park Road |
| | Randolph |
| Cramerton | Main Post Office |

| | |
|--------------------|------------------|
| East Flat Rock | Main Post Office |
| Fayetteville | Eutaw |
| | Haymount |
| Fort Bragg | Fort Bragg |
| Jacksonville | Camp LeJeune |
| Landis | Main Post Office |
| Lowell | Main Post Office |
| Raleigh | Avent Ferry |
| Southern Pines | Main Post Office |
| Southport | Main Post Office |
| Spencer | Main Post Office |
| Spindale | Main Post Office |
| Weldon | Main Post Office |
| Wilmington | Azalea |
| | Main Post Office |
| Winston Salem | Main Post Office |
| Wrightsville Beach | Main Post Office |

North Dakota

| | |
|-----------|-----------|
| Minot AFB | Minot AFB |
|-----------|-----------|

Nebraska

| | |
|-----------|------------------|
| Bellevue | Main Post Office |
| Chadron | Main Post Office |
| Crawford | Main Post Office |
| Lincoln | Woods Park |
| Omaha | Ames |
| | Benson |
| | Elmwood |
| | Millard |
| | Pierce |
| | Ralston |
| | Saddle Creek |
| | South Omaha |
| | West Omaha |
| Valentine | Main Post Office |

New Hampshire

| | |
|-------------|------------------|
| Hampton | Main Post Office |
| Manchester | Downtown |
| Somersworth | Main Post Office |

New Jersey

| | |
|--------------------|-------------------------|
| Allendale | Allendale Carrier Annex |
| Allenhurst | Main Post Office |
| Asbury Park | Main Post Office |
| | Ocean |
| Atlantic City | Main Post Office |
| Atlantic Highlands | Main Post Office |
| Avalon | Main Post Office |
| Avenel | Main Post Office |
| Avon by the Sea | Main Post Office |
| Barrington | Main Post Office |
| Bayonne | Main Post Office |
| Bayville | Main Post Office |
| Beachwood | Main Post Office |
| Belford | Main Post Office |
| Bellmawr | Annex |
| | Main Post Office |
| Bergenfield | Main Post Office |
| Berkeley Heights | Main Post Office |
| Bloomfield | Main Post Office |
| Bloomington | Main Post Office |
| Bound Brook | Main Post Office |
| Bradley Beach | Main Post Office |
| Bridgewater | Main Post Office |
| Brielle | Main Post Office |
| Brigantine | Main Post Office |
| Budd Lake | Main Post Office |

| | | | |
|-----------------|--------------------------------|---------------------|----------------------|
| Caldwell | Caldwell/West Caldwell | Highlands | Main Post Office |
| Camden | Main Post Office | Hillsdale | Washington Township |
| | Main Post Office Carrier Annex | Hillside | Industrial Hillside |
| Carlstadt | Main Post Office | Ho Ho Kus | Main Post Office |
| Carteret | Main Post Office | Hoboken | Main Post Office |
| Cedar Grove | Main Post Office | Holmdel | Main Post Office |
| Cedar Knolls | Main Post Office | Hopatcong | Main Post Office |
| Chatham | Main Post Office | Iselin | Main Post Office |
| Cherry Hill | Main Post Office | Jersey City | Bergen North |
| | Woodcrest | | Bergen South |
| Cinnaminson | Main Post Office | | Hudson |
| Clementon | Annex | | Main Post Office |
| Cliffside Park | Main Post Office | | Journal Square |
| Cliffwood | Main Post Office | | Main Post Office |
| Clifton | Delawanna | Keansburg | Main Post Office |
| | Main Post Office | Kearny | Main Post Office |
| Closter | Main Post Office | Keasbey | Main Post Office |
| Cranford | Main Post Office | Kendall Park | Main Post Office |
| Cresskill | Main Post Office | Kenilworth | Main Post Office |
| Deal | Main Post Office | Keyport | Main Post Office |
| Demarest | Main Post Office | Lake Hiawatha | Main Post Office |
| Deptford | Deptford/Woodbury | Lakewood | Main Post Office |
| Dover | Carrier Annex | Landing | Main Post Office |
| Dumont | Main Post Office | Lavallette | Main Post Office |
| Dunellen | Main Post Office | Lawnside | Main Post Office |
| East Brunswick | Main Post Office | Leonardo | Main Post Office |
| East Hanover | Main Post Office | Lincoln Park | Main Post Office |
| East Orange | Main Post Office | Lincroft | Main Post Office |
| Edgewater | Main Post Office | Linden | Main Post Office |
| Edison | Main Post Office | Linwood | Main Post Office |
| | Nixon | Little Falls | Main Post Office |
| | Raritan Center | Little Ferry | Main Post Office |
| Elizabeth | Main Post Office | Little Silver | Main Post Office |
| Elmwood Park | Main Post Office | Livingston | Main Post Office |
| Emerson | Hillsdale | Lodi | Main Post Office |
| Englewood | Englewood Annex | Long Beach Township | Long Beach |
| Essex Falls | Main Post Office | Long Branch | Main Post Office |
| Fair Lawn | Main Post Office | Longport | Main Post Office |
| | River Road | Lyndhurst | Main Post Office |
| | Warren Point | Madison | Carrier Annex |
| Fairview | Main Post Office | Magnolia | Main Post Office |
| Fanwood | Main Post Office | Mahwah | Mahwah Carrier Annex |
| Florence | Main Post Office | Manasquan | Main Post Office |
| Florham Park | Main Post Office | Mantoloking | Main Post Office |
| Fords | Main Post Office | Mantua | Main Post Office |
| Fort Lee | Fort Lee Annex | Manville | Main Post Office |
| Franklin Lakes | Main Post Office | Maplewood | Main Post Office |
| Franklin Park | Main Post Office | Margate | Main Post Office |
| Garfield | Main Post Office | Margate City | Main Post Office |
| Garwood | Main Post Office | Metuchen | Brainy Boro |
| Gibbsboro | Main Post Office | | Main Post Office |
| Gibbstown | Main Post Office | Middlesex | Main Post Office |
| Gillette | Main Post Office | Middletown | Main Post Office |
| Glen Ridge | Main Post Office | Midland Park | Main Post Office |
| Glen Rock | Main Post Office | Millburn | Main Post Office |
| Glendora | Main Post Office | Millington | Main Post Office |
| Gloucester City | Main Post Office | Milltown | Main Post Office |
| Hackensack | Hasbrouck Heights | Monmouth Beach | Main Post Office |
| | Leonia | Montclair | Main Post Office |
| | Main Post Office | | Upper Montclair |
| | Maywood | Montvale | Main Post Office |
| | South Hackensack | Morris Plains | Main Post Office |
| Haddon Heights | Main Post Office | Morristown | Main Post Office |
| Haddonfield | Main Post Office | Mount Arlington | Main Post Office |
| Harrington Park | Main Post Office | Mount Ephraim | Mount Ephraim |
| Harrison | Main Post Office | Mountain Lakes | Main Post Office |
| Haskell | Main Post Office | National Park | Main Post Office |
| Haworth | Main Post Office | Neptune | Main Post Office |
| Hazlet | Main Post Office | Netcong | Main Post Office |
| High Bridge | Main Post Office | New Brunswick | Highland Park |

New Milford Home News Row
 Main Post Office
 New Providence Main Post Office
 Newark Irvington
 Main Post Office
 Roseville
 South
 Springfield Avenue
 Vailsburg
 Belleville Annex
 Ironbound
 North Bergen Main Post Office
 Woodcliff
 Northfield Main Post Office
 Northvale Main Post Office
 Norwood Main Post Office
 Oakhurst Main Post Office
 Oakland Main Post Office
 Ocean City Main Post Office
 Ocean Grove Main Post Office
 Oceanport Main Post Office
 Ogdensburg Main Post Office
 Oradell Main Post Office
 Orange Main Post Office
 West Orange
 Palisades Park Main Post Office
 Palmyra Main Post Office
 Paramus Main Post Office
 Park Ridge Main Post Office
 Parlin Main Post Office
 Parsippany Main Post Office
 Passaic Main Post Office
 Wallington
 Paterson Haledon
 Hawthorne
 Main Post Office
 Park
 River Street
 South Patterson
 Totowa
 Paulsboro Main Post Office
 Pennsville Main Post Office
 Pequannock Main Post Office
 Perth Amboy Main Post Office
 Phillipsburg Main Post Office
 Pine Beach Main Post Office
 Piscataway Main Post Office
 Pitman Main Post Office
 Plainfield Main Post Office
 Muhlenberg
 Netherwood
 Plainsboro Main Post Office
 Point Pleasant Point Pleasant
 Point Pleasant Beach
 Point Pleasant Boro
 Pompton Lakes Main Post Office
 Pompton Plains Main Post Office
 Port Monmouth Main Post Office
 Port Reading Main Post Office
 Princeton Palmer Square
 Rahway Main Post Office
 Raritan Main Post Office
 Red Bank Fort Monmouth
 Main Post Office
 Ridgefield Main Post Office
 Ridgefield Park Main Post Office
 Ridgewood Main Post Office
 Ringwood Main Post Office
 Rio Grande Villas Carrier Annex
 River Edge Main Post Office

Riverdale Main Post Office
 Riverton Main Post Office
 Roebling Main Post Office
 Roseland Main Post Office
 Roselle Main Post Office
 Roselle Park Main Post Office
 Rumson Main Post Office
 Sea Bright
 Runnemedes Main Post Office
 Rutherford East Rutherford
 Main Post Office
 Wood-Ridge
 Saddle Brook Main Post Office
 Sayreville Main Post Office
 Scotch Plains Main Post Office
 Sea Girt Main Post Office
 Sea Isle City Main Post Office
 Seaside Heights Main Post Office
 Seaside Park Main Post Office
 Secaucus Main Post Office
 Sewaren Main Post Office
 Short Hills Main Post Office
 Somerdale Main Post Office
 Somers Point Linwood Annex
 Main Post Office
 Somerset Main Post Office
 Somerville Main Post Office
 South Amboy Laurence Harbor
 Main Post Office
 South Bound Brook Main Post Office
 South Orange Main Post Office
 South Plainfield Main Post Office
 South River Main Post Office
 Spotswood Main Post Office
 Spring Lake Main Post Office
 Springfield Main Post Office
 Stirling Main Post Office
 Stone Harbor Main Post Office
 Stratford Somerdale Carrier Annex
 Main Post Office
 Succasunna Main Post Office
 Summit Main Post Office
 Teaneck Main Post Office
 Tenafly Main Post Office
 Trenton Downtown
 Fort Dix
 Station E
 Villa Park
 West Trenton
 Union Main Post Office
 Union City Main Post Office
 Vauxhall Main Post Office
 Ventor Main Post Office
 Ventnor City
 Waldwick Main Post Office
 Wanaque Main Post Office
 Wayne Main Post Office
 Wenonah Main Post Office
 West Long Branch Main Post Office
 West New York Main Post Office
 Westfield Main Post Office
 Mountainside
 Westwood Main Post Office
 River Vale
 Whippany Main Post Office
 Wildwood Main Post Office
 Willingboro Main Post Office
 Woodbridge Main Post Office
 Woodbury Heights Woodbury Heights
 Wyckoff Main Post Office

New Mexico

| | |
|-----------------------|---|
| Albuquerque | Academy Airport Mail Facility Highland Highland Station Main Post Office Manzano Steve Schiff Uptown |
| Bloomfield | Main Post Office |
| Farmington | Main Post Office |
| Gallup | Main Post Office |
| Grants | Main Post Office |
| Hobbs | Main Post Office |
| Holloman AFB | Holloman Air Force Base |
| Las Cruces | White Sands |
| Los Alamos | Main Post Office White Rock |
| Raton | Main Post Office |
| Ruidoso | Main Post Office |
| Santa Rosa | Main Post Office |
| Silver City | Main Post Office |
| Socorro | Main Post Office |
| Taos | Main Post Office |
| Truth Or Consequences | Main Post Office |
| Tucumcari | Main Post Office |
| Tularosa | Main Post Office |

Nevada

| | |
|-----------------|--|
| Battle Mountain | Main Post Office |
| Boulder City | Main Post Office |
| Carson City | Main Post Office Ormsby |
| Elko | Aspen Spring Creek |
| Ely | Main Post Office |
| Las Vegas | Collections East Las Vegas Emerald Garside Huntridge King Paradise Red Rock Vista Spring Valley Strip Station Sunrise Topaz Winterwood |
| North Las Vegas | Main Post Office |
| Reno | Downtown Washington |
| Sparks | Main Post Office |
| Sun Valley | Main Post Office |
| Winnemucca | Main Post Office |

New York

| | |
|----------------|--|
| Albany | Broderick Street Annex Henry Johnson Carrier Annex Main Post Office Terminal Street |
| Albertson | Main Post Office |
| Alfred | Main Post Office |
| Amityville | Main Post Office |
| Ardsley | Main Post Office |
| Armonk | Main Post Office |
| Arverne | Main Post Office |
| Atlantic Beach | Main Post Office |
| Babylon | Main Post Office |

| | |
|------------------|---|
| Baldwin | North Babylon Main Post Office Baldwin North |
| Bay Shore | Main Post Office Penataquit |
| Bayport | Main Post Office |
| Bayville | Main Post Office |
| Beacon | Main Post Office |
| Bedford Hills | Main Post Office |
| Bellerose | Main Post Office |
| Bellmore | Main Post Office |
| Bellmore North | Main Post Office |
| Bellport | Main Post Office |
| Bethpage | Main Post Office |
| Blauvelt | Main Post Office |
| Blue Point | Main Post Office |
| Bohemia | Main Post Office |
| Bowmansville | Main Post Office |
| Brentwood | Main Post Office |
| Briarcliff Manor | Main Post Office |
| Brightwaters | Main Post Office |
| Bronx | Baychester Boulevard City Island Co-op City Cornell Fordham GPO Highbridge HUB Hunts Point Jerome Kingsbridge Morris Heights Morrisania Mott Haven Parkchester Riverdale Soundview Throggs Neck Tremont Wakefield West Farms Westchester Square Williamsbridge Woodlawn |
| Brooklyn | Adelphi Bath Beach Bay Ridge Bay Station Blythebourne Brevoort Brownsville Bush Terminal Bushwick Cadman Plaza Canarsie Coney Island Dedicated Collections Dyker Heights East New York Flatbush Fort Hamilton Gravesend Green Point Homecrest Kensington Lefferts/James E Davis Metropolitan Midwood |

| | | | |
|------------------|----------------------------|------------------|-------------------------------|
| Lawrence | Main Post Office | Montrose | Suffern Carrier Annex |
| Levittown | Main Post Office | Mount Vernon | Main Post Office |
| Lindenhurst | Main Post Office | Nanuet | Main Post Office |
| Liverpool | Bayberry | Nesconset | Main Post Office |
| | Main Post Office | New City | Main Post Office |
| Locust Valley | Main Post Office | New Hyde Park | New Hyde Park Carrier Annex |
| Long Beach | Main Post Office | New Rochelle | Main Post Office |
| Long Island City | Astoria | | Pelham |
| | Broadway | | Wykagyl |
| | Main Post Office | New York Mills | Main Post Office |
| | Parcel Post | Niagara Falls | LaSalle |
| | Steinway | | Main Post Office |
| | Sunnyside | | Main Post Office |
| | Woolsey | North Chili | Main Post Office |
| Lynbrook | Main Post Office | Northport | Main Post Office |
| Malverne | Main Post Office | Nyack | Main Post Office |
| Mamaroneck | Main Post Office | Oakdale | Main Post Office |
| Manhasset | Main Post Office | Oceanside | Main Post Office |
| Manhattan | Ansonia | Old Bethpage | Main Post Office |
| | Audubon | Orangeburg | Main Post Office |
| | Bowling Green Annex | Ossining | Main Post Office |
| | Canal Street | Patchogue | Main Post Office |
| | Cathedral | Pearl River | Main Post Office |
| | Church Street | Pleasantville | Main Post Office |
| | College | Port Chester | Main Post Office |
| | Colonial Park / HG Annex | Port Henry | Main Post Office |
| | Cooper | Port Jefferson | Port Jefferson Station |
| | F.D.R. | Port Washington | Main Post Office |
| | Fort George | Purchase | Main Post Office |
| | Gracie | Rochester | Beechwood |
| | Grand Central | | Brighton |
| | Hamilton Grange | | Downtown |
| | Inwood | | Federal |
| | James A. Farley | | General Mail Facility |
| | Knickerbocker | | Greece |
| | Lenox Hill | | Irondequoit |
| | Lenox Hill North & South | | Lexington |
| | Lincolnton | | Midtown |
| | Madison Square | | Panorama |
| | Manhattanville | | Ridgemont |
| | Midtown | | West Ridge |
| | Morningside | | Westgate |
| | Murray Hill Annex | Rockaway Beach | Main Post Office |
| | Old Chelsea | Rockaway Park | Main Post Office |
| | Oscar Garcia Rivera | Rockville Center | Main Post Office |
| | Peck Slip | Ronkonkoma | Main Post Office |
| | Peter Stuyvesant | Roosevelt | Main Post Office |
| | Planetarium | Roslyn | Main Post Office |
| | Prince Street | Roslyn Heights | Main Post Office |
| | Radio City | Rouses Point | Main Post Office |
| | Roosevelt Island | Rye | Main Post Office |
| | Times Square | Sayville | Main Post Office |
| | Times Square RCU Annex | Scarsdale | Carrier Annex |
| | Triborough | | Heathcote |
| | Trinity Annex | Schenectady | Main Post Office |
| | Village | | Glenview |
| | Wall Street | | Main Post Office |
| | Washington Bridge/Sgt Ryan | | Niskayuna |
| | A.Tejad | Sea Cliff | Main Post Office |
| Massapequa | Main Post Office | Seaford | Main Post Office |
| | North Massapequa | Selden | Main Post Office |
| Massapequa Park | Main Post Office | Sherrill | Main Post Office |
| Mastic | Main Post Office | Shirley | Main Post Office |
| Mastic Beach | Main Post Office | Sidney | Main Post Office |
| Maybrook | Main Post Office | Smithtown | Hauppauge |
| Merrick | Bank Plaza | | Industrial Park |
| | Merrick | | Main Post Office |
| Mineola | Main Post Office | Spring Valley | Main Post Office |
| Minoa | Main Post Office | Staten Island | Eltingville/South Shore Annex |
| Monsey | Main Post Office | | Great Kills |

| | | | |
|--------------------|------------------------------------|---------------|----------------------------------|
| | Main Post Office GPO | Barberton | Main Post Office |
| | Mariner's Harbor | | Norton |
| | New Dorp | Berea | Main Post Office |
| | Port Richmond | Brewster | Main Post Office |
| | Prince's Bay/South Shore Annex | Brilliant | Main Post Office |
| | Rosebank | Brunswick | Main Post Office |
| | Saint George | Campbell | Main Post Office |
| | Stapleton | Canton | Country Fair |
| | Tottenville | | Dueber |
| | West Brighton (same as 'West New') | | Jackson Belden |
| | | | New Market |
| Stony Brook | Main Post Office | | North Canton |
| Suffern | Main Post Office | | Northeast Waterworks |
| Syosset | Main Post Office | Chagrin Falls | Main Post Office |
| Syracuse | Colvin | Cincinnati | Anderson |
| | Dewitt | | College Hill |
| | Franklin Square | | Corryville |
| | GMF/Carrier | | Groesbeck |
| | Teall | | Lockland |
| Tappan | Main Post Office | | Mid City |
| Tarrytown | Main Post Office | | Mount Healthy |
| Thornwood | Main Post Office | | Mount Washington |
| Tonawanda | Main Post Office | | Murray |
| Tupper Lake | Main Post Office | | Norwood |
| Uniondale | Main Post Office | | Parkdale |
| Utica | Kernan | | Price Hill |
| Valhalla | Main Post Office | | Saint Bernard |
| Valley Stream | Main Post Office | | Sharonville |
| Wantagh | Main Post Office | | Sycamore |
| | Station A (North) | | Symmes |
| Warrensburg | Main Post Office | | Taft |
| Washingtonville | Main Post Office | | Walnut Hills |
| Waterford | Main Post Office | | Western Hills |
| Watervliet | Main Post Office | | Westwood |
| West Hampton Beach | Main Post Office | Cleveland | Bay Village |
| West Haverstraw | Main Post Office | | Beachland |
| West Hempstead | Main Post Office | | Beachwood |
| West Islip | Main Post Office | | Bedford |
| West Nyack | Main Post Office | | Briggs |
| West Point | Main Post Office | | Broadview Heights |
| West Sayville | Main Post Office | | Brooklyn |
| Westbury | Main Post Office | | Brookpark |
| White Plains | Main Post Office | | Cleveland Heights |
| | North White Plains | | Collinwood |
| Williston Park | Main Post Office | | Cranwood |
| Woodmere | Main Post Office | | Euclid |
| Wyandanch | Main Post Office | | Fairview Park |
| | Wheatly Heights | | Garfield Heights |
| Yonkers | Bronxville | | Glennville Bratenhal Station H |
| | Centuck | | GMF Carrier Unit |
| | East | | Independence |
| | Greystone | | Lakewood |
| | Hastings | | Lyndhurst/Mayfield |
| | North | | Maple Heights |
| | South | | Midpark |
| | Tuckahoe | | Newburgh |
| Yorkville | Main Post Office | | Noble |
| | | | North Royalton |
| | | | Parma |
| | | | Pearlbrook |
| | | | Puritas Park |
| | | | Richmond Heights |
| | | | Rocky River |
| | | | Shaker Heights |
| | | | Solon |
| | | | South Euclid |
| | | | Station A |
| | | | Station B & C |
| Avon | Main Post Office | | Strongsville |
| Avon Lake | Main Post Office | | University Center/East Cleveland |

| | |
|----------------|---------------------------------|
| | Westlake |
| | Westpark |
| Columbus | Beechwood |
| | Bexley |
| | Central Point |
| | Clintonville |
| | Columbus |
| | Eastland |
| | German Village |
| | Hilltop Carrier Unit |
| | Linden |
| | Livingston |
| | Mount Vernon Carrier Unit |
| | Northeast |
| | Northland |
| | Northwest |
| | Oakland Park |
| | Olde Towne Carrier Unit |
| | Polaris Carrier Unit |
| | Rickenbacker Carrier Unit |
| | Shepard Carrier Unit |
| | Short North Carrier Unit |
| | South Columbus |
| | Tri Village Carrier Unit |
| | University |
| | Upper Arlington |
| | West Worthington |
| | Whitehall |
| | Worthington |
| Cuyahoga Falls | Main Post Office |
| | Stow |
| Dayton | Beavercreek |
| | Dabel |
| | Dayton View |
| | Forest Park |
| | Huber Heights |
| | Kettering |
| | North Dayton |
| | Northridge |
| | P.L.Dunbar |
| | Trotwood |
| | West Carrollton |
| | Wright Brothers |
| | Wright Patterson Air Force Base |
| Girard | Main Post Office |
| Hamilton | Fairfield |
| | Lindenwald |
| | Rossville |
| Hudson | Main Post Office |
| Kent | Main Post Office |
| Lorain | Annex |
| | Main Post Office |
| Macedonia | Northfield |
| McDonald | Main Post Office |
| Miamisburg | Main Post Office |
| Munroe Falls | Main Post Office |
| Niles | Main Post Office |
| North Olmsted | Main Post Office |
| Northfield | Main Post Office |
| Olmstead Falls | Main Post Office |
| Sebring | Main Post Office |
| South Lebanon | Main Post Office |
| Struthers | Main Post Office |
| Tallmadge | Main Post Office |
| Terrace Park | Main Post Office |
| The Plains | Main Post Office |
| Tiltonsville | Main Post Office |
| Toledo | Central Station |
| | Franklin Park |
| | Kenwood |

| | |
|-------------|------------------|
| | Manhattan Plaza |
| | Midtown |
| | Old West End |
| | Point Place |
| | Reynolds Corners |
| | Rossford |
| | South Toledo |
| | Station A |
| | Wernert |
| | West Toledo |
| Twinsburg | Main Post Office |
| Warren | Annex |
| | Warren West |
| Westerville | Main Post Office |
| Wickliffe | Main Post Office |
| Yorkville | Main Post Office |
| Youngstown | Austintown |
| | Boardman |
| | Cornersburg |
| | Main Post Office |
| | Poland |
| | Youngstown North |

Oklahoma

| | |
|---------------|-------------------------------------|
| Bethany | Main Post Office |
| Commerce | Main Post Office |
| Enid | Enid Air Force Base |
| Hartshorne | Main Post Office |
| Healdton | Main Post Office |
| Norman | Norman College drop by city carrier |
| Oklahoma City | 39th Street |
| | Center City |
| | Farley |
| | Martin Luther King Jr |
| | Midwest City |
| | Northwest |
| | Shartel |
| Picher | Main Post Office |
| Tulsa | Donaldson |
| | Downtown Station |
| | Robert W Jenkins |
| | Sheridan |

Oregon

| | |
|--------------|---------------------------------|
| Beaverton | Main Post Office |
| | Evergreen Detached Carrier Unit |
| Bend | Main Post Office |
| Burns | Main Post Office |
| Eugene | Main Post Office |
| John Day | Main Post Office |
| Lake Oswego | Lake Grove |
| | Main Post Office |
| Lakeview | Main Post Office |
| Myrtle Point | Main Post Office |
| Newport | Main Post Office |
| Portland | Cherry Blossom |
| | Creston |
| | East Portland |
| | Forest Park |
| | Holladay Park |
| | Kenton |
| | Lents |
| | Multnomah |
| | Oak Grove |
| | Park Rose |
| | Piedmont |
| | Rose City Park |
| | Sellwood Detached Carrier Unit |
| | University |
| | West Slope |

| | |
|-----------|-----------------------------------|
| Reedsport | Main Post Office |
| Salem | Main Post Office Collections only |
| Seaside | Main Post Office |
| Vernonia | Main Post Office |

Pennsylvania

| | |
|-----------------|----------------------------|
| Abington | Main Post Office |
| Akron | Main Post Office |
| Aliquippa | Main Post Office |
| Allison Park | Main Post Office |
| Ambridge | Main Post Office |
| Archbald | Main Post Office |
| Ardmore | Main Post Office |
| Bala Cynwyd | Main Post Office |
| Beaver Falls | Main Post Office |
| Bensalem | Bensalem/Cornwell Heights |
| | Main Post Office |
| Bethel Park | Main Post Office |
| Brackenridge | Main Post Office |
| Braddock | Main Post Office |
| Bridgeville | Main Post Office |
| Bristol | Main Post Office |
| Broomall | Main Post Office |
| Bryn Mawr | Main Post Office |
| Burnham | Main Post Office |
| Camp Hill | Main Post Office |
| Catasauqua | Main Post Office |
| Chester | Main Post Office |
| Cheswick | Main Post Office |
| Clairton | Main Post Office |
| Clifton Heights | Main Post Office |
| Coaldale | Main Post Office |
| Conshohocken | Conshohocken Carrier Annex |
| | Main Post Office |
| Conway | Main Post Office |
| Creighton | Main Post Office |
| Cresson | Main Post Office |
| Cressona | Main Post Office |
| Darby | Main Post Office |
| Delmont | Main Post Office |
| Donora | Main Post Office |
| Dravosburg | Main Post Office |
| Drexel Hill | Main Post Office |
| | Pilgrim Gardens |
| Duquesne | Main Post Office |
| East McKeesport | Main Post Office |
| East Petersburg | Main Post Office |
| East Pittsburgh | East Pittsburgh |
| Elkins Park | Main Post Office |
| Enola | Main Post Office |
| Erie | Downtown |
| | South Erie |
| Essington | Main Post Office |
| Exton | Main Post Office |
| Fairchance | Main Post Office |
| Farrell | Main Post Office |
| Flourtown | Main Post Office |
| Folcroft | Main Post Office |
| Folsom | Main Post Office |
| Fort Washington | Main Post Office |
| Gallitzin | Main Post Office |
| Girardville | Main Post Office |
| Gladwyne | Main Post Office |
| Glassport | Main Post Office |
| Glen Lyon | Main Post Office |
| Glenolden | Main Post Office |
| Glenshaw | Main Post Office |
| Glenside | Main Post Office |
| Gwynedd | Main Post Office |
| Harrisburg | Keystone |

| | |
|---------------------|------------------------|
| | Steelton |
| | Uptown |
| Hatboro | Main Post Office |
| Hatfield | Main Post Office |
| Haverford | Main Post Office |
| Havertown | Main Post Office |
| Hermintie | Main Post Office |
| Highspire | Main Post Office |
| Homestead | Main Post Office |
| Horsham | Main Post Office |
| Houston | Main Post Office |
| Huntingdon Valley | Main Post Office |
| Jenkintown | Main Post Office |
| Jessup | Main Post Office |
| Kulpmont | Main Post Office |
| Lafayette Hill | Main Post Office |
| Landisville | Main Post Office |
| Lansdowne | Main Post Office |
| Lansford | Main Post Office |
| Leetsdale | Main Post Office |
| Lemoine | Main Post Office |
| Levittown | Main Post Office |
| Lyndora | Main Post Office |
| Mahanoy City | Main Post Office |
| Marcus Hook | Main Post Office |
| Matamoras | Main Post Office |
| McAdoo | Main Post Office |
| McKees Rocks | Main Post Office |
| McKeesport | Main Post Office |
| McSherrystown | Main Post Office |
| Media | Main Post Office |
| Merion Station | Main Post Office |
| Minnersville | Main Post Office |
| Monaca | Main Post Office |
| Monessen | Main Post Office |
| Monroeville | Main Post Office |
| Morrisville | Main Post Office |
| Morton | Main Post Office |
| Mount Carmel | Main Post Office |
| Mount Holly Springs | Main Post Office |
| Mount Pocono | Main Post Office |
| Mountville | Main Post Office |
| Nanticoke | Main Post Office |
| Narberth | Main Post Office |
| New Philadelphia | Main Post Office |
| Newtown Square | Main Post Office |
| Norristown | King of Prussia Annex |
| | Main Post Office |
| North Versailles | Main Post Office |
| Norwood | Main Post Office |
| Oakmont | Main Post Office |
| Oreland | Main Post Office |
| Paoli | Paoli Carrier Annex |
| | Paoli/Berwyn |
| Peckville | Main Post Office |
| Philadelphia | Boulevard |
| | Bustleton |
| | Cheltenham |
| | David P Richardson |
| | East Falls |
| | East Germantown |
| | Fairmont |
| | Foxchase |
| | Frankford |
| | Kensington |
| | Kingsessing |
| | Logan |
| | Main Office - Mid City |
| | Manayunk |
| | Market Square |

North Philadelphia
 Olney
 Over Brook
 Pascall
 Point Breeze
 Richmond
 Roxanne Jones
 Roxborough
 Schuylkill
 Southwark
 Spring Garden
 Tacony
 Torresdale
 West Market
 West Park
 William Penn Annex
 Pittsburgh
 Allegheny
 Arsenal
 Bellevue
 Blawnox
 Bloomfield
 Brentwood
 Brookline
 Carson
 Castle Shannon
 Cedarhurst
 Collections
 Crafton
 East Liberty
 Etna
 Grant Street
 Hazelwood
 Homewood
 Kilbuck
 Mc Knight
 Millvale
 Mount Lebanon
 Mount Oliver
 Mount Washington
 Oakland
 Observatory
 Penn Hills
 Pleasant Hills
 Plum
 Shadyside
 Sharpsburg
 South Hills
 Squirrel Hill
 Swissvale
 Upper Saint Clair
 West Mifflin
 West View
 Wilkinsburg
 Woods Run
 Woods Run Annex
 Plymouth Meeting
 Main Post Office
 Port Carbon
 Main Post Office
 Presque Isle
 Main Post Office
 Prospect Park
 Main Post Office
 Reading
 Downtown
 Wyomissing
 Main Post Office
 Ridley Park
 Main Post Office
 Royersford
 Main Post Office
 Saint Clair
 Main Post Office
 Scranton
 Dunmore
 Sharon
 Main Post Office
 Sharon Hill
 Main Post Office
 Shenandoah
 Main Post Office
 Shrewsbury
 Main Post Office
 Southampton
 Main Post Office

Springdale
 Main Post Office
 State College
 Main Post Office
 Swarthmore
 Main Post Office
 Sykesville
 Main Post Office
 Topton
 Main Post Office
 Tremont
 Main Post Office
 Trevorton
 Main Post Office
 Turtle Creek
 Main Post Office
 Upper Darby
 Main Post Office
 Verona
 Main Post Office
 Villanova
 Main Post Office
 Warminster
 Main Post Office
 Warrington
 Main Post Office
 Wayne
 Main Post Office
 Whitehall
 Main Post Office
 Willow Grove
 Main Post Office
 Wilmerding
 Main Post Office
 Wind Gap
 Main Post Office
 Woodlyn
 Main Post Office
 Wyncote
 Main Post Office
 Wynnewood
 Main Post Office
 Youngwood
 Main Post Office

Puerto Rico

Adjuntas
 Main Post Office
 Aguada
 Main Post Office
 Aguadilla
 Main Post Office
 Ramey/ Parcel Post
 Aguas Buenas
 Main Post Office
 Aibonito
 Main Post Office
 Arcibo
 Main Post Office
 Arroyo
 Main Post Office
 Barceloneta
 Main Post Office
 Barranquitas
 Main Post Office
 Bayamon
 Main Post Office
 Cabo Rojo
 Main Post Office
 Caguas
 Main Post Office
 Camuy
 Main Post Office
 Canovanas
 Main Post Office
 Carolina
 Main Post Office
 Roberto Clemente
 Cayey
 Main Post Office
 Ceiba
 Main Post Office
 Ciales
 Main Post Office
 Cidra
 Main Post Office
 Coamo
 Main Post Office
 Comerio
 Main Post Office
 Corozal
 Main Post Office
 Coto Laurel
 Main Post Office
 Dorado
 Main Post Office
 Ensenada
 Main Post Office
 Fajardo
 Main Post Office
 Florida
 Main Post Office
 Guanica
 Main Post Office
 Guayanilla
 Main Post Office
 Guaynabo
 Main Post Office
 Gurabo
 Main Post Office
 Hattillo
 Main Post Office
 Hormigueros
 Main Post Office
 Humacao
 Main Post Office
 Jayuya
 Main Post Office
 Juana Diaz
 Main Post Office
 Juncos
 Main Post Office
 Lajas
 Main Post Office
 Lares
 Main Post Office
 Las Piedras
 Main Post Office
 Levittown
 Main Post Office
 Loiza
 Main Post Office
 Luquillo
 Main Post Office

| | |
|---------------|--|
| Maunabo | Main Post Office |
| Mayaguez | Main Post Office Marina Station |
| Mercedita | Main Post Office |
| Moca | Main Post Office |
| Morovis | Main Post Office |
| Naguabo | Main Post Office |
| Naranjito | Main Post Office |
| Orocovis | Main Post Office |
| Patillas | Main Post Office |
| Penuelas | Main Post Office |
| Ponce | Atocha Main Post Office |
| Puerto Real | Main Post Office |
| Quebradillas | Main Post Office |
| Rincon | Main Post Office |
| Sabana Grande | Main Post Office |
| Salinas | Main Post Office |
| San Antonio | Main Post Office |
| San German | Main Post Office |
| San Juan | 65th Infantry Barrio Obrero Bayamon Gardens Caparra Heights Catano Fernandex Juncos GPO Delivery & Collections Hato Rey Loiza Street Loiza Street CCU Main Post Office Mows San Juan Old San Juan Puerta de Tierra Rio Piedras |
| San Lorenzo | Main Post Office |
| San Sebastian | Main Post Office |
| Santa Isabel | Main Post Office |
| Toa Alta | Main Post Office |
| Toa Baja | Levittown Main Post Office |
| Trujillo Alto | Main Post Office |
| Utua | Main Post Office |
| Vega Alta | Main Post Office |
| Vega Baja | Main Post Office |
| Vieques | Main Post Office |
| Villalba | Main Post Office |
| Yabucoa | Main Post Office |
| Yauco | Main Post Office |

Rhode Island

| | |
|------------|--|
| Barrington | Main Post Office |
| Greenville | Main Post Office |
| Manville | Main Post Office |
| Newport | Broadway Main Post Office |
| Pawtucket | Central Falls Darlington Lincoln Main Post Office |
| Providence | Annex Corliss Park St-Centerdale Corliss Park St-East Side Corliss Park St-GPO-4 Corliss Park St-Special Delivery East Bay St-East Providence East Bay St-Riverside East Bay St-Rumford Elmwood St-Cranston Elmwood St-Edgewood |

| | |
|--------------|---|
| Wakefield | Garden City |
| Warwick | North Station Olneyville Kingston |
| | Main Post Office |
| | Pilgrim Carriers |
| West Warwick | Main Post Office |
| Woonsocket | Main Post Office |

South Carolina

| | |
|---------------|---|
| Charleston | Cross Country Branch - AFB East Bay Main Post Office |
| Clemson | Clemson University—Collection |
| Columbia | Dutch Fork Edgewood Five Points Annex Forest Acres Main Post Office |
| Isle of Palms | Isle of Palms |
| Joanna | Main Post Office |
| Mauldin | Main Post Office |
| Myrtle Beach | Live Oak |
| New Ellenton | Main Post Office |
| Port Royal | Main Post Office |
| Sumter | Shaw Air Force Base |

South Dakota

| | |
|----------|------------------|
| Deadwood | Main Post Office |
| Lead | Main Post Office |
| Lemmon | Main Post Office |
| Pierre | Main Post Office |

Tennessee

| | |
|-------------|---|
| Alcoa | Main Post Office |
| Chattanooga | Brainerd Downtown East Chattanooga East Lake East Ridge Eastgate Highland Park Red Bank |
| Knoxville | Downtown Knoxville North Station |
| Madison | Main Post Office Binghamton/Hollywood Crosstown Carrier Annex Desoto Carrier Annex East/Lamar Carrier Annex Front Street Highland Heights Holiday City Mendenhall North Memphis White Whitehaven |
| Nashville | Acklen Arcade Belle Meade Church Street Donelson East Nashville Glenview Green Hills Jere Baxter Melrose Northeast South Nashville |

| | |
|-----------------|------------------------------|
| Oakridge | Woodbine Main Post Office |
| Texas | |
| Addison | Main Post Office |
| Alpine | Main Post Office |
| Andrews | Main Post Office |
| Arlington | Main Post Office |
| | Oakwood |
| | Watson Community |
| Austin | Balcones |
| | Central Park |
| | Downtown |
| | East Austin |
| | North Austin |
| | Northcross |
| | Northeast Austin |
| | South Congress |
| | Southeast |
| | University |
| | General Mail Facility |
| Beaumont | |
| Bedford | Main Post Office |
| Bellaire | Main Post Office |
| Big Lake | Main Post Office |
| Borger | Main Post Office |
| Bridge City | Main Post Office |
| Canadian | Main Post Office |
| Carrizo Springs | Main Post Office |
| Carrllton | Main Post Office |
| Channelview | Main Post Office |
| Clute | Main Post Office |
| Corpus Christi | Downtown |
| | Lamar |
| | Roy Miller |
| | Six Points |
| | Stonewall |
| Cotulla | Main Post Office |
| Crane | Main Post Office |
| Crystal City | Main Post Office |
| Dalhart | Main Post Office |
| Dallas | Airlawn |
| | Brookhollow |
| | Downtown |
| | Dr Caesar A W Clark Sr |
| | Farmers Branch |
| | Hamilton Park/ Price |
| | Inwood |
| | Juanita Craft |
| | Lake Highlands |
| | Lakewood |
| | Medrano |
| | Northaven |
| | Northwest |
| | Oaklawn |
| | Parkdale |
| | Pleasant Grove |
| | Preston |
| | Richland |
| | Robert E Price |
| | Spring Valley |
| | Station A |
| | University |
| | Vickery |
| | White Rock |
| Deer Park | Main Post Office |
| Del Rio | Main Post Office |
| Denver City | Main Post Office |
| Dimmitt | Main Post Office |
| Dumas | Main Post Office |
| Duncanville | Main Post Office |

| | |
|---------------|--------------------|
| Eagle Pass | Main Post Office |
| El Paso | Downtown |
| | Five Points |
| | Fort Bliss Branch |
| | Mesa Hills |
| | Northgate |
| | Pebble Hills |
| | Ranchland |
| | Summit Heights |
| | Sunrise |
| | Washington Park |
| | Ysleta |
| Fort Hood | Main Post Office |
| Fort Worth | Downtown |
| | Eighth Avenue |
| | Haltom City |
| | Oaks |
| | Polytechnic |
| | Ridglea |
| | Riverside |
| | Stockyards |
| | Trinity River |
| Friendswood | Main Post Office |
| Friona | Main Post Office |
| Galena Park | Main Post Office |
| Galveston | Bob Lyons |
| | Main Post Office |
| Garland | Kingsley |
| | Main Post Office |
| | North Garland |
| | South Garland |
| Grand Prairie | Main Post Office |
| Groves | Main Post Office |
| Hebbronville | Main Post Office |
| Hidalgo | Main Post Office |
| Highlands | Main Post Office |
| Houston | Albert Thomas |
| | Anson Jones |
| | Ashford West |
| | Astrodome |
| | Beechnut |
| | Cornerstone |
| | De Moss |
| | Debora Sue Shatz |
| | Denver Harbor |
| | East Houston |
| | Eastwood |
| | Fleetwood |
| | Foster Place |
| | Genoa |
| | Granville Elder |
| | Greenbriar |
| | Irvington |
| | Jensen |
| | John Dunlap |
| | Julius Melcher |
| | Long Point |
| | Martin Luther King |
| | Medical Center |
| | Memorial Park |
| | Nassau Bay |
| | North Shepherd |
| | Oak Forest |
| | Park Place |
| | Rich Hill |
| | River Oaks |
| | Roy Royal |
| | Sage |
| | Sam Houston |
| | South Post Oak |
| | Southmore |

| | |
|--------------------|-----------------------------|
| | T W House |
| | University |
| | Westbrae |
| | Westbury |
| | William Rice |
| | Windmill |
| Irving | Downtown |
| | Valley Ranch |
| Junction | Main Post Office |
| Katy | Katy Annex |
| | Main Post Office |
| Keene | Main Post Office |
| Kermit | Main Post Office |
| La Marque | Main Post Office |
| Lake Jackson | Main Post Office |
| Laredo | Downtown |
| Llano | Main Post Office |
| Lubbock | Monterey |
| Monahans | Main Post Office |
| Pasadena | D L Atkinson |
| | Main Post Office |
| Pearsall | Main Post Office |
| Pecos | Main Post Office |
| Plano | Coit Station |
| Port Isabel | Port Isabel |
| Port Neches | Main Post Office |
| Richardson | Huffhines |
| Rockport | Main Post Office |
| San Antonio | Airmail Facility/Wainwright |
| | Alamo Heights |
| | Arsenal |
| | Beacon Hill |
| | Cedar Elm |
| | Cresthaven |
| | Downtown |
| | Fort Sam Houston |
| | Hackberry |
| | Laurel Heights |
| | Lockhill |
| | Los Jardineros |
| | Nimitz |
| | North Broadway |
| | Serna |
| | South Texas Medical Center |
| | Thousand Oaks |
| | University Park |
| | Valley Hi |
| San Diego | Main Post Office |
| Seminole | Main Post Office |
| Sonora | Main Post Office |
| South Houston | Main Post Office |
| South Padre Island | Main Post Office |
| Spearman | Main Post Office |
| Spring | Main Post Office |
| | Panther Creek |
| | Woodlands |
| Stafford | Main Post Office |
| Universal City | Main Post Office |
| Uvalde | Main Post Office |
| Waco | Westview |
| Webster | Main Post Office |
| Zapata | Main Post Office |

Utah

| | |
|----------------|-----------------------|
| Bingham Canyon | Main Post Office |
| Blanding | Main Post Office |
| Bountiful | Main Post Office |
| Clearfield | Clearfield (Hill AFB) |
| Dugway | Main Post Office |
| Ephraim | Main Post Office |

| | |
|----------------|---------------------------------|
| Hurricane | Main Post Office |
| Hyrum | Main Post Office |
| Kanab | Main Post Office |
| Logan | Logan Northside |
| Magna | Main Post Office |
| Manti | Main Post Office |
| Midvale | Main Post Office |
| Moab | Main Post Office |
| Mount Pleasant | Main Post Office |
| Nephi | Main Post Office |
| Ogden | Mount Ogden |
| Orem | Main Post Office |
| | Mountain Shadows |
| Provo | East Bay |
| Salt Lake City | "Collections only, no delivery" |
| | Cottonwood |
| | Custer Annex |
| | Downtown |
| | Foothill |
| | Holliday |
| | Millcreek |
| | Murray |
| | Northwest |
| | South Salt Lake |
| | Sugarhouse |
| | Main Post Office |
| Salina | |

Virginia

| | |
|--------------|-------------------------------|
| Alexandria | Bellevue |
| | Community |
| | Engleside |
| | Franconia |
| | Jefferson Manor |
| | Kingstowne |
| | Lincolnia |
| | Main Post Office |
| | Memorial Annex |
| | Park Fairfax |
| | Trade Center |
| Annandale | Main Post Office |
| Appalachia | Main Post Office |
| Arlington | Buckingham |
| | Eads |
| | Forte Myer (del out of 22201) |
| | Main Post Office |
| | North |
| | Preston King |
| | Rossllyn |
| | Shirlington Annex |
| | South |
| Chesapeake | Indian River |
| | South Norfolk |
| Collinsville | Collinsville |
| Fairfax | Turnpike |
| Falls Church | Baileys |
| | Main Post Office |
| | Mosby |
| Fort Belvoir | Fort Belvoir |
| Hampton | Langley AFB |
| | Main Post Office |
| | Phoebus |
| | Poquoson |
| McLean | McLean |
| Newport News | Denbigh |
| | Fort Eustis |
| | Hiddenwood |
| | Main Post Office |
| | Parkview |
| | Patrick Henry |
| | Warwick |

| | |
|----------------|--|
| Norfolk | Berkley Debree Lafayette LC Page (Naval Amphibian Base) Milan Norview Ocean View Paige Wright Thomas Corner |
| Portsmouth | Churchland Main Post Office |
| Quantico | Quantico |
| Reston | Main Post Office |
| Richlands | Main Post Office |
| Richmond | Amphill Bon Air Stewart Bellevue Capital East End Forest Hill Lakeside Northside Pocoshock Creek Regency Saunders Southside West End Westhampton |
| Roanoke | Grandin Melrose |
| Springfield | Burke Main Post Office North Springfield West Springfield |
| Suffolk | Driver |
| Virginia Beach | Acredale Annex Bayside London Bridge Lynnhaven Seapines Witchduck |
| Wallops Island | Main Post Office |
| Woodbridge | Dale City Main Post Office |

Virgin Islands

| | |
|--------------|------------------|
| Saint Thomas | Charlotte Amaile |
|--------------|------------------|

Vermont

| | |
|---------------|---|
| Bellows Falls | North Walpole New Hampshire |
| Burlington | North Burlington Pine Street South Burlington Winooski |

Washington

| | |
|---------------|---------------------------------|
| Auburn | Federal Way Twin Lakes |
| Bellevue | Crossroads Midlakes |
| Bellingham | Main Post Office |
| Bothell | Main Post Office |
| Cle Elum | Main Post Office |
| College Place | Main Post Office |
| Coulee Dam | Main Post Office |
| Edmonds | Main Post Office Perrinville |

| | |
|-------------------|---|
| Fairchild Kent | Fairchild Air Force Base Carrier Annex Main Post Office |
| Kirkland | Main Post Office |
| Lynnwood | Main Post Office |
| Mercer Island | Main Post Office |
| Olympia | Tumwater |
| Port Townsend | Main Post Office |
| Redmond | Main Post Office |
| Renton | Downtown Highland Main Post Office |
| Ritzville | Main Post Office |
| Seattle | Ballard Bitter Lake Broadway Burien Columbia Des Moines East Union Georgetown Interbay International Lake City Midtown North City Queen Anne Riverton Heights Skyway Terminal Operations (Collections) Tukwila/Riverton Heights University Wallingford Wedgwood West Seattle Westwood |
| Spokane | Hays Park Manito Metro Carrier Annex Riverside Shadle |
| Tacoma | 6th Avenue Fort Lewis Lakewood Lincoln Parkland Proctor Tacoma Central Carrier Facility Tacoma/University Place Tacoma/Steilacoom |
| Vancouver | Downtown |
| Yakima | Central |
| Wisconsin | |
| Brookfield | Main Post Office |
| Butler | Main Post Office |
| Cudahy | Main Post Office |
| Elm Grove | Main Post Office |
| Greendale | Main Post Office |
| Hales Corners | Main Post Office |
| Kimberly | Main Post Office |
| Little Chute | Main Post Office |
| Madison | Capitol Carrier Annex Hilldale Southside University |
| Milwaukee | Doctor Martin Luther King Hilltop Juneau Mid City |

| | |
|-----------------|------------------------|
| | North Milwaukee |
| | North Shore |
| | Park Lawn |
| | Shorewood |
| | Teutonia |
| | Tuckaway |
| | Wauwatosa |
| | West Allis |
| | West Milwaukee |
| | Western |
| | Bay View/Saint Francis |
| | Bradley Carrier Annex |
| | Fred John |
| | Greenfield |
| | Hampton |
| New Berlin | Main Post Office |
| Oak Creek | Main Post Office |
| Port Edwards | Main Post Office |
| Racine | West Racine |
| South Milwaukee | Main Post Office |

West Virginia

| | |
|---------------------|----------------------------|
| Belle | Main Post Office |
| Benwood | Main Post Office |
| Charleston | Cross Lanes |
| | South Charleston |
| | Stonewall |
| | Venable |
| Dunbar | Main Post Office |
| Follansbee | Main Post Office |
| Gassaway | Main Post Office |
| Glendale | Main Post Office |
| Huntington | Main Post Office |
| Logan | Main Post Office |
| Madison | Main Post Office |
| Man | Main Post Office |
| McMechan | Main Post Office |
| Montgomery | Main Post Office |
| Moorefield | Main Post Office |
| Morgantown | Main Post Office |
| Mullens | Main Post Office |
| Newell | Main Post Office |
| Nitro | Main Post Office |
| Paden City | Main Post Office |
| Petersburg | Main Post Office |
| Piedmont | Piedmont |
| Rainelle | Main Post Office |
| Richwood | Main Post Office |
| Romney | Main Post Office |
| Webster Springs | Main Post Office |
| Welch | Main Post Office |
| White Sulfur Spring | Main Post Office |
| Williamson | "Serves S. Williamson, KY" |

Wyoming

| | |
|--------------|------------------|
| Casper | Main Post Office |
| Gillette | Main Post Office |
| Greybull | Main Post Office |
| Kemmerer | Main Post Office |
| Lander | Main Post Office |
| Laramie | Carrier Annex |
| New Castle | Main Post Office |
| Rawlins | Main Post Office |
| Rock Springs | Main Post Office |
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